



QUALITY POLICY

At Giriraj, we are committed to delivering high-efficiency biomass fired heating systems that consistently exceed customer expectations. Our quality commitment encompasses:

- **Design Excellence:** Continuous innovation through qualified technical leadership and active R&D to develop robust, efficient heating solutions.
- **Manufacturing Standards:** Stringent quality control at every production stage using high-grade materials and proprietary SS combustion chamber technology.
- **Customer Focus:** 24/7 technical support, timely delivery, and transparent communication backed by 700+ successful installations across India.
- **Continuous Improvement:** Monitor performance metrics, achieve 90-95% combustion efficiency, and maintain customer satisfaction above 99%.

Authorized by:

Mr. Shailesh Movaliya

MD & CEO

Giriraj Industries