Sai Sasank

Professional Summary:

- Having an experience of around **4.0+(3.0+yrs - LWC)** years of experience in Salesforce.com and Force.com platform as a Developer.

- Knowledge on Lightning Web Components (**LWC**) **framework**, **custom elements**, **shadow DOM**, **modules**, and **decorators**.

- Knowledge on different clouds like **sales cloud, service cloud and community cloud**

- Experience in developing **Reusable UI** components with LWC.

- Proficient in reactive **data-binding** and **event handling** in LWC.

- Ability to integrate LWC components with Salesforce **services** and **data**.

- Knowledge of **web technologies**, including **HTML**, **CSS**, and **JavaScript**.

- Experience in Salesforce.com CRM, developing and deploying custom solutions. Excellent skills in **creating**/**troubleshooting**/**modifying** Apex code.

- Experience in SFDC development using **Apex classes and Triggers, Test Classes, SOQL, SOSL**.

- Strong Knowledge in Salesforce Administration and **Customization**, **Data Validation**, **Custom Formula Fields**, **Field Dependencies**, **Page layouts**, and **Custom Objects** and their Relationships (**Master-Detail & Lookup**), **Profiles and Permission sets, Roles, Sharing Rules** and **Data Loader**.

- Worked on **Lightning Process builder, Workflows and Approval Process**

- Hands on experience in **Lighting App builder** and **Building Lighting components**, **framework**, responsive applications for devices

- Experience in developing client-specific solutions on force.com platform using **Apex classes** and **Triggers**, **Visual Force**, **Force.com IDE**, **SOQL**, **SOSL**.

- Having knowledge on **Schedule Apex**, and **Batch Apex** and **Rest API**.

- Experienced in web technologies like HTML, CSS, and JavaScript.

- Excellent experience working with Salesforce.com **sandbox, production environments**.

- Experience working with **lightning design system**.

- Experience working with **Workbench**, Data Loader and Salesforce.com Sandbox and Production environments.

- Used SOQL & SOSL with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects.

Work Experience:

Worked as a salesforce developer for **global logic** from **SEP 2019 to AUG 2021**

Worked as a salesforce developer for **ignite technologies** from **SEP 2021 to NOV 2023**

Working as a salesforce developer for **Bluerose technologies(Vodafone)** from **DEC 2023 to MAR 2024**

Education:

Completed B.sc(cs) krishna chaitanya degree college, Nellore in **2015**

Technical Skills:

Sales force Technologies	Salesforce CRM, Lightning Web Components ,Apex Classes/Controllers, Apex Triggers, SOQL, Visual force Pages/Components, Workflows & Approvals, Dashboards, Custom Objects, Email Templates, Standard & Custom reports.
Sales force Tools	Force.com Data Loader.
Languages	Apex.
Operating Systems	Windows 11
Documentation Tools	MS Office.
Web Technologies	HTML, CSS, Java Script.

Roles and responsibilities:

*Design and develop Salesforce Lightning Web Components (LWC) to create intuitive user interfaces and enhance user experience.

* Collaborate with business analysts and stakeholders to gather and understand requirements, translating them into technical specifications and efficient LWC solutions.

* Customize and extend Salesforce functionality using Apex, Visualforce, and LWC to meet specific business requirements.

* Integrate Salesforce with external systems and third-party applications as needed.

* Optimize LWC code for performance, ensuring smooth and responsive user interactions.

* Participate in code reviews and provide constructive feedback to maintain code quality and adherence to best practices.

* Stay up-to-date with the latest Salesforce technologies and industry trends, continuously improving development processes and practices.

* Troubleshoot and resolve issues related to Salesforce LWC and related components.

* Collaborate with the QA team to ensure proper testing and validation of the implemented solutions.

* Assist in deploying and managing changes across different Salesforce environments using version control and deployment tools.

* Provide technical expertise and support to end-users and team members as required.

* Contribute to the development of technical documentation and training materials.

*Design and develop custom solutions in the Salesforce platform including but not limited to, Apex, VisualForce Pages, Triggers, JavaScript,Flows, Approval Processes, Apex, assignment/escalation rules and other Salesforce automation features.

*Work with Product owners and business analysts to analyze the requirements , design and develop the solution.

*Prepare technical design documentation that fully defines all application code and the underlying methodology for the design decisions made.

*Contribute to conducting code reviews to ensure that code quality is at the highest level possible.

*Troubleshoot issues, Identify complex problems and analyze potential solutions including workarounds as well as provide timely fixes

PROJECTS SUMMARY:

Project #4:

Project Title   : **Ignite(sales cloud,service cloud)**

Role   : Senior Salesforce Developer

Tech Stack   :Force.com,Apex,Lightning Web Components,GitLab CI/CD Pipeline,Tortoise Git.

Description :

_VOIS is an UK company in which I have worked on

- Automating the sales process by coding in **Lightning Web Components,Aura Components and apex Classes**

- Worked on different **Salesforce Automation Tools** like **flows,Workflows**

- Worked on **User management** like creating , Updating and deleting the users

- Utilized **Custom Settings and Custom Metadata** in apex classes, apex triggers ,Aura components and lighting web components

- Worked on **objects like opportunity, opportunityLineitem etc.,**

- Deployed using **change sets,tortoise git and gitlab ci/cd ,JENKINS**

- worked on data patching tools like **dataloader, workbench and rarely used wizard**

- worked on **Profiles ,permission sets , reports and dashboards and configuration**

- worked on **queues and Assignment Rules.**

- Creating,Updating and deleting user related fields .

- Used salesforce chrome extensions like **salesforce inspector,Force.com migration tool package and salesforce api names**

- Worked on **REST API** of salesforce and **tested using Postman.**

- Worked on **apex triggers and platform events**

Project#3:

Project Title   **: HONDA(community cloud and sales cloud)**
Role   : Salesforce Developer manufacturer to release a dedicated luxury brand, Acura, in 1986.
Aside from their core automobile and motorcycle businesses, Honda also manufactures garden equipment,
marine engines, personal watercraft and power generators, and other products.
Tech stack: Force.com, Apex, Lightning Web components, Git hub, Copado

Description:

Honda was the first Japanese automobile

- Utilized **Lightning Web Components (LWC)** to build **fast, secure, and scalable** web
  components for multiple projects.

- Implemented **reactive data-binding and event handling** in LWC components to manage state
  and interactions.

- Designed and developed web components using Lightning Web Components (LWC) framework.

- Created **record pages, App pages** as per requirement in this lightning application

- Created Custom objects to build new application functionality in the Salesforce lightning.

- Involved in Salesforce.com Application Setup activities and customized the apps to match the
  functional needs of the organization.

- Created new user accounts and configure Salesforce.com to fit security needs at the user and
  organization levels.

- Created **Custom fields, picklists, dependent picklists, Custom Settings** and **validation formulas**
  to the custom objects.

- Used **SOQL** with consideration to **Governor Limits** for data manipulation needs of the application
  using platform database objects

- Created users**, roles, public groups and implemented role hierarchies, sharing rules and record
  level permissions** to provide shared access among different users.

- Create custom **report types, custom reports and dashboards** to meet the reporting requirements
  of the decision makers in the organization.

- Having an experience on integration through **REST API**

- Having an experience of working with **lightning flows**

Project#2:

Project Title   **: SHRINERS(sales cloud,community cloud)**
Role   : Developer
Tech stack: Force.com, Apex, Lightning Web components, Git hub, Copado

Description:

shriners Hospital for Children is a network of 22 non-profit medical facilities across North America, aim of the project is to implement a global CRM solution which supports by all the of the partners of the Shriners. It's a referral based patient system..

Responsibilities:

- Worked on **Lightning Web Components** and for a user-friendly UI Experience.

- Customized standard objects and created custom objects and created relationships.

- Configure wizard template, develop lightning components as per client requirements.

- Worked on lightning events passing data between components.

- Worked on triggers and apex classes.

- Worked on record types and page layouts according to the business requirements.

- Customized the existing apex classes and visual force pages according to the requirement.

- Experience to write unit tests and providing code coverage to accurately test business logic and functionality.

- Skills in data loading, data manipulation, and related tasks.

- Awareness of Salesforce data migration tools and best practices.

- Knowledge of **REST** integration and **HTTP** callouts.

- Understanding of handling external data within Salesforce.

- Designing and implementing flows for various automation needs

Project#1

Title : Telecom(sales cloud and service cloud)

Role : Software Development Engineer

Tool Used : Force.com, Apex, Lightning Web Components, Triggers, SOQL

Other tools : Apex Data Loader Tool, Import Wizard

Roles and Responsibilities:

➢ Involved in preparing Functional Design and Technical Design Documents

➢ Customization of UI objects like Visual Force Pages

➢ Created Relationships according to the requirement

➢ Worked on different Standard and Custom objects and record types

➢ Created Controllers, Triggers and Apex Classes

➢ Design and Invoking the Workflows to automate the Business Process

➢ Customized application through Approvals

➢ Data mapping between legacy and SFDC through APEX Data Loader

➢ Performed Unit Testing in System mode and User mode along with Deployment