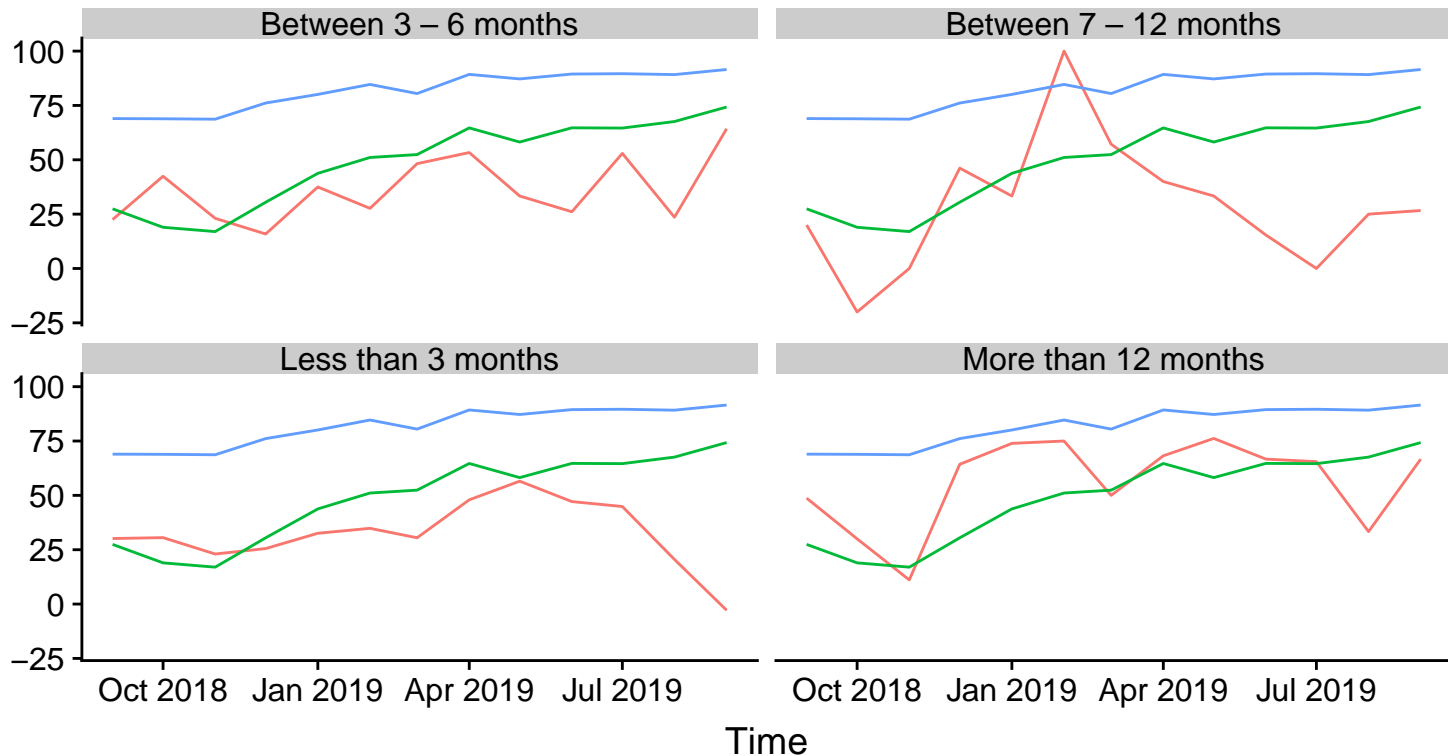


# NPS, PSI and Star Rating for All Commercial and SMB Products



Metrics: — NPS — PSI — Star Rating \* 20