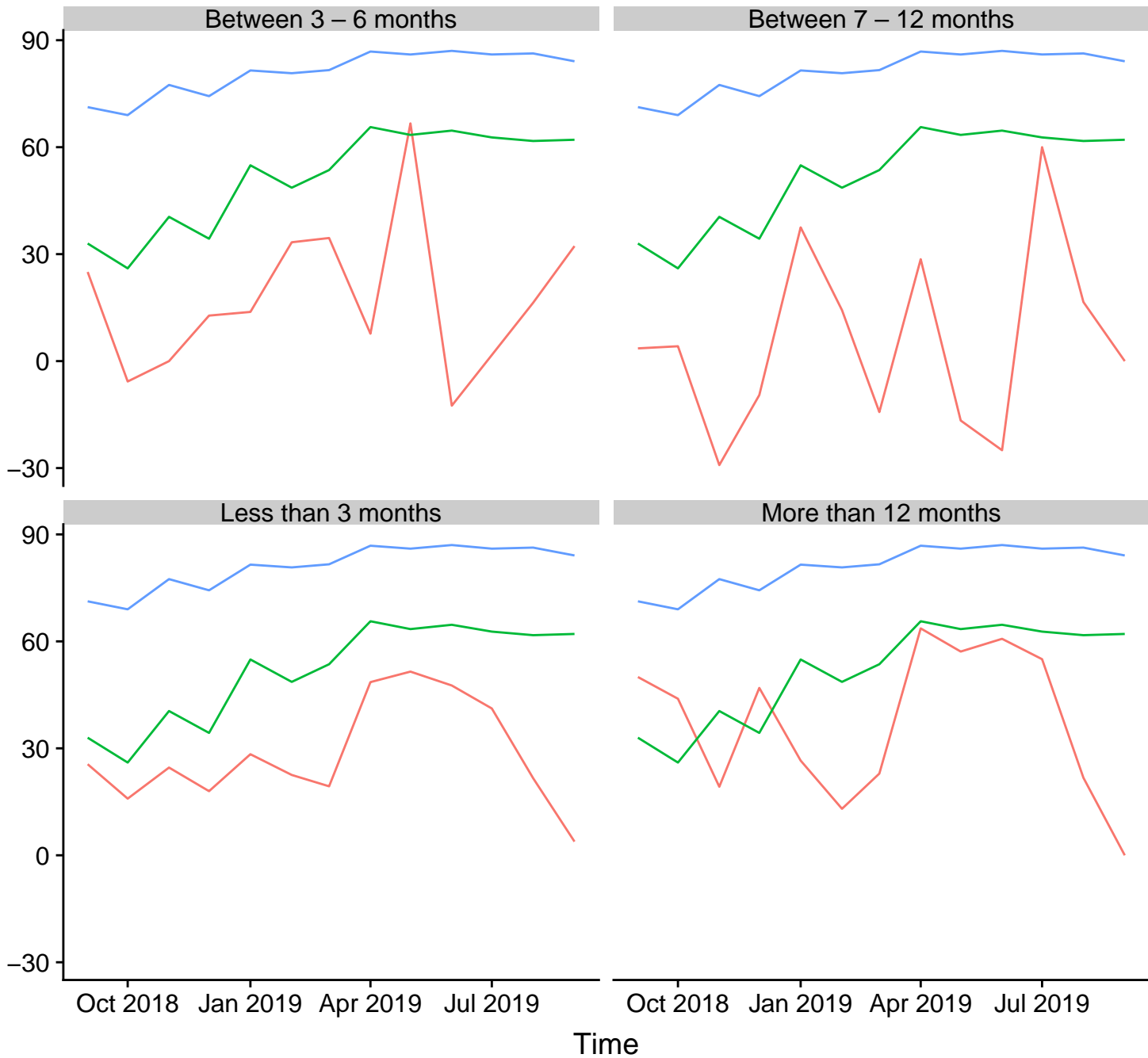


# NPS, PSI and Star Rating for All Consumer Products



Metrics: — NPS — PSI — Star Rating \* 20