

## ***GROUP MEMBERS***

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## ***TOPIC***

Event management System

## ***Questionnaire:***

1. Do you require a web-based or mobile-based application?
2. What are the major features of the system and how do they work?
3. What is the main goal of the application?
4. How would you describe the usability of the product and the most important tasks the users need to perform using this application?
5. Which type of events does the application provide for booking ?
6. How many types of user logins are required?
7. Does any existing application for this purpose exist?
8. How would you describe your past and current experience with existing systems?
9. Do you like to receive alerts and recommendations from these websites? How often do you like to receive these alerts?
10. Did you find any feature that was surprising to you?
11. Did you struggle while using the application? What were the kind of difficulties you faced?
12. What differentiates this business from its competitors?
13. What have you attempted in the past that has worked /has not worked for the company?
14. What are the most important tasks you or other people need to perform using this application ?
15. What are the filters (parameters) the customers can apply to look for events?
16. What details can the host provide for the event?

17. Which payment mode do you prefer while making your travel and tourism payments?
18. What are the different kinds of authentication services that need to be integrated into the application?
19. Is a messaging interface required for potential customers/users to connect with event hosts/ managers?
20. Do event reviews impact your ticket booking experience?
21. Do you want a preview of the event before buying it?
22. Are there any special needs of the user we should be aware of when designing?
23. What are the new features that you are planning to explore in addition to those existing systems ?
24. Would you like to have an anonymous review collection system as a part of this new system and will it be up and running 24 hours a day?
25. What would you prefer event recommendations based on?
26. How important is colour and aesthetic in your booking experience?
27. Do you prefer booking individual tickets or for groups? Would you like to have a collaboration option to book tickets with your colleagues?
28. Do you buy tickets for multiple events together or a single event at a time?