Credit Card Default Prediction

High Level Design

Shruti Balan
26 October, 2022

Document Version Control

Date Issued	Version	Description	Author
13 September 2022	1.0	Initial HLD	Shruti Balan
26 October 2022	1.1	Updated HLD	Shruti Balan

Contents

Abstract

Credit risk plays a major role in the banking industry business. Banks' main activities involve granting loan, credit card, investment, mortgage, and others. Credit card has been one of the most booming financial services by banks over the past years. However, with the growing number of credit card users, banks have been facing an escalating credit card default rate. As such data analytics can provide solutions to tackle the current phenomenon and management credit risks. This project discusses the implementation of an model which predicts if a given credit card holder has a probability of defaulting in the following month, using their demographic data and behavioral data from the past 6 months.

1. Introduction

1.1. Why this High-Level Design Document?

The purpose of this High-Level Design (HLD) Document is to add the necessary detail to the current project description to represent a suitable model for coding. This document is also intended to help detect contradictions prior to coding, and can be used as a reference manual for how the modules interact at a high level.

1.2. The HLD will:
- Present all of the design aspects and define them in detail
- Describe the user interface being implemented
- Describe the hardware and software interfaces
- Describe the performance requirements
- Include design features and the architecture of the project
- List and describe the non-functional attributes
    like: o   Security
    - o   Reliability
    - o   Maintainability
    - o   Portability
    - o   Reusability
    - o   Application compatibility
    - o   Resource utilization
    - o   Serviceability

1.3. Scope

The HLD documentation presents the structure of the system, such as the database architecture, application architecture (layers), application flow (Navigation), and technology architecture. The HLD uses non-technical to mildly-technical terms which should be understandable to the administrators of the system.

2. General Description

2.1. Product Perspective

The Credit Card Default Predictor is a machine learning-based classification model which will help us to predict credit card defaulters and take the necessary action.

2.2. Problem statement

Financial threats are displaying a trend about the credit risk of commercial banks as the incredible improvement in the financial industry has arisen. In this way, one of the biggest threats faced by commercial banks is the risk prediction of credit clients. The goal is to predict the probability of credit default based on credit card owner's characteristics and payment history.

2.3. Proposed Solution

The solution proposed here is a web application, which predicts the probability of credit default for a customer based on the customer's demographic data and behavioral data from previous months(6 months).

2.4. Further Improvements

This project can also feature certain improvements like :

- Including a feature, allowing the user to upload a data file on customers and predict the possibility of credit card default for each of the customers. The file uploaded should have columns in the same format as that of the data used for training the model.
- With the above feature, we could also add a feature which allows the user to access a dashboard, which will provide you an overall analysis of the uploaded data (example, percentage and distribution of customers who paid their dues in the previous months, distribution of age of customers etc.).
- We can also formulate a score on how much confidence the model has on the output produced. This feature can be implemented on the current project, as well as with the improvements mentioned above.
- A feature which allows the application to segment those customers which the model has predicted to default, based on a given criterion/criteria, which will allow the business team to make targeted strategies on each segmented groups.

2.5. Data Requirements

This dataset is taken from kaggle(url: https://www.kaggle.com/uciml/defaultof-credit-card-clients-dataset). It contains information on default payments, demographic factors, credit data, history of payment, and bill statements of credit card clients in Taiwan from April 2005 to September 2005. There are 25 variables:

- **ID**: ID of each client
- **LIMIT_BAL**: Amount of given credit in NT dollars (includes individual and family/supplementary credit)

- **SEX**: Gender
    - 1=male,
    - 2=female
- **EDUCATION:**
    - 1=graduate school,
    - 2=university,
    - 3=high school,
    - 0, 4, 5, 6=others)
- **MARRIAGE**: Marital status
    - 1=married,
    - 2=single,
    - 3=divorce,
    - 0=others
- **AGE**: Age in years
- **PAY_0**: Repayment status in September, 2005
    - -2: No consumption;
    - -1: Paid in full;
    - 0: The use of revolving credit;
    - 1 = payment delay for one month;
    - 2 = payment delay for two months; . . .;
    - 8 = payment delay for eight months;
    - 9 = payment delay for nine months and above.
- **PAY_2**: Repayment status in August, 2005 (scale same as above)
- **PAY_3**: Repayment status in July, 2005 (scale same as above)
- **PAY_4**: Repayment status in June, 2005 (scale same as above)
- **PAY_5**: Repayment status in May, 2005 (scale same as above)
- **PAY_6**: Repayment status in April, 2005 (scale same as above)
- **BILL_AMT1**: Amount of bill statement in September, 2005 (NT dollar)
- **BILL_AMT2**: Amount of bill statement in August, 2005 (NT dollar)
- **BILL_AMT3**: Amount of bill statement in July, 2005 (NT dollar)
- **BILL_AMT4**: Amount of bill statement in June, 2005 (NT dollar)
- **BILL_AMT5**: Amount of bill statement in May, 2005 (NT dollar)
- **BILL_AMT6**: Amount of bill statement in April, 2005 (NT dollar)
- **PAY_AMT1**: Amount of previous payment in September, 2005 (NT dollar)
- **PAY_AMT2**: Amount of previous payment in August, 2005 (NT dollar)
- **PAY_AMT3**: Amount of previous payment in July, 2005 (NT dollar)
- **PAY_AMT4**: Amount of previous payment in June, 2005 (NT dollar)
- **PAY_AMT5**: Amount of previous payment in May, 2005 (NT dollar)
- **PAY_AMT6**: Amount of previous payment in April, 2005 (NT dollar)
- **default.payment.next.month**: Default payment
    - 1=yes,
    - 0=no

2.6. Tools used

Python programming language and frameworks such as NumPy, Pandas, Scikit-learn are used to build the whole model.

- Jupyter Notebook is used as IDE.
- For visualization of the plots, Matplotlib and Seaborn are used.
- HerokuApp is used for deployment of the model.
- Front end development is done using HTML/CSS
- Python is used for backend development.
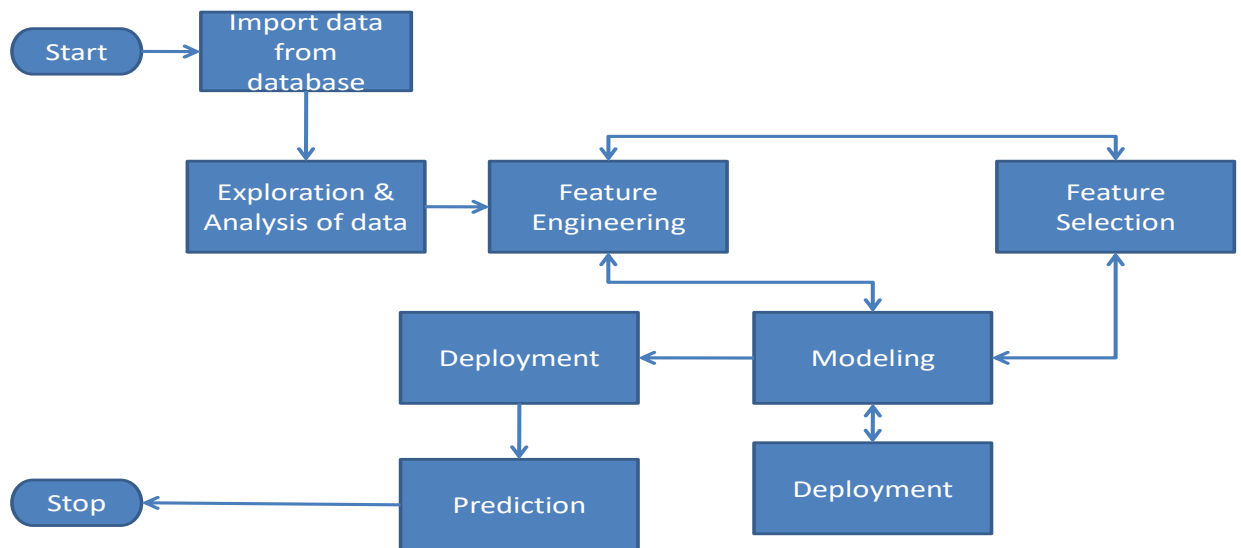- GitHub is used as version control system.
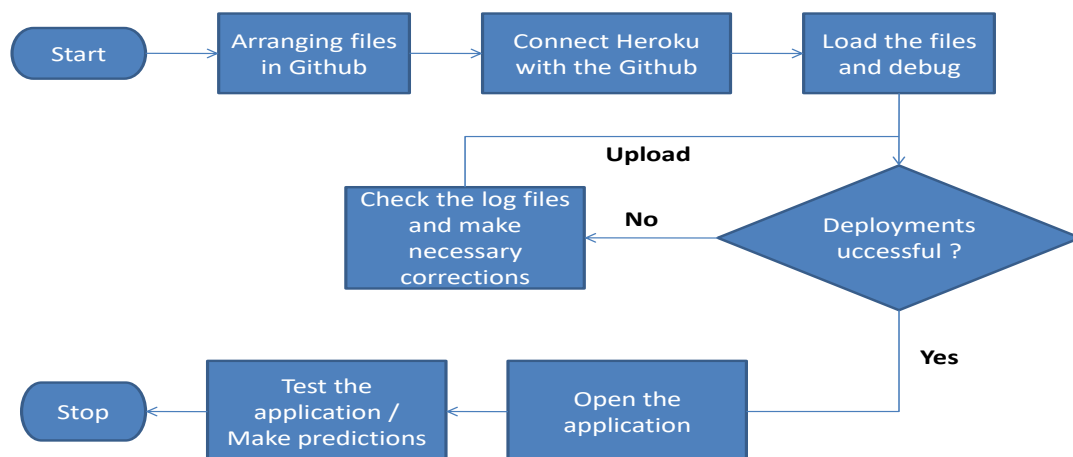
3. Design Details

3.1. Process Flow

For identifying the different types of anomalies, we will use a deep learning base model. Below is the process flow diagram is as shown below.

3.2. Proposed methodology

3.3. Deployment Process

4. Performance

The Credit Card Default Prediction App is used to predict whether a given customer is likely to default in the following month or not based on the customer's demographic data and behavioral data for the previous N number of months(in this, project, we consider N=6). This will allow the business institution to take note and strategize the next step accordingly (wrt the given customer).

4.1. Reusability

The code written and the components used should have the ability to be reused with no problems.

4.2. Application Compatibility

The different components for this project will be using Python as an interface between them. Each component will have its own task to perform, and it is the job of the Python to ensure proper transfer of information.

4.3. Resource Utilization

When any task is performed, it will likely use all the processing power available until that function is finished.

4.4. Deployment

The model can be deployed in any cloud services such as Microsoft Azure, AWS, Google, Heroku etc.

5. **Conclusion**

This application will predict whether a given customer will likely default or not in the following month, based on various demographic and behavioral data, and can help financial institutions in taking necessary actions before the event occurs.