Shruthi Shikaripur Giddappa

+91-9945774753. smshruthi06@gmail.com. LinkedIn .GitHub . JLPT N2. Bangalore, Karnataka, India

Work Experience
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TechMahindra, *Quality Assurance Engineer*　　　　　　　　*April 2021 - Present*

- Liaised with Japanese client & stakeholders to understand business requirements & complete the deliverables on time.
- Prepared project QA KPI metrics. Reviewed QA Architecture. Defined and maintained QA best practice and testing standards
- Provided QA estimates and reviewed test cases created by other QA folks.
- Created test documents, designed & executed test cases and used JIRA to log defects, track and handle the error report on daily basis.
- Prepared KPI metrics and RCA for UAT Prod defects.

　　Advanced skills: Python, Selenium, GitHub, Jenkins

Infosys, *Senior Test Engineer*　　　　　　　　　　*Mar 2012 – Nov 2015*

- Technical and Functional knowledge in Identity Access Management (IBM product). Hands on experience of supporting/maintaining Tivoli Identity manager - user creation, provisioning policies, Access Control Item's, Groups, Services, workflow notification.
- Good understanding of user repositories, including basic db2, LDAP servers, UNIX, Application servers
- Oracle CC&B (Customer Care & Billing) –Implementation/support experience in Power domain. Sound knowledge in modules like billing, payments, meter read and meter management, collections, case management, new connections etc. Created unit-test cases, executed unit-test scripts, documented expected and actual results within the allotted time frames.

　　Advanced skills: Identity Data Access Management, Oracle CC&B (Customer Care & Billing)

Tech Skills
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Programming:	Python, JavaScript
Web Technologies:	RESTful APIs, HTML, CSS, Bootstrap, JSON
Database:	SQL, MySQL, PostgreSQL, DB2
Other Tools:	Git, CI/CD, Linux, Postman, Test Automation framework- selenium

Education
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PESITM, Visveswaraya Technological University, Karnataka　　*Sep 2007 - Aug 20 11*

Degree: Bachelor of Engineering in Computer Science Engineering