

# Shruthi Shikaripur Giddappa

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## Work Experience

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### TechMahindra

*Quality Assurance Engineer- Japanese Bilingual Engineer*

*April 2023 - Present*

- As a Japanese Bilingual Engineer liaised with Japanese client & stakeholders to understand business requirements & complete the deliverables on time.
- Prepared project QA KPI metrics. Reviewed QA Architecture. Defined and maintained QA best practice and testing standards
- Provided QA estimates and reviewed test cases created by other QA folks.
- Created test documents, designed & executed test cases and used JIRA to log defects, track and handle the error report on daily basis.
- Prepared KPI metrics and RCA for UAT Prod defects.

*Automation Tester -Selenium*

*March 2022- April 2023*

- Identified automation use cases & automate the RMOP-QA validations which are repetitive in nature to reduce the time spent on manual testing and increase efficiency.
- Developed and maintained automated test scripts using Selenium WebDriver to schedule or execute onboarded MOPS on demand.
- Participated in code reviews and provide feedback on testability and automation best practices.
- Integrated automated tests into continuous integration/ continuous deployment (CI/CD) pipelines.
- Created and maintained documentation for automated test scripts, frameworks, and processes.

*Software developer - Python*

*April 2021- Feb 2022*

- Have strong understanding of software development lifecycle (SDLC) and Agile methodologies
- Developed & tested automation script.
- Created template i.e., template onboarding, first production run validation with use-case owners & experts- integrated with change management.
- Scheduled/Executed Scripts on Containers
- Integrated automation MOPs and scripts with modules such as FM/TM

**Advanced skills:** Python, Selenium, GitHub, Jenkins, Docker, Kubernetes

- Technical and Functional knowledge in Identity Access Management (IBM product). Hands on experience of supporting/maintaining Tivoli Identity manager - user creation, provisioning policies, Access Control Item's, Groups, Services, workflow notification.
- Good understanding of user repositories, including basic db2, LDAP servers, UNIX, Application servers
- Oracle CC&B (Customer Care & Billing) –Implementation/support experience in Power domain. Sound knowledge in modules like billing, payments, meter read and meter management, collections, case management, new connections etc. Created unit-test cases, executed unit-test scripts, documented expected and actual results within the allotted time frames.

**Advanced skills:** Identity Data Access Management, Oracle CC&B (Customer Care & Billing)

## Tech Skills

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Programming: Python, JavaScript

Web Technologies: RESTful APIs, HTML, CSS, Bootstrap, JSON

Database: SQL, MySQL, PostgreSQL, DB2

Other Tools: Git, CI/CD, Linux, Postman, Test Automation framework- selenium

## Education

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**PESITM, Visveswaraya Technological University, Karnataka**

*Sep 2007 - Aug 20 11*

*Degree: Bachelor of Engineering in Computer Science Engineering*