

# Shruthi Shikaripur Giddappa

JLPT N2

Contact: +91-9945774753 | Email: smsshruthi06@gmail.com

*Seeking challenging and growth-oriented position in a progressive organization that requires and values a high level of work ethics, combined with technical know-how skills and effective interpersonal communication, where my technical knowledge as well as Japanese skills will be utilized in the best way with a scope of learning, innovation and career development.*

**Bachelors in Computer Science Engineering** from **Visveswaraya Technological University, Karnataka, India** with experience of 3.8 years as a **Senior Systems Engineer in Infosys Ltd** and currently working as a **Senior Test Engineer in TechMahindra Ltd** with 3+ years of experience in Automated Testing in Python.

- 6+ years of industry experience as software tester and Quality Assurance Engineer in various MNCs & in various domains like Telecom, Power & energy sector
- JLPT Certified Japanese Bilingual Professional, coordinating with cross-functional teams to ensure quality.
- Adept at reviewing test cases designing test plans, developing script, and executing manual/automation testing and evaluating test results.
- Proficient at functioning as an offshore domain expert/ subject matter expert to ensure effective testing & test report evaluation and providing a compelling business value to the organization and the key stakeholders.
- Experienced in Project Coordination with Japanese client. Possessing good communication skills in Japanese. Excellent team player and a quick learner.

## Professional Certifications, Training and Achievement

Professional Certification	Date Certified
Japanese Language Proficiency Test, N2(155/180)	2017
TOEIC (940/990)	2016
Intensive Technical Training on Infosys Technologies, Mysore for 6 months	2012

## Career Profile / Work Experience

Dates	Organization	Client/Location	Designation
2021/04- Till date	Tech Mahindra	Rakuten Inc, Japan	Senior Test Engineer
2012/03 -2015/11	Infosys Technologies Ltd.	Govt of Karnataka, India (KEB)	Senior Systems Engineer- Application Support Specialist

## Education Qualification

Dates	University	Score	Year
Bachelors in computer science engineering	Visveswaraya Technological University, India	77%	2011
Intermediate	Pre-University Board, Karnataka, India	77%	2007
SSLC (Secondary Education)	SSLC Board, Karnataka, India	93%	2005

## PROJECTS

<b>Project#4</b>	5G-Network Automation
<b>Organization</b>	Tech Mahindra
<b>Period</b>	May 2021 - Till Date
<b>Client</b>	Rakuten Inc, Japan
<b>Tools</b>	Jira, version control systems such as GitHub, Confluence, Jenkins, MDCAP
<b>Role</b>	Quality Analyst
<b>Responsibility</b>	<ol style="list-style-type: none"> <li><b>1. RMOPS QA - Quality Assurance Specialist</b> <ul style="list-style-type: none"> <li>Worked closely with the development team and use case owner to understand the business requirement specifications. Worked in collaboration with Business and assisted with UAT Test Scenarios</li> <li>Prepared project QA KPI metrics. Reviewed QA Architecture. Defined and maintained QA best practice and testing standards</li> <li>Provided QA estimates and reviewed test cases created by other QA folks.</li> <li>Created test documents, designed test cases, executed test cases and reported bugs.</li> <li>Coordinated with automation team and tested updated scripts as per new changes.</li> <li>Prepared QA sheet to track and handle the error report on daily basis. Prepared KPI metrics and RCA for UAT Prod defects.</li> <li>Coordinated and worked with Japanese client to complete the deliverables on time through email, call, video meeting in Japanese Language.</li> </ul> </li> <li><b>2. Selenium RMOPS QA Automation</b> <ul style="list-style-type: none"> <li>Identify automation use cases &amp; automate the RMOP-QA validations which are repetitive in nature to reduce the time spent on manual testing and increase efficiency.</li> <li>Develop and maintain automated test scripts using Selenium WebDriver.</li> <li>Participate in code reviews and provide feedback on testability and automation best practices.</li> <li>Integrate automated tests into continuous integration/ continuous deployment (CI/CD) pipelines using tools like Azure DevOps.</li> <li>Create and maintain documentation for automated test scripts, frameworks, and processes.</li> </ul> </li> <li><b>3. Python RMOPS developer</b> <ul style="list-style-type: none"> <li>Review requirement, design solution, impact analysis, set policies &amp; compliance.</li> <li>Develop, test &amp; sign-off automation script.</li> <li>Create template i.e., template onboarding, first production run validation with use-case owners &amp; experts- integrated with change management.</li> <li>Schedule/Execute Scripts on Containers</li> <li>Onboarded automation MOPs and scripts can be scheduled or executed on demand and can be integrated with modules such as FM/TM</li> <li>Output/Log/ Data Analysis</li> <li>Logs &amp; customized outputs pertaining to the execution can always be accessed on the module of analysis.</li> </ul> </li> </ol>
<b>About Project and QA role</b>	<ul style="list-style-type: none"> <li>RMOP - innovative solutions based on Cloud Native automation framework designed to detect network problems, troubleshoot, and recover. This operations-automation solution can recover outages efficiently by running the RMOP and thereby substantially reducing efforts/dependency on Engineers and increasing speed to recovery.</li> <li>RMOP QA role is to validate the RMOP to make sure it's working as expected</li> </ul>

Team	10
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<b>Project#3</b>	<b>Restructured Accelerated Power Development and Reforms Program</b>
<b>Organization</b>	Infosys Technologies Ltd.
<b>Period</b>	Jan 2014-Nov 2015
<b>Client</b>	Karnataka Electricity Board
<b>OS</b>	Windows, Linux
<b>Tools</b>	Toad, Eclipse, Vncserver for LINUX, WinSCP, Putty
<b>Language</b>	JAVA, JavaScript
<b>Role</b>	Application Support Specialist
<b>Responsibility</b>	<ol style="list-style-type: none"> <li>1. Supported post-production activities.</li> <li>2. Conducted end-user training and provided documentation on TIM and TAM. Have given client demo on Identity Access Manager.</li> <li>3. Have Technical and Functional knowledge in Identity Access Management (IBM product). Hands on experience of supporting/maintaining Tivoli Identity manager - user creation, provisioning policies, Access Control Item's, Groups, Services, workflow notification.</li> <li>4. Good understanding of user repositories, including basic db2, LDAP servers, UNIX, Application servers etc.</li> <li>5. Oracle CC&amp;B (Customer Care &amp; Billing) -Implementation/support experience in Power domain. Sound knowledge in modules like billing, payments, meter read and meter management, collections, case management, new connections etc. Created unit-test cases, executed unit-test scripts, documented expected and actual results within the allotted time frames.</li> </ol>
<b>Team</b>	4
<b>Project description</b>	<p><b>Identity Data Access Management:</b></p> <p>User Authentication and Authorization is managed through IBM product Tivoli Identity Manager and Tivoli Access Manager.</p> <p><b>Oracle CC&amp;B (Customer Care &amp; Billing)</b></p>
<b>Project#2</b>	<b>eBiz</b>
<b>Period</b>	Aug 2013 - Dec 2013
<b>Client</b>	Department of Industrial Policy and Promotion (DIPP)
<b>Tools</b>	Putty, VNCviewer
<b>Language</b>	JAVA
<b>Role</b>	Software Tester
<b>Responsibility</b>	<p>Quality control and quality improvement tasks, including:</p> <ul style="list-style-type: none"> <li>• Defining test processes.</li> <li>• Executing test cases.</li> <li>• Developing test plan and evaluation procedures.</li> <li>• Documenting instructions for recording, evaluating and reporting quality and reliability failures.</li> </ul>
<b>Team</b>	5
<b>Project description</b>	The eBiz -project executed by Department of Industrial Policy and Promotion

	(DIPP), Ministry of Commerce and Industry, Government of India. eBiz is a transformational project taking e-Governance beyond online transactions to a transformation in the Government's approach towards delivery of services to investors & businesses.
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<b>Project#1</b>	<b><i>Restructured Accelerated Power Development and Reforms Programme</i></b>
<b>Period</b>	Oct 2012 – July 2013
<b>Client</b>	Karnataka Electricity Board
<b>OS</b>	Windows
<b>Tools</b>	Oracle CCB, Oracle WAMS, GIS
<b>Language</b>	JAVA, JavaScript
<b>Role</b>	On-Site client support
<b>Responsibility</b>	Imparting training to clients during and after implementation, in order to develop the requisite skill sets required to work with our applications and related system
<b>Team</b>	12
<b>Project description</b>	The R-APDRP project is the project under Ministry of Power, Government of India. This project is an initiative to convert Electricity Supply Companies into a modern dynamic entity which uses IT