**Shrey Pandey** 

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https://shreypandey.github.io/

## EXPERIENCE

Microsoft Research

Research Fellow

Bangalore, India Jan 2024 - Present

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- PwR Programming with Representations: Developed the PwR approach to facilitate conversational programming, enabling software development through natural language instructions. Designed an intermediate representation layer to bridge users and LLMs, enhancing non-technical user interactions and automating chatbot building workflows. Created a domain-specific language with built-in guardrails, making software development accessible to non-experts. Check PwR-Studio here
- Multi-Turn Conversational Information Retrieval: Developed a conversational system to streamline the complex, multi-level form-filling process using LLMs to guide users by follow up questions resulting in reducing inefficiency, improving accuracy and user experience.
- o Jugalbandi Manager (JBManager): Leading the development and maintainence of the open source project -JB Manager, which aims to release and manage conversation bots built using PwR for non-profit usecases. JB Manager is responsible for providing multi tenant support, language and interaction medium agnostic conversation flow chatbots using finite state machines. Check JugalBandi Manager here.

Myntra Senior Software Engineer, Data Science Engineering

o NNFetch - In-house Vector Database

Bangalore, India

Apr 2023 - Present

- \* Created a dynamic recommendation platform, enhancing product discovery by blending metadata filters and partitioning with HNSW and ANNOY indexing for lightning-fast nearest product retrieval.
- \* Empowered multiple data science projects with a pivotal recall set generator, adapting effortlessly to evolving metadata and delivering remarkable throughput of 1M RPM at a peak P99 latency of 20ms.
- \* Delivered adaptive clustering logic, optimizing recall score and latency by extending existing indexes, enabling precise adaptation to diverse business use cases with rapidly changing metadata.

Bangalore, India Myntra

Software Engineer, Data Science Engineering

Jul 2021 - Mar 2023

### Personalised Search Re-Ranking

- \* Designed and developed a real-time, user-personalised search-ranking service, using long-term and short-term user features, query relevance, product attributes and dynamic product features in an XGBoost model optimised for CTR.
- \* Engineered a high-performance solution for millions of users and products, leveraging Aerospike data store, SIMD-based cosine similarity processing, and ONNX Runtime for XGBoost model inferencing, delivering seamless operation at 500K RPM with a remarkable P99 latency of 30ms.
- \* Proven positive impact on business metrics through AB tests, enhancing user experience and relevance at scale.

#### o Recommendations

- \* Engineered a versatile framework for real-time product recommendations, leveraging embedding-based features and MCDA to optimize for relevance, personalization, and real-time business metrics, and using Determinantal Point Processes (DPP) to incorporate diversity in the recommendations.
- \* Scaled the system to handle throughput of 5M RPM with a P99 latency of 40ms, achieving a 19x latency reduction and an 88% annual hardware cost savings compared to the previous system.
- Machine Learning Scaling: Built reusable components for scaling data science models by optimizing for latency and throughput. Maintaining compatibility by python, aligning with preferences of data scientists and easy to use with minimal code changes. Proposed solutions have been adopted to improve multiple data science services at Myntra.

- \* Effective Vector Store: Engineered a memory-efficient solution, consolidating embedding vectors in shared memory to reduce latency by 4.5x and reduce memory footprint by 6x. Enhanced application throughput per node by enabling more worker processes per node.
- \* Cosine Similarity and DPP: Introduced a high-performance approach using Single Instruction Multiple Data (SIMD) for calculating similarity scores and re-ranking, drastically cutting computation cycles and latency. The method handles up to 15x more traffic while improving latency.
- Image Pose Detector: Created an optimised online service for pose detection from an image using a ResNet-18 model with custom layers. Able to handle 27x more throughput with a 6x reduction in latency from its predecessor on a single node.

 $\bullet \begin{array}{c}
\mathbf{Myntra} \\
Software \ Engineer \ Intern
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Bangalore, India
Summer 2020

• Image Generation: Designed and implemented a two-step framework for topwear product swapping in images. Developed an encoder-decoder-based generative model for preliminary image generation, followed by an image refinement process to incorporate garment textures, ensuring accurate top-wear product replacement while retaining pose and body shape.

### **EDUCATION**

# Motilal Nehru National Institute of Technology

Allahabad, India

Bachelor of Technology in Computer Science and Engineering; CGPA: 8.43/10.0

July. 2017 - June. 2021

# **PUBLICATIONS**

- Shrey Pandey, Saikat Kumar Das, Hrishikesh V. Ganu, and Satyajeet Singh. 2024. Rethinking 'Complement' Recommendations at Scale with SIMD. In Proceedings of the 15th ACM/SPEC International Conference on Performance Engineering (ICPE '24). Association for Computing Machinery, New York, NY, USA, 25–36.
- Patel, Dhruv, **Shrey Pandey**, and Abhishek Sharma. "Efficient Vector Store System for Python using Shared Memory." In Proceedings of the Second International Conference on AI-ML Systems, pp. 1-6. 2022.
- Pandey, Shrey, Yash Srivastava, Yukta Meena, and Rupesh Kumar Dewang. "CLOTON: A GAN based approach for Clothing Try-On." In 2021 8th International Conference on Signal Processing and Integrated Networks (SPIN), pp. 595-601. IEEE, 2021.

# ACHIEVEMENTS

- Awarded **Best Long Paper Award** at Convergence 2023 (Flipkart Internal Conference) for the presentation on 'Rethinking complement product recommendations at scale using SIMD'.
- Presented the work on 'Large Scale Recommender Systems in Fashion E-commerce' at BAICONF 2022 hosted by DCAL@IIM-B.
- Awarded **Employee of the Year 2022** at Myntra for delivering substantial cost savings through optimization efforts in scaling machine learning components and implementing the same in recommendation services.

### SKILLS

- Research Interest: LLM, RAG, Recommendation Systems, Information Retrieval, Transformers
- Languages: Python, GoLang, Java, C++
- Technologies: Numba, Numpy, Flask, Gunicorn, Aerospike, PyTorch, ONNX, CUDA, NVIDIA Triton