

# Excel Data Analysis: Manipulation, Formulas and Functions

**Project Title - Ecommerce-Supply-Chain-Analysis-Dashboard-Creation-using-Excel**

**1.Preprocessing and Missing Data Handling:** Identify and address missing data in the datasets. Are there any patterns in the missing data that can be noted?

## **Summary:**

### **Initial Data Quality:**

- No missing values detected

### **Preprocessing Steps:**

1. Date column formatting: Converted relevant columns to Date type
2. Data pruning: Removed unnecessary columns

### **Current Data Status:**

- Clean and formatted dataset
- Ready for analysis

### **Key Benefits:**

- Improved data accuracy and consistency
- Enhanced data usability for insights and decision-making
- Reduced risk of errors

Dataset is now prepared for in-depth analysis and insights extraction.

**2. Date Analysis:** Calculate the average shipping delay (difference between 'Days for shipping (real)' and 'Days for shipment (scheduled)') for each product category

**Average Shipping Delay:** Scheduled Days - Actual Days (Shipping Delay column)

**Key Insight:**

- Our shipping process is remarkably efficient, with an **average delay of only 1 day**.
- Indicating fast and reliable shipping, driving customer satisfaction and efficient logistics.

| D2 |          |                          |                               |                | =C2-B2 |
|----|----------|--------------------------|-------------------------------|----------------|--------|
|    | A        | B                        | C                             | D              |        |
| 1  | Type     | Days for shipping (real) | Days for shipment (scheduled) | Shipping Delay |        |
| 2  | TRANSFER | 2                        | 4                             | 2              |        |
| 3  | PAYMENT  | 5                        | 4                             | -1             |        |
| 4  | DEBIT    | 5                        | 4                             | -1             |        |
| 5  | PAYMENT  | 6                        | 4                             | -2             |        |
| 6  | TRANSFER | 2                        | 4                             | 2              |        |
| 7  | DEBIT    | 4                        | 4                             | 0              |        |
| 8  | PAYMENT  | 3                        | 4                             | 1              |        |
| 9  | DEBIT    | 5                        | 4                             | -1             |        |
| 10 | PAYMENT  | 4                        | 4                             | 0              |        |
| 11 | PAYMENT  | 2                        | 1                             | -1             |        |
| 12 | PAYMENT  | 2                        | 4                             | 2              |        |
| 13 | PAYMENT  | 5                        | 2                             | -3             |        |
| 14 | DEBIT    | 4                        | 4                             | 0              |        |
| 15 | TRANSFER | 6                        | 2                             | -4             |        |
| 16 | DEBIT    | 6                        | 4                             | -2             |        |

| Category             | Average Shipping Delay |
|----------------------|------------------------|
| Accessories          | -0.595839525           |
| As Seen on TV!       | -0.903225806           |
| Baby                 | -0.5625                |
| Baseball & Softball  | -0.540425532           |
| Basketball           | -0.518518519           |
| Books                | -0.361581921           |
| Boxing & MMA         | -0.716763006           |
| Cameras              | -0.637614679           |
| Camping & Hiking     | -0.554319614           |
| Cardio Equipment     | -0.55320042            |
| CDs                  | -0.278846154           |
| Children's Clothing  | -0.707112971           |
| Cleats               | -0.565108775           |
| Computers            | -0.516129032           |
| Consumer Electronics | -0.784810127           |
| Crafts               | -0.788043478           |
| DVDs                 | -0.408284024           |
| Electronics          | -0.571996818           |
| Fishing              | -0.58048708            |
| Fitness Accessories  | -0.483870968           |
| Garden               | -0.62745098            |
| Girls' Apparel       | -0.61790393            |

3. **Profit Margin Calculation:** Create a formula to calculate the profit margin for each order and categorise them as 'High', 'Medium', or 'Low'.

Formula used : `=IF(BA2 >= 20, "High", IF(BA2 >= 10, "Medium", "Low"))`

**Formula Breakdown:**

1. BA2 >= 20: Checks if Profit Margin (BA) is 20% or higher.
2. IF (true): Returns "High".
3. IF (false, second condition): Checks if Profit Margin (BA) is 10% or higher.
4. IF (second condition true): Returns "Medium".
5. IF (both conditions false): Returns "Low".

**Key Insight:**

- High-performing products/services ( $\geq 20\%$  margin)
- Moderate-performing products/services (10-19% margin)
- Underperforming products/services ( $< 10\%$  margin)

| BB2 |               |               |               |                |               | <code>=IF(BA2 &gt;= 20, "High", IF(BA2 &gt;= 10, "Medium", "Low"))</code> |
|-----|---------------|---------------|---------------|----------------|---------------|---------------------------------------------------------------------------|
|     | AW            | AX            | AY            | AZ             | BA            | BB                                                                        |
| 1   | Product Price | Shipping date | Shipping time | Shipping Mode  | Profit Margin | Profit Margin Category                                                    |
| 2   | 49.97999954   | 01-05-2016    | 11:56:00      | Standard Class | 36.30254604   | High                                                                      |
| 3   | 164.3800049   | 14-11-2017    | 16:56:00      | Standard Class | 34.99817318   | High                                                                      |
| 4   | 59.99000168   | 31-10-2016    | 02:13:00      | Standard Class | 10.00176436   | Medium                                                                    |
| 5   | 129.9900055   | 27-02-2015    | 00:06:00      | Standard Class | -2.904125437  | Low                                                                       |
| 6   | 39.75         | 19-01-2018    | 13:30:00      | Standard Class | 31.30990362   | High                                                                      |
| 7   | 299.980011    | 24-07-2016    | 13:34:00      | Standard Class | -22.4998307   | Low                                                                       |
| 8   | 249.9900055   | 24-08-2017    | 16:20:00      | Standard Class | 33.80135131   | High                                                                      |
| 9   | 129.9900055   | 08-06-2015    | 21:40:00      | Standard Class | -83.30050099  | Low                                                                       |
| 10  | 119.9899979   | 29-07-2017    | 09:33:00      | Standard Class | 29.00089223   | High                                                                      |
| 11  | 59.99000168   | 01-05-2015    | 07:11:00      | First Class    | 10.00168398   | Medium                                                                    |
| 12  | 399.980011    | 25-09-2017    | 07:00:00      | Standard Class | -155.0002526  | Low                                                                       |
| 13  | 129.9900055   | 28-07-2016    | 04:59:00      | Second Class   | 43.00115188   | High                                                                      |
| 14  | 50            | 04-10-2017    | 09:37:00      | Standard Class | 31.30208254   | High                                                                      |
| 15  | 99.98999786   | 27-09-2016    | 03:29:00      | Second Class   | 7.499206137   | Low                                                                       |
| 16  | 59.99000168   | 09-02-2016    | 01:32:00      | Standard Class | 11.99866652   | Medium                                                                    |
| 17  | 399.980011    | 04-04-2017    | 06:33:00      | Standard Class | 7.500457209   | Low                                                                       |
| 18  | 299.980011    | 22-10-2015    | 07:18:00      | Standard Class | -22.50170432  | Low                                                                       |
| 19  | 199.9900055   | 07-11-2016    | 12:54:00      | Second Class   | 37.50234261   | High                                                                      |
| 20  | 199.9900055   | 11-06-2015    | 23:30:00      | Same Day       | 49.00249922   | High                                                                      |
| 21  | 129.9900055   | 15-09-2017    | 03:57:00      | Same Day       | 18.00336128   | Medium                                                                    |
| 22  | 39.99000168   | 22-07-2017    | 12:53:00      | Standard Class | -80.00914876  | Low                                                                       |
| 23  | 49.97999954   | 16-01-2016    | 03:19:00      | Standard Class | 38.99546383   | High                                                                      |
| 24  | 50            | 04-10-2015    | 15:33:00      | Second Class   | 30.01058267   | High                                                                      |
| 25  | 129.9900055   | 10-05-2017    | 02:39:00      | Standard Class | -20.00153773  | Low                                                                       |
| 26  | 399.980011    | 05-10-2015    | 08:53:00      | First Class    | 46.99984732   | High                                                                      |
| 27  | 50            | 07-06-2017    | 06:38:00      | Second Class   | 26.99823666   | High                                                                      |
| 28  | 399.980011    | 15-06-2015    | 01:20:00      | Standard Class | -6.700352214  | Low                                                                       |
| 29  | 129.9900055   | 11-07-2016    | 18:50:00      | Second Class   | 8.804171617   | Low                                                                       |
| 30  | 31.98999977   | 02-12-2015    | 11:21:00      | Same Day       | 21.00036751   | High                                                                      |
| 31  | 59.99000168   | 03-12-2016    | 07:46:00      | Standard Class | 47.99964446   | High                                                                      |
| 32  | 49.97999954   | 16-07-2016    | 12:32:00      | Second Class   | 5.002000845   | Low                                                                       |
| 33  | 199.9900055   | 05-12-2015    | 07:25:00      | Standard Class | 21.0977896    | High                                                                      |
| 34  | 299.980011    | 28-03-2017    | 07:47:00      | Second Class   | 25.00173528   | High                                                                      |
| 35  | 129.9900055   | 27-03-2017    | 16:48:00      | Same Day       | 45.00411971   | High                                                                      |
| 36  | 59.99000168   | 08-05-2016    | 11:24:00      | Standard Class | 47.99770051   | High                                                                      |

4. **Customer Geographic Analysis:** Analyze the distribution of customers across different cities and countries.

Used **Pivot Table** to Analyse Total Customers by Countries and Cities

| Countries and Cities | Total Customers |
|----------------------|-----------------|
| <b>EE. UU.</b>       | <b>42908</b>    |
| <b>Puerto Rico</b>   | <b>27092</b>    |
| Aguadilla            | 17              |
| Arecibo              | 50              |
| Bayamon              | 111             |
| Caguas               | 26084           |
| Canovanas            | 20              |
| Carolina             | 57              |
| Cayey                | 17              |
| Guayama              | 53              |
| Guaynabo             | 35              |
| Humacao              | 88              |
| Juana Diaz           | 35              |
| Manati               | 69              |
| Mayaguez             | 43              |
| Ponce                | 7               |
| Rio Grande           | 54              |
| San Juan             | 142             |
| San Sebastian        | 43              |
| Toa Alta             | 11              |
| Toa Baja             | 20              |
| Trujillo Alto        | 43              |
| Vega Baja            | 58              |
| Yauco                | 35              |
| <b>Grand Total</b>   | <b>70000</b>    |

5. **Sales Trend Analysis:** Analyse monthly sales trends over the years and identify peak sales months.

Used **Pivot Table** for calculating Total Orders by Month

**Key Insight :**

- **January receives maximum orders** in all years followed by other Months with slight decline.

| Month              | Total Orders |
|--------------------|--------------|
| Jan                | 7027         |
| Feb                | 5731         |
| Mar                | 6210         |
| Apr                | 6015         |
| May                | 6224         |
| Jun                | 5779         |
| Jul                | 6167         |
| Aug                | 6064         |
| Sep                | 5968         |
| Oct                | 5042         |
| Nov                | 4819         |
| Dec                | 4954         |
| <b>Grand Total</b> | <b>70000</b> |



6. **Top 5 products:** Identify the top 5 products with the highest sales.

Used **Pivot table** to find Top 5 Products by Total sale.

| Product Name                              | Total Sale   |
|-------------------------------------------|--------------|
| Perfect Fitness Perfect Rip Deck          | 9592         |
| Nike Men's CJ Elite 2 TD Football Cleat   | 8553         |
| Nike Men's Dri-FIT Victory Golf Polo      | 8085         |
| O'Brien Men's Neoprene Life Vest          | 7506         |
| Field & Stream Sportsman 16 Gun Fire Safe | 6734         |
| <b>Grand Total</b>                        | <b>40470</b> |

7. **Advanced Filtering for High-Risk Deliveries:** Use advanced filtering to identify orders with a high risk of late delivery and high sales value.

Formula Used : **=IF(AND(AN2>1000,H2=1),"High","Low")**

**Formula Breakdown:**

1. AN2>1000: Checks if Order Item Total (AN) exceeds \$1000.
2. H2=1: Checks if Late Delivery Risk (H) is High (1).
3. AND: Both conditions must be true.
4. IF: If true, returns "High", otherwise returns "Low".

**Key Insights:**

Orders with high value (> \$1000) and late delivery risk (coded 1) are categorised as "High" risk, indicating:

- Potential **revenue impact due to delayed deliveries**
- **Prioritisation needed for timely fulfilment** of high-value orders

| BD2 |                |               |                        |                 | =IF(AND(AN2>1000,H2=1),"High","Low") |
|-----|----------------|---------------|------------------------|-----------------|--------------------------------------|
|     | AZ             | BA            | BB                     | BC              | BD                                   |
| 1   | Shipping Mode  | Profit Margin | Profit Margin Category | processing time | High Risk Deliveries                 |
| 2   | Standard Class | 36.30254604   | High                   | 2               | Low                                  |
| 3   | Standard Class | 34.99817318   | High                   | 5               | Low                                  |
| 4   | Standard Class | 10.00176436   | Medium                 | 5               | Low                                  |
| 5   | Standard Class | -2.904125437  | Low                    | 6               | Low                                  |
| 6   | Standard Class | 31.30990362   | High                   | 2               | Low                                  |
| 7   | Standard Class | -22.4998307   | Low                    | 4               | Low                                  |
| 8   | Standard Class | 33.80135131   | High                   | 3               | Low                                  |
| 9   | Standard Class | -83.30050099  | Low                    | 5               | Low                                  |
| 10  | Standard Class | 29.00089223   | High                   | 4               | Low                                  |
| 11  | First Class    | 10.00168398   | Medium                 | 2               | Low                                  |
| 12  | Standard Class | -155.0002526  | Low                    | 2               | Low                                  |
| 13  | Second Class   | 43.00115188   | High                   | 5               | Low                                  |
| 14  | Standard Class | 31.30208254   | High                   | 4               | Low                                  |
| 15  | Second Class   | 7.499206137   | Low                    | 6               | Low                                  |
| 16  | Standard Class | 11.99866652   | Medium                 | 6               | Low                                  |
| 17  | Standard Class | 7.500457209   | Low                    | 4               | Low                                  |
| 18  | Standard Class | -22.50170432  | Low                    | 4               | Low                                  |
| 19  | Second Class   | 37.50234261   | High                   | 5               | Low                                  |

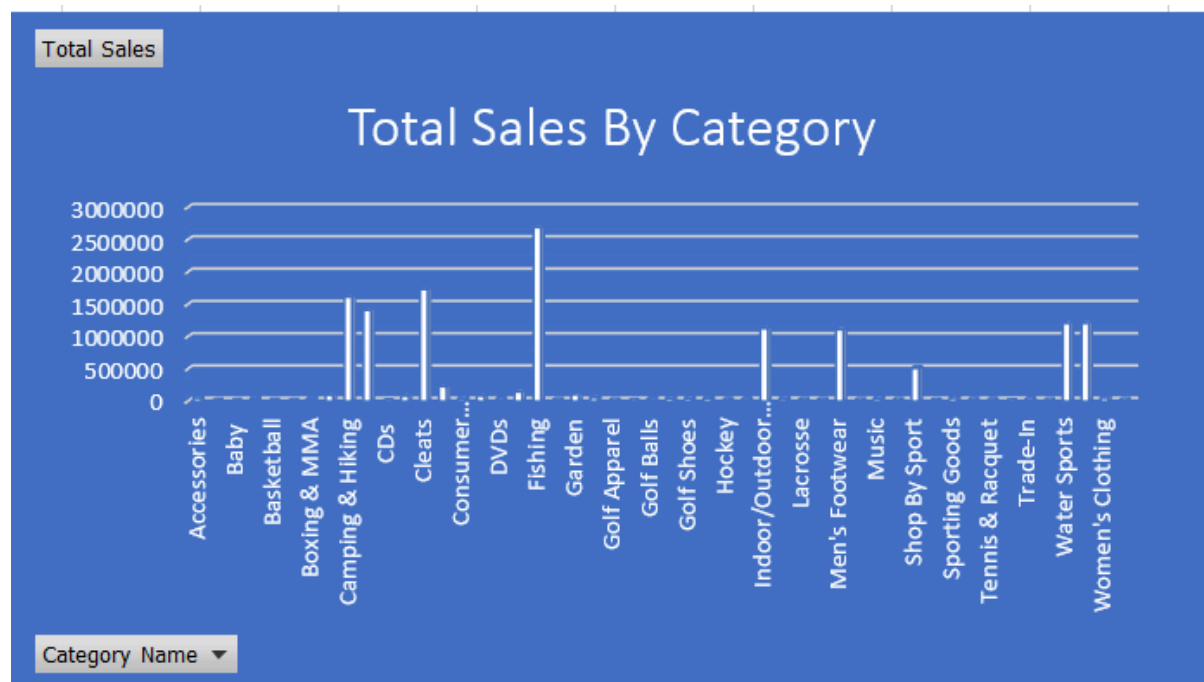
8. **Data Range for Sales Analysis:** Create named ranges for different product categories and use them to calculate total sales for each category.

Used **Pivot table** for finding total sales across each Category

**Key Insight :**

- **Fishing , cleats and Camping and Hiking** category have the highest sales

| Category             | Total Sales |
|----------------------|-------------|
| Accessories          | 49380.2396  |
| As Seen on TV!       | 9199.079979 |
| Baby                 | 4726.400146 |
| Baseball & Softball  | 35783.16093 |
| Basketball           | 9499.729735 |
| Books                | 5501.159986 |
| Boxing & MMA         | 35307.79038 |
| Cameras              | 98544.72185 |
| Camping & Hiking     | 1618092.179 |
| Cardio Equipment     | 1414069.469 |
| CDs                  | 1174.159996 |
| Children's Clothing  | 85346.90146 |
| Cleats               | 1733591.668 |
| Computers            | 232500      |
| Consumer Electronics | 39955.04077 |
| Crafts               | 84912.32202 |
| DVDs                 | 27780.22083 |
| Electronics          | 147635.2111 |
| Fishing              | 2693465.394 |
| Fitness Accessories  | 14501.34022 |
| Garden               | 108646.3235 |







10. **Customer Loyalty Assessment:** Assess customer loyalty by calculating the average number of orders per customer.

Used **Pivot Table** to calculate:

1. Count of Orders by Customer ID
2. Average Order Value using AVERAGE formula on Total Orders

**Key Insights :**

- Customers purchasing more than the average order value are identified as **Loyal Customers**

|  |                     |  |
|--|---------------------|--|
|  | Average Order value |  |
|  | 9.215983            |  |

| Customer ID | Total Orders |
|-------------|--------------|
| 2           | 4            |
| 3           | 7            |
| 4           | 9            |
| 5           | 2            |
| 6           | 7            |
| 7           | 8            |
| 8           | 8            |
| 9           | 7            |
| 10          | 2            |
| 11          | 7            |
| 12          | 11           |
| 13          | 4            |
| 14          | 6            |
| 15          | 2            |
| 16          | 6            |
| 17          | 7            |
| 18          | 5            |
| 19          | 9            |
| 20          | 2            |
| 21          | 7            |

11. **Delivery Status Breakdown by Market:** Use a pivot table to analyse the breakdown of delivery status (e.g., on time, late) by market regions.

Used **Pivot Table** to calculate LATE(1) , NOT LATE(0) delivery Status.

**Key Insight:**

- Europe Market has the **Highest on time(0)** but **Second highest late(1) delivery** as well.
- LATAM Market has the **Second highest on time(0)** but **highest late(1) delivery** as well.

| Late count         |  | Column Labels |              |              |
|--------------------|--|---------------|--------------|--------------|
| Market Regions     |  | 0             | 1            | Grand Total  |
| Africa             |  | 2059          | 2462         | 4521         |
| Europe             |  | 8560          | 10724        | 19284        |
| LATAM              |  | 9230          | 10775        | 20005        |
| Pacific Asia       |  | 7251          | 8860         | 16111        |
| USCA               |  | 4558          | 5521         | 10079        |
| <b>Grand Total</b> |  | <b>31658</b>  | <b>38342</b> | <b>70000</b> |
|                    |  |               |              |              |
|                    |  |               |              |              |

12. **Peak Traffic Time Analysis:** Determine the peak hours of website traffic and which products are most viewed during these times.

Used **Pivot Table** to count visits by particular hour also breakdown into each products view

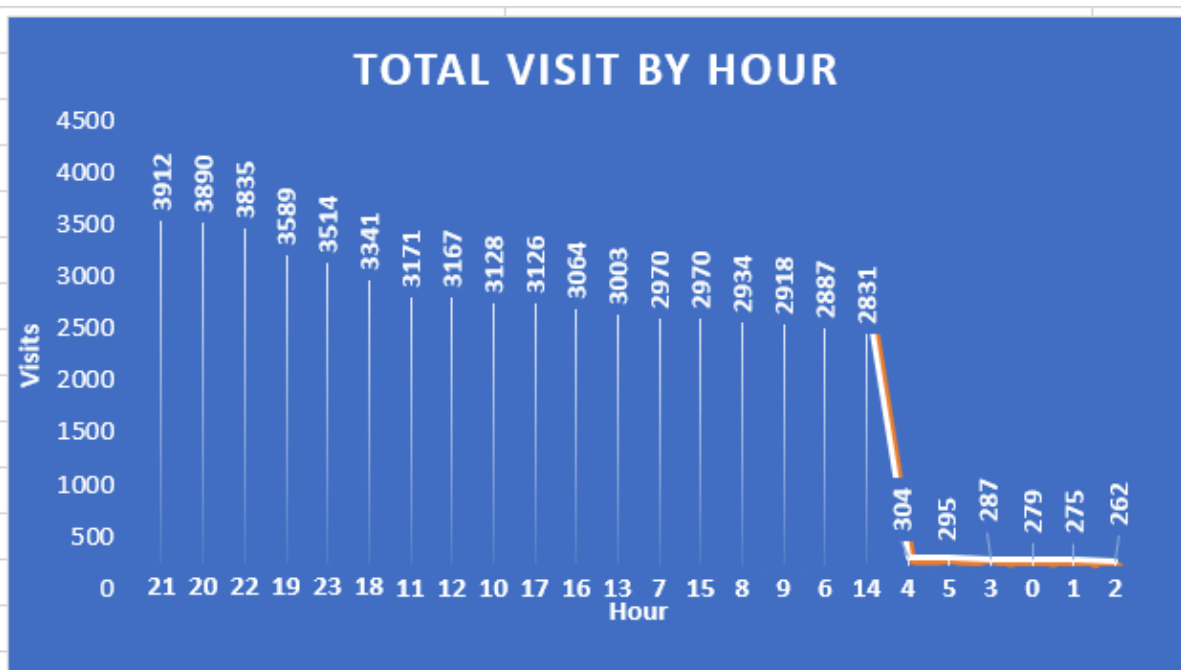
**Top viewed hours:** 21, 20, 22, 19, 18 (night hours)

**Lowest viewed hours:** 4, 5, 3, 0, 1, 2 (early morning hours)

**Key Insight:**

- Website **views peak at night** (8 PM - 12 AM) and **decline during early morning hours**.

|    | A     | B            | C                                       | D                                     | E                                      | F                                         |
|----|-------|--------------|-----------------------------------------|---------------------------------------|----------------------------------------|-------------------------------------------|
| 1  | Hours | Total Visits | adidas Brazuca 2017 Official Match Ball | adidas Kids' FS Messi FG Soccer Cleat | adidas Kids' RG III Mid Football Cleat | adidas Men's Germany Black Crest Away Tee |
| 2  | 21    | 3912         | 53                                      | 40                                    | 244                                    | 86                                        |
| 3  | 20    | 3890         | 66                                      | 54                                    | 227                                    | 55                                        |
| 4  | 22    | 3835         | 46                                      | 43                                    | 210                                    | 74                                        |
| 5  | 19    | 3589         | 50                                      | 48                                    | 189                                    | 66                                        |
| 6  | 23    | 3514         | 38                                      | 48                                    | 201                                    | 51                                        |
| 7  | 18    | 3341         | 37                                      | 38                                    | 217                                    | 54                                        |
| 8  | 11    | 3171         | 49                                      | 35                                    | 192                                    | 64                                        |
| 9  | 12    | 3167         | 46                                      | 39                                    | 187                                    | 48                                        |
| 10 | 10    | 3128         | 41                                      | 42                                    | 149                                    | 51                                        |
| 11 | 17    | 3126         | 42                                      | 47                                    | 166                                    | 63                                        |
| 12 | 16    | 3064         | 53                                      | 45                                    | 186                                    | 54                                        |
| 13 | 13    | 3003         | 29                                      | 44                                    | 158                                    | 41                                        |
| 14 | 7     | 2970         | 43                                      | 35                                    | 152                                    | 53                                        |
| 15 | 15    | 2970         | 42                                      | 39                                    | 169                                    | 38                                        |
| 16 | 8     | 2934         | 36                                      | 37                                    | 170                                    | 42                                        |
| 17 | 9     | 2918         | 47                                      | 40                                    | 172                                    | 55                                        |
| 18 | 6     | 2887         | 45                                      | 30                                    | 148                                    | 51                                        |
| 19 | 14    | 2831         | 41                                      | 51                                    | 154                                    | 47                                        |
| 20 | 4     | 304          | 5                                       | 3                                     | 13                                     | 3                                         |
| 21 | 5     | 295          | 2                                       | 4                                     | 14                                     | 3                                         |
| 22 | 3     | 287          | 2                                       | 2                                     | 21                                     | 3                                         |
| 23 | 0     | 279          | 3                                       | 2                                     | 13                                     | 6                                         |
| 24 | 1     | 275          | 2                                       | 2                                     | 12                                     | 4                                         |
| 25 | 2     | 262          | 6                                       | 2                                     | 23                                     | 2                                         |



13. **Category Popularity by Month: Use pivot tables to analyse which product categories are most popular in each month.**

Used **Pivot Table** to count which category is popular in each month.

| Month > Category     | Category Rank |
|----------------------|---------------|
| ⊕ Jan                |               |
| ⊖ Feb                |               |
| Cleats               | 1             |
| Men's Footwear       | 2             |
| Women's Apparel      | 3             |
| Indoor/Outdoor Games | 4             |
| Fishing              | 5             |
| Water Sports         | 6             |
| Camping & Hiking     | 7             |
| Cardio Equipment     | 8             |
| Shop By Sport        | 9             |
| Electronics          | 10            |
| Accessories          | 11            |
| Golf Balls           | 12            |
| Girls' Apparel       | 13            |
| Trade-In             | 14            |
| Golf Gloves          | 15            |
| Hockey               | 16            |
| Golf Shoes           | 17            |
| Baseball & Softball  | 18            |
| Lacrosse             | 19            |
| Boxing & MMA         | 20            |
| Tennis & Racquet     | 20            |
| Hunting & Shooting   | 21            |
| Fitness Accessories  | 21            |
| Golf Apparel         | 22            |
| ⊕ Mar                |               |
| ⊕ Apr                |               |
| ⊕ May                |               |
| ⊕ Jun                |               |
| ⊕ Jul                |               |
| ⊕ Aug                |               |
| Sep                  |               |
| Oct                  |               |

14. **User Engagement Analysis:** Calculate the average number of product views per IP address to assess user engagement.

Used **Pivot Table** to count views by IP address

**Key Insights:**

- **138.21.216.113** has the most views (78)
- **IP address 138.21.216.113** is the most active, accounting for the highest number of views
- **Average views: 18**

| IP Address     | Total Views | Average Views |
|----------------|-------------|---------------|
| 1.100.203.104  | 2           | 18.3003663    |
| 1.101.225.249  | 58          |               |
| 1.111.125.242  | 3           |               |
| 1.121.38.89    | 43          |               |
| 1.137.124.138  | 30          |               |
| 1.154.141.197  | 4           |               |
| 1.18.156.107   | 3           |               |
| 1.205.170.45   | 4           |               |
| 1.22.133.11    | 5           |               |
| 1.238.110.85   | 5           |               |
| 1.248.178.55   | 17          |               |
| 1.48.199.63    | 6           |               |
| 1.81.213.29    | 7           |               |
| 1.87.48.248    | 40          |               |
| 10.116.91.154  | 6           |               |
| 10.118.162.230 | 33          |               |

15. **Departmental Traffic Analysis:** Analyse which department's products are most frequently accessed using COUNTIF and SUMIF functions.

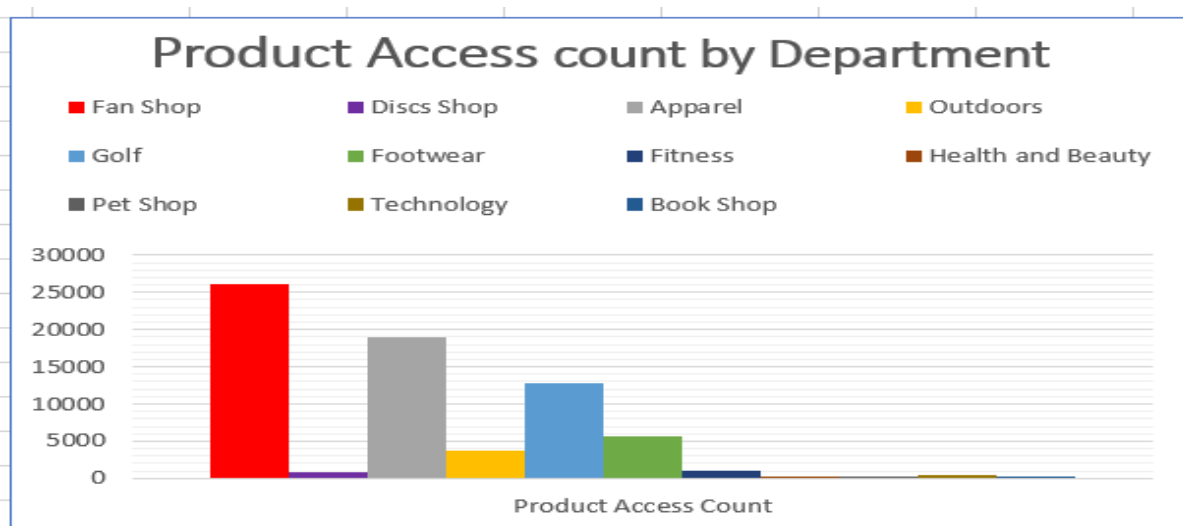
### Top 3 Departments:

1. **Fan Shop (highest)**
2. Apparel
3. Golf

### Key Insights:

- Fan Shop products most popular
- Apparel & Golf show high engagement
- **Lower-access departments need marketing optimization**

|    | A               | B                                             | C                 | D                    |
|----|-----------------|-----------------------------------------------|-------------------|----------------------|
|    | Department Name | Product Name                                  | Department Name   | Product Access Count |
| 2  | Fan Shop        | O'Brien Men's Neoprene Life Vest              | Fan Shop          | 26046                |
| 3  | Discs Shop      | DVDs                                          | Discs Shop        | 771                  |
| 4  | Apparel         | Perfect Fitness Perfect Rip Deck              | Apparel           | 18988                |
| 5  | Apparel         | Nike Men's CJ Elite 2 TD Football Cleat       | Outdoors          | 3758                 |
| 6  | Discs Shop      | Fighting video games                          | Golf              | 12824                |
| 7  | Fan Shop        | Diamondback Women's Serene Classic Comfort Bi | Footwear          | 5591                 |
| 8  | Outdoors        | Garmin Approach S3 Golf GPS Watch             | Fitness           | 957                  |
| 9  | Apparel         | Nike Men's CJ Elite 2 TD Football Cleat       | Health and Beauty | 157                  |
| 10 | Outdoors        | Cleveland Golf Women's 588 RTX CB Satin Chrom | Pet Shop          | 200                  |
| 11 | Apparel         | Perfect Fitness Perfect Rip Deck              | Technology        | 531                  |
| 12 | Fan Shop        | Field & Stream Sportsman 16 Gun Fire Safe     | Book Shop         | 177                  |
| 13 | Apparel         | Nike Men's CJ Elite 2 TD Football Cleat       |                   |                      |
| 14 | Golf            | Nike Men's Dri-FIT Victory Golf Polo          |                   |                      |
| 15 | Footwear        | Nike Men's Free 5.0+ Running Shoe             |                   |                      |
| 16 | Apparel         | Perfect Fitness Perfect Rip Deck              |                   |                      |
| 17 | Fan Shop        | Field & Stream Sportsman 16 Gun Fire Safe     |                   |                      |
| 18 | Fan Shop        | Diamondback Women's Serene Classic Comfort Bi |                   |                      |
| 19 | Fan Shop        | Pelican Sunstream 100 Kayak                   |                   |                      |
| 20 | Fan Shop        | Pelican Sunstream 100 Kayak                   |                   |                      |
| 21 | Apparel         | Nike Men's CJ Elite 2 TD Football Cleat       |                   |                      |
| 22 | Golf            | Under Armour Girls' Toddler Spine Surge Runni |                   |                      |
| 23 | Fan Shop        | O'Brien Men's Neoprene Life Vest              |                   |                      |



**16. Most Visited URLs:** Identify and rank the most frequently visited URLs in the dataset.

**Formula: RANK.EQ(C2, C:C, 0)**

### Breakdown:

1. C2: Starting cell
2. C:C: URL Count column
3. 0: Descending order (highest count first)

**Effect:**

Ranks URLs by count in descending order, with:

1. Most frequent URL = Rank 1
2. Next frequent URL = Rank 2 .... And so on.

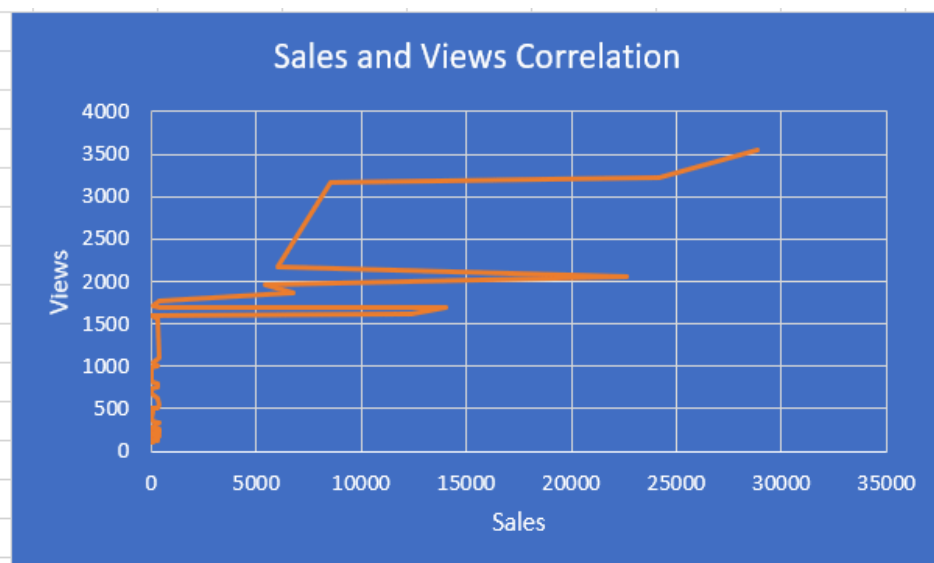
| D2                 |                                            |                                                                                                                        |           |      |
|--------------------|--------------------------------------------|------------------------------------------------------------------------------------------------------------------------|-----------|------|
| =RANK.EQ(C2,C:C,0) |                                            |                                                                                                                        |           |      |
|                    | A                                          | B                                                                                                                      | C         | D    |
| 1                  | URL                                        | Unique URL                                                                                                             | URL Count | RANK |
| 2                  | /department/apparel/category/cleats/produ  | /department/apparel/category/cleats/product/Perfect%20Fitness%20Perfect%20Rip%20Deck                                   | 2614      | 1    |
| 3                  | /department/apparel/category/men's%20foo   | /department/apparel/category/featured%20shops/product/adidas%20Kids'%20RG%20III%20Mid%20Football%20Clea                | 2436      | 2    |
| 4                  | /department/fan%20shop/category/water%2    | /department/golf/category/women's%20apparel/product/Nike%20Men's%20Dri-FIT%20Victory%20Golf%20Polo                     | 2327      | 3    |
| 5                  | /department/outdoors/category/golf%20bags  | /department/apparel/category/men's%20footwear/product/Nike%20Men's%20CI%20Elite%202%20TD%20Football%20Clea             | 2265      | 4    |
| 6                  | /department/fitness/category/tennis%20&%2  | /department/fan%20shop/category/water%20sports/product/Pelican%20Sunstream%20100%20Kayak                               | 1556      | 5    |
| 7                  | /department/footwear/category/boxing%20&   | /department/fan%20shop/category/indoor/outdoor%20games/product/O'Brien%20Men's%20Neoprene%20Life%20Vest                | 1466      | 6    |
| 8                  | /department/footwear/category/boxing%20&   | /department/fan%20shop/category/camping%20&%20hiking/product/Diamondback%20Women's%20Serene%20Classic%20Comfort%20Bi   | 1396      | 7    |
| 9                  | /department/fan%20shop/category/fishing/pi | /department/fan%20shop/category/fishing/product/Field%20&%20Stream%20Sportsman%2016%20Gun%20Fire%20Safe                | 1334      | 8    |
| 10                 | /department/footwear/category/as%20seen%   | /department/footwear/category/fitness%20accessories/product/Under%20Armour%20Hustle%20Storm%20Medium%20Duffle%20Bag    | 1270      | 9    |
| 11                 | /department/footwear/category/cardio%20e   | /department/footwear/category/cardio%20equipment/product/Nike%20Men's%20Free%205.0+&%20Running%20Shoe                  | 1247      | 10   |
| 12                 | /department/footwear/category/strength%2   | /department/footwear/category/as%20seen%20on%20%20tv/product/Nike%20Men's%20Free%20TR%205.0%20TB%20Training%20Shoe     | 1227      | 11   |
| 13                 | /department/golf/category/shop%20by%20sc   | /department/golf/category/shop%20by%20sport/product/Columbia%20Men's%20PFG%20Anchor%20Tough%20T-Shirt                  | 1202      | 12   |
| 14                 | /department/fitness/category/soccer/produ  | /department/fitness/category/tennis%20&%20racquet/product/Nike%20Men's%20Comfort%202%20Slide                           | 1177      | 13   |
| 15                 | /department/apparel/category/cleats/produ  | /department/fitness/category/soccer/product/Nike%20Men's%20Fingertrap%20Max%20Training%20Shoe                          | 1142      | 14   |
| 16                 | /department/apparel/category/cleats/produ  | /department/fitness/category/lacrosse/product/Under%20Armour%20Men's%20Tech%2011%20T-Shirt                             | 1128      | 15   |
| 17                 | /department/golf/category/shop%20by%20sc   | /department/golf/category/shop%20by%20sport/product/Under%20Armour%20Girls'%20Toddler%20Spine%20Surge%20Runni          | 1114      | 16   |
| 18                 | /department/outdoors/category/electronics/ | /department/apparel/category/featured%20shops/product/adidas%20Kids'%20RG%20III%20Mid%20Football%20Clea/add_to_cart    | 951       | 17   |
| 19                 | /department/fan%20shop/category/fishing/pi | /department/apparel/category/cleats/product/Perfect%20Fitness%20Perfect%20Rip%20Deck/add_to_cart                       | 933       | 18   |
| 20                 | /department/golf/category/women's%20app    | /department/golf/category/women's%20apparel/product/Nike%20Men's%20Dri-FIT%20Victory%20Golf%20Polo/add_to_cart         | 906       | 19   |
| 21                 | /department/apparel/category/cleats/produ  | /department/apparel/category/men's%20footwear/product/Nike%20Men's%20CI%20Elite%202%20TD%20Football%20Clea/add_to_cart | 893       | 20   |
| 22                 | /department/outdoors/category/accessories/ | /department/golf/category/girls'%20apparel/product/adidas%20Youth%20Germany%20Black/Red%20Away%20Match%20Soc           | 775       | 21   |
| 23                 | /department/footwear/category/electronics/ | /department/fan%20shop/category/hunting%20&%20shooting/product/The%20North%20Face%20Women's%20Recon%20Backpack         | 761       | 22   |
| 24                 | /department/footwear/category/fitness%20a  | /department/golf/category/girls'%20apparel/product/adidas%20Men's%20Germany%20Black%20Crest%20Away%20Tee               | 726       | 23   |
| 25                 | /department/apparel/category/featured%20s  | /department/golf/category/girls'%20apparel/product/TYR%20Boys'%20Team%20Dig%20Jammer                                   | 706       | 24   |

17. **Product Interest vs. Sales Performance Analysis:** Compare the frequency of product views from the Access Logs dataset with the sales data .Determine if higher online views correlate with higher sales.

**Key Insights:**

1. **Higher views correlate with higher sales**, indicating a strong positive relationship between online engagement and conversions.
2. **Increased visibility drives sales growth.**
3. **Online presence directly impacts revenue.**
4. **Effective digital marketing strategies can boost sales.**

| Product Name                                  | Total Sales | Total Views |
|-----------------------------------------------|-------------|-------------|
| Perfect Fitness Perfect Rip Deck              | 28823       | 3547        |
| Nike Men's Dri-FIT Victory Golf Polo          | 24173       | 3233        |
| Nike Men's CJ Elite 2 TD Football Cleat       | 8553        | 3158        |
| Pelican Sunstream 100 Kayak                   | 6015        | 2169        |
| O'Brien Men's Neoprene Life Vest              | 22598       | 2067        |
| Diamondback Women's Serene Classic Comfort Bi | 5394        | 1959        |
| Field & Stream Sportsman 16 Gun Fire Safe     | 6734        | 1872        |
| Under Armour Hustle Storm Medium Duffle Bag   | 363         | 1776        |
| Nike Men's Free TR 5.0 TB Training Shoe       | 92          | 1708        |
| Nike Men's Comfort 2 Slide                    | 403         | 1700        |
| Columbia Men's PFG Anchor Tough T-Shirt       | 387         | 1693        |
| Nike Men's Free 5.0+ Running Shoe             | 14053       | 1689        |
| Under Armour Girls' Toddler Spine Surge Runni | 12434       | 1623        |
| Nike Men's Fingertrap Max Training Shoe       | 21          | 1604        |
| Under Armour Men's Tech II T-Shirt            | 349         | 1569        |
| adidas Youth Germany Black/Red Away Match Soc | 403         | 1103        |
| The North Face Women's Recon Backpack         | 59          | 1054        |
| TYR Boys' Team Digi Jammer                    | 300         | 1015        |
| adidas Men's Germany Black Crest Away Tee     | 347         | 1014        |
| insta-bed Neverflat Air Mattress              | 22          | 989         |
| Ogio Race Golf Shoes                          | 25          | 961         |
| Stiga Master Series ST3100 Competition Indoor | 9           | 952         |
| Yakima DoubleDown Ace Hitch Mount 4-Bike Rack | 24          | 874         |
| Diamondback Boys' Insight 24 Performance Hybr | 9           | 838         |
| Nike Women's Free 5.0 TR FIT PRT 4 Training S | 93          | 808         |
| Nike Dri-FIT Crew Sock 6 Pack                 | 343         | 802         |





18. **Customer Geographic Interest Analysis:** Match the customer cities from the Supply Chain dataset with IP addresses from the Access Logs dataset (approximate analysis due to the nature of IP geolocation). Analyse which cities show the most online engagement compared to actual sales.

**Columns:**

1. Total Visits on Site: **Count of city visits (online engagement).**
2. Total Sales: **Sum of sales (actual conversions).**

**Key Insights:**

1. Top 3 Engaged Cities: **Columbus , Seattle and London .**
2. Top 3 Sales-Generating Cities: **Santo Domingo , New York City and Tegucigalpa**

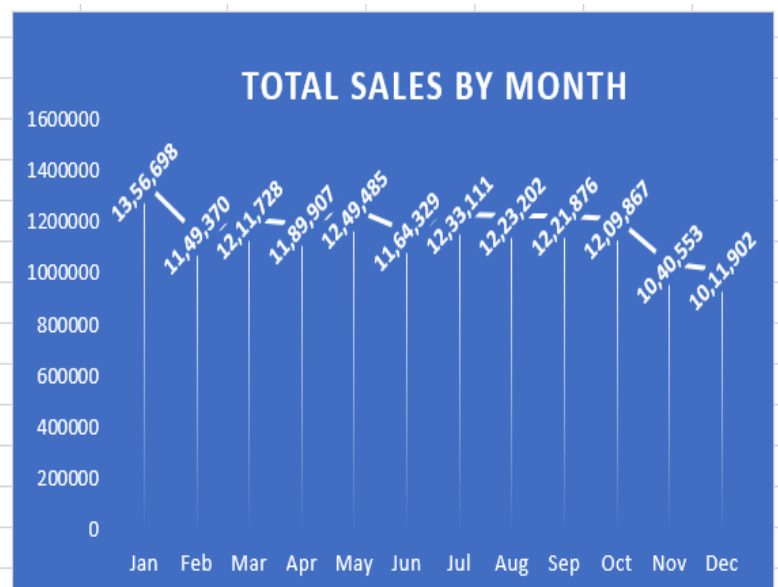
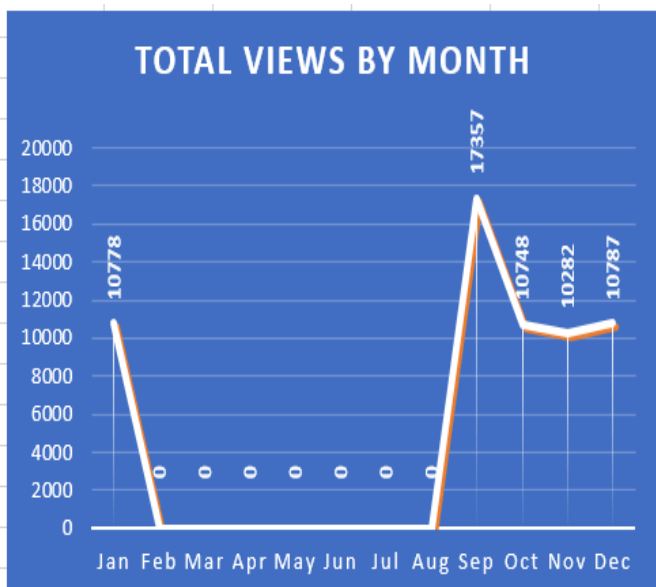
| City           | Total Visits on Site | Total Sales |
|----------------|----------------------|-------------|
| Santo Domingo  | 40                   | 873         |
| New York City  | 448                  | 855         |
| Tegucigalpa    | 0                    | 706         |
| Los Angeles    | 86                   | 702         |
| Managua        | 0                    | 632         |
| Mexico City    | 101                  | 585         |
| Manila         | 71                   | 545         |
| Philadelphia   | 34                   | 544         |
| San Francisco  | 112                  | 494         |
| San Salvador   | 0                    | 459         |
| London         | 966                  | 439         |
| Viena          | 0                    | 410         |
| Seattle        | 1202                 | 393         |
| Buenos Aires   | 233                  | 393         |
| Berlín         | 0                    | 385         |
| Yakarta        | 0                    | 367         |
| Lagos          | 25                   | 358         |
| Bangkok        | 132                  | 350         |
| Sydney         | 306                  | 334         |
| Houston        | 237                  | 333         |
| Chicago        | 379                  | 333         |
| Paris          | 273                  | 327         |
| Panama City    | 60                   | 325         |
| San Pedro Sula | 0                    | 323         |
| São Paulo      | 315                  | 302         |
| Mixco          | 0                    | 300         |
| Madrid         | 235                  | 299         |
| Melbourne      | 345                  | 299         |
| Estambul       | 0                    | 299         |
| León           | 0                    | 280         |

19. **Time Series Analysis of Product Interest and Sales:** Compare the monthly trends in product views from the Access Logs dataset with the monthly sales trends of those products in the Supply Chain dataset. Identify any lag or lead relationship between interest and sales.

- **Sales:**
  - Highest in **January**
  - Lowest in **December**
  - Stable growth throughout the year
- **Views:**
  - Intermittent 0-view months (potential technical issues/company factors)
  - No clear correlation with sales
- **Key Insights:**
  - Investigate 0-view months
  - Optimise sales strategies for Jan/Dec
- **Recommendations:**
  - Address technical issues

| Month       | Total Sales | Month       | Total Views |
|-------------|-------------|-------------|-------------|
| Jan         | 1356698.126 | Jan         | 10778       |
| Feb         | 1149369.672 | Sep         | 17357       |
| Mar         | 1211728.333 | Oct         | 10748       |
| Apr         | 1189907.033 | Nov         | 10282       |
| May         | 1249485.245 | Dec         | 10787       |
| Jun         | 1164329.323 | Grand Total | 59952       |
| Jul         | 1233111.014 |             |             |
| Aug         | 1223201.764 |             |             |
| Sep         | 1221876.272 |             |             |
| Oct         | 1209866.69  |             |             |
| Nov         | 1040552.561 |             |             |
| Dec         | 1011902.019 |             |             |
| Grand Total | 14262028.05 |             |             |

- Analyse marketing strategies



20. **Complex Category Profit Margin Analysis with Conditional Logic:** Develop an advanced formula to calculate the category profit margin for each order, factoring in different variables such as product category, shipping mode, and delivery status. For instance, adjust the profit margin calculation based on whether the delivery was late or on time, and whether the shipping mode was standard or express.

**Category Profit Margin** - This column calculates the profit margin % for each order, considering factors like: Product Category, Shipping Mode(Standard/Express), Delivery status (On-time/Late)

**Formula:** `=IF(C2<>0, ((D2 / C2) * 100) * (1 + IF(E2="First", 0.05, 0) + IF(B2=1, -0.1, 0)), 0)`

**Breakdown:**

1. `IF(C2<>0:` Avoid division by zero.
2. `((D2 / C2) * 100:` Calculate profit margin percentage.
3. `IF(E2="First", 0.05, 0):` Add 5% bonus for "First" shipping mode.
4. `IF(B2=1, -0.1, 0):` Subtract 10% penalty for late delivery (B2=1).

**Key Insights:**

- Top Profitable Categories: **Toys, CDs, Sports, Fitness** , etc have an impressive **~50% profit margin**.
- Shipping Mode Impact: **Standard mode is most popular**, followed by Second, First, and Same-Day, influencing profit margins.
- Delivery Timeliness: **Not Late (0) deliveries drive top profitability**, emphasising the importance of timely shipping.

|                |       |
|----------------|-------|
| Standard Class | 41802 |
| Second Class   | 13705 |
| First Class    | 10665 |
| Same Day       | 3828  |

F2

=IF(C2<>0, ((D2 / C2) \* 100) \* (1 + IF(E2="First", 0.05, 0) + IF(B2=1, -0.1, 0)), 0)

|    | A                   | B                  | C                | D                      | E              | F                         |
|----|---------------------|--------------------|------------------|------------------------|----------------|---------------------------|
| 1  | Category Name       | Late_delivery_risk | Order Item Total | Order Profit Per Order | Shipping Mode  | Category_Profit_Margins % |
| 2  | Toys                | 0                  | 11.18999958      | 5.599999905            | Standard Class | 50.04468378               |
| 3  | CDs                 | 0                  | 11.28999996      | 5.650000095            | Standard Class | 50.044288                 |
| 4  | Shop By Sport       | 0                  | 32.79000092      | 16.39999962            | Standard Class | 50.01524599               |
| 5  | Fitness Accessories | 0                  | 34.99000168      | 17.5                   | Standard Class | 50.0142874                |
| 6  | Shop By Sport       | 0                  | 39.59000015      | 19.79999924            | Standard Class | 50.01262734               |
| 7  | Girls' Apparel      | 0                  | 39.99000168      | 20                     | Standard Class | 50.01250102               |
| 8  | Women's Apparel     | 0                  | 47.25            | 23.62999916            | Second Class   | 50.01058023               |
| 9  | Cleats              | 0                  | 47.99000168      | 24                     | Standard Class | 50.01041709               |
| 10 | Cleats              | 0                  | 50.99000168      | 25.5                   | Standard Class | 50.0098042                |
| 11 | Cleats              | 0                  | 52.18999863      | 26.10000038            | Second Class   | 50.00958242               |
| 12 | Cleats              | 0                  | 53.99000168      | 27                     | Standard Class | 50.00925942               |
| 13 | Cleats              | 0                  | 53.99000168      | 27                     | Standard Class | 50.00925942               |
| 14 | Cleats              | 0                  | 54.59000015      | 27.29999924            | Standard Class | 50.00915766               |
| 15 | Cleats              | 0                  | 55.79000092      | 27.89999962            | Standard Class | 50.00896067               |
| 16 | Cleats              | 0                  | 56.68999863      | 28.35000038            | Standard Class | 50.00882178               |
| 17 | Cleats              | 0                  | 56.68999863      | 28.35000038            | Standard Class | 50.00882178               |
| 18 | Cleats              | 0                  | 56.99000168      | 28.5                   | Standard Class | 50.00877199               |
| 19 | Cleats              | 0                  | 56.99000168      | 28.5                   | Standard Class | 50.00877199               |
| 20 | Cleats              | 0                  | 59.38999939      | 29.70000076            | Standard Class | 50.00842072               |
| 21 | Cleats              | 0                  | 59.38999939      | 29.70000076            | Standard Class | 50.00842072               |