



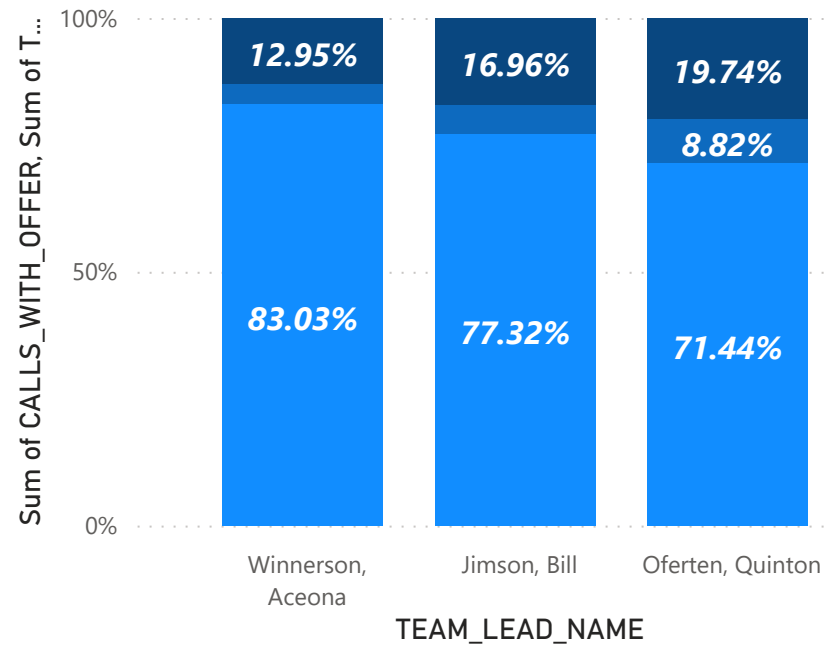
Call Handle Time (in sec)

762.17

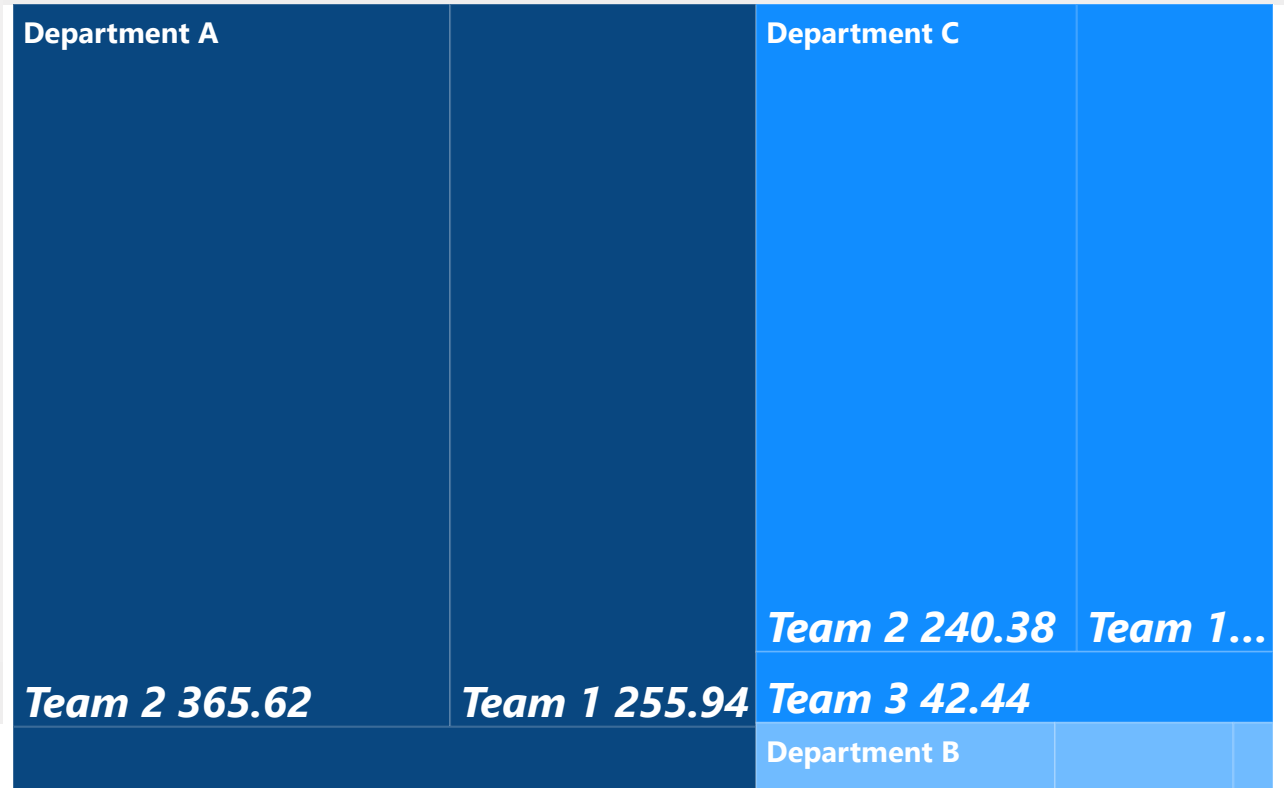
Call back in 48 hrs (%)

20.04

Call Types by Team Leads



Offer Accepts by Departments_Teams



Calls by Resolution Status

Call_Resolution_Status

- Pending
- Solved
- Escalated

