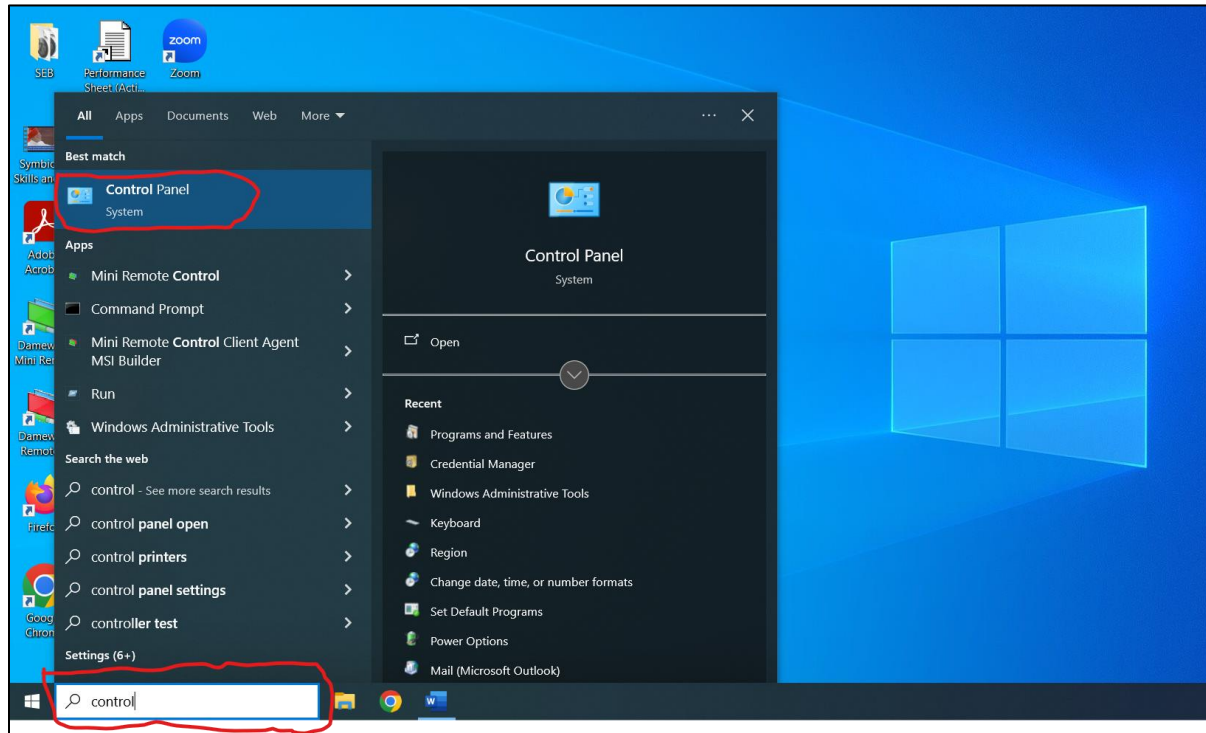


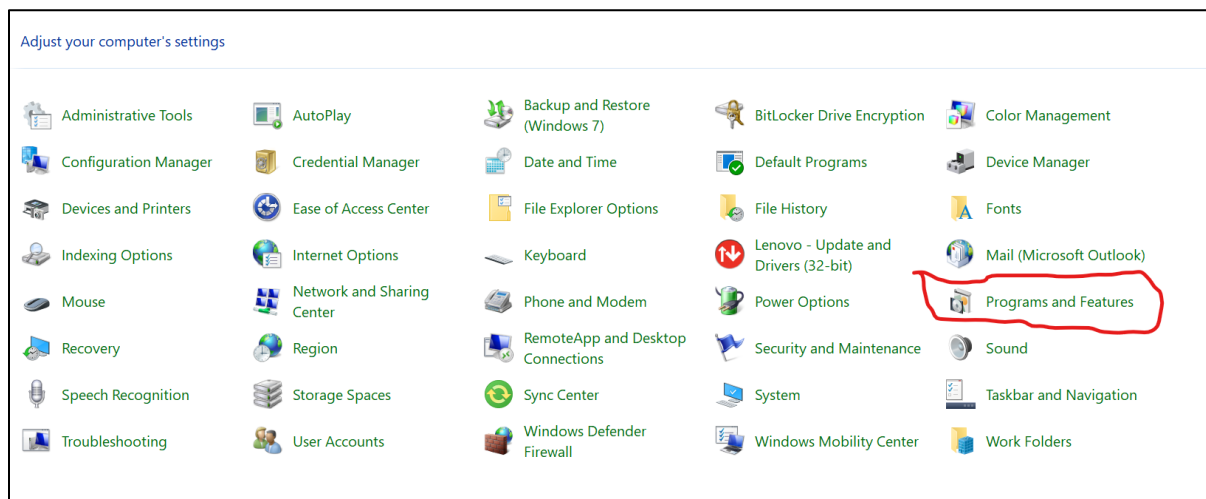


## Uninstall Software or Application

1) In the search window type control



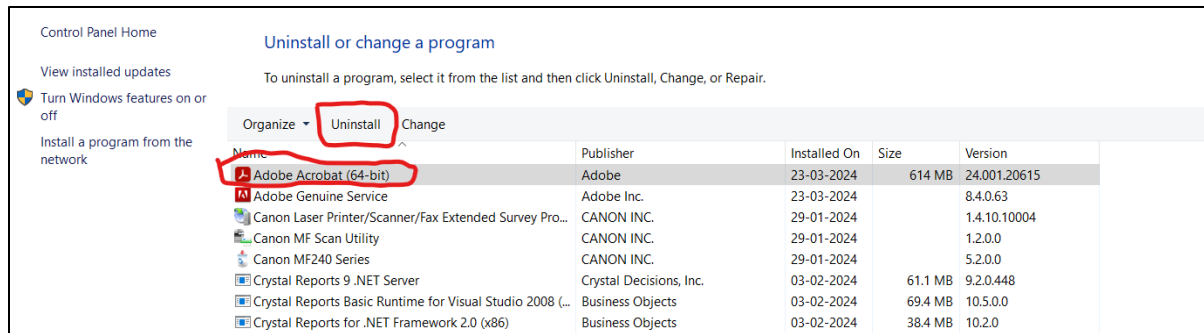
2) Select control panel, then program and features.





## SYMBIOSIS CENTRE FOR DISTANCE LEARNING

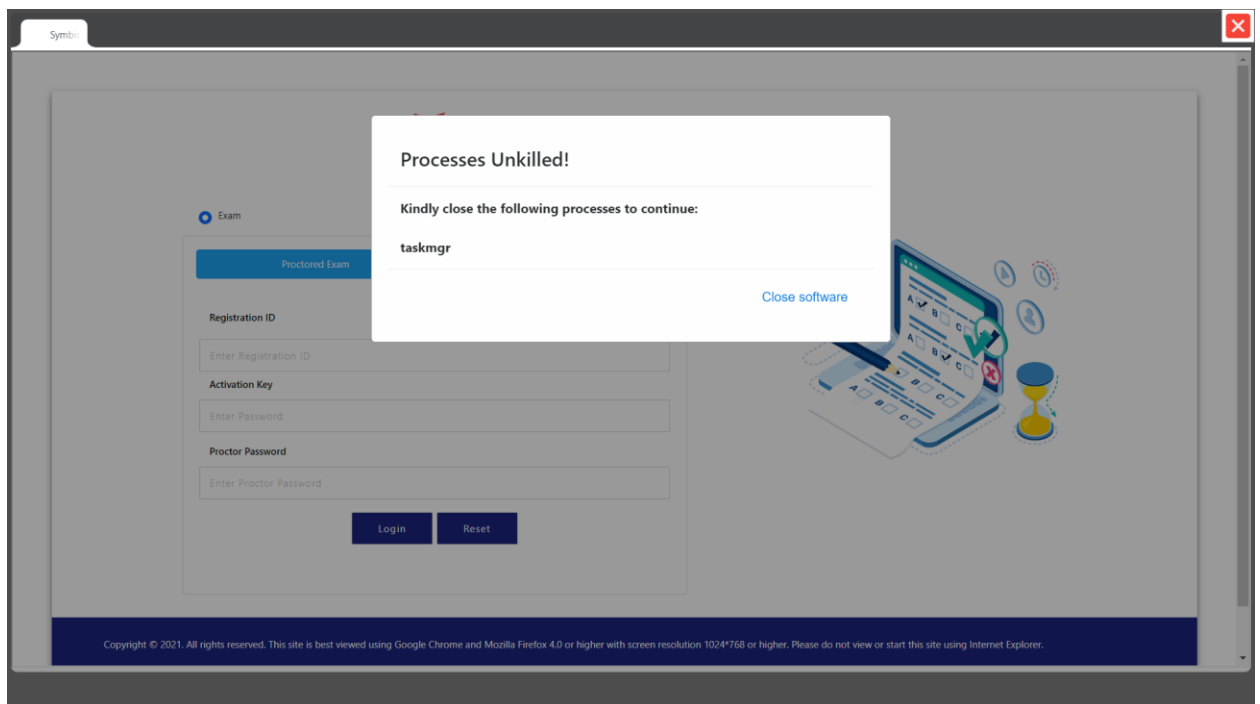
- 3) Select the program which you want to uninstall and click on the uninstall button.



It may prompt you for confirmation, please select yes and proceed to uninstall the software/application. Depending on the software it may give more prompts for confirmation. Please check the messages and complete the uninstall process.

### End any Task or Process using the Task Manager

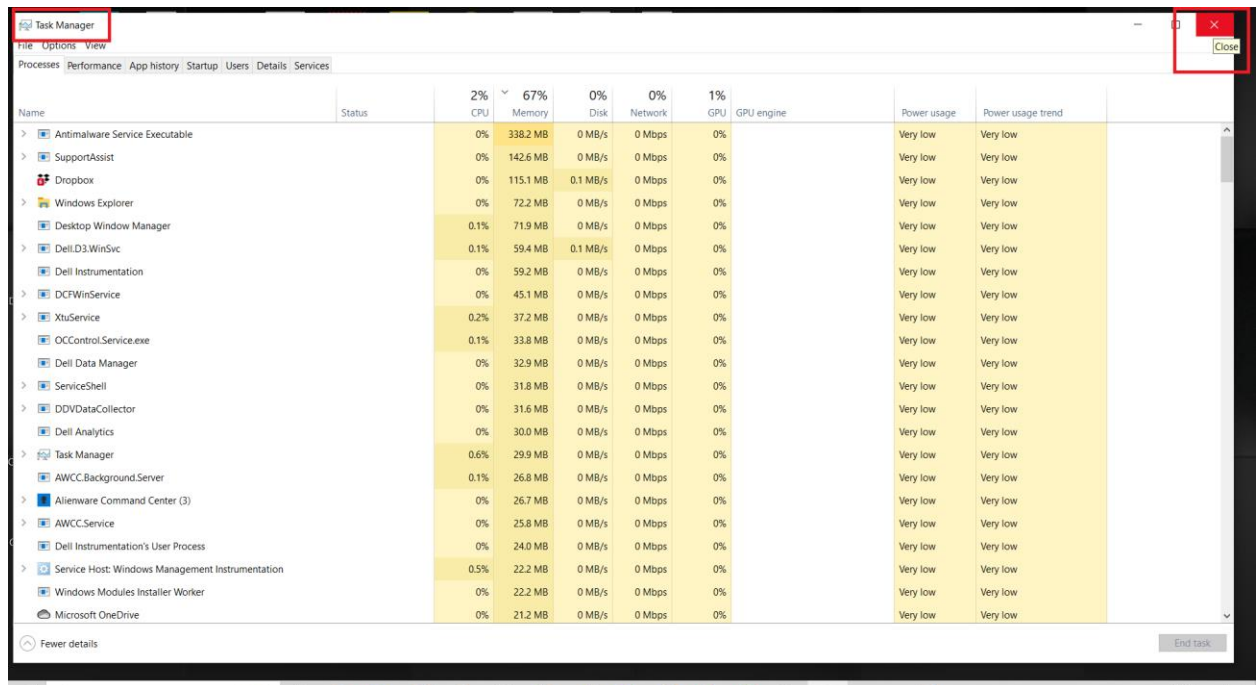
1. Ensure that all open applications on the computer are shut before launching Symbiosis Assessments Software.
2. If a process is detected as seen in the screenshot below, kindly close the Symbiosis Assessments software and attempt to close the application to which the process might belong.



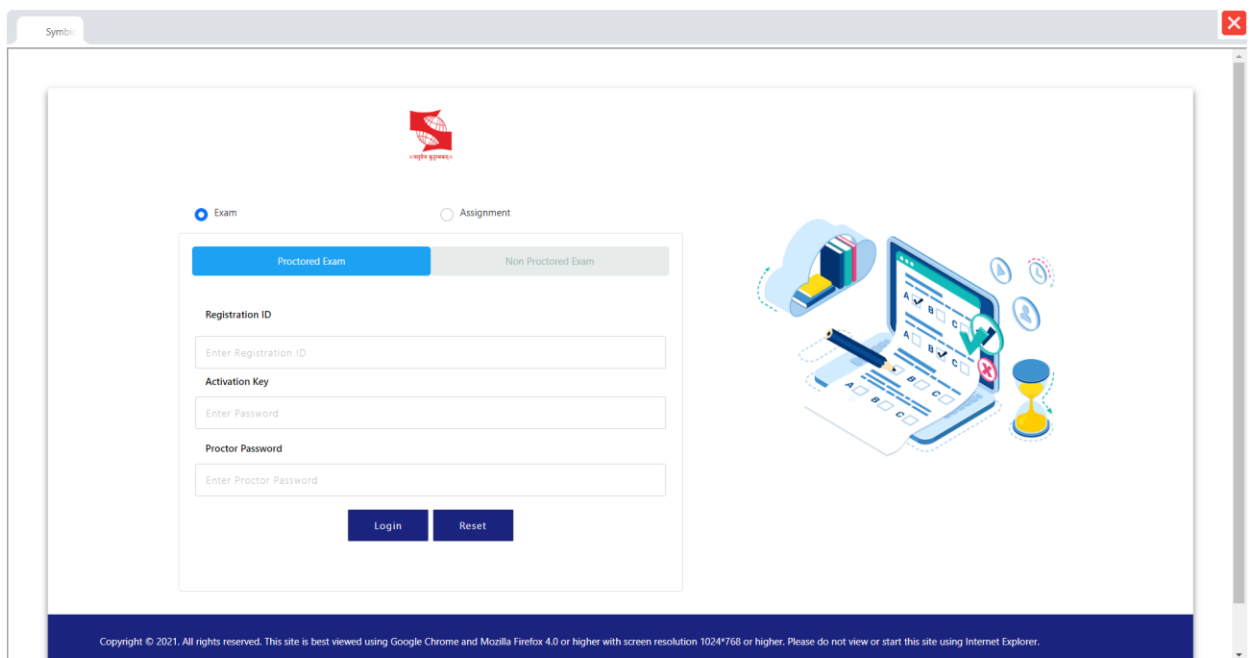
In the screenshot above the process taskmgr was detected which belongs to the Task Manager.



# SYMBIOSIS CENTRE FOR DISTANCE LEARNING



In the screenshot above, the task manager is closed by clicking on the close button in the top right corner.



As seen in the screenshot above the popup has disappeared as the application for which the process belongs has now been killed. You may now proceed with the assessment.

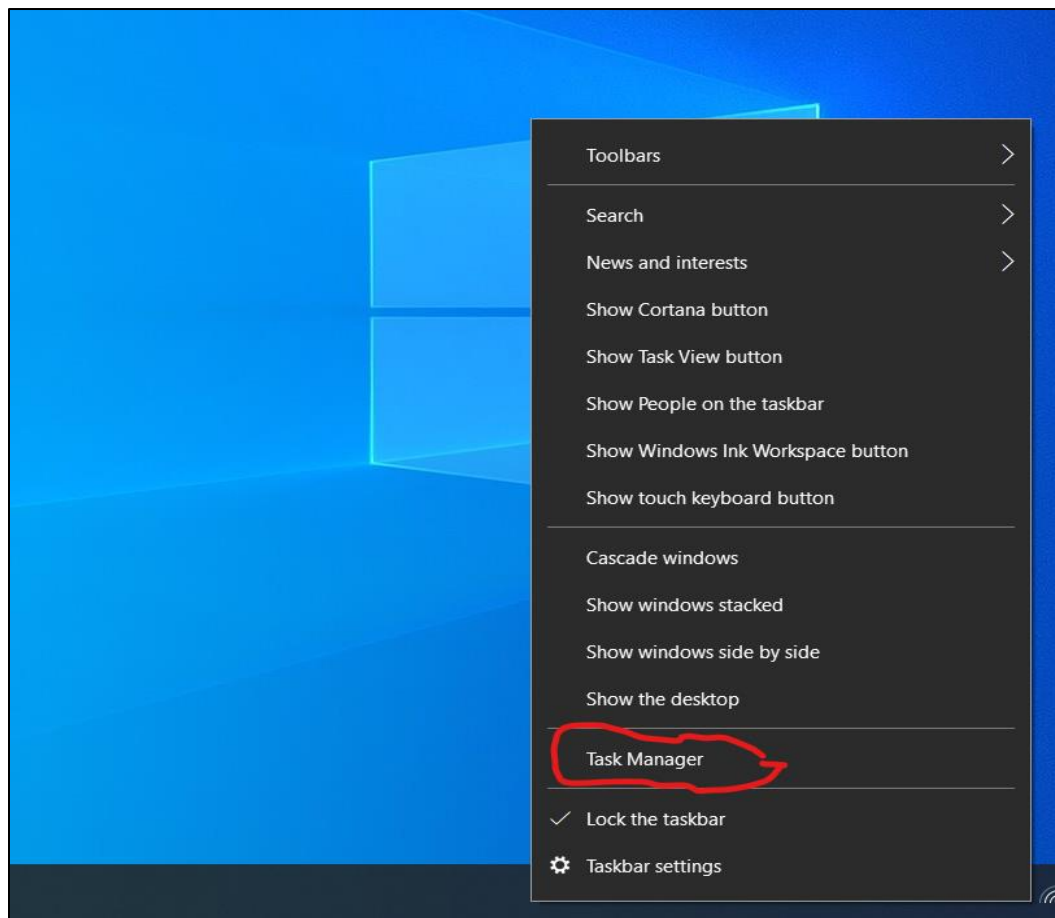


## SYMBIOSIS CENTRE FOR DISTANCE LEARNING

3. In case you are unable to identify the application from the process name displayed, please take a screenshot and get in touch with our tech support team via email who would be able to assist you based on the screenshot you provide them. You can write to [eproctor@scdl.net](mailto:eproctor@scdl.net)

The above example was the process to kill task manager. If any other process is running, the message will display the name of the process in the same way as per the screenshot. Please follow below steps.

1) Right Click on the task bar and select Task Manager.



2) This will show you the list of all the processes running on your system.

Right click on the process which you want to end and select the End Task option. If it prompts you for any confirmation please select yes.



# SYMBIOSIS CENTRE FOR DISTANCE LEARNING

Task Manager

File Options View

Processes Performance App history Startup Users Details Services

Name	Status	7% CPU	60% Memory	2% Disk	0% Network
<b>Apps (4)</b>					
> Microsoft Word		0%	136.0 MB	0 MB/s	0 Mbps
> Snip & Sketch (2)		0%	10.3 MB	0 MB/s	0 Mbps
> Task Manager		1.5%	33.9 MB	0.1 MB/s	0 Mbps
> Windows Explorer		0%	20.9 MB	0 MB/s	0 Mbps
<b>Background processes (87)</b>					
> Acrobat Update Service (22 bits)		0%	3.3 MB	0 MB/s	0 Mbps
> AggregatorHost.exe		0%	0.4 MB	0 MB/s	0 Mbps
> Application Frame Host		0%	1.1 MB	0 MB/s	0 Mbps
> Canon MF Network Scanner		0%	14.3 MB	0 MB/s	0 Mbps
> COM Surrogate		0%	1.0 MB	0 MB/s	0 Mbps
> COM Surrogate		0%	2.6 MB	0 MB/s	0 Mbps
> COM Surrogate		0%	1.0 MB	0 MB/s	0 Mbps

Expand  
End task  
Resource values  
Provide feedback  
Create dump file  
Go to details  
Open file location  
Search online  
Properties

Fewer details End task