



Scope Document for

HalloDoc Platform

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Scope Document

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1. Introduction

The platform will offer online Doctors consultation and Diagnostics services. The HalloDoc platform, also known as a health-care website, serves as a valuable tool for doctors to enhance patient care and streamline their work processes. It offers a user-friendly interface that simplifies various tasks for doctors. They can conveniently access patient records, efficiently manage appointments, and securely communicate with their patients. Additionally, patients can utilize the website to request care for themselves or on behalf of others. The platform accommodates three types of users: Admin, Physician, and Patients. The Admin user has comprehensive access to patient and physician records, enabling them to review patient history, manage cases, and exercise control over requests by canceling or blocking them when necessary.

Platform login page Description:

This page will appear when user lands on the platform. This page will have a banner at left side and login section at right side.



Fig1. Platform login page

Description:

User can login to platform using their email address and password.

Features:

#	Feature	Туре	Description
	Email address	Input	User will need to enter his email address in this text box.
	Password	Input	User will need to enter his password in this text box.



Login	Butto n	After entering correct email address and password, clicking on this button will allow user to sign in to the platform.
Forgot password	Link	If a user forgets his or her password, he or she must select "Forgot password?"
Footer links	Link	It will display links to pages such as Terms of condition and privacy policy.

Forgot Password

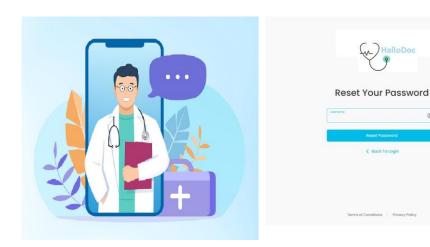


Fig2. Forgot Password

Description:

Users who have forgotten their password may request it by entering their email address. System will check their email address existence, if it exists then reset password link will be sent to their email address. Reset password link will expire in 24 hours.

Features:

#	Feature	Туре	Description
	Email address	Input	User will need to enter his email address in this text box.
	Reset password	Button	Clicking on this button, system will check if entered email address exists or not in platform. If it exists then Reset Password link will be sent to this email address.



Back to Login Link Clicking on this link will redirect user back to login page.		Back to Login	Link	Clicking on this link will redirect user back to login page.
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Reset Password

Description:

User will receive a link for this page via email when requested through forgot password page. When Page is loaded Link will be checked for expiration.

Features:

#	Feature	Туре	Description
	Password	Input	User will need to enter new password.
	Confirm Password	Input	User will need to confirm the new password
	Reset	Button	Clicking on this button, User can reset their password.

2. Admin Dashboard:

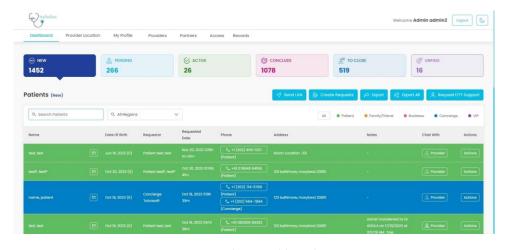


Fig3. Admin Dashboard

Description:



Once the login is successfully completed, the Admin will be automatically directed to the platform's landing page, which will showcase the patient requests. The Admin will have the ability to filter the requests based on their request type and search for specific requests using the patient's name or the name of the requestor. On desktop devices, the requests can be viewed in a grid format, while on mobile devices, a card view will be provided for optimal display.

Features:

#	Feature	Туре	Description		
	NEW	Button	Clicking on this button, Admin can view all the newly created patient requests.		
	Pending	Button	Clicking on this button, Admin can view all patient requests which are accepted by provider and patients who do not have accepted the agreement.		
	Active	Button	Clicking on this button, Admin can view all requests for which patients have accepted the agreement or providers has choose House-call for providing the care.		
	Conclude Button		Clicking on this button, Admin can view all requests for which providers have completed their service from their side.		
	To close	Button	Clicking on this button, Admin can view all requests which are ready to close.		
	Unpaid	Button	Clicking on this button, Admin can view all requests which are unpaid by patients.		
	Send Link	Button	Clicking on this button, Admin can send link to patients for creating a request via email and SMS.		
	Create Request	Button	Clicking on this button, Admin can create a request on behalf of the patient.		
	Export	Button	Clicking on this button, Admin can export an Excel file of the patient requests of current request state and current page or filtered requests.		
	Export All	Button	Clicking on this button, Admin can export an Excel file of all the patient requests.		
	Search Patients	Input	Admin can search patients by patient name, requestor name		

Admin dashboard in New state:



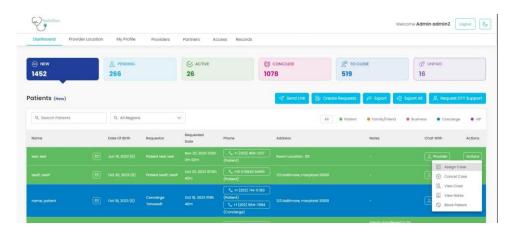


Fig4. Admin dashboard in New state

The landing page will exhibit all recently created requests. Initially, when patients generate a request, those requests will appear in the "New" state on the Dashboard.

Admin dashboard in pending state:

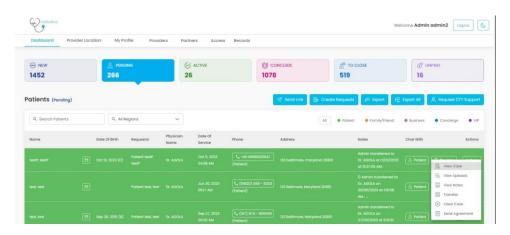


Fig5. Admin dashboard in pending state

Description:

The page will show patient requests that have been accepted by providers or are still pending the acceptance of the service agreement by patients. When providers accept a patient request, they are required to send an agreement video link via email and SMS to the patient's email address and phone number. Once the patient accepts the agreement, their request will transition from the "Pending" state to the "Active" state.



Admin dashboard in Active state:

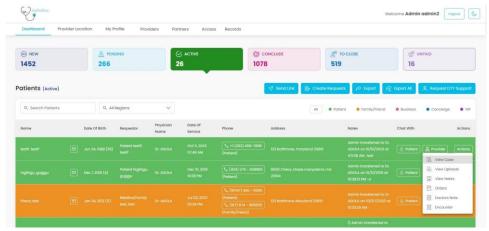


Fig6. Admin dashboard in Active state

This page will display patient requests for which patients have accepted the service agreement and provider is giving service to the patient. Once the request is transferred into active state providers can start medical care for the patients.

Admin dashboard in Conclude state:

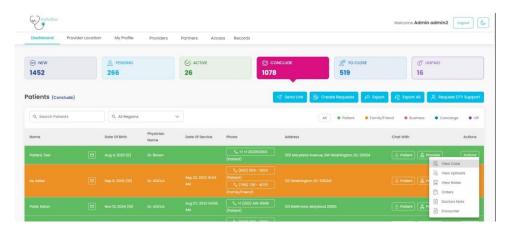


Fig7. Admin dashboard in Conclude state

This page will display patient requests for which medical is completed by the provider. Once the request is transferred into conclude state providers can finally conclude care for the patients.

Admin dashboard in To Close state:



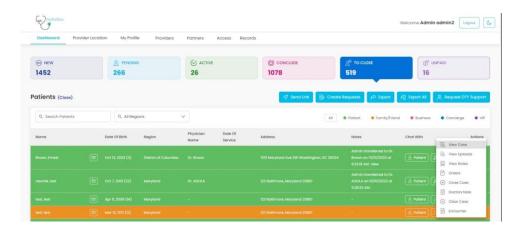


Fig8. Admin dashboard in To Close state

This page will display all patient requests which are concluded by providers or cancelled by the admin. Admin can close the case.

Admin dashboard in Unpaid state:



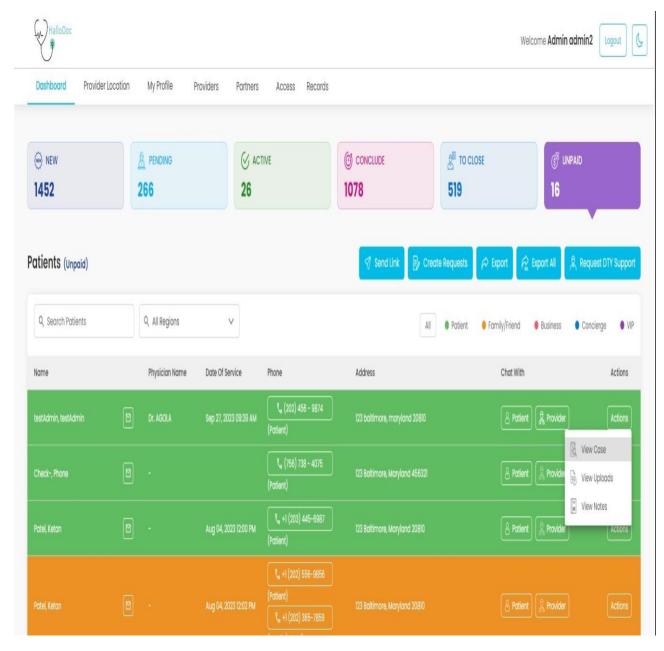


Fig9. Admin dashboard in Unpaid state

This page will display all closed patient requests for which patients have not paid the fees.

View case:



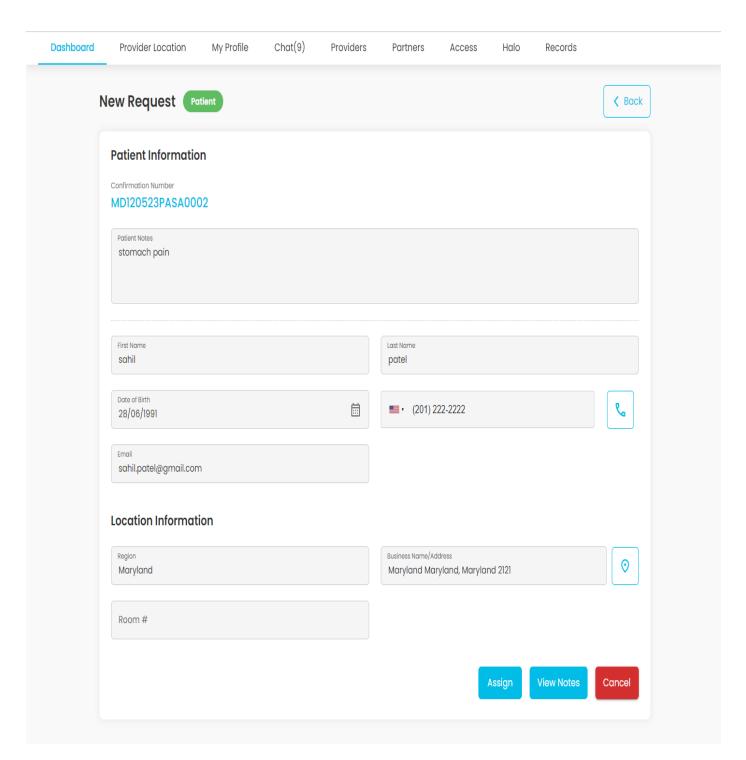


Fig10. View case



This page will display all the details of patient request. Admin can view Patient's personal information on this page.

Features:

#	Feature	Туре	Description
	Confirmation Number	Label	It will show the confirmation number for patient request which was created at the time of submitting a request. It is created by the patient's region and datetime of submit a request. It will be unique for each patient. The first 2 characters will represent the region abbreviation, then next 4 numbers will represent the date of created date, then next 2 characters will represent first 2 characters of last-name, then next 2 characters will represent first 2 characters of first-name, then next 4 digits is representing how many requests are done in same day.
	Patient Notes	Textbox	It will show the patient notes which are added by patient at the time of creating a request.
	First Name	Textbox	It will show the patient's first name.
	Last Name	Textbox	It will show the patient's last name.
	Date of birth	Textbox	It will show the patient's date of birth.
	Phone Number	Textbox	It will show the patient's phone number.
	Email	Textbox	It will show the patient's email.



Edit	Button	Clicking on this button, admin will be able to edit Patient information.
Region	Textbox	It will show the patient's region.
Business Name/Address	Textbox	It will show the patient's address.
Room	Textbox	It will show the patient's address.
Assign	Button	This button will only be visible in New state cases. Clicking on this button, admin can assign that request to the provider.
View Note	Button	Clicking on this button, admin will redirect to the View Notes page of that request.
Cancel	Button	Clicking on this button, admin can cancel the request and that request will be moved into "ToClose"
Back	Button	Clicking on this button, admin will redirect to the previous page

View Notes:



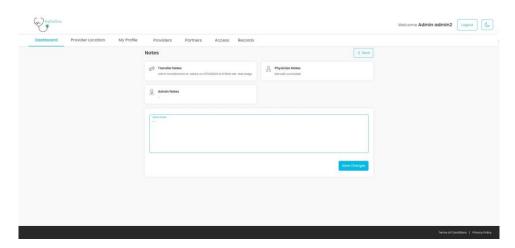


Fig11. View Notes

The page will present a variety of notes associated with the patient request. It includes seven note types: Patient Notes, Transfer Notes, Physician Notes, Admin Notes, Admin Cancellation Notes (shown when the admin cancels the request), Physician Cancellation Notes (shown when the provider cancels the request), and Patient Cancellation Notes (shown when the patient cancels the request).

Features:

#	Feature	Туре	Description
	Transfer Notes	Textbox	It will show the transfer notes of the request with the date and time. When an admin has transferred to which provider on which date.
	Physician Notes	Textbox	It will show the notes of the request provided by physician.
	Admin Notes	Textbox	It will show the notes of the request provided by admin
	Additional Notes	Input	Admin can add any additional notes using this field.
	Admin Cancellation Notes	Textbox	This section will be shown if there are any admin cancellation notes. It will show the reasons for canceling the request by admin.
	Patient Cancellation Notes	Textbox	This section will show if there are any patient cancellation notes. It will show the reasons for cancelling the request by patient.



Save changes	Button	Clicking on this button, admin notes will be saved in database.

Cancel case:

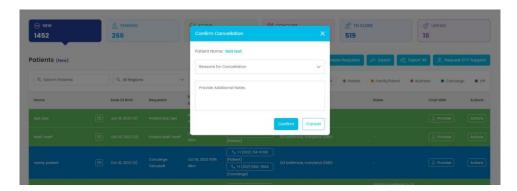


Fig12. Cancel Case pop-up

Description:

This pop-up will open when admin will click on "Cancel case" link from Actions menu. Admin can cancel the request using this pop-up.

Features:

#	Feature	Туре	Description
	Patient Name	Label	It will display the name of the patient.
	Reasons for cancellation	Drop-down	It will display the reasons for cancellations.
	Provide Additional notes	Textbox	Admin can provide some additional notes for cancellation.



Confirm	Button	Clicking on this button, admin will confirm to cancel the request.
Cancel	Button	Clicking on this button, admin can cancel the cancellation of request.

Assign case:

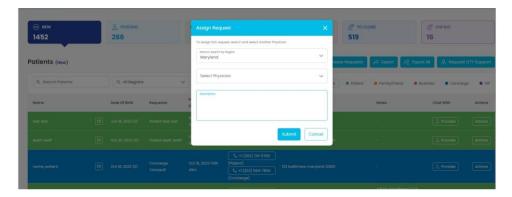


Fig13. Assign case

Description:

This pop-up will open when admin clicks on "Assign case" link from Actions menu. Admin can assign the case to providers based on patient's region using this pop-up.

Features:

#	Feature	Туре	Description
	Narrow search by region	Drop-down	It will display a list of states where this platform can provide the service.
	Select Physician	Drop-down	It will display a list of available providers based on the selected state.
	Description	Input	Admin can add additional description for patient request.
	Submit	Button	Clicking on this button, admin will confirm the assign request.
	Cancel	Button	Clicking on this button, admin will cancel the assign request.

Block case pop-up:



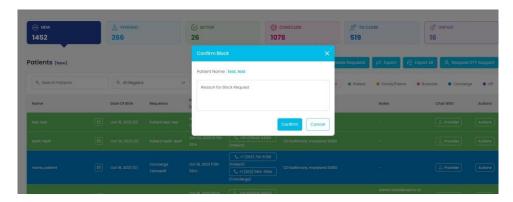


Fig14. Block case

This pop-up will open when admin clicks on "Block Case" link from Actions menu. From the new state, admin can block any case. All blocked cases can be seen in Block history page.

Features:

#	Feature	Туре	Description
	Reason	Input	Admin needs to enter a reason for blocking the case.
	Confirm	Button	Clicking on this button, Admin can block the particular case.
	Cancel	Button	Clicking on this button will close the pop-up.

View Uploads:



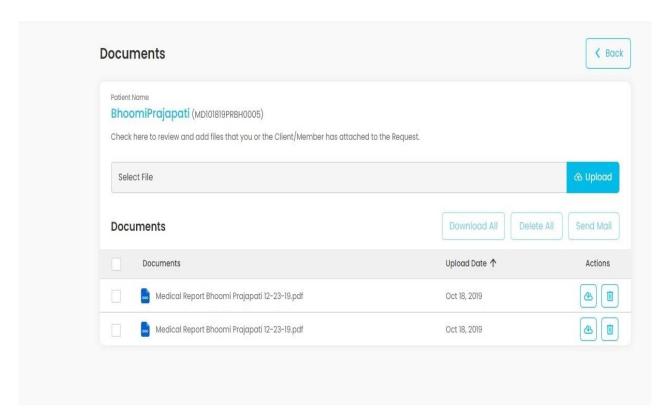


Fig15. View Uploads

This page will display all the documents uploaded by patients and admin/providers in pending state.

Features:

#	Feature	Туре	Description
	Select File	File Upload	It will be used to select the file from the computer to upload.
	Upload	Button	To upload the selected file.
	Download All	Button	It will download all the selected files.
	Delete All	Button	It will delete all the selected files.
	Send Mail	Button	It will send the selected files via email. To patient's email address.



Send Order:

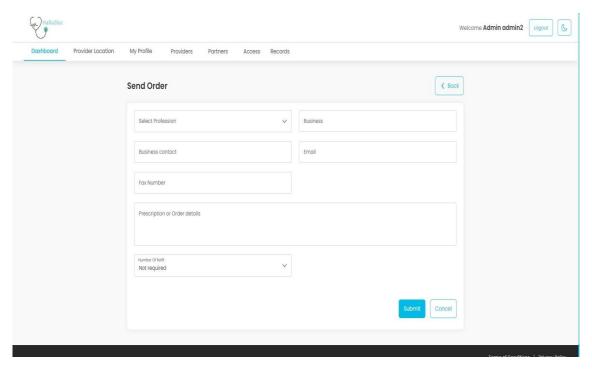


Fig16. Orders

Description:

This page will open when admin/provider will click on "Orders" link from Actions menu. From the active, conclude and close state, admin/providers can send order to a registered business.

Features:

#	Feature	Туре	Description
	Select Profession	Dropdown	Admin/Provider needs to select a profession first to fetch related vendors.
	Business	Dropdown	Admin/Provider needs to select a registered business (Vendor) for selected profession.
	Business Contact	Input	It will show business contact of selected business. Admin/provider can edit business contact.
	Email	Input	It will show the email of selected business. Admin/provider can edit the email.
	Fax Number	Input	It will show the fax number of selected businesses. Admin/provider can edit the fax number.



Prescription or Order Details	Input	Admin/Provider needs to enter order details to send order.
Number of Refills	Dropdown	Admin/Provider can select how many times an order has to be refilled.
Submit	Button	Clicking on this button, Admin/Provider can send the order to selected business.
Cancel	Button	Clicking on this button, Admin/Provider will be redirected to Dashboard page.
Back	Button	Clicking on this button, Admin/Provider will be redirected to Dashboard page.

Transfer Request pop-up:

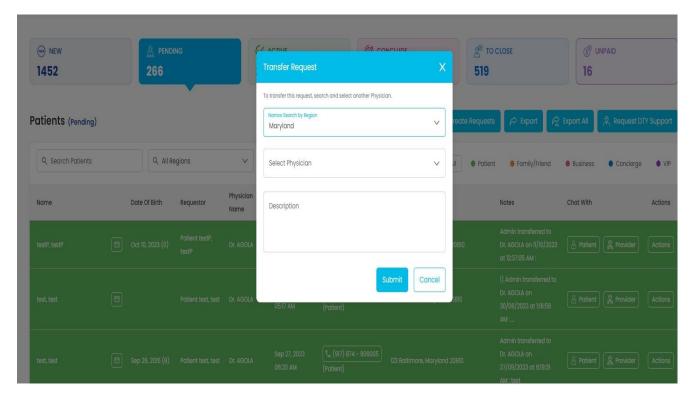


Fig17.Transfer

Description:

This pop-up will open when admin clicks on "Transfer" link from Actions menu. From the pending state, admin can transfer assigned request to another physician.



Features:

#	Feature	Туре	Description
	Region	Dropdown	Admin can search physician by selecting one region.
	Physician	Dropdown	Admin needs to select Physician to whom request is transferring.
	Description	Input	Admin can enter a note for transfer.
	Submit	Button	Clicking on this button, Admin can transfer requests from assigned physician to different physician.
	Cancel	Button	Clicking on this button will close this pop-up.

Clear case pop-up:

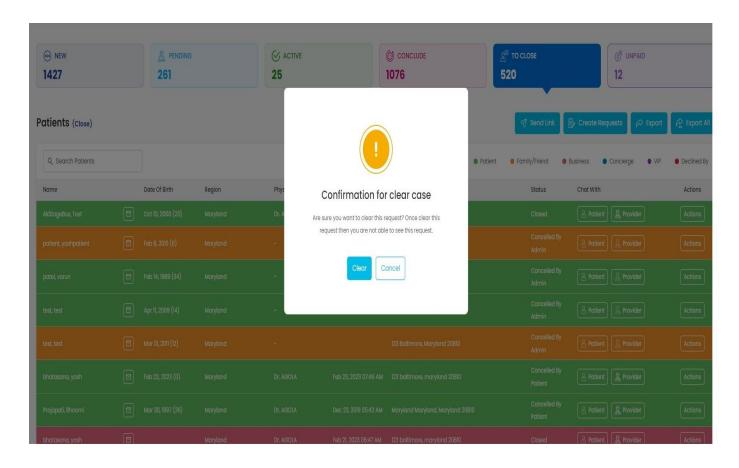




Fig18.Clear Case

Description:

This pop-up will open when admin clicks on "Clear case" link from Actions menu. From the pending and close state, admin can clear the case from the action grid.

Features:

#	Feature	Туре	Description
	Clear	Button	Clicking on this button, Admin can clear the case.
	Cancel	Button	Clicking on this button will close the pop-up.

Send Agreement pop-up:



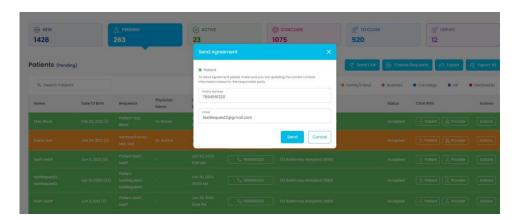


Fig19. Send Agreement pop-up

This pop-up will open when admin/provider will click on "Send agreement" link from Actions menu. From the pending state, providers need to send an agreement link to patients.

Features:

#	Feature	Туре	Description
	Phone number	Input	It will show patient's phone number
	Email	Input	It will show patient's Email address
	Send	Button	Clicking on this button, admin can send agreement to the patient.
	Cancel	Button	Clicking on this button, send agreement pop-up will close.



Close case:

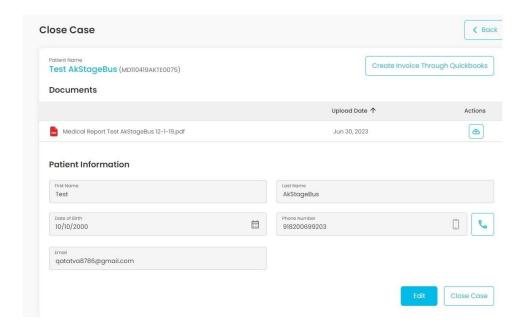


Fig20. Close case

Description:

This page will open when the admin clicks on "Close case" link from Actions menu from To close state.

Features:

#	Feature	Туре	Description
	Create Invoice through Quick books	Button	Clicking on this button, Admin can create invoice for service using Quick books. Good to have feature
	Action	Button	Clicking on this button, Admin can download a particular uploaded document.



Patient Name	Label	It will show full name of the patient
First Name	Textbox	It will show first name of the patient
Last Name	Textbox	It will show last name of the patient
Date of birth	Textbox	It will show date of birth of the patient
Phone number	Textbox	It will show phone number of the patient
Email	Textbox	It will show email of the patient
Edit	Button	Clicking on this button will enable the input field for Phone number and email, then it will show Save and cancel buttons instead of Edit and Close case buttons. Admin can edit patient's phone-number and email using this
		button.
Close Case	Button	Clicking on this button, admin can close the case and that request will be moved into "Unpaid"
Save	Button	Clicking on this button will save changed phone number and email values, then it will show Edit and Close case buttons instead of Save and Cancel buttons, also it will disable the phone number and email fields.

Profile menu:

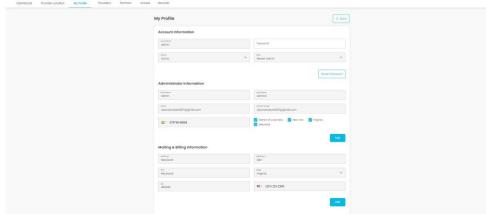




Fig21. My Profile

Description:

This page will show a profile for logged in admin. Admin can edit their information from this page. For the admin's My Profile page, if the admin wants to edit his/her profile, he/she can directly edit the details in their profile without requiring any additional approval.

Regions



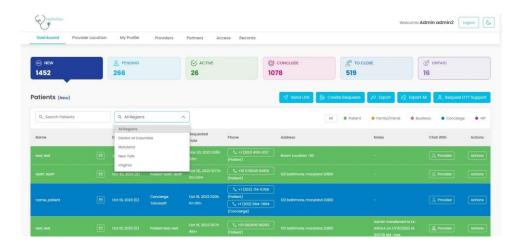


Fig22. Regions

In dashboard page Admin can filter requests using Region's filter. By default, requests of All regions will be fetched.

Request Support:

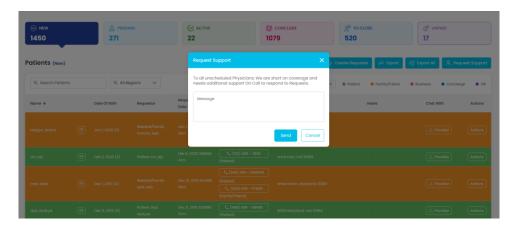


Fig23.Request Support

Description:

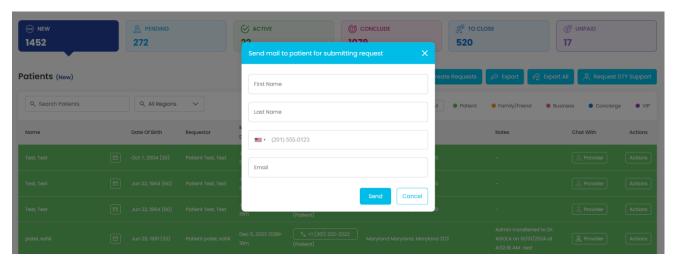
This popup is used for Sending message to all unscheduled Physicians.

Features:



#	Feature	Туре	Description
	Message	Textbox	Admin will need to enter a message that will be sent to all unscheduled physicians.
	Send	Button	Clicking on this button will send the entered message to all unscheduled physicians.
	Cancel	Button	Clicking on this button will close Request DTY Support modal.

Send Link:



Description:

This popup is opened when clicked on Send link button in dashboard, it will be used to send link of Submit Request Screen page to the patient via email and SMS.

Features:

#	Feature	Туре	Description
	First name	Textbox	Admin/Provider must enter the first name of the patient.
	Last name	Textbox	Admin/Provider must enter the last name of the patient.
	Phone	Textbox	Admin/Provider must enter the phone number of the patient.
	Email	Textbox	Admin/Provider must enter the email of the patient
	Send	Button	By clicking on this button, A link for Submit request screen page of patient site is sent to patient via Email and SMS.



Cancel	Button	By Clicking this button, the pop-up will close.

Provider Menu:

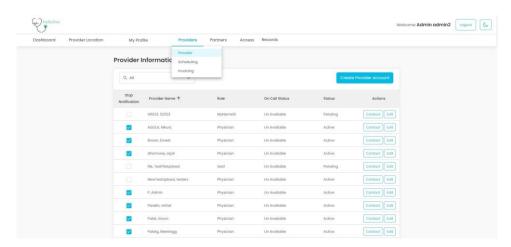


Fig24. Provider Menu

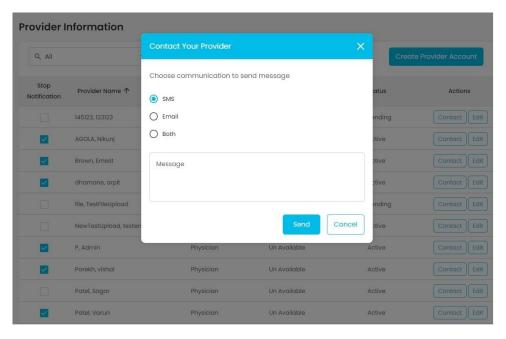


Fig25. Contact your Provider

By clicking the Contact button this pop-up will appear to the admin. Using this pop-up admin can send notification to provider by selected communication type (SMS, Email or Both) with a message.



This menu from header navbar contains 3 sub-menus: Provider, Scheduling, Invoicing (Good to have feature).

Features:

#	Feature	Туре	Description
	Search	Dropdown	Admin can filter provider list based on region
	Create Provider Account	Button	By Clicking on this, Admin can create new Provider account from Create Provider Account Page
	Stop notification	Checkbox	This checkbox will determine that provider will receive any notification or not. When any change is made, the Save button will appear.
	Provider name	Text	This column will show Provider name
	Role	Text	This column will show Provider's role on the Website
	On call status	Text	This column will show Provider's On call status: Un Available, On call, and Busy
	Status	Text	This column will show Provider's Account Status: Pending, Active and Not active
	Action	Button	By clicking on this button, a menu will open, which has two sub menus.
			Contact Button: On clicking this button, contact your Provider pop up will open.
			Edit Button: On clicking this button Edit Physician Account page will be opened.



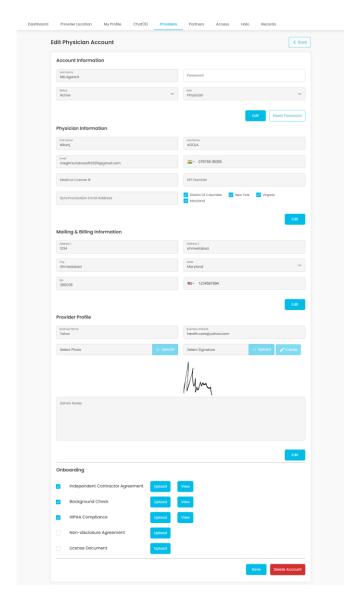


Fig26. Edit Physician Account

Through this page, Admin can edit provider (Physician) details, change their password. Upload documents and images related to the provider and delete their account.

Features:

#	Feature	Туре	Description



Username	Input	This input field will show the admin physician's username. This field will be disabled always.
Password	Input	Admin can change account password using this field.
Status	Dropdown	Admin can change physician status using this field. Status values are: Pending, Active and Not Active.
Role	Dropdown	Admin can assign any physician Role to the account.
Edit	Button	By clicking this button in a particular form section, a field will be enabled in that form section. And "Save" and "Cancel" button will replace "Edit" button.
Reset password	Button	By clicking this button, admin can change physician account password with password entered in "Password" field.
Save	Button	By clicking this button all the data will be saved except password in the database.
Cancel	Button	By Clicking this button, all fields will become disabled without saving anything in database.
First Name	Input	Admin can change physician's first name using this field.
Last Name	Input	Admin can change physician's last name using this field.
Email	Input	Admin can change physician's Email using this field.
Phone Number	Input	Admin can change physician's phone using this field.
Medical License	Input	Admin can change physician's medical license number using this field.
NPI Number	Input	Admin can change physician's NPI (National Provider Identifier) number using this field.
Synchronization Email	Input	Admin can change physician's Synchronization number using this field.
Regions	Checkboxes	Admin can select one or more regions for physician. (At least one required.)
Address1	Input	Admin can change physician's Address1 using this field.
Address2	Input	Admin can change physician's Address2 using this field.
City	Input	Admin can change physician's city using this field.



State	Dropdown	Admin can select physician's state using this dropdown.
Zip	Input	Admin can change Zip code associated with physician's address.
Alternate Phone	Input	Admin can change physician's alternate phone number.
Business name	Input	Admin can change physician's business name using this field.
Business Website	Input	Admin can change physician's business website using this field.
Photo	File Upload	Admin can upload physician's profile photo using this field.
Signature	File Upload	Admin can upload physician's signature using this field.
Admin Notes	Input	Admin can add any notes regarding what updates are done to the profile.
Delete Account	Button	By clicking on this button, admin can delete physician's account.

Access/Roles:

Account Access:

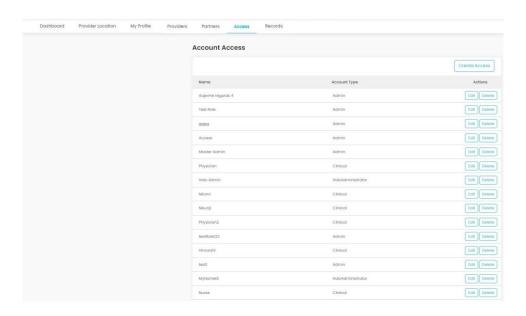


Fig27. Roles/Access



This page will show all the roles available on the platform. Admin can add, edit or delete any role. On add and edit admin can change access for the role.

Features:

#	Feature	Туре	Description
	Create Access	Button	Clicking on this button, admin will be redirected to create role page.
	Name	Table Header	It will show role name
	Account Type	Table Header	It will show account type associated with role
	Edit	Button	Clicking on this button, admin will be redirected to edit role page for particular role.
	Delete	Button	Clicking on this button, Admin can delete any role by confirming through confirmation pop-up

After clicking the Create Access button this page will be shown to the admin. Admin can create any role by choosing Account Type and Selecting page access through checkboxes.

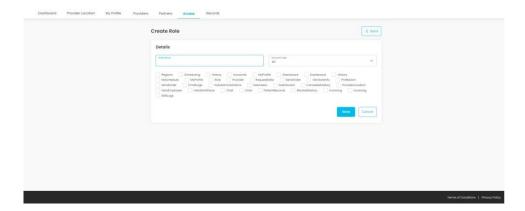


Fig28. Create Role All



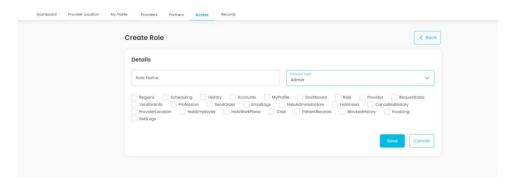


Fig29. Create Role Admin

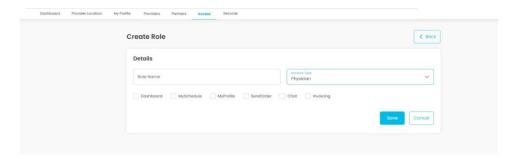


Fig30. Create Role Physician

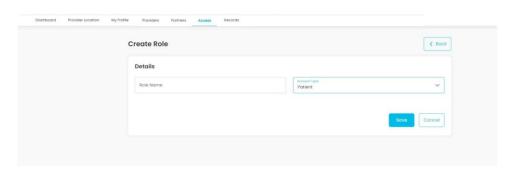


Fig31. 1 Create Role Patient

User Access:

Description:

This page will show all the registered users of this platform. Admin can edit any account



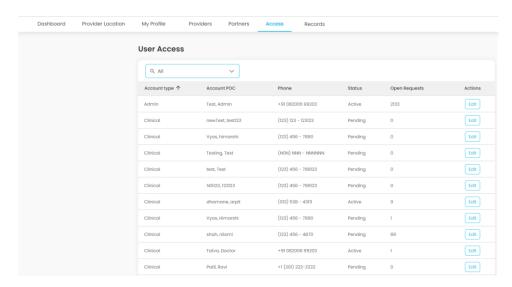


Fig31.2 Create Role Patient

Features:

#	Feature	Туре	Description
	Search	Search box	Admin can search any account by role type
	Edit	Button	Clicking on this button will redirect admin to edit account page for particular account

Scheduling:



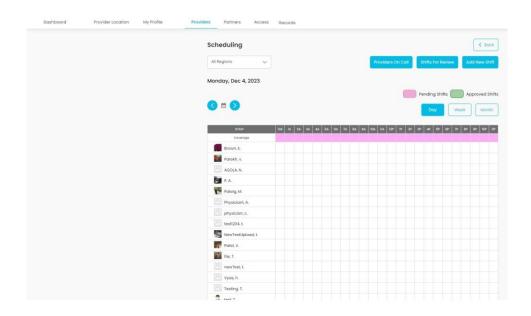


Fig32. Day wise Scheduling

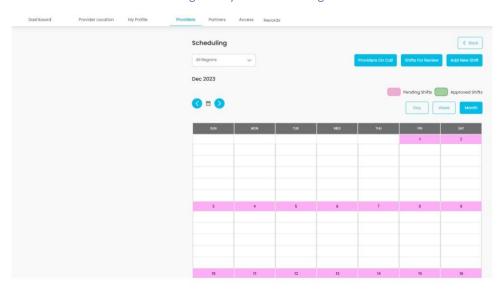


Fig33. Month wise Scheduling



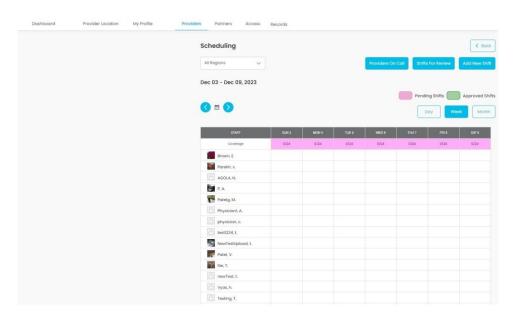


Fig34. Week wise Scheduling

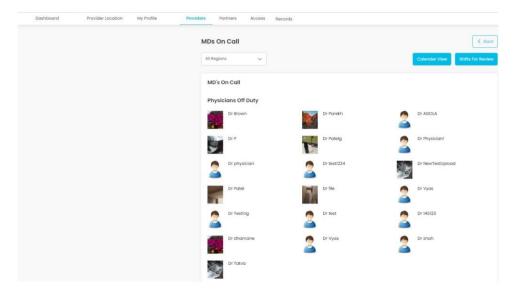




Fig35. Provider on call (MDs On Call)

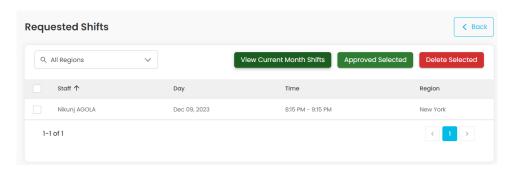


Fig36. Requested Shift

This page will allow Admin to review provider's shifts, add new shifts, providers on call based on selected region by weekly, monthly or daily in a calendar view. It's connected to Google calendar so Admin/Providers will get Google reminder of their scheduled shifts. All the shifts which are approved by admin will be colored green color and those which are not approved by admin will be colored with red color.

Features:

#	Feature	Туре	Description
	Back	Button	It will redirect to dashboard page
	All Regions	Dropdown	It will allow admin to select regions from region drop-down
	Provider On call	Button	Clicking on this button will redirect to MD's On Call page. This page will show the list of providers who are on-call right now and who are off duty with their profile photos which has added by them in their profile.
	Shifts for review	Button	It will redirect to the Requested shifts page. This page will show the list of which are created by providers.
	Add new Shift	Button	Clicking on this button will open a pop-up for creating a new shift.
	Day	Button	Clicking on this button will show the created shifts in day wise.
	Week	Button	Clicking on this button will show the shifts created shifts on a weekly basis.
	Month	Button	Clicking on this button will show the shifts created on a monthly basis. Initially when admin lands on this page it will show the shifts in month format.



View Current Month Shifts	Button	Clicking on this button will redirect an Admin to scheduling page to view shifts in monthly view.
Approved selected	Button	Clicking on this button, admin can approve the selected shifts.
Delete Selected	Button	Clicking on this button, admin can delete the selected shifts.
Select All	Button	Clicking on this button, admin can select all the listed shifts.

Create new Shift



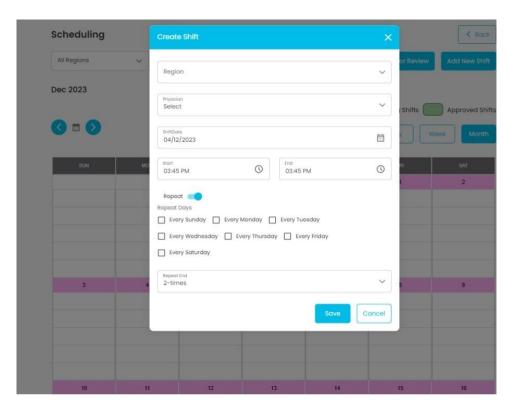


Fig37. Create Shift

This page will allow Admin to create shift for the provider with start date and time to end date and time. Admin can also create shifts that can be repeated in selected amount of time.

Features:

#	Feature	Туре	Description
	Region	Dropdown	It will allow admin to select regions from region drop-down
	Provider	Dropdown	It will allow admin to select provider based on selected regions from region drop-down
	Day	Date picker	It will help to select the date of a shift
	Start	Time Picker	It will help to select the start time of a shift
	End	Time Picker	It will help to select the end time of a shift



Repeat	Toggle Button	It will allow us to repeat the shift.
Repeat days	Checkbox	It will be visible when you turn on the toggle button. You can select on which days you want to repeat the shift.
Repeat end	Dropdown	It will be visible when you turn on the toggle button. You can select how many times you want to repeat the shift.
Create	Button	Clicking on this button, the shift will be created with filled details
Cancel	Button	Clicking on this button, the popup will be closed without creating a shift.

View Edit/Delete Shift:

When admin clicks on today's shift or the future shift, View-shift popup will open to delete or edit that shift.

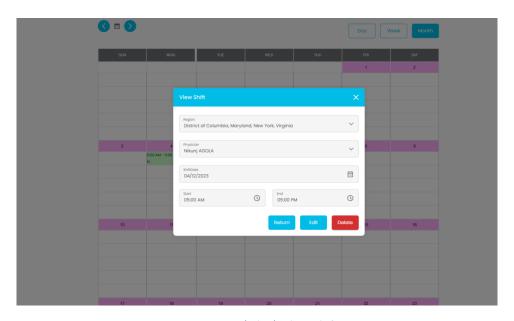


Fig38. View /edit /Delete Shift

Features:



#	Feature	Туре	Description
	Region	Dropdown	It will show the shift's region. It will be disabled
	Provider	Dropdown	It will show the provider name. It will be disabled
	Day	Date picker	It will show the date of a shift. It will be disabled
	Start	Time Picker	It will show the start time of a shift. It will be disabled
	End	Time Picker	It will show the end time of a shift. It will be disabled
	Return	Button	Clicking on this button will change the shift status from Pending to Approved and vice versa.
	Edit	Button	Clicking on this button will make the date and start, end time fields enabled and Save button will be visible instead of Edit and admin can edit the details then click on save button to change the shift details.
	Delete	Button	Clicking on this button will delete the created shift.

Provider Location:

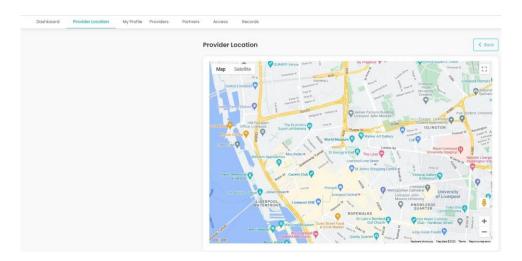


Fig39. Provider Location

Description:



This Page will show the Provider's (Physician) location in google map. Admins can see the exact location of every physician with their names.

Partners/ Vendors:

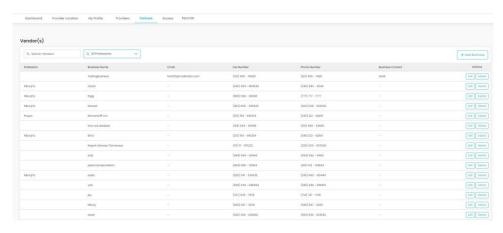


Fig40. Profession menu Partners/Vendors

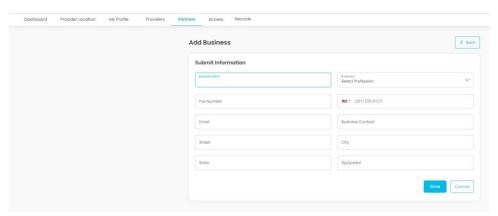


Fig41.Add business page



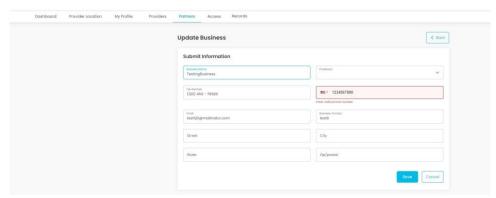


Fig42.Edit business page

This page will show all the vendors available on the platform. Admin can Add, Edit or Delete any vendor.

Features:

#	Feature	Туре	Description
	Add business	Button	Clicking on this button will redirect admin to add business(vendor) page.
	Edit	Button	Clicking on this button will redirect admin to edit business page for particular vendor.
	Delete	Button	Clicking on this button, Admin can delete any vendor.

Add/Edit Vendor:

Description:

Admin can add or edit vendor using this page.

Features:

#	Feature	Туре	Description
	Business name	Textbox	This will show Business name (Vendor name)
	Profession	Dropdown	This will show Vendor's profession.
	Fax Number	Textbox	This will show Vendor's fax number



Phone number	Textbox	This will show vendor's phone number
Email	Textbox	This will show Vendors Email address
Business	Textbox	This will show Vendors Business Contact
Street	Textbox	This will show Vendor's Street
City	Textbox	This will show Vendor's city.
State	Textbox	This will show the Vendor's state.
Zip/postal	Textbox	This will show the Vendor's zip code.
Save	Button	Clicking on this button, admin can save new vendor or edit existing vendor
Cancel	Button	Clicking on this button will redirect admin to vendor's page
Back	Button	Clicking on this button will redirect admin to vendor's page

Records:

Patient Record/Patient History

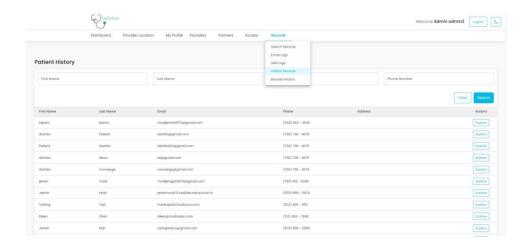


Fig43. Patient history



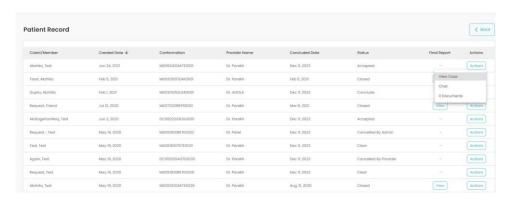


Fig44. Patient Record Explore

This page will show all patients' records. Admin can search patient by First name, last name, email and phone number.

Features:

#	Feature	Туре	Description
	First name	Textbox	Admin can search Patients records by first name
	last name	Textbox	Admin can search Patient records by last name
	Email	Textbox	Admin can search patient records by email address.
	Phone number	Textbox	Admin can search patient records by phone number.
	Search	Button	Clicking on this button, Admin can apply all search filters on patient records.
	Clear	Button	Clicking on this button will clear all search filters.
	Explore	Button	Clicking on this button, Admin can explore specific patient's previous case history
	View	Button	Clicking on this button, Medical-Report file for that patient will be download
	Documents	Button	Clicking on this button, admin will redirect to View Uploads page.

Search Records:



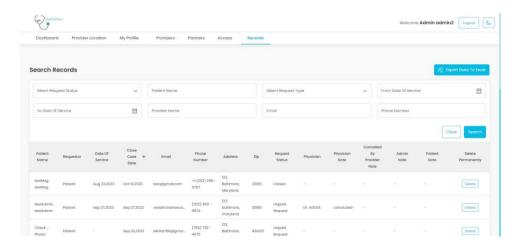


Fig45. Search Records

This page will show All Requests Data. Admin can search any request data by payment status, patient name, request type, date of service, email, phone number, provider name.

Features:

#	Feature	Туре	Description
	Export Data to Excel	Button	Clicking on this button, Admin can export Request Data to excel file.
	Select Request Status	Dropdown	Admin can search request data using payment status of the request. (Pending, Settled, Declined, Settled Offline)
	Patient Name	Textbox	Admin can request data history using patient's name
	Select Request Type	Dropdown	Admin can request data history using the request type of the request.
	From Date of service	Date-picker	Admin can search request data to a from Date of Service.
	To Date of service	Date-picker	Admin can search request data to a Date of Service.
	Provider Name	Textbox	Admin can search request data by Provider name
	Email	Textbox	Admin can search request data by email
	Phone Number	Textbox	Admin can search request data by phone number
	Clear	Button	Clicking on this button will clear all search values.

it us at: <u>business@tatvasoft.com</u>



Search	Button	Clicking on this button, Admin can apply all search values on Requests Data.
Delete permanently	Button	Clicking on this button, Admin can delete a request data permanently.

Logs (Email logs and SMS logs)

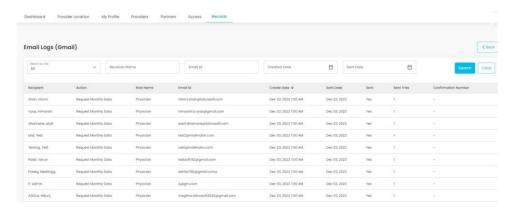


Fig45. Email Log

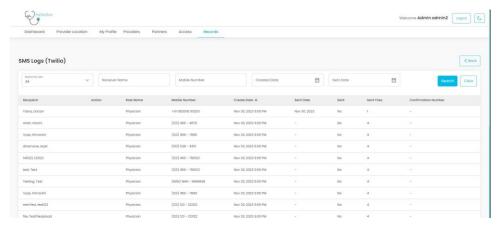


Fig46. SMS Log

Description:

This page will show all email and SMS logs.

Features:

#	Feature	Туре	Description



Search by Role	Dropdown	Admin can filter logs by selecting a role. By Default, Logs will be
	2.0000	shown for all roles.
Recipient name	Textbox	Admin can search logs by Recipient name.
Email Id	Textbox	Admin can search email logs by email id.
Phone number	Textbox	Admin can search SMS logs by phone number.
Created Date	Date-picker	Admin can search logs by created date.
Sent Date	Date-picker	Admin can search logs by sent date.
Search	Button	Admin can search record as per filters
Clear	Button	Admin can clear search

Cancel History(removed)

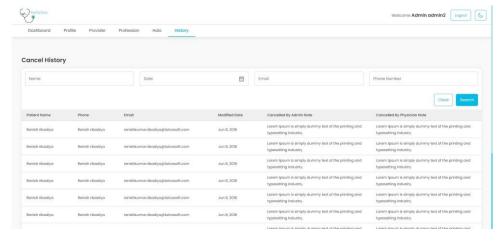


Fig. Cancel History

Description:

This page will show all cancelled cases. Admin can search cancelled cases by Name, Date, Email, Phone number.

Features:



#	Feature	Туре	Description
	Name	Textbox	Admin can search cancelled case by patient name
	Date	Date-picker	Admin can search cancelled case by date of Cancellation
	Email	Textbox	Admin can search for cancelled case by email address.
	Phone number	Textbox	Admin can search for cancelled case by phone number.
	Search	Button	Clicking on this button, Admin can apply all search filter on cancelled case.
	Clear	Button	Clicking on this button will clear all search filters.

Block history:

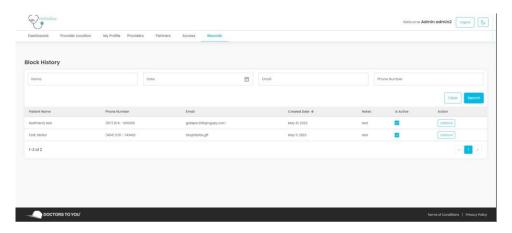


Fig47. Block History

Description:

This page will show all blocked cases. Admin can Search any blocked case by name, date, email and phone number.

Features:

#	Feature	Туре	Description
	Name	Textbox	Admin can search blocked cases by patient name



Date	Date-picker	Admin can search blocked case by Created date
Email	Textbox	Admin can search blocked case by email address.
Phone number	Textbox	Admin can search blocked cases by phone number.
Search	Button	Clicking on this button, Admin can apply all search filter on blocked case.
Clear	Button	Clicking on this button will clear all search filters.
Unblock	Button	Clicking on this button, Admin can unblock any case

Create Requests for Admin and physician:

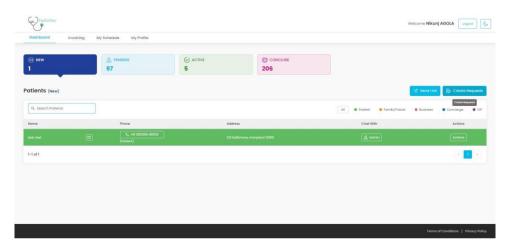


Fig48. Create Requests

Description:

This page will help for creating a request from admin and provider side.

Features:

#	Feature	Туре	Description
	First Name	Textbox	It will show full name of the patient
	Last Name	Textbox	It will show last name of the patient



	Date of birth	Textbox	It will show date of birth of the patient
			The same of the same of the particular and particul
	Dhana numbar	Textbox	It will also Dhana mushay of the patient
	Phone number	Textbox	It will show Phone number of the patient
	Email	Textbox	It will show Email of the patient
	Street	Textbox	It will show Street of the user
	City	Textbox	It will show City of the user
	State	Textbox	It will show Street of the user
	State	TEXEBOX	it will show street of the user
	Zip code	Textbox	It will show Zip code of the user
	Room	Textbox	It will show Room of the user
	Verify	Button	Clicking on this button system will verify that the entered address
			belongs to their available service areas or not.
	Мар	Button	Clicking on this button will open the entered location in Google
			map
	Physician notes	Textbox	It will be visible only when the provider is creating a request. It helps to add additional comment for provider related to that
			request.
	Admin Notes	Textbox	It will be visible only when admin is creating a request. It helps to
			add additional comment for admin related to that request.
	Save	Button	Clicking on this button will save a new request
<u> </u>	Cancel	Button	Clicking on this button will redirect to dashboard page
	Cancer	DULLUII	Cheking on this button will redirect to dashbodid page
	Back	Button	Clicking on this button will redirect to dashboard page



3. Provider dashboard:

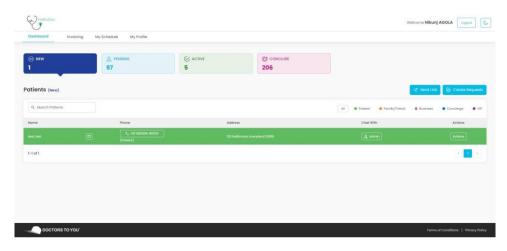


Fig49. Provider dashboard

Description:

Once the login is successfully completed by the provider, he/she will be automatically directed to the platform's landing page, which will showcase the patient requests. The provider will have the ability to filter the requests based on their request type and search for specific requests using the patient's name or the name of the requestor. On desktop devices, the requests can be viewed in a grid format, while on mobile devices, a card view will be provided for optimal display.

Features:

#	Feature	Туре	Description
	New	Button	Clicking on this button, Provider can view all the newly created patient requests which are assigned to him by admin.
	Pending	Button	Clicking on this button, Provider can view all patient requests which are accepted by that provider and patients who do not have accepted the agreement yet.
	Active	Button	Clicking on this button, Provider can view all requests for which patients have accepted the agreement or providers has choose House-call for providing the care.
	Conclude	Button	Clicking on this button, Provider can view all requests for which he has completed their service from his side.



Send Link	Button	Clicking on this button, Provider can send link to patients for creating a request via email and SMS.
Create Request	Button	Clicking on this button, Provider can create a request on behalf of patient.
Search Patients	Input	Provider can search patients by patient name, requestor name

Provider Active State: Action > Encounter

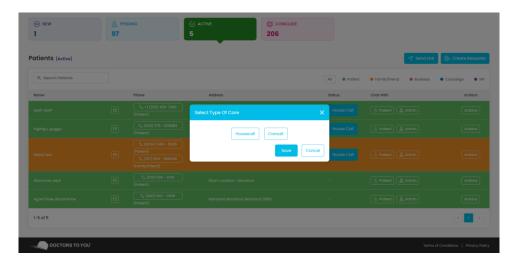


Fig50.Encounter (Type Of care)

When request is in Active state, provider needs to select the type of care for the patients. So, when request is in Active state and provider hasn't selected any type of care then if he/she will click on Encounter from Actions menu then this kind of Select type of care pop-up will open with dropdown list which contains 2 options of care type: consult and house-call. If the provider selects the consult, then that request will move into Conclude state. If the provider will select house-call, then another dropdown will be visible to select the approximate arrival time of the provider to that patient's house. That dropdown contains options from 0.5 hour to 6 hour with a 30-minute gap.

Provider Conclude State: Action > Encounter form

Description:

Once the call type is selected, the provider can add an encounter form which is basically a medical report created by checking patient's medical condition. The provider can save the form multiple times, but he can



finalize the form only one time. And after finalizing the form he cannot edit the form. Admin can see or edit the form whether form is finalized or not, but admin cannot finalize any encounter form.

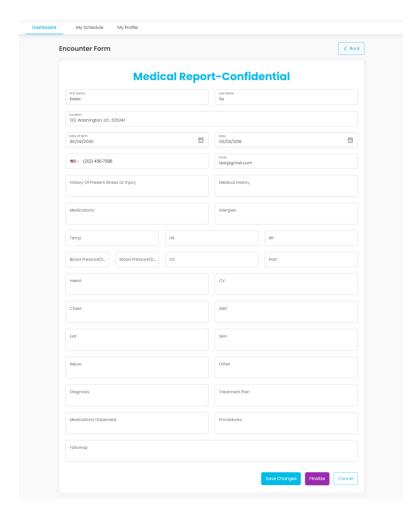


Fig51.Conclude State > Action > Encounter Form

Features:

#	Feature	Туре	Description
	First name	Input	Users need to enter the patient's first name.
	Last name	Input	Users need to enter patient last name.
	Location	Input	Users need to enter the patient's whole address.
	Date of Birth	Date-Picker	Users need to select the date of birth of the patient.



Date of Service	Date-picker	Users need to select the date of service of the request on which he provided service to the patient.
Phone Number	Input	Users need to enter the phone number of the patient.
Email	Input	Users need to enter the email of the patient.
History of Present Illness or Injury	Input	Users can enter the history of a patient's illness or injury.
Medical History	Input	Users can enter a patient's medical history.
Medications	Input	User can enter medications for the patient
Allergies	Input	Users need to enter allergies of the patient.
Temperature	Input	Users can enter the body temperature of the patient when the physician visits the patient.
HR (Heart Rate)	Input	User can enter patient's heart rate
RR (Respiratory Rate)	Input	User can enter patient's Respiratory Rate
Blood pressure	Input	User can enter patient's blood pressure
02	Input	User can enter patient's Oxygen level
Pain	Input	User can enter patient's pain
HEENT	Input	Users can enter patient's HEENT (head, eyes, ears, nose, and throat) examination results.
CV	Input	Users can enter a patient's cardiovascular readings.
Chest	Input	Users can enter patient's chest examination results.
ABD	Input	Users can enter a patient's Abdomen (ABD) examination results
Extr	Input	User can enter patient's Extremities examination results.
Skin	Input	Users can enter patient's skin examination results.
Neuro	Input	Users can enter patient's neuro examination results.
Other	Input	Users can enter patient's other examination results.



Diagnosis	Input	User can enter diagnosis of patient's disease.
Treatment plan	Input	Users need to enter a treatment plan for the patient.
Medication dispensed	Input	Users need to enter medications which were dispensed during patient visits.
Procedures	Input	Users need to enter procedures from which patients must pass through.
Follow-up	Input	Users need to enter follow-up which should be taken by the patient.
Save Changes	Button	Clicking on this button will save encounter form and user will stay on same page.
Finalize	Button	Clicking on this button will finalize the encounter form and the user will be redirected to dashboard.
Cancel	Button	Clicking on this button, the user will be redirected to dashboard without saving any form data.
Back	Button	Clicking on this button, the user will be redirected to dashboard without saving any form data.

Once the encounter form is finalized, the provider cannot open it to edit the form. If provider clicks on encounter button from action menu Encounter form Already finalized pop-up will be shown. From this pop-up provider you can download finalized encounter form.

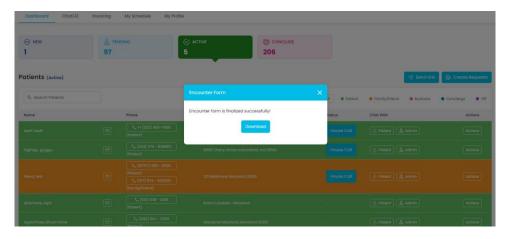


Fig52. Encounter Finalize popup

Provider > Pending State > Action > transfer request pop-up



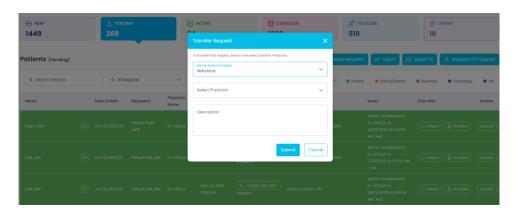


Fig53. Provider transfer request pop-up

This pop-up will allow Provider to transfer the request back to Admin. Then Admin will decide to whether to cancel the request or assign it to different or same provider.

Features:

#	Feature	Туре	Description
	Description	Textbox	Detailed description for transferring the request to Admin
	Submit	Button	Clicking on this button, the request will be transferred to the admin. Admin will get notification for the same and also able to view the transfer notes in View Notes page.
	Cancel	Button	Clicking on this button, popup will be closed without transferring request to Admin.

My profile:

Provider My profile



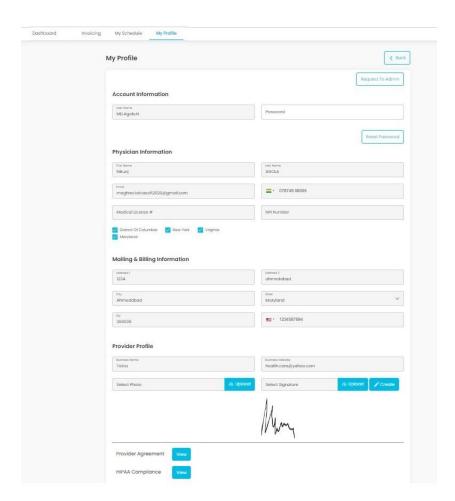


Fig54. Provider My Profile



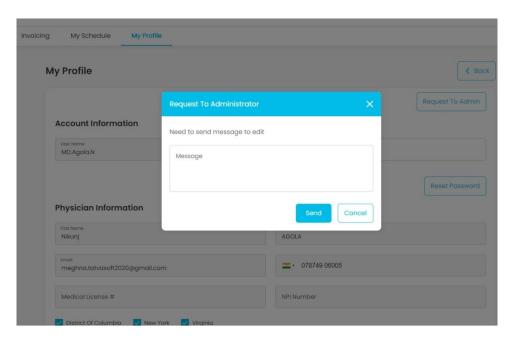


Fig55. Provider My Profile Request to Admin

This page will show the profile for the logged in provider. Providers can edit their information from this page. For the provider's My Profile page, if the provider wants to edit his/her profile, he/she has to request an admin first. Once the request is approved by the admin, the admin can then edit the details in the provider's profile using the provider page.

Features:

#	Feature	Туре	Description
	Username	Textbox	This will show Username of the logged in user
	Password	Textbox	User can reset their password using this field
	Status	Dropdown	This will show Status of user (Pending, Active, not active)
	Role	Dropdown	This will show role of the user
	Edit	Button	Clicking on this button will enable password field and reset password button. and it will show Save and Cancel button instead of Edit button
	Reset Password	Button	Clicking on this button will allow user to reset their password which was entered in Password field
	First Name	Textbox	This will show first-name of the user



L	Last Name	Textbox	This will show last name of the user
E	Email	Textbox	This will show email of the user
	Confirm Email	Textbox	This will be used to confirm the email
ľ	Mobile Number	Textbox	This will show mobile number of the user
F	Region	Checkbox	This will show all selected regions
E	Edit	Button	Clicking on this button will enable all fields for editing and also display Save and Cancel button instead of Edit
S	Save	Button	Clicking on this button will save all edited information beside the password
(Cancel	Button	Clicking on this button will disable all fields without saving any changes.
1	Address 1	Textbox	It will show first line of Address
1	Address 2	Textbox	It will show second line of Address
(City	Textbox	It will show City of the user
5	State	Textbox	It will show State of the user
Z	Zip	Textbox	It will show Zip code associated with user address
1	Alternative Phone	Textbox	It will show alternative phone number of user
E	Edit	Button	Clicking on this button will enable all fields for editing and also display Save and Cancel button instead of Edit
S	Save	Button	Clicking on this button will save all edited information beside the password
(Cancel	Button	Clicking on this button will disable all fields without saving any changes.
E	Back	Button	Clicking on this button will redirect to dashboard page.
F	Request To Admin	Button	Clicking on this button, request to administrator pop-up will open
5	Send	Button	Clicking on this button, admin will get notification via email.



4. Patient site:

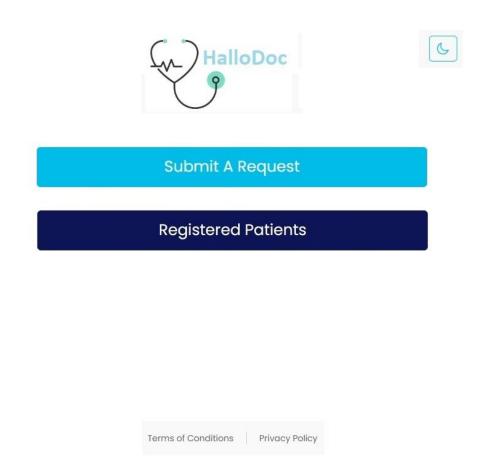


Fig56. Patient site

Description:

This page will open when the patient hits the URL of our patient website.

Features:

#	Feature	Туре	Description
---	---------	------	-------------



Submit Request	Button	Clicking on this button will redirect the patient to create request page
Registered Patients	Button	Clicking on this button will redirect the patient to login page

Submit request screen:

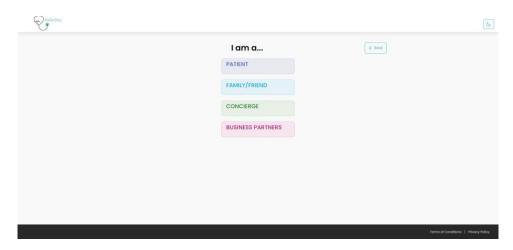


Fig57. Submit request screen

Description:

This page will allow patients to create 4 different types of requests.

Features:

#	Feature	Туре	Description
	Patient	Button	Clicking on this button will display the form of creating a request as a patient.
	Family/Friend	Button	Clicking on this button will display the form of creating a request as a family/friend on behalf of a patient.
	Concierge	Button	Clicking on this button will display the form of creating a request as a Concierge(hotel) on behalf of their guests who need the doctor consultation.



Business Partner	Button	Clicking on this button will display the form of creating a request
		as a business partner on behalf of their business partner who
		needs the doctor consultation.

Create Patient request:

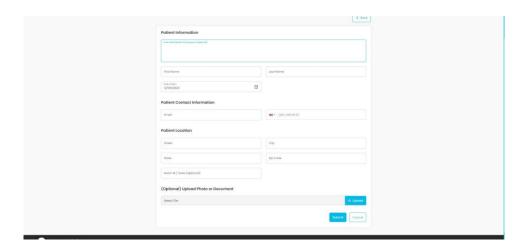


Fig58. Create Patient request

Description:

This page will allow any patient to add request for themself. Patients can add their symptoms, upload any files or documents which can help doctor for medical care.

NOTE: If the patient account associated with the email entered is not registered, two more fields for the password and confirm password will appear. If a patient account doesn't already exist, one will be made using their email address and password. Only requests of the patient type may use this.

Features:

#	Feature	Туре	Description
	Symptoms	Textbox	Patients can enter their symptoms in this field.
	First Name	Textbox	Patients need to enter their first name in this field.
	Last Name	Textbox	Patients need to enter their last name in this field.



Birth Date	Input	Patients need to select their birthdate in this field.
Email	Textbox	Patients need to enter their email address in this field.
Phone Number	Textbox	Patients need to enter their phone number in this field.
Patient Location	Textbox	Patient must provide their location with zip code
Upload	Button	Clicking on this button, Patient can upload any image of document related to the request.
Submit	Button	Clicking on this button, Patient can submit their request.
Back	Button	Clicking on this button, Patient will be redirected to Submit Request screen.

Create Family friend request:



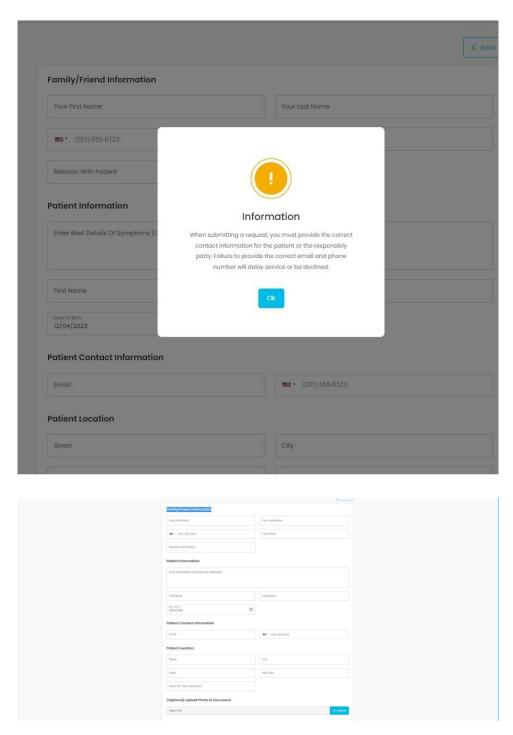


Fig59. Create Family/friend request

This page will allow any family member or friends to add requests on behalf of an actual patient.



Features:

#	Feature	Туре	Description
	First name	Input	Requestors need to enter their first name in this field.
	Last name	Input	Requestors need to enter their last name in this field.
	Phone number	Input	Requestors need to enter their phone number in this field.
	Email	Input	Requestors need to enter their email address in this field.
	Relation with Patient	Input	Requestors can specify their relationship with the patient.
	Symptoms	Input	Requestor can enter symptoms of patient.
	Patient First name	Input	Requestor needs to enter the first name of the patient.
	Patient last name	input	The requestor needs to enter the last name of the patient.
	Patient Birthdate	Input	Requestor needs to select birthdate of patient.
	Patient Email	Input	Requestor needs to enter patients email address
	Patient Phone	Input	Requestor needs to enter patients phone number.
	Patient Location	Input	Requestor needs to provide patients location with zip code.
	Upload	Button	Clicking on this button, Requestor can upload any image of document related to the request.
	Submit	Button	Clicking on this button, the Requestor can submit a request on behalf of the patient.
	Back	Button	Clicking on this button, Requestor will be redirected to Submit Request screen.

Create Concierge request:



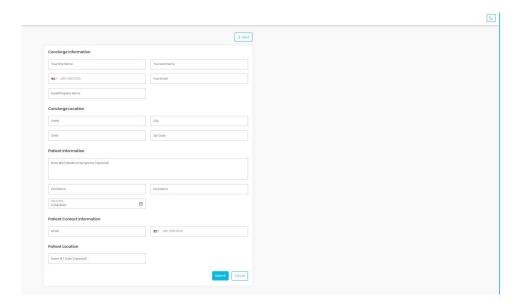


Fig60. Create concierge request

This page will allow any concierge (hotel staff) to create medical care request for a patient.

Features:

#	Feature	Туре	Description
	First name	Input	Requestors need to enter their first name in this field.
	Last name	Input	Requestors need to enter their last name in this field.
	Phone number	Input	Requestors need to enter their phone number in this field.
	Email	Input	Requestors need to enter their email address in this field.
	Hotel/ Property name	Input	Requestors need to enter their property name in which patient needs medical care.
	Concierge location	Input	Requestor needs to provide their location with zip code.
	Symptoms	Input	Requestor can enter symptoms of patient.
	Patient First name	Input	Requestor needs to enter the first name of the patient.
	Patient last name	input	The requestor needs to enter the last name of the patient.

it us at: <u>business@tatvasoft.com</u>



Patient Email	Input	Requestor needs to enter patients email address
Patient Phone	Input	Requestor needs to enter patients phone number.
Room number/ location	Input	Requestor can provide room number in which patient is stayed.
Submit	Button	Clicking on this button, the Requestor can submit a request on behalf of the patient.
Back	Button	Clicking on this button, Requestor will be redirected to Submit Request screen.

Create business request:

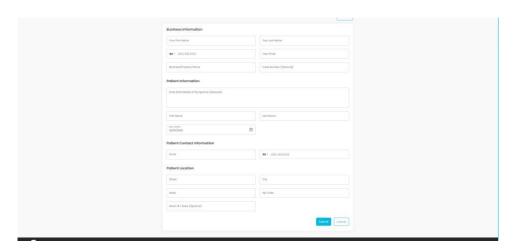


Fig61. Create business request

Description:

This page will allow any business partner to create medical requests for patients.

Features:

#	Feature	Туре	Description
	First name	Input	Requestors need to enter their first name in this field.
	Last name	Input	Requestors need to enter their last name in this field.
	Phone number	Input	Requestors need to enter their phone number in this field.



Email	Input	Requestors need to enter their email address in this field.
Business/ Property name	Input	Requestors need to enter their business name
Case Number	Input	Requestor can enter case number of patient
Symptoms	Input	Requestor can enter symptoms of patient.
Patient First name	Input	Requestor needs to enter the first name of the patient.
Patient last name	input	The requestor needs to enter the last name of the patient.
Patient Email	Input	Requestor needs to enter patients email address
Patient Phone	Input	Requestor needs to enter patients phone number.
Patient Location	Input	Requestor needs to provide patients location with zip code.
Submit	Button	Clicking on this button, the Requestor can submit a request on behalf of the patient.
Back	Button	Clicking on this button, Requestor will be redirected to Submit Request screen.

Registered Patient:

Description:

This page will appear when the user lands on the platform.

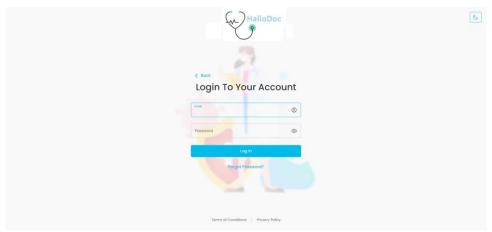




Fig62.Login Patient Account

Description:

Users can login to platform using their email address and password.

Features:

#	Feature	Туре	Description
	Email address	Input	User will need to enter his email address in this text box.
	Password	Input	Users will need to enter his password in this text box.
	Login	Button	After entering the correct email address and password, clicking on this button will allow user to sign into the platform.
	Forgot password	Link	If a user forgets his or her password, he or she must select "Forgot password?"
	Footer links	Link	It will display links to pages such as Terms of condition and privacy policy.

Reset Password

Description:

Users will receive a link for this page via email when requested through forgot password page. When Page is loaded Link will be checked for expiration.

Features:

#	Feature	Туре	Description
	Password	Input	Users will need to enter a new password.
	Confirm Password	Input	User will need to confirm the new password
	Reset	Button	Clicking on this button, User can reset their password.





Fig63.Reser Your Password

Patient Dashboard:

Description:

This page will be shown when Patient logins to the platform with valid patient credentials. This page will allow patients to see their request status.

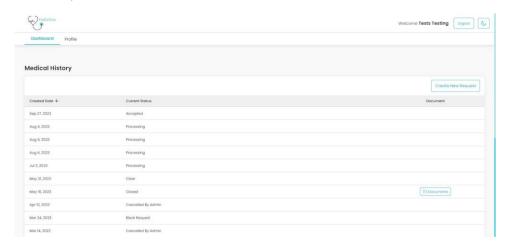


Fig64. Patient Dashboard



Features:

#	Feature	Туре	Description
	Documents	Button	Clicking on this button will redirect Patient to View Documents page.
	Create New Request	Button	Clicking on this button, Patient can create new request for themself or someone else.

Create New Request

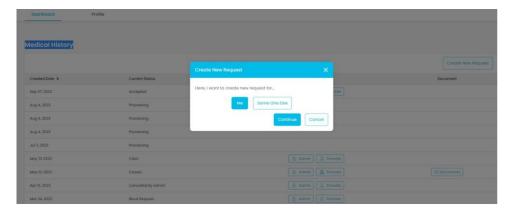


Fig65.Patient Create New Request

Submit Information me

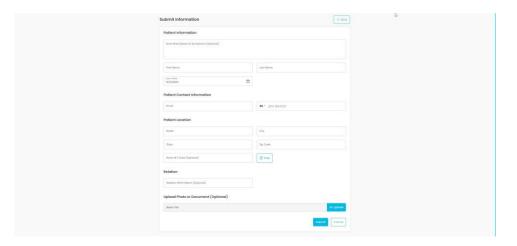


Fig66.Submit Information me



Submit Information Someone else

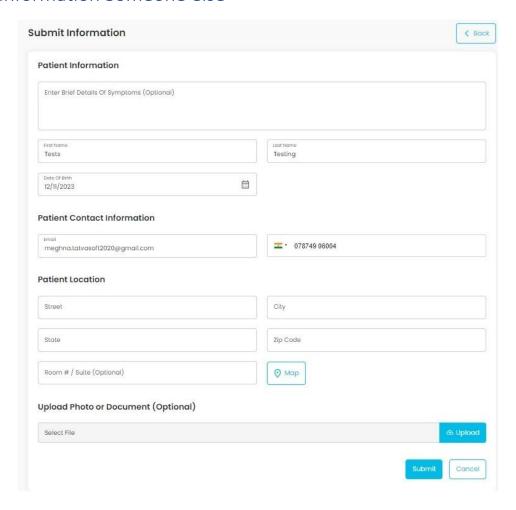


Fig67.Submit Information Someone else

View Documents:

Description:

This page will allow patients to download all the documents uploaded for request and also patients can upload new documents.



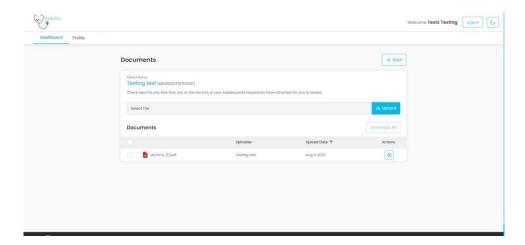
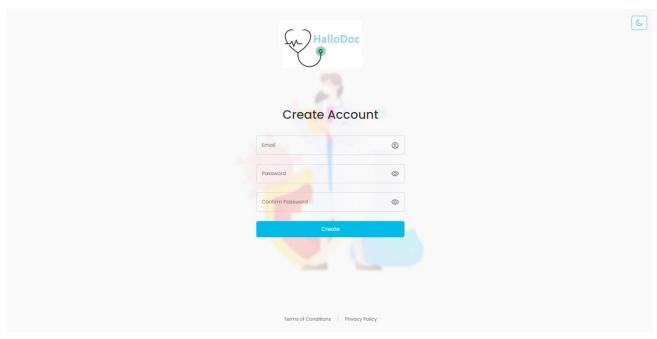


Fig68. View Documents

Features:

#	Feature	Туре	Description
	Upload	File	Patients can upload any file using this file input.
	Download	Button	Clicking on this button, Patient can download the document

Create Patient Account:





This page will not be visible directly to the patient. Every time a request for Family/friend, Concierge, Business is created link for this page is sent to the patient to create account.



Features:

#	Feature	Туре	Description
	Email	Textbox	Patient will enter their email for registration.
	Password	Textbox	Patient will enter password for the account.
	Confirm Password	Textbox	Patient will confirm their password.
	Create	Button	By Clicking this button, Account will be created for this email and created account id will be saved in Request data.

Technology Stack

Use relevant technologies as per instructions provided:

- ✓ Back end: ASP. Net Core API | Node JS | ASP. Net MVC | PHP 7
- ✓ Front end: React JS | Angular 11+ | Vue JS | ASP. Net MVC | PHP 7
- ✓ Database: SQL Server 2017 | Mongo | Postgres | My SQL
- ✓ Tools/IDE: Visual Studio 2019 | Visual Studio Code
- ✓ Source Control Repository: GitHub
- ✓ ORM: Entity Framework | Sequalize

Thank you