

Priya Sharma - Data Analyst Resume

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Professional Summary

Detail-oriented Data Analyst with 3+ years of experience in interpreting and analyzing data to drive successful business solutions. Proficient in data mining, cleansing, and visualization using tools like SQL, Python, Excel, and Power BI. Adept at delivering actionable insights that enhance operational efficiency and customer experience.

Skills

Programming: Python, R

Databases: MySQL, PostgreSQL, MongoDB

Tools: Excel, Tableau, Power BI

Libraries: Pandas, NumPy, Matplotlib, Seaborn

Other: A/B Testing, Regression Analysis, Data Cleaning, Dashboarding

Professional Experience

Data Analyst | Tata Consultancy Services | Bangalore, India | June 2021 - Present

- Developed interactive dashboards in Power BI to monitor KPIs, reducing manual reporting time by 30%.
- Used SQL to extract, clean, and analyze customer data from large databases.
- Conducted exploratory data analysis and presented insights to non-technical stakeholders.
- Automated weekly reports using Python, saving over 10 hours/month.

Data Analyst Intern | Infosys | Remote | Jan 2021 - May 2021

- Built predictive models to forecast customer churn using logistic regression.
- Cleaned and processed datasets of over 100k records using Pandas.
- Presented findings and recommendations to the business team.

Education

B.Tech in Computer Science | KIIT University, Bhubaneswar | 2017 - 2021 | CGPA: 8.7/10

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Certifications

Google Data Analytics Certificate - Coursera

Microsoft Certified: Data Analyst Associate (Power BI)

SQL for Data Science - University of California, Davis

Projects

Sales Forecasting using Time Series (Python)

- Built ARIMA and Prophet models to forecast sales trends.
- Visualized trends and seasonality using Matplotlib and Seaborn.

Customer Segmentation (K-Means Clustering)

- Segmented customers based on behavior for targeted marketing.
- Tools: Python, Scikit-learn, Tableau.