HOTEL DATABASE MANAGEMENT SYSTEM

FINAL PROJECT REPORT

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DATABASE OVERVIEW:

OBJECTIVE:

The Hotel Database Management System aims to provide a fully functional and offline automated system, with some online capabilities. Its primary objective is to offer a reliable and well-organized system with minimal errors. The system seeks customer feedback to demonstrate the hotel's commitment to its clients.

Customers have the convenience of creating an account from the comfort of their homes and logging in for their intended purposes. A centralized database has been implemented to address the challenges and flaws associated with the current manual approach while ensuring secure record-keeping. Executives can access information about room availability by logging in with their unique IDs.

The main goal of the Hotel Database Management System is to design and maintain comprehensive records of users and room details, including hotel bookings.

SCOPE:

There are several reasons to consider implementing a new computer-based hotel management system. One of the key advantages of the proposed solution is the elimination of laborious tasks for both customers and hotel executives when searching for and booking hotel rooms. The system will streamline these processes, making them more efficient.

The suggested solution will also benefit administrative personnel or hotel executives by providing accurate databases for maintaining daily and historical records of clients. Additionally, the system will generate appropriate reports for customers upon check-out. Despite its advanced capabilities, the system is designed to be user-friendly, even for new users.

Once implemented, the hotel management system will enable remote access to the hotel database, allowing authorized individuals to retrieve information and perform various functions from anywhere. Customers will have the ability to search for available rooms, make reservations, and provide feedback or reviews on their experiences.

USER REQUIREMENTS:

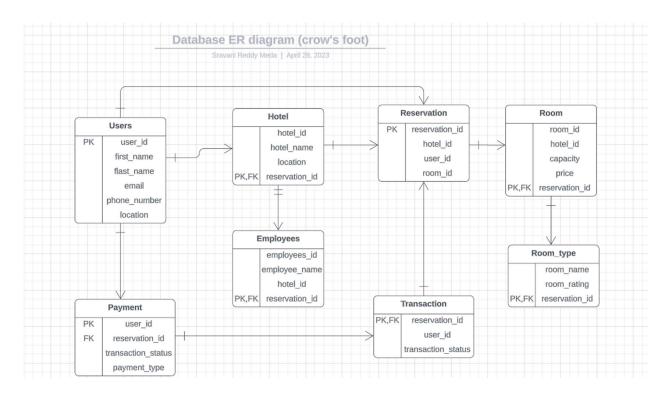
The hotel management system faces significant challenges when it comes to retrieving customer booking data. The system struggles to access and display all the necessary customer details along with their reservation information. As a result, it becomes difficult to track bookings, reservations, and guest information effectively. This hinders the hotel's ability to manage inventory and pricing efficiently.

Implementing a robust database can address these issues by providing a comprehensive view of customer records and their corresponding reservation details. With improved access to data, the hotel management system can track bookings more accurately, manage reservations effectively, and maintain updated guest information. Additionally, the database can offer valuable insights into customer trends and behaviors, enabling the hotel to make informed decisions and improve customer satisfaction.

BUSINESS RULES:

- 1. Each customer has the option to make multiple bookings.
- 2. A single customer can only make one reservation at a time.
- 3. Employees have the flexibility to enter zero or more bookings.
- 4. Each reservation can only be entered by one employee.
- 5. Customers are allowed to make one or more payments.
- 6. Only one customer can make a payment at a given time.
- 7. Each reservation for a room can have one and only one associated payment.
- 8. A payment can be linked to one or more reservations for rooms.
- 9. Each reservation is assigned to a specific room.
- 10. A room can be part of one or more bookings but cannot be assigned to multiple room reservations simultaneously.
- 11. Room reservations can only be entered into the system by designated staff.

ENTITY RELATIONSHIP DIAGRAM:



DATA DICTIONARY:

TABLE NAME	ATTRIBUTE NAME	DATA TYPE	PRIMARY KEY REQUIRED	FOREIGN KEY REQUIRED
USERS	user_id first_name last_name email phone_number location	int varchar varchar Varchar int varchar	user_id	
RESERVATION	reservation_id hotel_id user_id room_id	int int int int	reservation_id	user id
room	room_id hotel_id Capacity Price reservation_id	Int Int Int Double Int		reservation_id

Hotel	hotel_id	int	reservation_id
	hotel_name	varchar	
	location	varchar	
	reservation id	int	
PAYMENT	user_id	int	reservation_id
	reservation_id	int	
	transaction_status	varchar	
	payment_type	varchar	
transaction	reservation_id	int	reservation_id
	user_id	int	
	transaction_status	varchar	
Emp loyees	Employees_id	int	reservation_id
	Employee_name	varchar	
	Hotel_id	int	
	Reservation_id	int	
Room_type	Room_name	Varchar	Reservation_id
	Room_rating	Int	
	Reservation_id	Int	

Creating the Database "HotelBookings"

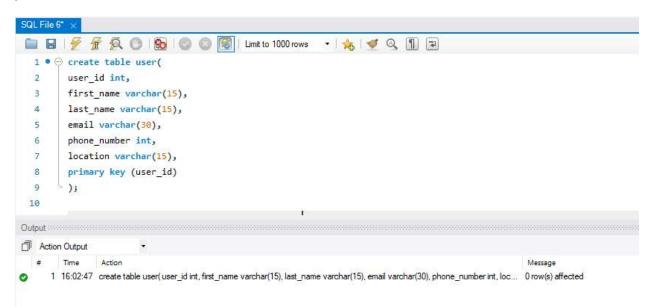


Using Database HotelBookings



Creating "User" table: create table user(user_id int, first_namevarchar(15), last_namevarchar(15), email varchar(30), phone_number int, location varchar(15), primary key (user_id)

);



Inserting Values Into "User" table:

Insert into user value(1001,'James','Robert','jRobert3@gmail.com',2345678,'Austin');
Insert into user value(1002,'Swetha','Goli','gswetha@gmail.com',1234567,'Austin');
Insert into user value(1003,'Liki','tha','likitha@gmail.com',0987654,'Arlington');
Insert into user value(1004,'Bindu','hh','Bindu@gmail.com',76654097,'Houston');
Insert into user value(1005,'John','Michael','John@gmail.com',8568946,'Irving');

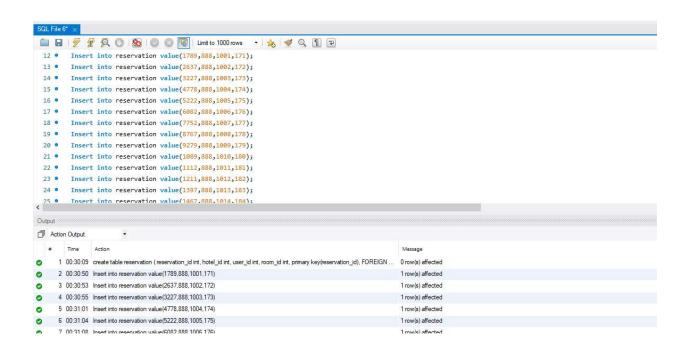
Insert into user value(1006,'David','William','William@gmail.com',2309764,'clevland');
Insert into user value(1007,'Richard','Barbara','Barbara@gmail.com',5568790,'Irving');
Insert into user value(1008,'Anabella','Susan','Susan@gmail.com',7468536,'Coppel');
Insert into user value(1009,'Jessica','Sarah','Sarah@gmail.com',6479075,'Coppel');
Insert into user value(1010,'Margaret','Donaldson','Donaldson@gmail.com',8753689,'Houston');
Insert into user value(1011,'Sandra','Mark','V22Sandra@gmail.com',3399775,'Houston');
Insert into user value(1012,'Ashley','Steven','Steven@gmail.com',3300998,'San Antonio');
Insert into user value(1013,'Amanda','Brian','Brian@gmail.com',9468027,'Laredo');
Insert into user value(1014,'Jeffrey','Laura','Laura@gmail.com',4498765,'Laredo');
Insert into user value(1015,'Timothy','George','Timothy@gmail.com',0685356,'Laredo');

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16	•	Inser	t into user value(1006, 'David', 'William', 'William@gmail.com',2309764, 'clev	land');
17	•	Inser	t into user value(1007, 'Richard', 'Barbara', 'Barbara@gmail.com',5568790, 'Ir	ving');
18	•	Inser	t into user value(1008, 'Anabella', 'Susan', 'Susan@gmail.com',7468536, 'Coppe	1');
19	•	Inser	t into user value(1009, 'Jessica', 'Sarah', 'Sarah@gmail.com',6479075, 'Coppel	');
20	•	Inser	t into user value(1010, 'Margaret', 'Donaldson', 'Donaldson@gmail.com',875368	9,'Houston');
21	•	Inser	t into user value(1011, 'Sandra', 'Mark', 'V22Sandra@gmail.com',3399775, 'Hous	ton');
22	•	Inser	t into user value(1012, 'Ashley', 'Steven', 'Steven@gmail.com',3300998, 'San A	intonio');
23	•	Inser	t into user value(1013, 'Amanda', 'Brian', 'Brian@gmail.com',9468027, 'Laredo');
24	•	Inser	t into user value(1014.'Jeffrev'.'Laura'.'Laura@email.com'.4498765.'Laredo	·');
Outpu				
n A	ction	Output	¥	
U	otio:			
#		Time	Action	Message
# Di #		Time		Message 1 row(s) affected
#	3	Time 16:03:38	Action	1 2 2
#	3 4	Time 16:03:38 16:03:41	Action Insert into user value(1002, Swetha ', 'Goli', 'gswetha@gmail.com', 1234567; 'Austin')	1 row(s) affected
#	3 4 5	Time 16:03:38 16:03:41 16:03:43	Action Insert into user value(1002, 'Swetha', 'Goli', 'gswetha@gmail.com', 1234567, 'Austin') Insert into user value(1003, 'Liki', 'tha', 'likitha@gmail.com', 0987654, 'Arlington')	1 row(s) affected 1 row(s) affected
*	3 4 5 6	Time 16:03:38 16:03:41 16:03:43 16:03:46	Action Insert into user value(1002, 'Swetha', 'Goli', 'gswetha@gmail.com', 1234567; 'Austin') Insert into user value(1003, 'Liki', 'tha', 'likitha@gmail.com', 0987654; 'Arlington') Insert into user value(1004, 'Bindu', 'hih', 'Bindu@gmail.com', 76654097, 'Houston')	1 row(s) affected 1 row(s) affected 1 row(s) affected
#	3 4 5 6 7	Time 16:03:38 16:03:41 16:03:43 16:03:46 16:03:49	Action Insert into user value(1002, 'Swetha', 'Goli', 'gswetha@gmail.com', 1234567; 'Austin') Insert into user value(1003, 'Liki', 'tha', 'likitha@gmail.com', 0987654; 'Arlington') Insert into user value(1004, 'Bindu', 'hih', 'Bindu@gmail.com', 76654097, 'Houston') Insert into user value(1005, 'John', 'Michael', 'John@gmail.com', 8568946; 'Irving')	1 row(s) affected 1 row(s) affected 1 row(s) affected 1 row(s) affected
#	3 4 5 6 7	Time 16:03:38 16:03:41 16:03:43 16:03:46 16:03:49 16:03:51	Action Insert into user value(1002, 'Swetha', 'Goli', 'gswetha@gmail.com', 1234567; 'Austin') Insert into user value(1003, 'Liki', 'tha', 'likitha@gmail.com', 0987654, 'Arlington') Insert into user value(1004, 'Bindu', 'hh', 'Bindu'@gmail.com', 76654097, 'Houston') Insert into user value(1005, 'John', 'Michael', 'John'@gmail.com', 8568946, 'Irving') Insert into user value(1006, 'David', 'William', 'William'@gmail.com', 2309764, 'clevland')	1 row(s) affected
# 3 3 3 3 3 3	3 4 5 6 7 8	Time 16:03:38 16:03:41 16:03:43 16:03:46 16:03:49 16:03:51 16:03:54	Action Insert into user value(1002, Swetha', Goli', gswetha@gmail.com', 1234567; Austin') Insert into user value(1003, 'Liki', tha', 'likitha@gmail.com', 0987654, 'Arlington') Insert into user value(1004, 'Bindu', 'hh', 'Bindu@gmail.com', 76654097, 'Houston') Insert into user value(1005, 'John', 'Michael', 'John@gmail.com', 8568946, 'Inving') Insert into user value(1006, 'David', 'William', 'William@gmail.com', 2309764, 'clevland') Insert into user value(1007, 'Richard', 'Barbara', 'Barbara'@gmail.com', 5568790, 'Inving')	1 row(s) affected
#	3 4 5 6 7 8 9	Time 16:03:38 16:03:41 16:03:43 16:03:46 16:03:51 16:03:54 16:03:58	Action Insert into user value(1002, Swetha', Goli', gswetha@gmail.com', 1234567; Austin') Insert into user value(1003, 'Liki', tha', 'likitha@gmail.com', 0987654, 'Arlington') Insert into user value(1004, 'Bindu', 'hh', 'Bindu@gmail.com', 76654097, 'Houston') Insert into user value(1005, 'John', 'Michael', 'John@gmail.com', 8568946; living') Insert into user value(1006, 'David', 'William', 'William@gmail.com', 2309764; clevland') Insert into user value(1007, 'Richard', 'Barbara', 'Barbara'@gmail.com', 7468536, 'Coppel') Insert into user value(1008, 'Anabella', 'Susan', 'Susan@gmail.com', 7468536, 'Coppel')	1 row(s) affected
#	3 4 5 6 7 7 8 9 10 11 11	Time 16:03:38 16:03:41 16:03:43 16:03:46 16:03:51 16:03:54 16:03:54 16:03:58 16:04:00	Action Insert into user value(1002, Swetha', Goli', gswetha@gmail.com', 1234567; Austin') Insert into user value(1003, 'Liki', tha', 'likitha@gmail.com', 0987654, 'Arlington') Insert into user value(1004, 'Bindu', hh', 'Bindu@gmail.com', 76654097, 'Houston') Insert into user value(1005, 'John', 'Michael', 'John@gmail.com', 8568946, 'Ivring') Insert into user value(1006, 'David', 'William', 'William@gmail.com', 2309764, 'clevland') Insert into user value(1007, 'Richard', 'Barbara', 'Barbara'@gmail.com', 7468536, 'Coppel') Insert into user value(1009, 'Jessica', 'Sarah', 'Sarah'@gmail.com', 6479075, 'Coppel')	1 row(s) affected
	3 4 5 6 7 8 8 9 10 11 12 12	Time 16:03:38 16:03:41 16:03:43 16:03:46 16:03:51 16:03:54 16:03:58 16:04:00 16:04:08	Action Insert into user value(1002, Swetha', Goli', gswetha@gmail.com', 1234567; Austin') Insert into user value(1003, 'Liki', tha', 'likitha@gmail.com', 0987654, 'Arlington') Insert into user value(1004, Bindu', hh', 'Bindu@gmail.com', 76654097, 'Houston') Insert into user value(1005, 'John', 'Michael', 'John@gmail.com', 8568946, 'Irving') Insert into user value(1006, 'David', 'William', 'William@gmail.com', 2309764, 'clevland') Insert into user value(1007, 'Richard', Barbara', 'Barbara'@gmail.com', 5568790, 'Irving') Insert into user value(1008, 'Anabella', 'Susan', 'Sarah@gmail.com', 7468536, 'Coppel') Insert into user value(1009, 'Jessica', 'Sarah', 'Sarah@gmail.com', 6479075, 'Coppel') Insert into user value(1010, 'Margaret', 'Donaldson', 'Donaldson@gmail.com', 8753689, 'Houston')	1 row(s) affected

Creating "Reservation" table: create table reservation reservation id int, hotel id int, user id int, room_id int, primary key(reservation id), FOREIGN KEY (user id) REFERENCES user (user id)); 🚞 🔒 | 🥖 📆 👰 🕛 | 🗞 | 🔘 🚳 🌠 | Limit to 1000 rows · 🚖 💅 🔍 👖 🖃 use hotelbookings; create table reservation 3 9 (reservation_id int, hotel_id int, user_id int, room_id int, primary key(reservation_id), FOREIGN KEY (user_id) REFERENCES user (user_id) 10 11 Action Output Time Action 1 00:13:13 use hotelbookings 2 00:13:17 create table reservation (reservation_id int, hotel_id int, user_id int, room_id int, primary key(reservation_id), FOREIGN KE... 0 row(s) affected **Inserting values into "Reservation" table:**

```
Insert into reservation value(1789,888,1001,171);
Insert into reservation value(2637,888,1002,172);
Insert into reservation value(3227,888,1003,173);
Insert into reservation value(4778,888,1004,174);
Insert into reservation value(5222,888,1005,175);
```

```
Insert into reservation value(6082,888,1006,176);
Insert into reservation value(7752,888,1007,177);
Insert into reservation value(8767,888,1008,178);
Insert into reservation value(9279,888,1009,179);
Insert into reservation value(1089,888,1010,180);
Insert into reservation value(1112,888,1011,181);
Insert into reservation value(1211,888,1012,182);
Insert into reservation value(1397,888,1013,183);
Insert into reservation value(1467,888,1014,184);
Insert into reservation value(1513,888,1015,185);
```



Creating "room" table:

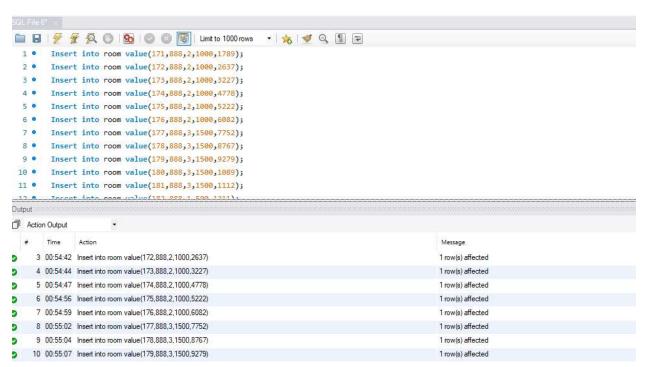
```
create table room
room id int,
hotel_id int,
capacity int,
price double,
reservation id int,
FOREIGN KEY (reservation_id) REFERENCES reservation(reservation_id)
);
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       create table room
       room_id int,
       hotel_id int,
       capacity int,
       price double,
       reservation id int,
       FOREIGN KEY (reservation_id) REFERENCES reservation(reservation_id)
Action Output
```

1 00:46:30 create table room (room_id int, hotel_id int, capacity int, price double, reservation_id int, FOREIGN KEY (reservation_id) ... 0 row(s) affected

Inserting values into "room" table:

```
Insert into room value(171,888,2,1000,1789);
Insert into room value(172,888,2,1000,2637);
Insert into room value(173,888,2,1000,3227);
Insert into room value(174,888,2,1000,4778);
```

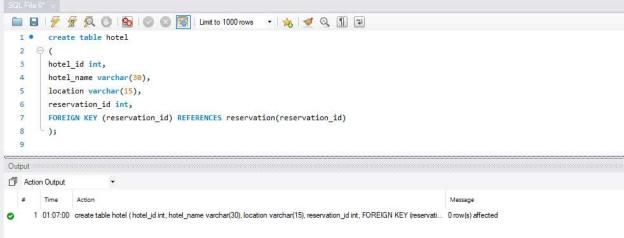
```
Insert into room value(175,888,2,1000,5222);
Insert into room value(176,888,2,1000,6082);
Insert into room value(177,888,3,1500,7752);
Insert into room value(178,888,3,1500,8767);
Insert into room value(179,888,3,1500,9279);
Insert into room value(180,888,3,1500,1089);
Insert into room value(181,888,3,1500,1112);
Insert into room value(182,888,1,500,1211);
Insert into room value(183,888,1,500,1397);
Insert into room value(184,888,1,500,1467);
Insert into room value(185,888,1,500,1513);
```



Creating "Hotel" table:

```
create table hotel
(
hotel_id_int,
hotel_namevarchar(30),
location varchar(15),
reservation_id_int,

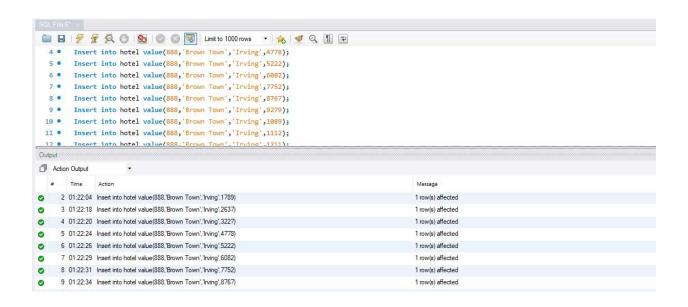
FOREIGN KEY (reservation_id) REFERENCES reservation(reservation_id)
);
```



Inserting values into "Hotel" table:

```
Insert into hotel value(888,'Brown Town','Irving',1789);
Insert into hotel value(888,'Brown Town','Irving',2637);
Insert into hotel value(888,'Brown Town','Irving',3227);
Insert into hotel value(888,'Brown Town','Irving',4778);
Insert into hotel value(888,'Brown Town','Irving',5222);
Insert into hotel value(888,'Brown Town','Irving',6082);
```

```
Insert into hotel value(888,'Brown Town','Irving',7752);
Insert into hotel value(888,'Brown Town','Irving',8767);
Insert into hotel value(888,'Brown Town','Irving',9279);
Insert into hotel value(888,'Brown Town','Irving',1089);
Insert into hotel value(888,'Brown Town','Irving',1112);
Insert into hotel value(888,'Brown Town','Irving',1211);
Insert into hotel value(888,'Brown Town','Irving',1397);
Insert into hotel value(888,'Brown Town','Irving',1467);
Insert into hotel value(888,'Brown Town','Irving',1467);
Insert into hotel value(888,'Brown Town','Irving',1513);
```



Creating "Payment" table:

```
create table payment
(
user_id int,
```

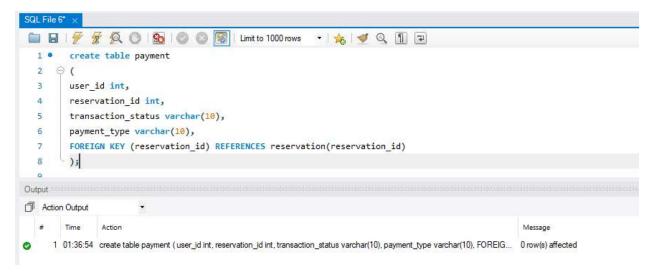
```
reservation_id int,

transaction_status varchar(10),

payment_type varchar(10),

FOREIGN KEY (reservation_id) REFERENCES reservation(reservation_id)

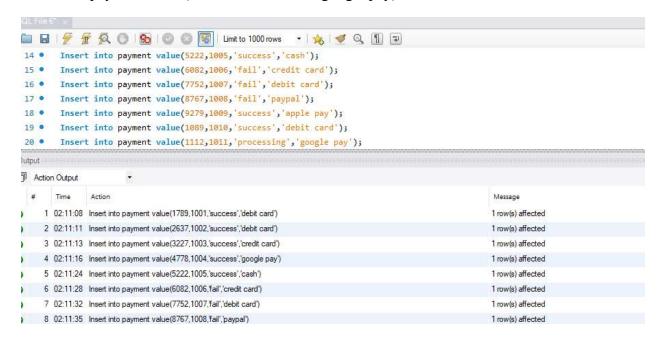
);
```



Inserting values into "Payment" table:

```
Insert into payment value(1789,1001,'success','debit card');
Insert into payment value(2637,1002,'success','debit card');
Insert into payment value(3227,1003,'success','credit card');
Insert into payment value(4778,1004,'success','google pay');
Insert into payment value(5222,1005,'success','cash');
Insert into payment value(6082,1006,'fail','credit card');
Insert into payment value(7752,1007,'fail','debit card');
Insert into payment value(8767,1008,'fail','paypal');
Insert into payment value(9279,1009,'success','apple pay');
```

```
Insert into payment value(1089,1010,'success','debit card');
Insert into payment value(1112,1011,'processing','google pay');
Insert into payment value(1211,1012,'processing','debit card');
Insert into payment value(1397,1013,'fail','apple pay');
Insert into payment value(1467,1014,'fail','google pay');
Insert into payment value(1513,1015,'success','google pay);
```



Creating "Transaction" table:

```
create table transaction

(
reservation_id int,

user_id int,

transaction_statusvarchar(15),

FOREIGN KEY (reservation id) REFERENCES reservation(reservation id)
```

```
);
```

```
Dutput

Time Action

Output

Time Action

1 0 Create table transaction

Action Output

Time Action

1 0 Create table transaction

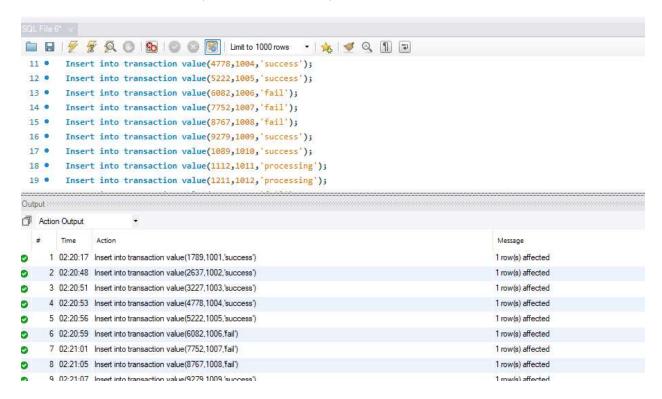
Action

Acti
```

Inserting values into "Transaction" table:

```
Insert into transaction value(1789,1001,'success');
Insert into transaction value(2637,1002,'success');
Insert into transaction value(3227,1003,'success');
Insert into transaction value(4778,1004,'success');
Insert into transaction value(5222,1005,'success');
Insert into transaction value(6082,1006,'fail');
Insert into transaction value(7752,1007,'fail');
Insert into transaction value(8767,1008,'fail');
Insert into transaction value(9279,1009,'success');
Insert into transaction value(1089,1010,'success');
Insert into transaction value(1112,1011,'processing');
Insert into transaction value(1211,1012,'processing');
Insert into transaction value(1397,1013,'fail');
Insert into transaction value(1467,1014,'fail');
```

Insert into transaction value(1513,1015,'success');



Creating "Employees" table:

```
create table employees

(
employee_id int,
employee_namevarchar(30),
hotel_id int,
reservation_id int,

FOREIGN KEY (reservation_id) REFERENCES reservation(reservation_id)
);
```

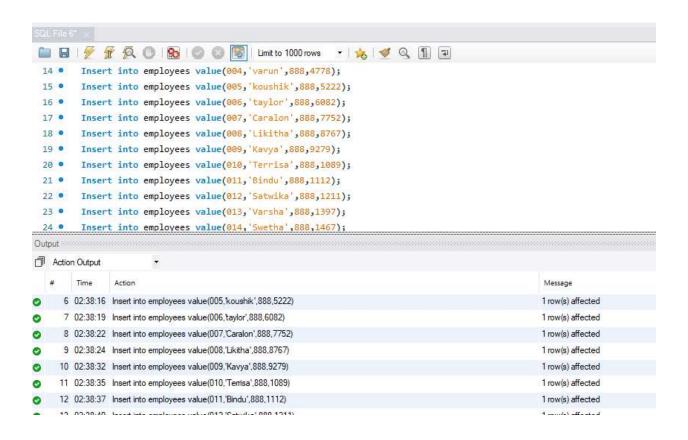
```
Limit to 1000 rows 

create table employees

create table employees (employee_id int, employee_name varchar(30), hotel_id int, reservation_id int, FOREIGN KEY (re... 0 row(s) affected)
```

Inserting the values into "Employees" table:

```
Insert into employees value(001,'jayanth',888,1789);
Insert into employees value(002,'yashwanth',888,2637);
Insert into employees value(003,'david',888,3227);
Insert into employees value(004,'varun',888,4778);
Insert into employees value(005,'koushik',888,5222);
Insert into employees value(006,'taylor',888,6082);
Insert into employees value(007,'Caralon',888,7752);
Insert into employees value(008,'Likitha',888,8767);
Insert into employees value(009,'Kavya',888,9279);
Insert into employees value(010,'Terrisa',888,1089);
Insert into employees value(011,'Bindu',888,1112);
Insert into employees value(012,'Satwika',888,1211);
Insert into employees value(013,'Varsha',888,1397);
Insert into employees value(014,'Swetha',888,1467);
Insert into employees value(015,'Namratha',888,1513);
```



Creating "Room type" table:

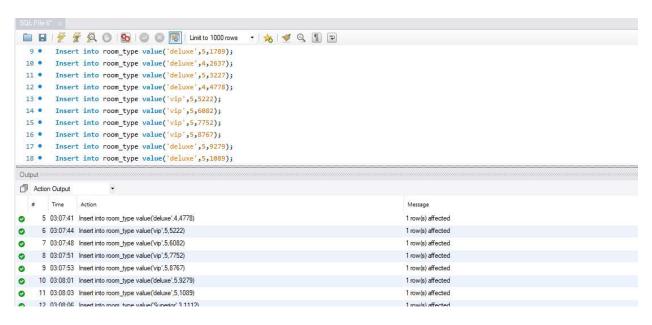
```
create table room_type
(
room_namevarchar(30),
room_rating int,
reservation_id int,
FOREIGN KEY (reservation_id) REFERENCES reservation(reservation_id)
);
```

```
SQL File 6" ×

| Create table room_type | Common type | Co
```

Inserting the value into "Room type" table:

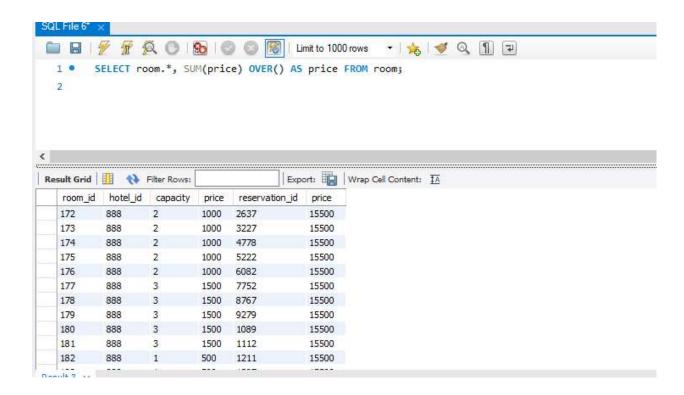
```
Insert into room_type value('deluxe',5,1789);
Insert into room_type value('deluxe',4,2637);
Insert into room_type value('deluxe',5,3227);
Insert into room_type value('deluxe',4,4778);
Insert into room_type value('vip',5,5222);
Insert into room_type value('vip',5,6082);
Insert into room_type value('vip',5,7752);
Insert into room_type value('vip',5,8767);
Insert into room_type value('deluxe',5,9279);
Insert into room_type value('deluxe',5,1089);
Insert into room_type value('Superior',3,1112);
Insert into room_type value('Superior',4,1397);
Insert into room_type value('Superior',4,1397);
Insert into room_type value('Superior',4,1467);
Insert into room_type value('Superior',4,1513);
Insert into room_type value('Superior',4,1513);
```



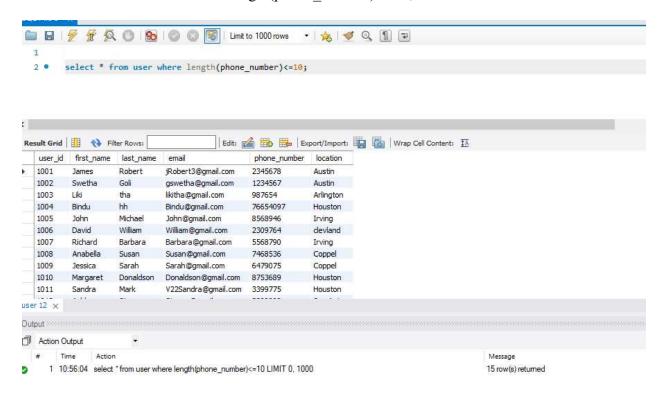
Data Retrieval and Simple Reports

Select statements

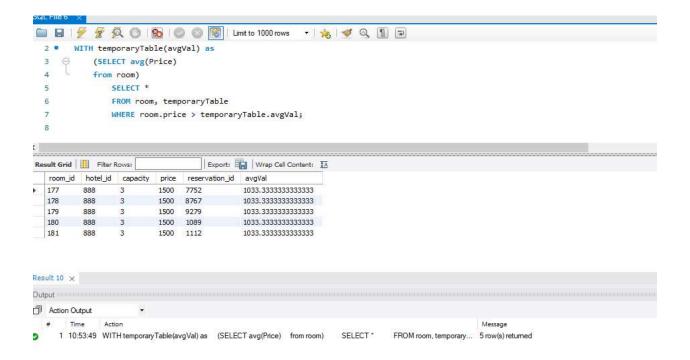
• SELECT room.*, SUM(price) OVER() AS price FROM room;



• select * from user where length(phone number)<=10;

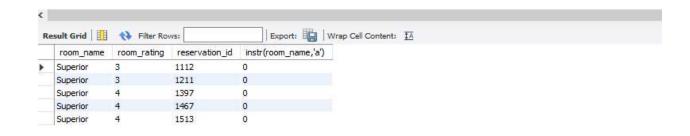


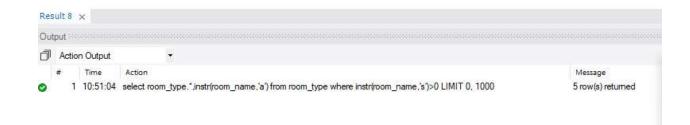
WITH temporaryTable(avgVal) as
 (SELECT avg(Price)
 from room)
 SELECT *
 FROM room, temporaryTable
 WHERE room.price > temporaryTable.avgVal;



• select room_type.*,instr(room_name,'a') from room_type where instr(room_name,'s')>0;







• select * from user where regexp_like(first_name,'^S','i');

