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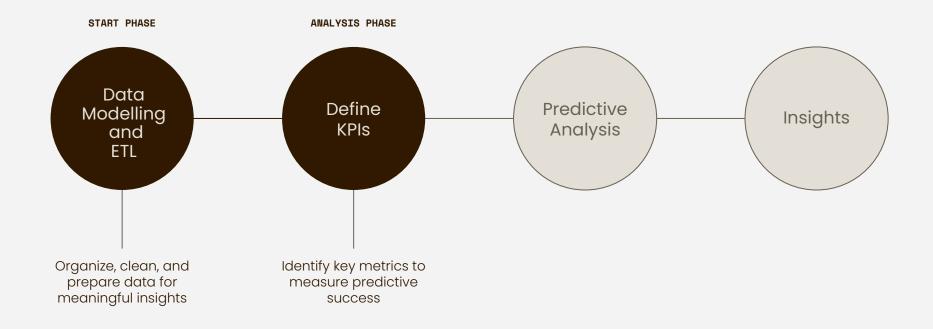
For: Tony Chappel, CEO, NSW Environment Protection Authority

EPA Office Performance Analysis and Forecasts

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Workflow



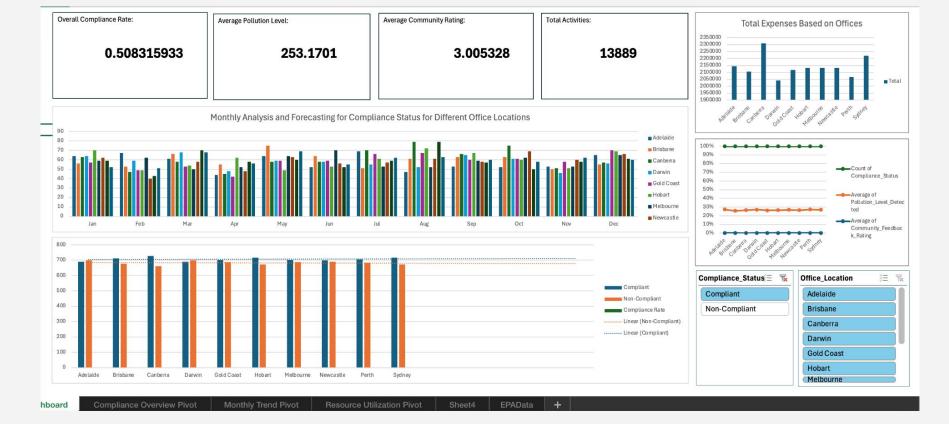
Unraveling Data

- 1. Only officers with incentives are expected to meet compliance targets, shaping how performance is evaluated.
- 2. The price for activities was randomly generated based on the monitoring date to simulate market variability.
- 3. Unique identifiers for officers, sites, and activities were used to ensure that no duplications skewed the results.
- 4. Monitoring date is broken down to year, month, day for better data analysis

KPIs

- 1. Average Community Feedback Rating
- 2. Average Pollution Level Detected
- 3. Compliant Rate
- 4. Total Expenses
- 5. Compliant activities by month

Dashboard



Dashboard



Analysis & Forecasts

1 EXPENSES

Sydney & Canberra: Both of them have the highest expenses for the equipments but their performance based on successful compliant activities over the non compliant activities is significantly higher than other locations

2 COMPLIANCE

Darwin & Adelaide: Both of these regions are expected to experience declining performance in the coming months. Based on data trends, compliance rates are projected to fall, making them high-risk areas for potential restructuring.

3 Pollution Level

The pollution level has equally affected all the zones in Australia yet, so there is not much relation between the pollution level in a specific zone for the non compliant activities.

Business Suggestions

OPERATIONAL RESTRUCTURING

RESOURCE OPTIMIZATION

INCENTIVE PROGRAM REVISION

INCORPORATE PREDICTIVE ANALYSIS

01

Close or merge underperforming offices to reduce overhead costs and focus resources on more successful regions 02

Centralize key administrative tasks or services to reduce overhead and optimize staff utilization 03

Revise the current incentive structure to directly tie rewards to achieving compliance targets, incentivizing better performance.

04

Use historical data and predictive models to forecast compliance trends and resource needs, adjusting strategies accordingly.

Thank You