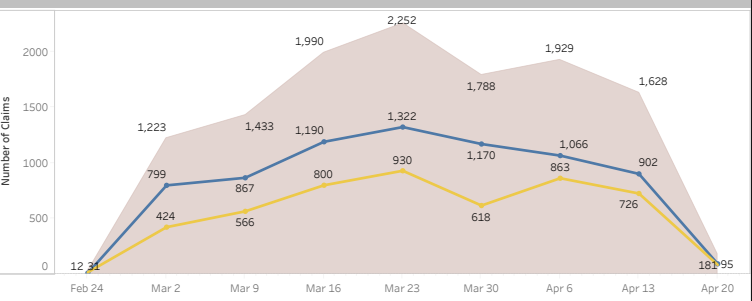
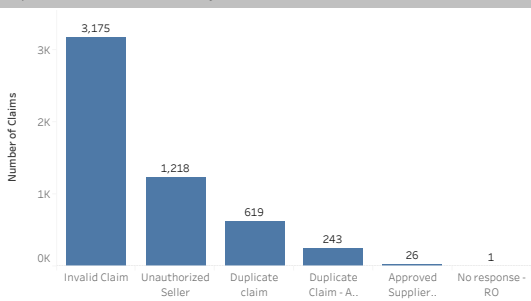


All Channels - IP Claims

Overall IP Claims Volume



Top Reasons for Claims Rejected



Claim Source Channel

Multiple values

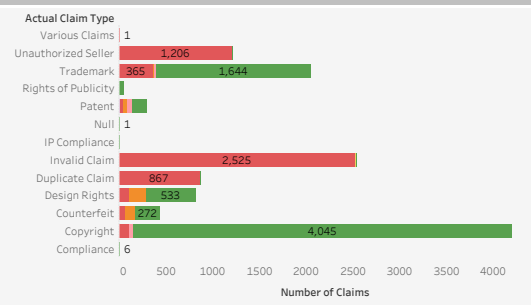
Claim Created Date
3/1/2024 12:00:00 A...

Walmart Week
All

Average Agent Response Time by Claim Type (Hours)

Actual Claim Type	February 24, 2024	March 2, 2024	March 9, 2024	March 16, 2024	March 23, 2024	March 30, 2024	April 6, 2024	April 13, 2024	April 20, 2024
Null					256.1				
Compliance				55.6	63.7				
Copyright	284.6	86.7	61.5	50.0	65.5	106.3	130.2	60.9	38.3
Counterfeit	49.1	111.3	109.0	37.4	40.1	19.2	870.1	20.1	23.9
Design Rights	18.9	44.9	48.4	55.7	27.5	36.1	16.4	24.8	0.0
Duplicate Claim	4.9	14.6	19.2	8.6	17.2	14.9	28.0	4.1	3.9
Invalid Claim	7.5	53.6	19.1	18.7	32.7	216.2	40.1	54.2	16.7
IP Compliance		12.8	129.7	21.0		20.4		16.8	
Patent		349.6	85.3	160.9	88.1	38.0	52.3	32.8	0.0
Rights of Public..		105.2	39.9	75.5	24.4	89.6	62.4	60.1	
Trademark	43.5	49.1	60.1	56.1	46.4	61.4	61.9	123.8	14.0
Unauthorized S..	9.4	21.2	17.9	19.6	23.1	16.8	25.4	19.6	9.8
Various Claims				4.2					

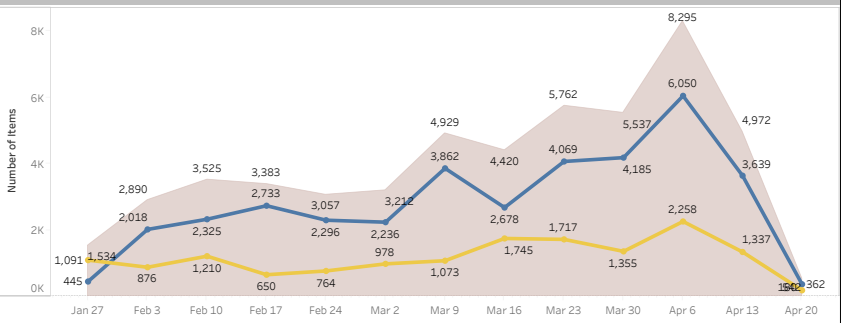
Claim Type By Decision



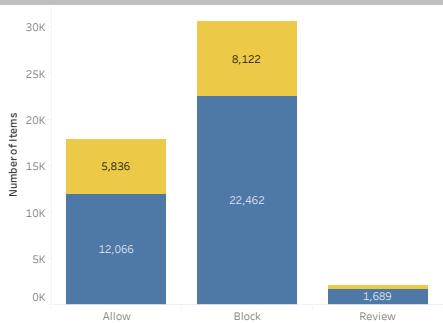
Claim Decision

Accepted
Audit
New
On Hold
Rejected
Review

Incoming Item Volume By Channel



Overall Action on Items



Item Created Date

February 1, 2024 to ...

Walmart Week
All