Group Name: Pattern Pros

Github Repository Link:

<u>DataGlacier/Group_Project at main · danielkingswood/DataGlacier (github.com)</u>

Team Member Details:

| Name | Email-ID | Country | University | Specialisation |
|---------------------|------------------------|---------|---|----------------|
| Jay Panara | jay.panara@gmail.com | Canada | University of Waterloo | Data Science |
| Shreya Dwivedi | shreyad@usc.edu | USA | University of Southern California | Data Science |
| Sarah Sindeband | ssindeband2018@fau.edu | USA | Florida Atlantic University | Data Science |
| Daniel Kingswood | ddk727@gmail.com | UK | University of Bristol | Data Science |

Problem Description:

ABC Bank wants to sell its term deposit product to customers and before launching the product they want to develop a model which helps them in understanding whether a particular customer will buy their product or not (based on customer's past interaction with bank or other Financial Institution).

Business Understanding:

The bank wants to use the ML model to shortlist customers whose chance of buying the product is more so that their marketing channel (telemarketing, SMS/email marketing, etc.) can focus only on those customers who have a greater chance of buying the product. This will save resources and their time (which is directly involved in the cost (resource billing)).

We need to develop a model with duration and without duration features and report the performance of the model.

The data is related to direct marketing campaigns of a Portuguese banking institution. The marketing campaigns were based on phone calls. Often, more than one contact to the same client was required, in order to assess if the product (bank term deposit) would be ('yes') or not ('no') subscribed.

The classification goal is to predict if the client will subscribe (yes/no) to a term deposit (variable y).

Attribute Information:

Input variables:

bank client data:

- 1 age (numeric)
- 2 job: type of job (categorical:

'admin.','blue-collar','entrepreneur','housemaid','management','retired','self-employed', 'services','student','technician','unemployed','unknown')

3 - marital: marital status (categorical:

'divorced', 'married', 'single', 'unknown'; note: 'divorced' means divorced or widowed)

4 - education (categorical:

'basic.4y','basic.6y','basic.9y','high.school','illiterate','professional.course', 'university.degree','unknown')

- 5 default: has credit in default? (categorical: 'no', 'yes', 'unknown')
- 6 housing: has a housing loan? (categorical: 'no','yes','unknown')
- 7 loan: has a personal loan? (categorical: 'no','yes','unknown')

related with the last contact of the current campaign:

- 8 contact: contact communication type (categorical: 'cellular', 'telephone')
- 9 month: last contact month of year (categorical: 'jan', 'feb', 'mar', ..., 'nov', 'dec')
- 10 day of week: last contact day of the week (categorical: 'mon', 'tue', 'wed', 'thu', 'fri')
- 11 duration: last contact duration, in seconds (numeric).

Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). Yet, the duration is not known before a call is performed. Also, after the end of the call y is obviously known. Thus, this input should only be included for benchmark purposes and should be discarded if the intention is to have a realistic predictive model.

other attributes:

- 12 campaign: number of contacts performed during this campaign and for this client (numeric, includes last contact)
- 13 pdays: number of days that passed by after the client was last contacted from a previous campaign (numeric; 999 means client was not previously contacted)
- 14 previous: number of contacts performed before this campaign and for this client (numeric)
- 15 poutcome: outcome of the previous marketing campaign (categorical:

'failure', 'nonexistent', 'success')

social and economic context attributes

- 16 emp.var.rate: employment variation rate quarterly indicator (numeric)
- 17 cons.price.idx: consumer price index monthly indicator (numeric)
- 18 cons.conf.idx: consumer confidence index monthly indicator (numeric)
- 19 euribor3m: euribor 3 month rate daily indicator (numeric)
- 20 nr.employed: number of employees quarterly indicator (numeric)

Output variable (desired target):

21 - y - has the client subscribed a term deposit? (binary: 'yes','no')

Project Lifecycle:

| Week | Task | Deadline |
|---------|--|---------------------|
| Week 7 | Business Understanding | 19th October, 2022 |
| Week 8 | Data Understanding | 26th October, 2022 |
| Week 9 | Data Cleansing and Transformation | 2nd November, 2022 |
| Week 10 | EDA with Recommendation | 9th November, 2022 |
| Week 11 | Presentation of EDA for business and recommended models for technical user | 16th November, 2022 |
| Week 12 | Model selection and building with dashboard | 23rd November, 2022 |
| Week 13 | Final Project submission and report with powerpoint | 30th November, 2022 |

Data Intake Report

Name: Bank Marketing Campaign

Report date: 10/17/2022

Internship Batch: LISUM13: 30

Version:1.0

Data intake by: Sarah Sindeband Data intake reviewer:<Jay Panara>

Data storage location:

DataGlacier/Group Project at main · danielkingswood/DataGlacier (github.com)

Tabular data details: bank.csv

| Total number of observations | 45211 |
|---------------------------------|--------|
| Total number of files | 1 |
| Total number of features | 17 |
| Base format of the file | .csv |
| Size of the data | 450 KB |

Tabular data details: bank-full.csv

| Total number of observations | 4521 | |
|-------------------------------------|--------|--|
| Total number of files | 1 | |
| Total number of features | 17 | |
| Base format of the file | .csv | |
| Size of the data | 439 MB | |

Tabular data details: bank-additional.csv

| Total number of observations | 4119 |
|-------------------------------------|--------|
| Total number of files | 1 |
| Total number of features | 21 |
| Base format of the file | .csv |
| Size of the data | 570 KB |

Tabular data details: bank-additional-full.csv

| Total number of observations | 41188 | |
|-------------------------------------|---------|--|
| Total number of files | 1 | |
| Total number of features | 21 | |
| Base format of the file | .csv | |
| Size of the data | 5.56 MB | |