



Date : 25 Jul 2025 14:11

To,

Pranita Likhite,  
Capgemini Technology Services India Limited (Maharashtra\_NON SEZ)  
PLANT NO. 05 GODREJ & BOYCE LBS MARG, VIKHROLI - WEST,,  
MUMBAI ,MAHARASHTRA, 400079,Mumbai-400079

Dear Member,

Your claim bearing No 44647410 against policy issued by The New India Assurance Co. Ltd has been settled for Rs 660 against the Amount Claimed for Rs 57312 towards Medical Expenses incurred for treatment of Other abnormal products of conception at Cloudnine hospital kids clinic india limited, Baner for the period from 16 Jun 2025 to 16 Jun 2025. The details of the payment are as follows:

#### Patient Details

Patient Name	Pranita Likhite
Policy Holder	Capgemini Technology Services India Limited (Maharashtra_NON SEZ)
Primary Beneficiary	Pranita Likhite
Medi Assist ID	5139751574
Policy No.	12100034240400000041
Policy Period.	01 Jan 2025 to 31 Dec 2025
Relationship with Primary Beneficiary	Self
Employee ID	30044580
Procedure / Treatment Planned	Dilation and curettage (D&C)
Insurer Claim No	TP00312100025900024144
Insurer Member ID	MEMBER42835

#### Summary of Settlement

Settled Amount (INR)	660
Settlement Date	21-07-2025 00:00:00
UTR Number	AXISCN1028899487
Account Holder Name	Pranita Likhite
Bank Name	HDFC BANK
Account Number	50*****859

Current balance SI is Rs.450000 for Policy Period 01 Jan 2025 to 31 Dec 2025.

#### Category-Wise Breakup

Charge Type	Bill Amount (INR)	Payable Amount (INR)	Non Pay Amount (INR)	Reason for Non-Payment
Consultant Charges	41000	41000	0	
Investigation & Lab Charges	4030	0	4030	REPORTS NOT SUBMITTED:-4030.00
Pharmacy & Medicine Charges	12282	4163	8119	d and c pack:-1699.00,ot sheet:-897.00, bandage:-50.00,venflon:-970.00,BAND AIDS, BANDAGES, STERILE INJECTIONS, NEEDLES, SYRINGES:-540.00,BED UNDER PAD CHARGES:-440.00,ECG ELECTRODES:-94.00,FACE MASK:-30.00, FLEXI MASK:-361.00,GAUZE:-120.00, GLOVES:-1125.00,MASK:-450.00, SANITARY PAD:-450.00,Suction set/IV SET/Stopcock/Pm line:-393.00,BLOOD RESERVATION CHARGES AND ANTE NATAL BOOKING CHARGES:-500.00
<b>Total</b>	<b>57312</b>	<b>45163</b>	<b>12149</b>	

(LESS)Policy Excess / Deductible	0
(LESS)Usual Customary Rates (Amount not to be collected from patient)	0
(LESS)Intimation Deductible	0
(LESS)Paid by the Patient	0
(LESS)Deductible Amount	39503

(LESS)Excess of Defined / Ailment Limit	0
(LESS)Copay	0
(LESS)Hospital Discount	5000
<b>Net amount recommended for payment</b>	<b>660</b>

The successful transfer of the amount into your bank account will be considered as full and final discharge of this claim under the above mentioned policy.

If you are not satisfied with the resolution provided by the Medi Assist team, as per the regulatory process, you may contact the Insurer through:

<https://www.newindia.co.in/portal/readMore/Grievances> to find out information about the customer care officer at RO level.

Customers can contact the customer care officer through mail/landline using the information provided.

Senior Citizens may write to [seniorcitizencare.ho@newindia.co.in](mailto:seniorcitizencare.ho@newindia.co.in)

If your Grievance is not resolved by Customer Care Officer at Regional Office Level, you may escalate it to Head Office (information provided at <https://www.newindia.co.in/portal/readMore/Grievances>)

In case your issue remains unsolved, you can approach the Insurance Ombudsman for redressal in your area

The Contact details of the Ombudsman offices are available at <https://www.cioins.co.in>

We assure you the best of our services, always.

#### QUICK LINKS:

Track this claim on [Medi Assist](#)

**Warm Regards,**  
**Medi Assist Insurance TPA Pvt. Ltd**  
 (Formerly known as Medi Assist India TPA Private Limited)  
 CIN: U85199KA1999PTC025676. Regd Off: Tower "D", 4th floor, IBC Knowledge Park, 4/1, Bannerghatta Road, Bangalore - 560 029.  
 Helpline: 0120-6937324 | Contact: [mediassist.in/contactus/](mailto:mediassist.in/contactus/) WhatsApp: [mediassist.in/WhatsApp/](https://www.whatsapp.com/channel/00291830000000000000)

If you are not satisfied with our settlement, you may approach the Grievance Cell of the Insurer at their Underwriting Office or Controlling Offices. If you are not satisfied with the resolution of the Grievance Cell, you may approach the jurisdictional Insurance Ombudsman, address of which is available on the website of the Insurer.



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