

Roll No. Y18271031

C

CBB-2948-T

M. C. A. Second Semester

(End Semester)

Examination, 2019

COMPUTER SCIENCE AND APPLICATIONS

Paper - CSA- SE - 225

(Organization Behaviour)

Time : Three Hours]

[Maximum Marks : 60

Note :- Attempt all questions as directed.

SECTION - A

(Objective Type Questions) 10×1=10

Note : Attempt all the questions. Each question carries one mark.

[P. T. O.

1. Two factor theory of intelligence was given by :
 - (a) Thurstone
 - (b) Guilford
 - (c) Spearman
 - (d) Sternberg
2. The study of race, class and gender roles affecting group building and productivity in organizational setting emphasizes the role of :
 - (a) Cultural Component
 - (b) Environmental Component
 - (c) Psychological Component
 - (d) Spritual Component
3. Organizational conflicts can be :
 - (a) Eliminated
 - (b) Avoided
 - (c) Managed
 - (d) Both Eliminated and avoided

4. Which one of the following is / are the core job characteristics according to Job Characteristics Model :
 - (a) Skill Variety
 - (b) Skill Identity
 - (c) Skill Significance
 - (d) All of the above
5. Which one of the following need does lie on the bottom of Maslow's theory of motivation :
 - (a) Physiological Needs
 - (b) Safety Needs
 - (c) Belongingness Needs
 - (d) Self-esteem Needs
6. Fiedler's contingency model of leadership comprises of :
 - (a) Leader-member Relationship
 - (b) Degree of Task Structure
 - (c) Leader's Position Power
 - (d) All of the above

7. Job satisfaction is important for the development of :

- (a) Employees Only
- (b) Organization only
- (c) Both (a) and (b)
- (d) None of the above

8. Equity Theory of job satisfaction was given by :

- (a) Herzberg
- (b) Locke
- (c) Hackman
- (d) Adams

9. Vestibule Training is a term used for :

- (a) On-the-job Training
- (b) Off-the-Job Training
- (c) Near-the-job Training
- (d) Apprentice

10. Providing additional responsibilities previously reserved for their managers or other higher-ranking positions to the employees is known as :

- (a) Job Rotation
- (b) Job Enlargement
- (c) Job Enrichment
- (d) Job Satisfaction.

SECTION - B

(Short Answer Type Questions) 4×5=20

Note :- Attempt any **four** questions. Each question carries **five** marks.

- ①. What are the functions of management in an organization?
- ②. Write a short note on the source and types of conflicts in the organizations.
- ③. Write a short note on the features of organizational design.
- ④. Write a short note on types of motives.
- ⑤. Enlist the major factors associated with job satisfaction.
6. Write the basic goals of training in organizations.

SECTION - C

(Long Answer Type Questions) $3 \times 10 = 30$

Note :- Attempt any **three** questions. Each question carries **ten** marks.

1. Discuss the management skills required to be successful in an organization.
2. Present the basic features of Social Information Process Model of work design.
3. What is leadership? Discuss the contemporary issues in leadership.
4. Discuss the two factor theory of job satisfaction. To what extent this theory does explain the motivation of the employees in an organization.
5. Discuss the merits and limitations of on-the-job and off-the-job training methods.