# **SHREYANSH JAIN**

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Shreyansh Jain | LinkedIn

### Summary

Passionate full stack developer with a strong interest in creating data-driven solutions. Proficient in production level JavaScript, Node.js, React, Python, SQL, and related frameworks. Adept at delivering high-quality, scalable solutions and implementing effective software engineering practices. Committed to continuous learning, mentoring freshmen, understanding business needs, and thriving in a collaborative environment.

## Experience and works

#### Full Stack Developer, Co-op

Jan 24 to April 24

Visitor Management and Reporting System | JHS Durham

(Toronto, ON)

- Developed a robust application for efficient visitor tracking using HTML5, CSS, React, Node.js, Express, SQL, Charts.js, and RESTful APIs.
- Integrated end-to-end elements like staff dashboards, site management, and generate reports feature.
- Collaborated with team members and clients using JIRA and escorted meetings using agile methodology.
- Designed unit tests to ensure scalability and availability and utilized Git for code synchronization.
- Achieved an 80% increase in visitor management and enabled data-driven decision making for stakeholders, for fund raising, through comprehensive reporting features.

#### **Customer Support & Technical Sales Representative**

Nov 2022 – June 2024

Provincial Smart Home Services

(Toronto, ON)

- Conducted over 150 outbound calls daily, engaging prospects and identifying their needs, resulting in a 20% increase in qualified appointments for product demonstrations.
- Utilized Salesforce CRM to maintain accurate sales records and customer profiles, contributing to a 15% improvement in sales process efficiency.
- Analyzed sales performance and service feedback to drive operational improvements, leading to greater profitability. Used MS suites applications to perform analysis and personal data management.

#### **Technical Support Assistant**

Aug 21 to Feb 22

Raman CA and Associates

(Ludhiana, India)

- Responded to staff complex issues related to computer systems, software, and hardware, diagnosing problems and implementing effective solutions, ensuring smooth operation for end-users.
- Assisted in the installation and configuration of operating systems and software applications.
- Maintained inventory of installed desktops and guided team with the operation of systems and software.

#### Skills

**Programming languages:** JavaScript/TypeScript, Python, Node.js, SQL, NoSQL, C#/ASP.NET, C/C++, R **Frameworks/Tech:** React.JS, Express, MySQL, MongoDB, Cassandra DB, Matplotlib, Charts.js. **Tools:** Azure, MS Suite, R-Studio, Power Apps, Jira, Git/GitHub, VMware, Salesforce, Figma **Concepts:** RESTful Web Services, API Integration, Agile Development, Unit Testing, Statistics, Project Management, Design Patterns.

Soft Skills: Excellent communication and interpersonal skills, Problem Solving, Collaboration, Mentorship.

## Education

# Computer Programming - Undergraduate

Sept 2022 – Apr 2024

Niagara College, Toronto,

GPA: 3.8/4

- Demonstrated strong academic performance with comprehensive coursework in web development, software engineering, Statistics and machine learning concepts.
- Hands-on experience with problem-solving and swift prototyping. Performed analysis and visualization in python, and R. Gained knowledge of Linux, Azure and other web technologies and services.