

Guidelines on Undisbursement Benefit

If any of the errors mentioned below are found during benefit disbursement, the beneficiary should take the action mentioned below.

Sr No	Error Description	Error Explanation	Action to be Taken by Beneficiary
1	Account Closed	Beneficiary provided Saving Bank account is closed	Beneficiary to visit bank and provide another Saving Bank account which is seeded to his/her Aadhaar number
2	Unclaimed/DEAF Accounts	New code introduced on request of Banks so that returns on "Inoperative" and 'Dormant' can be avoided.	Beneficiary to visit bank and provide another Saving Bank account which is seeded to his/her Aadhaar number
3	KYC Documents Pending	Beneficiary to approach any branch of the bank for completion of the KYC process by submitting required KYC documents	Beneficiary to approach any branch of the bank for completion of the KYC process
4	Documents Pending for Account Holder turning Major	Beneficiary turning major has to provide full KYC document to get the account active as the account was opened with relaxed KYC documents or documents of parents/guardian	Beneficiary turning major has to provide full KYC document to get the account active
5	Account Inoperative	Beneficiary to contact bank and get the account operative.	Beneficiary to contact bank and make account operative.
6	Dormant Account	Beneficiary to contact bank and get the account activated.	Beneficiary to contact bank to get account activated.
7	Amount Exceeds limit set on Account by Bank for Credit per Transaction	Since these are Basic Savings Bank Account opened with simplified KYC, transaction limit set for these accounts as per RBI guidelines.	Beneficiary to contact bank with full KYC documents for conversion to regular Savings Bank account.
8	Account reached maximum Credit limit set on account by Bank	Since these are Basic Savings Bank Account opened with simplified KYC, overall credit limit set for these accounts as per RBI guidelines.	Beneficiary to contact bank with full KYC documents for conversion to regular Savings Bank account.
9	Account Holder Expired	Account number of legal heir should be updated in database. Implementing agency should not push any transaction in subsequent months with the same account number.	Beneficiary to update Account number of legal heir
10	Account Under Litigation	Beneficiary to contact bank to get the account activated	Beneficiary to contact bank to get account activated.
11	Aadhaar Number not Mapped to Account Number	Beneficiary to approach bank to link the Aadhaar number for seeding/re-seeding in NPCI mapper	Beneficiary to visit bank to link the Aadhaar number for seeding/re-seeding
12	A/c Blocked or Frozen	Beneficiary to approach bank to know the reason of credit freeze to get the account cleared or provide another Saving Bank account.	Beneficiary to visit bank to know the reason of credit freeze or provide another Saving Bank account.

13	Customer Insolvent / Insane	Implementing agency should not push any transaction in subsequent months as beneficiary has been declared insolvent or insane (not of sound mind)	Beneficiary has been declared insolvent or insane (not of sound mind) so need to visit to bank
14	Invalid Account Type (NRE/PPF/CC/Loan/FD)	Aadhaar number should not be seeded in Mapper for these type of accounts for credit of benefits.	Beneficiary to link his/her other Saving Bank account to receive credit
15	No Such Account	Beneficiary should provide proper details and transaction should be initiated after proper account validation	Beneficiary to provide appropriate details and transaction should be initiated after proper account validation
16	Account Description Does not Tally	The account number and other field like account holder name and type did not tally as per bank records. The beneficiary has to give proper details again for updation of NREGA database and transaction should be initiated after proper account validation. There is an optional field in the input file as account type which should be correct if mentioned.	Beneficiary has to give appropriate details for updation of NREGA database and transaction should be initiated after proper account validation.
17	Account transferred	Beneficiary provided Saving Bank account is transferred	Beneficiary to provide another account and NREGA database should be updated accordingly
18	Account does not exist	Beneficiary provided Saving Bank account does not exist	Beneficiary should provide appropriate details and transaction should be initiated after proper account validation
19	Beneficiary Name Differs	The beneficiary name did not tally as per bank records.	Beneficiary should provide appropriate details and transaction should be initiated after proper account validation
20	Account under attachment	Beneficiary to contact bank to get the account activated	Beneficiary to contact bank to get the account activated
21	Garnish order received	Beneficiary to contact bank to get the account activated	Beneficiary to contact bank to get the account activated
22	Operation Suspended	Destination bank barred from clearing	Beneficiary to visit bank to know the reason of bank barred from clearing.
23	Party's Instructions	Transaction recalled by the remitter	Beneficiary to contact bank to get the account activated.
24	Credit to NRI account	Credit to these type of accounts cannot be successful without other details.	Beneficiary to provide other Saving Bank account to receive credit of benefits

25	Duplicate Reference Number	It should not be duplicated in the file.	Beneficiary to provide unique User reference number and transaction reference number
26	Invalid date	Date Invalid in the field in input file	Beneficiary to enter valid date
27	Invalid amount	Only numeric values accepted and should not exceed limit set by NPCI which is Rs 2 lacs. NPCI has introduced high value DBT (above Rs 2 lacs). Some banks can only process amount for Re 1 and above.	Beneficiary to provide another Saving Bank account
28	Invalid Aadhaar Format	Transaction file contains Invalid Aadhaar No and did not pass validation of Vehroff Algorithm	Beneficiary to enter correct Aadhaar number
29	Invalid Bank Identifier	Bank identifier like IFSC/IIN/MICR is incorrect	Beneficiary to provide correct Bank identifier like IFSC/IIN/MICR
30	Aadhaar number de-seeded from NPCI mapper by bank-Customer to contact his/her bank	Aadhaar number de-seeded by bank where it was mapped due to closure of account or account ceased to be eligible for receiving any credit.	Beneficiary to approach Bank to re-seed the Aadhaar in NPCI Mapper
31	Aadhaar mapping does not exist/Aadhaar number not mapped to IIN	Aadhaar not updated in NPCI mapper/not updated against the IIN number given in the file.	Aadhaar number to be seeded in mapper by Beneficiary
32	UID is Disable for DBT/UID NEVER ENABLE FOR DBT	Beneficiaries Aadhaar is disabled	Beneficiary to approach bank to seed/re-seed his/her Aadhaar in Bank/NPCI
33	Inactive Aadhaar	Beneficiaries Aadhaar is inactive	Beneficiary to approach bank to re-seed his/her Aadhaar in Bank/NPCI
34	Aadhaar Number is not seeded in NPCI	Never enabled for DBT	Beneficiary to approach bank to seed/re-seed his/her Aadhaar in Bank/NPCI
35	Rejected by Bank, Account No does not exist in Bank	The given account number could not be traced in Bank CBS.	Beneficiary to approach his/her Bank and should provide proper details and transaction should be initiated only after account verification.
36	Rejected by Bank, Account status is closed	Beneficiaries bank account is closed due to which rejected by Bank	Beneficiary to provide another Saving Bank account as the given account has been closed
37	Aadhar is not seeded	Beneficiary never enabled Aadhaar	Beneficiary to approach his/her Bank to seed the Aadhaar number with Account number in Bank and NPCI Mapper

38	Account reached maximum Debit/Credit limit set on account by Bank	Since these are Basic Savings Bank Account opened with simplified KYC, overall credit limit set for these accounts as per RBI guidelines.	Beneficiary to contact bank with KYC documents for conversion to regular Savings Bank account.
39	Account Closed or Transferred	Beneficiaries bank account is closed or transferred	Beneficiary to provide another Saving Bank account as the given account has been closed.
40	Aadhar Number Not valid	Beneficiaries entered Aadhaar number is not valid	Beneficiary to enter correct Aadhaar number
41	ACCOUNT FROZEN	provided Saving Bank account is frozen	Beneficiary to approach bank to know the reason of credit freeze to get the account regularized and activated OR provide another Saving Bank account
42	Invalid Bank/Post Office Name	Bank details are incorrect.	Please contact your bank/Post office and enter the correct details in your institute profile.
43	Institute Beneficiary Registration Pending	Institute Registration Pending	Institute registration under the MahaDBT portal is pending. Hence, the online system is unable to process the funds. Please register your institute at the earliest.
44	Account number is marked as Invalid in PFMS.	Invalid bank account number.	Please contact your bank or link another bank account in institute profile.
45	IFSC Code either not present or currently inactive in tblBankBranch	The bank IFSC code is either not entered or inactive.	Provided IFSC code is invalid or inactive. Please provide an active IFSC code or link another bank account.
46	Invalid Bank/Post Office Branch	Bank details are incorrect.	Please contact your bank/Post office and enter the correct details in your institute profile.
47	Rejected by Bank, As per Bank Account Number is Invalid	Transaction failed due to the applicant's bank account being inactive.	Transaction failed due to bank/account issue. Please link another bank account or contact your bank
48	Bank Name is not as per PFMS Bank Master.	Bank details incorrect	Please enter the correct bank details.
49	Beneficiary Type does not exist in PFMS or does not belongs to the provided Scheme	Correct details are required at the institute level.	Please visit your profile and enter the correct institute/Scheme details.

50	Invalid IFSCCode.	Bank IFSC code is invalid.	Please visit your institute profile and provide a valid bank IFSC code.
51	Application Rejected	Due to incomplete information application has been rejected.	The application has been rejected due to incomplete information. Please raise the issue with the institute/ department.
52	BENEFICIARY NAME DIFFERES	Need to verify aadhaar linked bank detail	Kindly visit your profile and enter the correct bank details.
53	Inactive Aadhaar	Beneficiaries Aadhaar is inactive	Beneficiary to approach the bank to re-seed his/her Aadhaar in Bank/NPCI
54	Bank currently inactive & merged with another bank	the linked bank has been merged with another bank	Your linked bank is inactive and merged with another bank, So please link your new bank name with your Aadhaar.
55	Deemed Success	The money has reached the beneficiary bank, but not the beneficiary account	The beneficiary amount had been initiated from our side. Kindly contact your respective bank for the transaction and any further details.
56	Beneficiary does not belongs to provided beneficiary type	Applicant details are incorrect	Applicant needs to visit and update the Aadhaar details /linked bank details in the profile.
57	Bank Name And IFSC Code are not related to each other	Please provide a valid bank name and IFSC code.	Please visit your insitute profile and enter the correct bank details.
58	Multiple Transaction for same beneficiary and period not allowed	Payment processing for the same file multiple times	Transaction for the same beneficiary for the same period is not allowed, reinstantiate the non-benefit beneficiary profile for further transactions.
59	Aadhar Number Not valid	Entered aadhaar number is invalid.	Please visit your profile and fill in valid aadhaar details.
60	Invalid Gender Value,It Should be F/M/T.	Gender value incorrect	Please edit your profile and select the correct gender value as per the Aadhaar card

