





# SHRI SHANKARI

## Technical Lead | Scrum Master | Azure Data Engineer

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### PROFESSIONAL SUMMARY

Certified Scrum Master and Azure Technical Lead with 8+ years of experience in Agile delivery, cloud data engineering, and program coordination. Over 4 years leading Scrum teams across retail and supply chain projects, facilitating SAFe and Agile Scrum ceremonies, managing SLAs/RLAs, and aligning technical execution with business priorities. Proven expertise in building scalable solutions on Azure (ADF, ADLS, Databricks, Synapse) and guiding end-to-end cloud modernization. Skilled in stakeholder engagement and team leadership, with strong domain knowledge in retail, supply chain, and enterprise support environments.

### KEY SKILLS

- Agile Project Delivery & Scrum Management
- Stakeholder & Client Management
- Team Mentoring & Technical Leadership
- Problem Solving & Root Cause Analysis

### WORK HISTORY

#### Sopra Steria

Technical Lead [Client - International retail partner (Tesco)]

01/2025 – Current | Bangalore

- Leading a team of 8 developers through end-to-end project delivery, combining Agile practices with Azure-based data engineering solutions. Engaged directly with client stakeholders to clarify requirements, present iteration demos, and ensure adoption of data solutions.
- Act as Scrum Master for multiple distributed teams, facilitating sprint ceremonies, backlog refinement, and stakeholder demos.
- Led Program Increment (PI) planning and release management as part of SAFe implementation, aligning technical outcomes with business goals.
- Coordinated roadmap, dependencies, and releases across 3+ engineering squads, managing escalations and delivering projects on schedule. Manage SLA and RLA metrics, conduct weekly operational run reviews with product and business teams, and drive continuous improvement through retrospectives.
- Spearheaded cloud migration of legacy ETL pipelines to Azure Data Factory (ADF) and Azure Data Lake Storage (ADLS).
- Designed automated ingestion pipelines (ADF) for EDI and Salesforce data; collaborated with DevOps teams to enable CI/CD pipelines via GitHub and Azure DevOps.
- Built and optimized dataflows using Azure Databricks and Delta Lake, ensuring analytics-ready outputs for business reporting.
- Enabled Power BI reporting by preparing analytical datasets using Azure Synapse Serverless SQL.
- Proactively monitored data pipelines using ADF activity logs and Splunk dashboards, ensuring SLA compliance and timely issue resolution.

#### Sopra Steria

Module Lead

01/2022 – 12/2024 | Bangalore

- Acted as Scrum Master for two Agile squads, delivering Salesforce and EDI data integration projects on Azure. Facilitated all core Scrum ceremonies, including sprint planning, effort estimation using story points, and retrospectives.
- Collaborated with Product Owners for backlog refinement, roadmap alignment, and iteration planning. Aligned sprint deliverables with SLA and RLA expectations, supporting operational reliability and on-time releases.
- Mentored junior team members on using Azure tools and improving overall data workflow understanding.
- Designed and deployed ADF pipelines for ingesting EDI and Salesforce data from FTP/API sources into Azure Data Lake, supporting compliance and reporting use cases.

#### Sopra Steria

Senior Software Engineer

01/2019 – 12/2021 | Chennai

- Contributed to core integration projects between Salesforce, ERP, and third-party platforms, improving operational efficiency.
- Integrated business systems using Bizlink [EDI tool] and Jitterbit, managing B2B data transformation and real-time communication.
- Helped resolve performance bottlenecks in ETL jobs, resulting in 90% improvement in data load time.
- Supported transition to cloud by participating in a pilot project involving basic Azure Data Factory pipelines for loading data from FTP to Azure Data Lake. Gained working knowledge of Azure Data Lake Storage (ADLS) and ADF pipeline scheduling, under guidance from cloud team.

#### Sopra Steria

Software Engineer

07/2017 – 12/2018 | Chennai

- Customized Salesforce platform: built custom objects, fields, flows, and page layouts to automate business processes, reducing manual effort by 30%.

## TECHNICAL SKILLS

### Cloud & DevOps

Azure Data Factory (ADF), Azure Data Lake Storage Gen2 (ADLS), Azure Synapse Analytics, Azure DevOps (ADO), GitHub, Jenkins, CI/CD Pipelines, Logic Apps, Azure Analysis Services, Azure Git, Azure Blob

### Data Engineering & Processing

Databricks, PySpark, SQL, Delta Lake, ETL/ELT, Apache Airflow, Power BI, Azure SQL DB

### Programming & Query Languages

Python, T-SQL, Shell Scripting (Linux/Unix)

### Integration & APIs

Salesforce Admin/Integration, EDI Standards (Tradacoms, EDIFACT, X12), EDI transformation with Mapping, BizLink [EDI tool], Jitterbit

### Monitoring, Collaboration & Automation Tools

Splunk, Control-M, Autosys, JIRA, Confluence, Zendesk, Putty

### Operating Systems

Linux (various), Windows, UNIX, macOS

## AWARDS

### Value Add Award

Customer [Tesco]

01/04/2025

*For delivering continuous improvements in process and solutioning.*

### Value Add Award

Customer [Tesco]

01/08/2024

*Honored for strengthening client relationships by delivering high-impact technical solutions aligned with business objectives.*

### DRONACHARYA AWARD

Sopra Steria

01/12/2024

*Awarded for exceptional mentorship and team development; recognized as one of the top contributors in guiding and upskilling team members.*

### Multiple SPOT Awards

Sopra Steria

*Recognized for ownership, leadership, and delivering results under tight timelines.*

## LANGUAGES

English

Tamil

Hindi

Kannada

- Created and maintained custom reports and dashboards to provide actionable insights for sales, service, and marketing teams.
- Hands-on experience with Mainframe technologies: JCL, COBOL, CA7 Scheduler, and Endeavor for version control and job management.

## EDUCATION

### B.Tech: Information Technology

Meenakshi College of Engineering

08/2013 – 06/2017 | Chennai

## CERTIFICATIONS

**Microsoft Certified: Azure Fundamentals (AZ-900), Scheduled - July 2025**

**Microsoft Certified: Azure Data Fundamentals (DP-900), In Progress - Expected July 2025**

**Certified Scrum Master (CSM) from Scrum Alliance** 

Completed - April 2024

*Credential id - 001638627*

**SAFe Agilist from Scaled Agile**

Completed - April 2025

*Credential id - 62961829-7147*

## DOMAIN EXPERTISE

### Retail & Supply Chain Management

Designed and maintained Azure-based data pipelines for retail operations, including product movement, stock availability, and supplier integration. Supported cross-functional reporting through ADLS and Synapse, helping downstream teams manage demand planning and inventory optimization.

### Salesforce & CRM Integration

Integrated Salesforce with ERP and cloud data platforms to unify customer and sales data. Automated lead flow, case data, and product records via scheduled extractions and REST APIs. Enabled downstream analytics through Power BI and Synapse.

### B2B EDI Workflows

Developed and maintained B2B integration flows for trading partners using formats like EDIFACT, X12, and Tradacoms. Transformed raw partner data into structured formats and ingested them using Azure Data Factory pipelines for centralized processing and analytics.

### Cloud Migration (Azure)

Contributed to modernization of legacy ETL and file-based workflows by transitioning them to ADF, ADLS, and Azure Synapse Analytics. Collaborated with data architects to build secure and governed pipelines supporting key retail datasets.

### Agile Delivery & Transformation

Certified Scrum Master and SAFe Agilist with experience facilitating sprint ceremonies, PI planning, and continuous delivery across cross-functional teams. Led Agile adoption and coordinated multi-team releases to align delivery with business goals and product roadmaps.