# CA 3: Experiential Learning

#### **Group Members:**

Sr. No.	PRN	Name of Student	Mail ID		
1	22070122206	Shruti Bist	shruti.bist.btech2022@sitpune.edu.in		
2	22070122216	Soumili Biswas	soumili.biswas.btech2022@sitpune.edu.in		
3	22070122219	Srishti Parulekar	srishti.parulekar.btech2022@sitpune.edu.in		

**Problem Statement**: Developing an efficient Hotel Management System for reservation, billing and invoicing purposes.

### Introduction:

Our project is a user-friendly hotel management system designed to streamline room bookings, billing, and data management. Here's how users can interact with the system:

#### **Features:**

**Room Selection**: Users can choose from various room types (Classic, Deluxe, and Suite) on different floors, enabling personalized room selection.

**Booking**: Users can book rooms by specifying occupancy, room type, floor, and room number. The system automates room allocation and calculates bills based on room type and stay duration.

**Billing**: The system calculates total bills for guests per room, enhancing financial operations and customer service.

**Search Room Details**: Users can access room details, including status, occupants, check-in/check-out dates, and total charge presented in an organized tabular format.

Room Cancellation: Users can cancel their current bookings in case of emergency checkout.

**Data Persistence**: The code uses file handling to ensure data retention across program runs, initializing room data and saving details to a CSV file.

**User Interaction:** The main function features a user interaction loop, allowing users to book rooms, check billing, and continue the process efficiently.

# **Object Oriented Programming Concepts Used:**

### **Encapsulation:**

- 'Room' class members: 'floor\_no', 'room\_no', 'status', 'occupants', 'checkin\_date', 'checkout\_date' and 'total\_bill' are encapsulated within the class, ensuring data privacy and access control.

#### Inheritance:

- The classes 'ClassicRoom', 'DeluxeRoom' and 'SuiteRoom' inherit from the base 'Room' class. They specialize in room types, demonstrating the concept of inheritance.
- In this code, the base class is Room, and there are three derived classes: ClassicRoom, DeluxeRoom, and SuiteRoom. Each of these derived classes inherits from the single base class Room. This is an example of *Single Inheritance*.

## **Polymorphism (Method Overriding):**

- The 'calculateTotalBill' function in the base 'Room' class is declared as a virtual function, enabling dynamic method binding.
- The derived classes ('ClassicRoom', 'DeluxeRoom', 'SuiteRoom') override this function to provide specialized implementations, showcasing polymorphism.

#### Composition:

- The 'Hotel' class manages a map of rooms ('rooms'), demonstrating composition. It represents the relationship between a hotel and its constituent rooms.

# **Dynamic Memory Allocation:**

- In the 'initializeCSVFile' method, dynamic memory allocation using the 'new' operator is used to create room objects at runtime, based on the specified room types and floors.

## **Friend Class:**

- The 'Hotel' class is declared as a friend class of the 'Room' class, allowing it to access and manipulate private members of 'Room'. This promotes encapsulation while enabling the hotel to manage room data effectively.

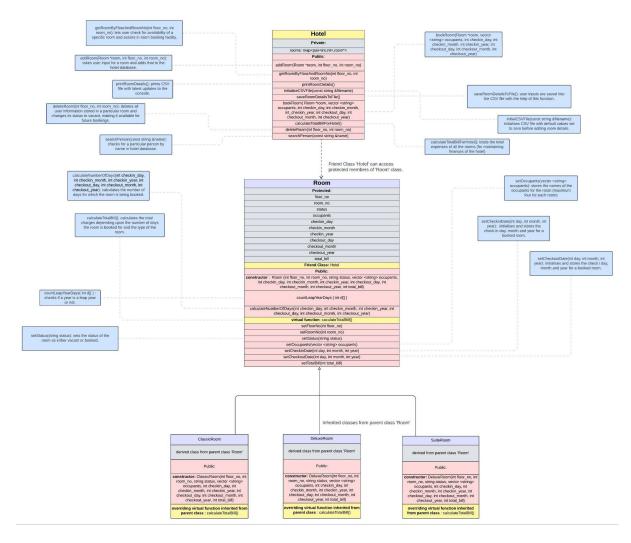
## **Abstraction:**

- Abstraction in this code is primarily achieved through class definitions, providing simplified representations of real-world entities, hiding complex internal details.

#### **Constructors:**

- Constructors are used in the 'Room' class to initialize room objects and in derived classes ('ClassicRoom', 'DeluxeRoom', 'SuiteRoom') to set their initial attributes. Additionally, constructors are indirectly employed during dynamic memory allocation when initializing room data in the 'initializeCSVFile' method.

## **Class Diagram:**



# **Code snippets:**

```
#include <iomanip> // provides tools for formatting input and output in a specified manner
#include <iostream>
#include <string> //provides functionality for working with strings
#include <vector> //working with dynamic arrays or lists
using namespace std;
const int monthDays[12] = {31, 59, 90, 120, 151, 181,
                        212, 243, 273, 304, 334, 365};
class Room {
 // Member variables (attributes)
  int room_no;
 string status;
  vector<string> occupants;
 int checkin_day;
  int checkin_month;
  int checkin_year;
  int checkout_day;
  int checkout month:
  int checkout_year;
  int total_bill;
  // Constructor for Room class
  Room(int floor_no, int room_no, string status, vector<string> occupants,
      int checkin_day, int checkin_month, int checkin_year, int checkout_day,
      int checkout_month, int checkout_year, int total_bill) {
   this->floor_no = floor_no;
    this->room_no = room_no;
   this->status = status;
   this->occupants = occupants;
   this->checkin_day = checkin_day;
    this->checkin_month = checkin_month;
    this->checkin_year = checkin_year;
    this->checkout_day = checkout_day;
   this->checkout_month = checkout_month;
```

```
this->checkout_year = checkout_year;
 this->total_bill = total_bill;
static int countLeapYearDays(int d[]) {
 int years = d[2];
  if (d[1] \ll 2)
 return ((years / 4) - (years / 100) + (years / 400));
static int calculateNumberOfDays(int checkin_day, int checkin_month,
                                int checkin_year, int checkout_day,
                                int checkout_month, int checkout_year) {
  int date1[3] = {checkin_day, checkin_month, checkin_year};
 int date2[3] = {checkout_day, checkout_month, checkout_year};
 long int dayCount1 = (date1[2] * 365);
 dayCount1 += monthDays[date1[1] - 1] + date1[0];
 dayCount1 += countLeapYearDays(date1);
  long int dayCount2 = (date2[2] * 365);
 dayCount2 += monthDays[date2[1] - 1] + date2[0];
 dayCount2 += countLeapYearDays(date2);
 return abs(dayCount2 - dayCount1);
```

```
int getFloorNo() { return floor_no; }
int getRoomNo() { return room_no; }
string getStatus() { return status; }
vector<string> getOccupants() { return occupants; }
int getCheckinDay() { return checkin_day; }
int getCheckinMonth() { return checkin_month; }
int getCheckinYear() { return checkin_year; }
int getCheckoutDay() { return checkout_day; }
int getCheckoutMonth() { return checkout_month; }
int getCheckoutYear() { return checkout_year; }
int getTotalBill() { return total_bill; }
void setFloorNo(int floor_no) { this->floor_no = floor_no; }
void setRoomNo(int room_no) { this->room_no = room_no; }
void setStatus(string status) { this->status = status; }
void setOccupants(vector<string> occupants) { this->occupants = occupants; }
void setCheckinDate(int day, int month, int year) {
 checkin_day = day;
  checkin_month = month;
  checkin_year = year;
 void setCheckoutDate(int day, int month, int year) {
   checkout_day = day;
   checkout_month = month;
   checkout_year = year;
 void setTotalBill(int total_bill) { this->total_bill = total_bill; }
 virtual void calculateTotalBill() {}
/ Derived class representing a Classic Room(inheritance)
class ClassicRoom : public Room {
public:
 ClassicRoom(int floor_no, int room_no, string status,
            vector<string> occupants, int checkin_day, int checkin_month,
            int checkin_year, int checkout_day, int checkout_month,
            int checkout_year, int total_bill)
     : Room(floor_no, room_no, status, occupants, checkin_day, checkin_month,
           checkin_year, checkout_day, checkout_month, checkout_year,
            total_bill) {}
 void calculateTotalBill() override {
  // Calculate the total bill based on the room type and duration
   total_bill = 2000 * calculateNumberOfDays(checkin_day, checkin_month,
                                            checkin_year, checkout_day,
                                            checkout_month, checkout_year);
```

```
class DeluxeRoom : public Room {
 DeluxeRoom(int floor_no, int room_no, string status, vector<string> occupants,
             int checkin_day, int checkin_month, int checkin_year,
            int checkout_day, int checkout_month, int checkout_year,
            int total bill)
     : Room(floor_no, room_no, status, occupants, checkin_day, checkin_month,
            checkin_year, checkout_day, checkout_month, checkout_year,
            total_bill) {}
 void calculateTotalBill() override {
   total_bill = 2500 * calculateNumberOfDays(checkin_day, checkin_month,
                                            checkin_year, checkout_day,
                                           checkout_month, checkout_year);
class SuiteRoom : public Room {
 SuiteRoom(int floor_no, int room_no, string status, vector<string> occupants,
           int checkin_day, int checkin_month, int checkin_year,
           int checkout_day, int checkout_month, int checkout_year,
           int total_bill)
     : Room(floor_no, room_no, status, occupants, checkin_day, checkin_month,
            checkin_year, checkout_day, checkout_month, checkout_year,
             total_bill) {}
 // Override the calculateTotalBill function for Suite Room(run time
 void calculateTotalBill() override {
  total_bill = 3000 * calculateNumberOfDays(checkin_day, checkin_month,
                                            checkin_year, checkout_day,
```

```
checkout_month, checkout_year);
// Class representing a Hotel
class Hotel {
 map<pair<int, int>, Room *> rooms;
public:
 // Member function to add a room to the hotel
 void addRoom(Room *room, int floor_no, int room_no) {
   rooms[{floor_no, room_no}] = room;
 // Member function to get a room by floor and room number
 Room *getRoomByFloorAndRoomNo(int floor_no, int room_no) {
   auto roomIt = rooms.find({floor_no, room_no});
    if (roomIt != rooms.end() && roomIt->second->getStatus() == "Vacant") {
     return roomIt->second;
 // Member function to book a room
 \verb|void bookRoom| (Room *room, vector \!\!<\! \texttt{string} \!\!>\! \texttt{occupants, int checkin\_day,}|\\
                int checkin_month, int checkin_year, int checkout_day,
                int checkout_month, int checkout_year) {
   room->setStatus("Booked");
   room->setOccupants(occupants);
   room->setCheckinDate(checkin_day, checkin_month, checkin_year);
```

```
room->setCheckoutDate(checkout_day, checkout_month, checkout_year);
  // Calculate the total bill
  int num_days = Room::calculateNumberOfDays(checkin_day, checkin_month,
                                              checkin_year, checkout_day,
                                              checkout_month, checkout_year);
  room->calculateTotalBill();
void calculateTotalBillForHotel() {
 int total_bill = 0;
 for (const auto &roomPair : rooms) {
  total_bill += roomPair.second->getTotalBill();
 cout << "Total bill for the hotel: " << total_bill << endl;</pre>
// Member function to print room details
void printRoomDetails() {
  int prevFloor = -1; // To keep track of the previous floor
  cout << left << setw(11) << "Floor No." << setw(11) << "Room No."</pre>
       << setw(10) << "Status" << setw(15) << "Occupant 1" << setw(15)</pre>
       << "Occupant 2" << setw(15) << "Occupant 3" << setw(15) << "Occupant 4"</pre>
       << setw(12) << "Checkin" << setw(12) << "Checkout" << setw(12)</pre>
      << "Total Bill" << endl;</pre>
  for (const auto &roomPair : rooms)
    Room *room = roomPair.second;
    // Accessor methods to get member variables
    if (room->getFloorNo() != prevFloor) {
      cout << "--
              "-\n"; // Add a separator line
      prevFloor = room->getFloorNo();
```

```
cout << left << setw(11) << room->getFloorNo() << setw(11)</pre>
         << room->getRoomNo() << setw(10) << room->getStatus();
   const vector<string> &occupants =
       room->getOccupants(); // stores at max 4 occupants in each floor in a
   for (int i = 0; i < 4; i++) {
     if (i < occupants.size()) {</pre>
       cout << setw(15) << occupants[i];</pre>
   cout << room->getCheckinDay() << "/" << room->getCheckinMonth() << "/"</pre>
        << setw(10) << room->getCheckinYear();
   \verb|cout| << \verb|room->getCheckoutDay()| << "/" << \verb|room->getCheckoutMonth()| << "/" |
        << setw(11) << room->getCheckoutYear();
   cout << room->getTotalBill() << endl;</pre>
/oid initializeCSVFile(const string &filename) {
ofstream outfile(filename);
          << "Occupant 2" << setw(15) << "Occupant 3" << setw(15)
<< "Occupant 4" << setw(10) << "Checkin" << setw(10) << "Checkout"
<< setw(10) << "Total Bill" << endl;</pre>
 for (int floor = 1; floor <= 5; floor++) {
```

```
for (int roomNum = 1; roomNum <= 10; roomNum++) {</pre>
       ClassicRoom *room =
           new ClassicRoom(floor, roomNum, "Vacant", {}, 0, 0, 0, 0, 0,
       addRoom(room, floor, roomNum); // Add the room to the hotel
   } else if (floor == 3 || floor == 4) {
     for (int roomNum = 1; roomNum <= 10; roomNum++) {</pre>
       DeluxeRoom *room =
          new DeluxeRoom(floor, roomNum, "Vacant", {}, 0, 0, 0, 0, 0,
       addRoom(room, floor, roomNum); // Add the room to the hotel
   } else if (floor == 5) {
     for (int roomNum = 1; roomNum <= 10; roomNum++) {</pre>
       SuiteRoom *room =
          new SuiteRoom(floor, roomNum, "Vacant", \{\}, 0, 0, 0, 0, 0, 0,
       addRoom(room, floor, roomNum); // Add the room to the hotel
void saveRoomDetailsToFile() {
 ofstream outfile("room_details.csv");
 if (!outfile.is_open()) {
  cerr << "Failed to open the CSV file for appending." << endl;</pre>
 outfile << left << setw(11) << "Floor No." << setw(11) << "Room No."</pre>
         << setw(10) << "Status" << setw(15) << "Occupant 1" << setw(15)</pre>
```

```
void deleteRoom(int floor_no, int room_no) {
  auto roomIt = rooms.find({floor_no, room_no});
  if (roomIt != rooms.end()) {
    Room *room = roomIt->second;
    room->setStatus("Vacant");
    room->setOccupants({}):
    room->setCheckinDate(0, 0, 0);
    room->setCheckoutDate(0, 0, 0);
    room->setTotalBill(0);
         << room_no << " has been deleted." << endl;</pre>
         << endl;
void searchPerson(const string &name) {
  cout << "Searching for " << name << ":\n";</pre>
  for (const auto &roomPair : rooms) {
    Room *room = roomPair.second;
    const vector<string> &occupants = room->getOccupants():
    for (const string &occupant : occupants) {
      if (occupant == name) {
        cout << "Name: " << occupant << endl;
cout << "Floor No.: " << room->getFloorNo() << endl;</pre>
        cout << "Room No.: " << room->getRoomNo() << endl;</pre>
        cout << "Check-in Date: " << room->getCheckinDay() << "/</pre>
             << room->getCheckinMonth() << "/" << room->getCheckinYear()
             << endl:
        << endl;
        cout << "Total Bill: " << room->getTotalBill() << endl;</pre>
  cout << "Person not found." << endl;</pre>
string csvFileName = "room_details.csv";
char ans = 'y';
Hotel hotel;
hotel.initializeCSVFile(csvFileName);
int flag = 0;
while (ans == 'y' || ans == 'Y') {
  int choice;
  cout << "2. Delete Booking\n";</pre>
  cout << "3. Search Booking\n";</pre>
  cout << "4. Display\n";</pre>
  cout << "5. Exit\n";</pre>
  cout << "Enter your choice (1/2/3/4/5): ";</pre>
  cin >> choice:
   int minRooms;
  case 1:
```

```
int numMembers;
cout << "Enter the number of members: ";</pre>
flag = 1;
cin >> numMembers;
minRooms = (numMembers + 3) / 4; // Ceiling division
cout << "You'll need at least " << minRooms</pre>
    << " room(s) to accommodate all members." << endl;</pre>
while (numMembers >
          "Room\n";
  int roomTypeChoice;
  cout << "Choose a room type (1/2/3): ";</pre>
  cin >> roomTypeChoice;
  int floorNo, roomNum;
  if (roomTypeChoice == 1) {
    cin >> floorNo;
    cin >> roomNum;
  } else if (roomTypeChoice == 2) {
    cin >> floorNo;
    cin >> roomNum;
  } else if (roomTypeChoice == 3) {
    floorNo = 5; // Suite rooms are on the 5th floor
    cout << "Enter a room number (1-10): ";</pre>
    cin >> roomNum;
  } else {
```

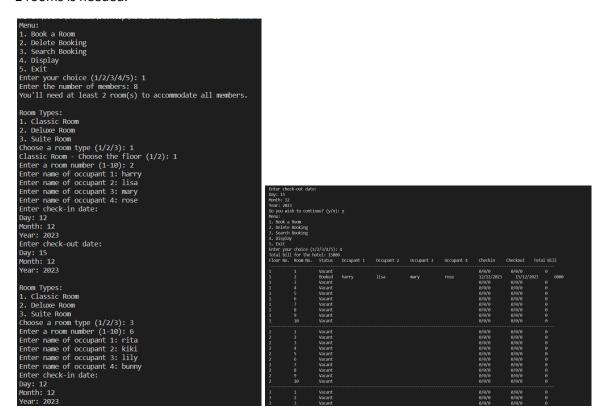
```
cout << "Invalid room type choice. Please select again." << endl;</pre>
Room *room = hotel.getRoomByFloorAndRoomNo(floorNo, roomNum);
if (room == nullptr) {
 cout << "The room is not vacant." << floorNo</pre>
       << ". Choose another floor or room type." << endl;
vector<string> occupants;
int checkin_day, checkin_month, checkin_year;
int checkout_day, checkout_month, checkout_year;
for (int i = 0; i < 4 \&\& numMembers > 0; i++) {
  string occupantName;
  cin >> occupantName;
  occupants.push_back(occupantName);
  numMembers-
cout << "Enter check-in date:" << endl;</pre>
cout << "Day:
cin >> checkin day;
cout << "Month: ";</pre>
cin >> checkin_month;
cin >> checkin_year;
cout << "Enter check-out date:" << endl;
cout << "Day: ";
cin >> checkout_day;
```

```
cout << "Month: ";</pre>
    cin >> checkout_month;
    cout << "Year: ";</pre>
    cin >> checkout_year;
    hotel.bookRoom(room, occupants, checkin_day, checkin_month,
                  checkin_year, checkout_day, checkout_month,
                checkout_year);
 break;
  // Delete booking
 int deleteChoice;
 cout << "Do you want to delete a room? (1 for Yes, 0 for No): ";</pre>
 cin >>> deleteChoice;
 if (deleteChoice == 1) {
   int floorNo, roomNum;
    cout << "Enter the floor number of the room to delete: ";</pre>
   cin >> floorNo;
    cout << "Enter the room number of the room to delete: ";</pre>
    cin >> roomNum;
    hotel.deleteRoom(floorNo, roomNum);
 break;
case 3:
 int searchBook;
  cout << "Do you want to search a booking? (1 for Yes, 0 for No): ";</pre>
 cin >> searchBook;
 if (searchBook == 1) {
   string searchName;
    cout << "Enter the name to search for: ";</pre>
    cin >> searchName;
    hotel.searchPerson(searchName);
```

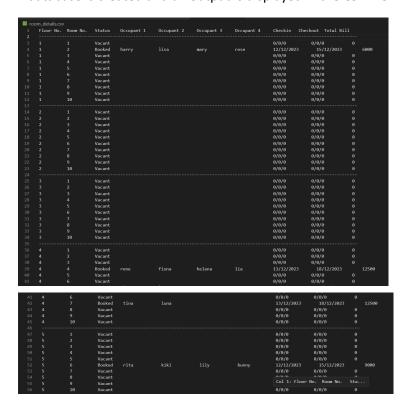
```
break;
  case 4:
   // Display
   hotel.calculateTotalBillForHotel();
    hotel.printRoomDetails();
    hotel.saveRoomDetailsToFile();
   break;
  case 5:
   return 0;
  default:
   cout << "Invalid choice. Please select again." << endl;</pre>
   break;
 cout << "Do you wish to continue? (y/n): ";</pre>
 char ans1;
 cin >> ans1;
 ans = ans1;
return 0;
```

# Input/Output:

The menu is displayed initially and the user books a room for eight people. Therefore, a minimum of 2 rooms is needed.



A database is created and an output is displayed in the CSV file.



# If the user wishes to delete a room booking (here room number 10 on the fifth floor):

		Vacant					0/0/0	0/0/0	
		Booked t	ina	luna			13/12/2023	18/12/2023	12500
		Vacant					0/0/0	0/0/0	
		Vacant					0/0/0	0/0/0	
	10	Vacant					0/0/0	0/0/0	
		Vacant					0/0/0	0/0/0	
		Vacant					0/0/0	0/0/0	
		Vacant					0/0/0	0/0/0	
		Vacant					0/0/0	0/0/0	
		Vacant					0/0/0	0/0/0	
		Booked r	ita	kiki	lily	bunny	12/12/2023	15/12/2023	9000
		Vacant					0/0/0	0/0/0	
		Vacant					0/0/0	0/0/0	
		Vacant					0/0/0	0/0/0	
	10	Booked f	reddie	george	greg	tammy	3/6/2023	4/5/2023	87000

```
Do you wish to continue? (y/n): y
Menu:

1. Book a Room
2. Delete Booking
3. Search Booking
4. Display
5. Exit
Enter your choice (1/2/3/4/5): 2
Do you want to delete a room? (1 for Yes, 0 for No): 1
Enter the floor number of the room to delete: 5 10
Enter the room number of the room to delete: Booking for Room on Floor 5, Room No. 10 has been deleted.
Do you wish to continue? (y/n): y
Menu:

1. Book a Room
2. Delete Booking
3. Search Booking
4. Display
5. Exit
Enter your choice (1/2/3/4/5): 4
Total bill for the hotel: 51000
```

# Thus, the 10th room on the 5th floor gets deleted.

■ ro	om_detai	ls.csv	vacant					0/0/0	0/0/0	ь	
35											
			Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
	4	4	Booked	rene	fiona	helena	lia	13/12/2023	18/12/2023		12500
			Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
			Booked	tina	luna			13/12/2023	18/12/2023		12500
	4		Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
		10	Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
			Booked	rita	kiki	lily	bunny	12/12/2023	15/12/2023		9000
			Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
			Vacant					0/0/0	0/0/0		
		10	Vacant					0/0/0	0/0/0		

# Searching for a booked room:

```
Do you wish to continue? (y/n): y
Menu:

1. Book a Room
2. Delete Booking
3. Search Booking
4. Display
5. Exit
Enter your choice (1/2/3/4/5): 3
Do you want to search a booking? (1 for Yes, 0 for No): 1
Enter the name to search for: tina
Searching for tina:
Name: tina
Floor No.: 4
Room No.: 7
Check-in Date: 13/12/2023
Check-out Date: 18/12/2023
Total Bill: 12500
Do you wish to continue? (y/n): 

Menu:

1. Book a Room
2. Delete Booking
4. Display
5. Exit
Enter your choice (1/2/3/4/5): 1
Enter the number of members: 1
You'll need at least 1 room(s) to accommodate all members.

Room Types:
1. Classic Room
2. Deluxe Room
3. Suite Room
Choose a room type (1/2/3): 2
Deluxe Room - Choose the floor (3/4): 4
Enter a room number (1-10): 7
No vacant rooms on floor 4. Choose another floor or room type.
```

Showing no vacancy for an already booked room:

# Github repository link:

https://github.com/soumili-03/HOTEL-MANAGEMENT-SYSTEM