**Ankit Kumar**

**Contact no: 9454595721**

**Mail: [amitshrivastava032@gmail.com](mailto:amitshrivastava032@gmail.com)**

**Current Location: Delhi/NCR**

**Career Objective**

Looking for a challenging role in a reputable organization to utilize my technical, database and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

**Skills**

* Computer hardware
* Software installation
* Operating system installation
* PC assembling, networking
* System administration

**Experience**

**Customer Support Engineer January 2017 to till date**

***VMIT Services Private Ltd. ( Shakarpur, Delhi)***

* Setup new desktop system & configured laptops.
* Provide local & remote IT support for hardware & software to company personnel.
* To resolve network issue, configure operating system.
* Track computer system issue through resolution, within agreed time limits.
* Support and troubleshooting servers, computers, wireless, switches, printers, copiers, mobile devices, etc.
* Software installation and [application support](https://www.jobhero.com/resume/examples/computer-software/application-support-engineer).
* Antivirus updates and virus removal.
* Provide support to end users locally and remotely.
* Active Directory, GPO, Outlook, Backups.
* Router configuration (static Routing, Dynamic Routing)
* VLAN Configuration.

**Education**

**Lal Bahadur Shashtri Training Institute, 2017- New Delhi**

* 1-year Advance diploma is computer.
* Completed education in hardware, software & networking

**Chhatrapati Shahu Ji Maharaja University, 2013 - Kanpur**

* B.A from Kanpur University

**Kishan Inter College , 2010**

* HSC from U.P Board, Allahabad

**KMHSS Panikasa Gazipur , 2008**

* SSC from U.P Board, Allahabad

**Personal Profile**

* **Date of Birth :** 1st Jan 1994
* **Gender :** Male
* **Languages Known** **:** English & Hindi
* **Marital Status :** Married

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