

Mohaideen Haneef Riyaz

E/7 vanjinathan street manimuthar Tirunelveli dt 627429

Phn no:9363192173

Email:riyazkader786@gmail.com

OBJECTIVE

A position as a System & IT Support Engineer that utilizes my knowledge and experience and provides me with versatile and challenging responsibilities. To Serve the Organization with dedication and commitment to get better result.

EXPERIENCE SUMMARY

- IT Industry with good knowledge in system hardware and software installation, troubleshooting and maintenance.
- Basic knowledge in networking process.
- Remote Administration of client servers.
- Printer Installation & Troubleshooting.
- Strong Adaptability, faster understanding with higher potential to learn and grab things.

Professional experience:

Tech on lease - August 2 2023 to Till Date.

Designation - It Support Engineer

Technical skills:

Hardware	Motherboard service, RAM Service, Cabling works, CPU & Display Service, Hard disk replace.
Operating System	Windows 7,10
Microsoft office	Word, Excel, Power point, Outlook

Work Experience:

Tech on lease - 2 august 2023 to Till Date.

Designation - IT Support Engineer

Responsibilities Include:

- Provided functional and technical support, troubleshooting and diagnosing hardware and software problems, including desktop, laptop, LAN, and remote systems
- Provide technical support for both hardware and software issues our users encounter.
- Microsoft Outlook, Outlook Express configuration, backup , troubleshooting
- Installation & Configuration of Network printers & Scanner and basic level of troubleshooting
- Remote support & Net meeting support using following software Team Viewer, Ammy Remote Software, Remote Desktop.
- Ensure the basic Hygiene activity for all customer devices.
- Coordinated and supported the installation of any new hardware or up gradation of any network or operating system as required by client.
- Maintaining virus free environment with Symantec endpoint Protection.
- OS Installation: Win Vista, Windows 7, Windows 10
- Assembling, hardware and software troubleshooting
- Printer installation and troubleshooting ○ Basic Networking, Map drive, Data sharing.
- Verify that peripherals are working properly.
- Patching firmware and software.

ACADEMIC RECORD

sslc	Tilak vidyalaya higher secondary school	75%	2018
Hsc	Tilak vidyalaya higher secondary school	78%	2020
Bsc computer science	Merit arts and science college	70%	2023

PERSONAL PROFILE

Name : Mohaideen haneef riyaz
Father's Name : Mohaideen abdul kader
Mother's Name : shaihira banu
Date of Birth : 16/07/2003
Nationality : Indian
Known Language's : Tamil,English

DECLARATION :

I hereby declare that the information furnished above is true to the best of my knowledge.

M.Mohaideen Haneef Riyaz