



Date : 29 May 2025 13:31

To,

Pranita Likhite,
Capgemini Technology Services India Limited (Maharashtra_NON SEZ)
PLANT NO. 05 GODREJ & BOYCE LBS MARG, VIKHROLI - WEST,,
MUMBAI ,MAHARASHTRA, 400079,Mumbai-400079

Dear Member,

Your claim bearing No 43879095 against policy issued by The New India Assurance Co. Ltd has been settled for Rs 31340 against the Amount Claimed for Rs 62477 towards Medical Expenses incurred for treatment of Missed abortion at Cloudnine hospital kids clinic india limited, Baner for the period from 14 May 2025 to 14 May 2025. The details of the payment are as follows:

Patient Details

Patient Name	Pranita Likhite
Policy Holder	Capgemini Technology Services India Limited (Maharashtra_NON SEZ)
Primary Beneficiary	Pranita Likhite
Medi Assist ID	5139751574
Policy No.	12100034240400000041
Policy Period.	01 Jan 2025 to 31 Dec 2025
Relationship with Primary Beneficiary	Self
Employee ID	30044580
Procedure / Treatment Planned	Dilation and curettage (D&C)
Insurer Claim No	TP00312100025900013119
Insurer Member ID	MEMBER42835

Summary of Settlement

Settled Amount (INR)	31340
Settlement Date	26-05-2025 00:00:00
UTR Number	AXISCN0982312251
Account Holder Name	PRANITA JITENDRA LIKHITE
Bank Name	HDFC BANK
Account Number	50*****859

Current balance SI is Rs.468660 for Policy Period 01 Jan 2025 to 31 Dec 2025.

Category-Wise Breakup

Charge Type	Bill Amount (INR)	Payable Amount (INR)	Non Pay Amount (INR)	Reason for Non-Payment
Pharmacy & Medicine Charges	16227	7490	8737	tetanus toxoid:-13.08,d & c pack (medisafe):-1699.00,,disposable linen:-750.00,venflon pro safety iv cannula 20g [393224] (bd):-970.00,tegaderm 1633 (3m):-214.00,face mask 3 ply (medisafe cs):-90.00,gauze sterilised 10x10 (ortholink marketing):-120.00,dispocann alcohol swab (hmd):-6.00,ot apron (medisafe):-357.00,t-bandage (medilink):-150.00,ot table sheet (medisafe):-598.00,universal clipper blade [sc002] (medovation):-950.00,nitrite powder free nitrile examination gloves-m (arosafe):-500.00,grip-well mva cannula 6mm [sh- 5306] (romsons):-194.00,encore latex micro powder free gloves 6.5 [5787002] (ansell):-250.00,bouffant cap [crimps cap] (medisafe):-75.00,surgeon cap (medisafe):-80.00,flexi mask adult [oxygen mask-sh- 2020] (romsons):-331.00,friends maternity pad 5's (noble hygiene):-700.00, encore latex micro powder free gloves 6 [5787001] (ansell):-250.00,friends under pad single(noble hygiene):-440.00
Consultant Charges	13500	13500	0	,,
Hospital Charges	6500	5000	1500	Excess of Room rent charges for higher room opted:-1154.00,Excess of Room rent charges for higher room opted:-346.20
				,medical support charges:-500.00,medical

Miscellaneous Charges	3650	750	2900	record maintenance:-1200.00,administrative charges:-1200.00
Surgery Charges	4600	4600	0	
Investigation & Lab Charges	18000	0	18000	Report not submitted:-18000.00
Total	62477	31340	31137	

Net amount recommended for payment	31340
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The successful transfer of the amount into your bank account will be considered as full and final discharge of this claim under the above mentioned policy.

If you are not satisfied with the resolution provided by the Medi Assist team, as per the regulatory process, you may contact the Insurer through:

<https://www.newindia.co.in/portal/readMore/Grievances> to find out information about the customer care officer at RO level.

Customers can contact the customer care officer through mail/landline using the information provided.

Senior Citizens may write to seniorcitizencare.ho@newindia.co.in

If your Grievance is not resolved by Customer Care Officer at Regional Office Level, you may escalate it to Head Office (information provided at <https://www.newindia.co.in/portal/readMore/Grievances>)

In case your issue remains unsolved, you can approach the Insurance Ombudsman for redressal in your area

The Contact details of the Ombudsman offices are available at <https://www.cioins.co.in>

We assure you the best of our services, always.

QUICK LINKS:

Track this claim on [Medi Assist](#)

Warm Regards,
Medi Assist Insurance TPA Pvt. Ltd
 (Formerly known as Medi Assist India TPA Private Limited)
 CIN: U85199KA1999PTC025676. Regd Off: Tower "D", 4th floor, IBC Knowledge Park, 4/1, Bannerghatta Road, Bangalore - 560 029.
 Helpline: **0120-6937324** | Contact: mediassist.in/contactus/ WhatsApp: [mediassist.in/WhatsApp/](https://www.whatsapp.com/channel/0029vaf330000000000000000)

If you are not satisfied with our settlement, you may approach the Grievance Cell of the Insurer at their Underwriting Office or Controlling Offices. If you are not satisfied with the resolution of the Grievance Cell, you may approach the jurisdictional Insurance Ombudsman, address of which is available on the website of the Insurer.



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