SHRUTI TEWANEY

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Education

Technological University of Panama

Degree to be obtained: Bachelor of Science in Software Engineering

Panama City, Panama

• HCI

Relevant Coursework

• Data Structures • Algorithms Analysis

• Software Architecture • Database Management

Experience

Alorica Panama February 2022 – December 2022

Customer Service Representative

Panama City, Panama

March. 2021 - June 2025

 \bullet Provided technical support regarding the usage of the application to users.

- Handled customer complaints by providing appropriate solutions and alternatives within the time frame.
- Identified customers' need and clarified information regarding products and services.

Projects

Sociofy | React, ExpressJS, NodeJS, MySQL

December 2022

- Created a social media clone web application using React, NodeJS and MySQL.
- Processed user inputted information, which includes images and texts, in the back-end of the app to return a social media post on the home and profile feed.
- Utilized JWT Auth and session cookies to authenticate each user

Technical Skills

Languages: C, HTML/CSS, JavaScript, NodeJS, ReactJS, ExpressJS, SQL, Oracle, MySQL, MongoDB

Developer Tools: VS Code **Technologies**: GitHub

Extracurricular

Samsung Innovation Campus

September 2021 – December 2021

- Participated in Samsung's First Tech Bootcamp in Latin America.
- Worked on various challenges that required solutions to be at par with the United Nation's Sustainable Development Goals
- Built a functional system capable of measuring sound intensity and air quality in the environment. The system was made with an Arduino board and its respective modules and sensors.