

## ***S. Prem Vishal***

*Associate Consultant*

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### ***PROFESSIONAL SUMMARY***

Experienced **Salesforce Administrator** and **Developer** with **2 years 10 months'** experience & **1 years** in **Java / C++**. Has good knowledge of the Technical and Functional aspects of Salesforce.com, on demand CRM package. Customizing the applications on Sales force platform and Force.com

### ***Capgemini, Bangalore***

#### ***Salesforce Developer***

***12/2022- Present***

Project Name – **Cochlear Australia**

**Cochlear** is a medical device company that designs, manufactures, and supplies the Nucleus cochlear implant, the Hybrid electro-acoustic implant and the Baha bone conduction implant.

- Managed API integrations and web services
- Developed workflows and triggers
- Configured workflow rules, page layout, custom objects, and approval processes
- Developed Lightning component framework and built lightning component using aura framework
- Well Experienced in Configuring price quote CPQ with sales cloud and community cloud
- Created test scenarios on Sandbox and production environment and migrated code to deployment upon successful testing
- Have knowledge about Black box testing , smoke testing , End to End testing and User Acceptance testing in Sandbox UAT / QA
- Worked on VS code and have hands on experience in GITLAB
- Involved in Steel Brick CPQ implementation and customization around the app exchange
- Worked on NetZero / Grant Management calculation of Scope 3 emission, Vehicle asset energy used, Scheduled jobs etc.
- Evolved in Production Developments have hand on experience in Jenkins / GitHub action

#### ***Salesforce Developer / Administrator***

***August 2021 – November 2022***

Project Name – KPMG US

KPMG is one of the world's leading professional services firms and the fastest growing Big Four accounting firm in the United States. With 75+ offices and more than 40,000 employees and partners throughout the US, we are leading the industry in new and exciting ways.

- Responsible for ongoing Salesforce best practice training and materials to internal department and new employee orientation
- In-depth Experience in CRM business processes like forecasting **Campaign Management, Lead Management, Pipeline Management, Order Management, Account Management** and **Case Management**
- Experience in Created user groups, configured workflows, and assignment rules to enable proper routing of leads to the marketing members.

- Experience in data migration from Excel, MS outlook using Data Loader, Data import wizard, SFDC data export, Mass Delete
- Configured Profiles and Administrative permissions to grant/deny users access to platform features. Created Customized dashboards for the case team members to keep track of the cases assigned to them and to share insight across the company
- Expertise in customizing standard objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns reports and Dashboards and reports folders for different user profiles as per the requirements
- Implemented Security and Sharing rules at Object field and record levels for different user
- Customized Marketing application to create a web to lead forms, Campaign to lead forms, assigning tasks, and managing workflows.
- Created custom object, formula fields and design validation rules page layouts, workflow rules •  
Used ANT tools to migrate from **Dev to QA**

### ***Yoloshy Technologies, Chennai***

#### ***Software Trainee***

***July 15th 2020 to 30th July 30th 2021***

- Learning and worked in other platforms and technologies including API Management Platform, AWS tools
- Knowledge of advanced level programming in C++/ Java including thread synchronization multithreading, multi-processing and TCP/IP Socket Programming
- Designed, Developed and tested Software applications meeting deadlines and budgets
- Analysed code to identify and improve performance bottlenecks and contingencies with shared resources
- Significantly contributed to the calculation engine m which was based on evaluation of rules and rule groups
- Reduced development cost by investing reusable components such as **Database wrappers** and **authentication modules**, lead to an annual saving.
- Recognized proficiency on Software development life cycle, development, documentation maintenance
- Deploying application on Web- Logic Server with payment gateway

### ***PROFESSIONAL SKILLS***

Programming Languages : C++, Apex, JavaScript's SOQL, Apex Triggers  
Web Services : REST API

Frameworks & Architecture : Lightning Component Framework

### ***Certifications***

- Salesforce Admin
- Salesforce Platform Developer 1
- Salesforce App builder
- CCNA Routing & Switching Essentials
- ICSI Certified Network Security Specialist (CNSS)

### ***EDUCATIONAL QUALIFICATION***

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|-----------------------------|------------------------------------|-----|
| • 2020 B.E. (ECE)           | R.M. K Engineering College         | 72% |
| • 2017 Diploma              | Sri Durga Devi Polytechnic College | 77% |
| • 2014 10 <sup>th</sup> / X | Kavi Bharathi Vidyalaya            | 60% |