

## Krishnaveni KM

### Senior Software Engineer

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## EDUCATION

### BE – Computer Science and Engineering

Bachelor's degree in computer science and engineering with 79% in the year 2019 at Anna University.

## PROFESSIONAL EXPERIENCE

Jul 2022 - Present

**Senior Software Engineer, Congruent Info Tech – Chennai.**

Nov 2019 –  
Jul 2022

**Associate Software Engineer IT, Flextronics Technologies Chennai.**

## SKILLS & ABILITIES

- Having 4+ years of experience in Salesforce, expertise in configuring and customizing Salesforce to align with specific business needs.
- Proficient in writing Apex classes, Triggers, Scheduled Apex, Batch Apex to achieve custom business logic and creating modern user interfaces through LWC and Aura framework.
- Skilled in writing SOQL queries to retrieve and manipulate data efficiently, having experience in data migration using data loader.
- Proficient in dealing with functionalities related to salesforce service, sales, and community cloud.
- Knowledge on Salesforce lightning flows, sharing rules, custom formulas, approval process, reports, and dashboards.

## CERTIFICATIONS & COURSES COMPLETED

- Salesforce Certified User Experience Designer
- Salesforce Certified JavaScript Developer – I
- Salesforce Certified Platform Developer – I
- Salesforce Certified Associate
- Successfully completed the "Salesforce Administrator & App Builder" course provided by SimpliLearn.

## Projects Worked

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**Project Name:** HR Application

**Description:** Designed an application in salesforce to streamline human resources management and enhance efficiency.

**Duration:** 8 Months

### Roles and Responsibilities

- Designed and developed a comprehensive HR application on the Salesforce platform using Lightning Web Components (LWC) for a seamless user experience.
  - Collaborated with clients to gather and analyze requirements, ensuring a deep understanding of processes and objectives.
  - Implemented robust data management solutions within Salesforce, ensuring accurate and secure storage of candidate information, performance records, and other HR-related data.
  - Seamlessly integrated the pdf.js library, an open-source JavaScript library for extracting pdf data, into Salesforce environment.
  - Executed thorough unit testing to ensure high-quality solutions.
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**Project Name:** CPQ Application in salesforce using ReactJs.

**Description:** Configure, Price, Quote (CPQ) application built on the Salesforce platform using ReactJS.

**Duration:** 6 Months

### Roles and Responsibilities

- Developed custom and responsive user interfaces using ReactJS for the CPQ application, ensuring compatibility across various devices.
  - Used Prime React design system to craft a custom UI.
  - Utilized Webpack to bundle React components and package them as a static resource in Salesforce.
  - Ensured optimal resource utilization, minimizing load times, and providing a seamless user experience.
  - Used babel loader to use all ES6 features and having them transpiled down to JS versions that all browsers can understand.
  - Implemented lazy loading to defer the loading of non-essential resources until they are required, resulting in a faster initial page load and a more responsive user interface.
  - Conducted thorough testing, including unit testing and end-to-end testing, to ensure the reliability and functionality of the CPQ application.
  - Implemented error handling and logging mechanisms for improved troubleshooting.
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**Project Name:** Cardinal Health Freight Integration

**Description:** Development of UI for creating collection Request and Integration with external Application.

**Duration:** 6 Months

**Roles and Responsibilities**

- Analyze project requirements and have key discussions about solutions with team.
  - Designed a UI for creating collection Request using "Aura Definition Bundle" component.
  - Achieved most solution using Aura component which is self-contained and reusable units of an app. Using that innovated and made changes without breaking existing solution.
  - Developed Proxy API's for sending Request and to update the response in SFDC.
  - Developed Webservice API to update the response received from push signal to update in SFDC.
  - Handled Unit testing and performance testing.
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**Project Name:** Aquila Asset Management Tool (Amt) Phase 2

**Description:** Development of lightning Community for Aquila based on requirement.

**Duration:** 6 Months

**Roles and Responsibilities:**

- Designed and developed lightning Community for Aquila using OOTB features provided by salesforce.
  - Understood OOTB features extensively and linked that to the requirement and developed the solution.
  - Handled all the validations, menus and personalized tab navigation based on role.
  - Avoided usage of third-party application and developed solutions to meet the requirement.
  - Instead of developing the logic through code, used flow Builder to achieve the user requirements.
  - Achieved most of the requirements without writing even a single line of code. This aligns with the organization goal of low code/no code for any solution development.
  - Performed Data Migration activities from Existing to New Community.
  - Used various advanced concepts for client's challenging requirements.
  - Performed maintenance and updates to existing solution as requested.
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**Other Clients Worked:** SEIA, RockwaterAssociates, Denver University

