

SHREYASH SHANTAM

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PROFILE OF SKILLS

- Over 3.5 years of professional experience in Software as a Software Engineer and IT Analyst.
- Acquired strong communication, teamwork, and problem-solving abilities while working with project teams, stakeholders, clients, colleagues.
- Led more than 5 teams in development, implementation, receiving appreciation from clients and colleagues.
- Continuous improvement of technical skills and knowledge through online courses and certifications.

TECHNICAL SKILLS

- **Languages:** Dart, JavaScript, Java, Python, C++.
- **Markup Languages:** HTML, CSS, XML.
- **Tools/Methodologies:** GIT, SDLC (Agile, Waterfall, Iterative, Scrum).
- **Software Applications:** Eclipse, Visual Studio, Microsoft Office, Android Studio.
- **Databases:** Firebase, MySQL.

EDUCATION

Master of Applied Computing

May 2022 - Present

University of Windsor, Windsor, Ontario

- Available for a 4-month internship starting May 2023.
- **Relevant coursework:** Advance Software Engineering, Advanced Computing Concepts, Managing Employees.

Bachelor of Technology

Jul 2014 - May 2018

Vellore Institute of Technology, Vellore, India

- **Relevant coursework:** Java, Statistics, Data Structure and Algorithm, Software Engineering, Networking.

WORK EXPERIENCE

Software Engineer

Aug 2021 - Mar 2022

Globant, Pune, India

- Implemented medium to large scale catalog items from scratch along with functionalities: workflow implementation, Dashboard, Reports and Performance Analytics.
- Gained a good understanding on the applications in ServiceNow.
- Customized whole CIM Module (Continual Improvement Management) as per the requirement.
- Functioned in Agile framework, suggested recommendations, reported errors and progress in Scrum meetings.

Software Engineer

Jul 2018 - Aug 2021

UBS, Mumbai, India

- Acquired expertise in delivering medium to large-scale ServiceNow implementations.
- Gained a strong understanding of ITIL V3 and also led IT and business teams to develop and validate business requirements for new functionality or enhancements.
- Developed Interpersonal, Communication, Documentation Skills, Problem-solving ability, and Analytical and Programming skills in high speed, quality conscious and multitasked environment.
- Maintained regular communication with team of 7 members and clients on project progress.

ACADEMIC PROJECTS

Eco-Healing

May 2022 - Jul 2022

University of Windsor, Windsor, Ontario

Technology: Dart, Firebase

- Collaborated with 5 other team members to design and build a mobile application whose main objective was to reduce and reuse waste.
- Implemented Eco-Healing mobile application allowing users to connect and share items i.e food, cloth, electronic either by renting/selling/free in order to reduce and reuse waste.

CERTIFICATIONS

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| • Advanced Design Patterns: Design Principles | Jun 2022 |
| • Micro Certification - Automated Test Framework | Aug 2021 |
| • Micro Certification - Predictive Intelligence | Aug 2021 |
| • Microsoft Certified: Azure Fundamentals | Nov 2020 |
| • Certified System Administrator | Aug 2020 |
| • IT Service Desk: Service Management | May 2020 |
| • JavaScript Essential Training | May 2020 |
| • Front-End Web UI Frameworks and Tools | Aug 2018 |

EXTRA-CURRICULAR ACTIVITIES

- Collaborated with 20 volunteers to work on an initiative to clean and plant new trees in garden and assisted the CCG team to make event successful.