

Shruthi N S

Data Analyst || Teacher Mentor || Process Associate

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Adaptable Professional with 2+ years of experience with a proven knowledge in Mentoring and teaching various kids and teachers across the globe , case management, customer end support. Thriving to strengthen my skills in every opportunity and execute along with team and organization.

Skills

Data visualization and Analysis

JavaScript , HTML , CSS , Node JS

Data Visualization using Tableau and python

Python3.0, Data Science for python

User Experience , up-selling and Customer Handling

Adaptable Team Player and Leadership traits

Event Coordination and Management

Computer Hardware , software support

EDA, ML Regression models (Linear, Logistics, clustering, PCA)

Coaching and mentoring initiatives

Work History

2019-11 - Current

Teacher Mentor and Online Kids Coding Expert

WhiteHat JR, Bengaluru, India, Karnataka

- Guiding students 1: 1 to create games using JavaScript and explaining the concepts of JavaScript in detail while creating games and applications.
- Conversion of trial classes to paid classes(Up selling).
- Mentoring the new teachers and helping them to achieve better conversion percentage and student rating.
- Achieved various milestones by completing more than 700+ classes , with 4.9 rating and 10+ conversion percentage.

2019-10 - 2019-12

ASSISTANT PROFESSOR

BTL Institute Of Technology And Management, Bengaluru, India, Karnataka

- Part time guest lecture for department of Computer science and engineering to handle DBMS and Software Engineering subjects as per VTU syllabus

2019-02 - 2019-08

SENIOR ASSOCIATE

Dell International Services Ltd Bengaluru

- Troubleshooting the hardware components of the end users and up-selling the dell products.
- Responsible in providing the basic software support and complete hardware support for desktops, laptops, printers and docking stations and to find out the faulty components, quote them accordingly.
- Responsible to create case, owning the case until the issue is resolved.

2017-11 - 2019-02

PROCESS ASSOCIATE

Tek Systems, Hewlett Packard, Bengaluru, India, Karnataka

- Worked on Hyper-converged device called Simplivity.
- Working on SFDC tickets and creating new tickets as per the notification alarms generated by a simplivity tool.
- Monitoring Emails and following up the cases and alarms on daily basis.

Key Data Science Projects

Domain: BFS | **Tech Stack:** Python, Jupyter Notebook | Sep '20

Objective: The problem statement chosen for this project is to predict fraudulent credit card transactions with the help of machine learning models Source: Data taken from Kaggle for the analysis. Solution: Built 12 models with and without imbalance data. (Model: Logistic Regression, Random Forest, XGBoost || Balancing: Oversampling, SMOTE, ADASYN) Key Achievement: Achieved AUC of 97.41 %

Education

2019-11 - 2020-11

Post Graduation Diploma: Data Science

International Institute Of Information Technology - Bangalore

2013-08 - 2017-06

Bachelors of Engineering: Computer Science

BTL Institute Of Technology And Management - Bengaluru, Karnataka

2011-03 - 2013-03

PUC - Science

BCPUC

2008-06 - 2011-04

SSLC

BEML Composite PU College - Kolar, Karnataka

Certifications

2020-06

Certified Game and App Developer