

VEERASELVAN.V

Desktop Support Engineer

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Mobile: 9344539382

Address:

No 85,1st Floor, Vel
NagarSecond Main Road,
Maduravoyal, Chennai.

Pin: 600095

Career Objective:

Aspiring to join an esteemed organization as a Desktop Support Engineer where I can make use of my experience with software installation/configuration, troubleshooting network problems, technical problems quickly and accurately to provide excellent customer service and be able to handle difficult situations calmly and professionally.

Professional Summary

- work experience as Technical Support Engineer with proven skills in Windows XP, 7, 8, 8.1, 10, 11.
- Good Knowledge of server 2008R2/2012R2/2016R2, based Networks and modern Internet Technology

Experience :

Organization: Rainbow Integrated Multitech Pvt Ltd (*FEB 2023 – Present*)

Designation: Desktop Support Engineer

Client: Department of atomic energy ,Chennai.(Government of India)

Roles:

- Installation and configuration of windows operating systems.
- To support daily technical support activities for desktop, data, and server management.
- Install computer hardware and software on desktops to keep versions current.
- To installs, maintains, and troubleshoots required client software and hardware, whether onsite or remotely.
- Troubleshoot issues related to hardware and software handled.
- MS outlook 2013 configuration and troubleshooting.
- Antivirus Console Management – End Point Security
- Remote tools used –anydesk.
- Installation and configuration all printer and Scanner.

Technical Skills:

- Install computer hardware and software on desktops to keep versions current.
- Install windows OS in PC and set IP address.
- Domain Joining, Network troubleshooting, Folder Sharing.
- System Slowness Issues Troubleshooting, hanging Software repair, installation and uninstallation of application software.
- Printer, Scanner installation, configuration and Troubleshooting.
- Handling Hardware issues Troubleshooting of desktop.
- Microsoft Outlook Mail Configuration, backup and troubleshooting.
- AD User creation, account disable and enable.
- Installing role of DNS and DHCP on server.

Software Skills:

Software package: MS-Office, Office 365

Operating system: Windows 7,8,8.1,10,11

: Server 2008R2, 2012R2, 2016R2

Educational Details:

B.E/Computer Science and Engineering - (2017-2021)

Sembodai Rukmani Varatharajan Engineering college Nagapattinam.

HSC - (2016 – 2017)

Vaiyapuriyar Goverment Higher Secondary School,Manakkudi.

SSLC - (2014 – 2015)

Vaiyapuriyar Goverment Higher Secondary School,Manakkudi

Area of Interest:

- Hardware and Networking
- Ethical Hacking
- Database administration

Strengths:

- Self-motivated
- Adaptable and Quick Learner.
- Responsible Attitude
- Critical thinking
- strong Work Ethic
- Problem Solving

Personal Details:

Father's name	: VELLASAMY.P
Marital Status	: unmarried
Nationality	: Indian
Languages Known	: Tamil, English
Date of Birth	: 27/06/1998
Hobbies	: Listening music, travelling, learning
Address	: 3/386,Alangudi,thoppati street,Thirukkuvalai tk,Nagapattinam Dt.

I hereby state that all the details furnished here are true to the best of my knowledge.

Date:

Signature,

Place: Chennai