

Brand Portal - Cases Overview

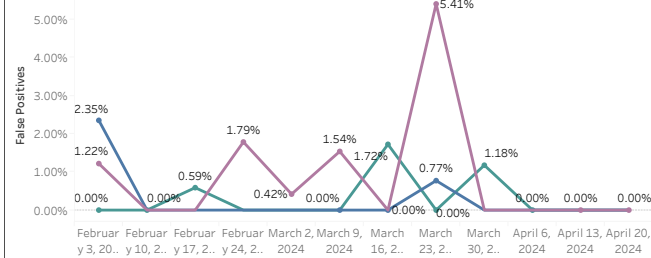
Created Date
February 1, 2024 to April 30, 2024

Walmart Year
Wal-Mart Year 2024

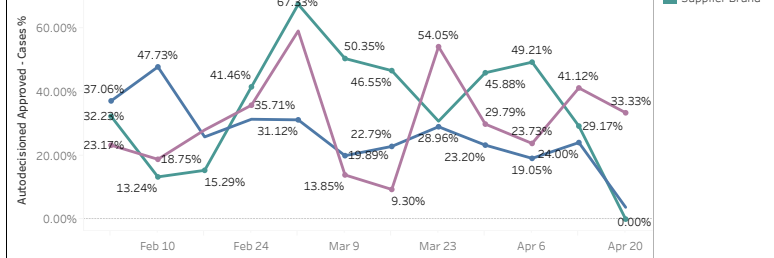
Walmart Week
All

Case Type
Multiple values

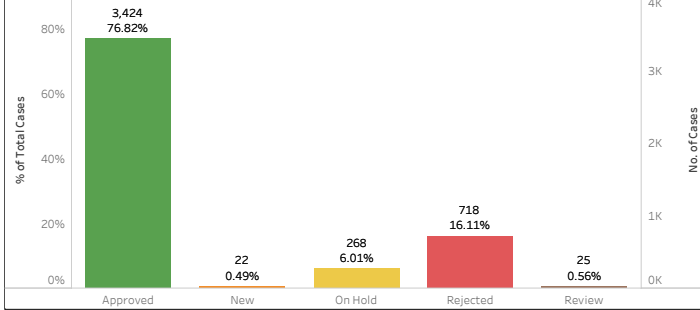
False Positives



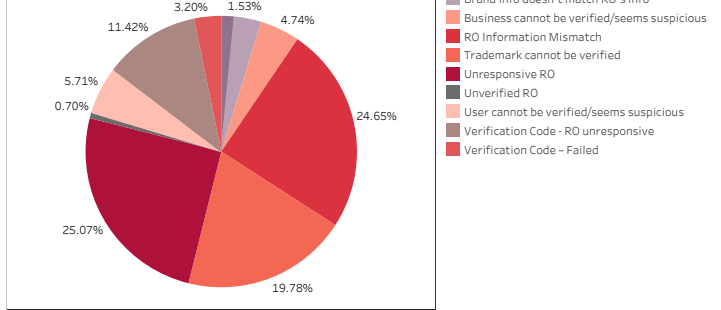
Auto-decisioning Rates



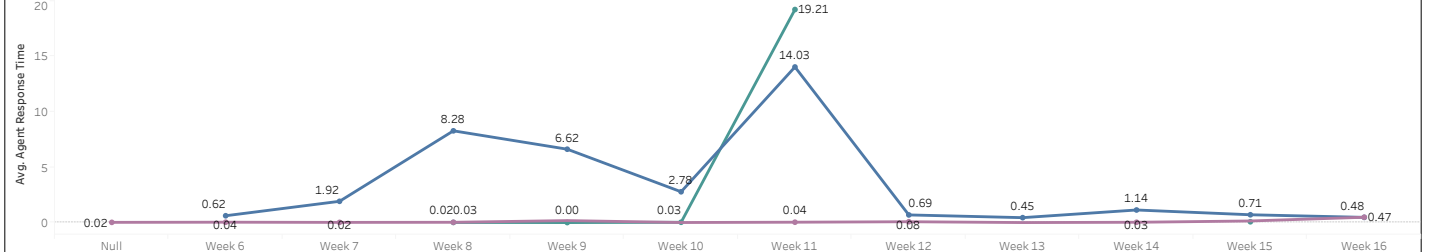
Case Outcome



Top Reasons for Rejection

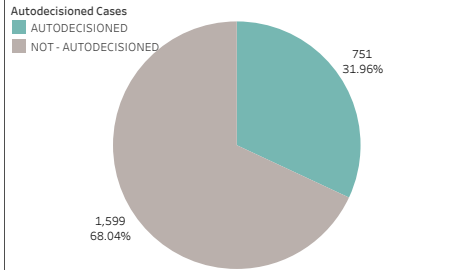


Average Agent Response Time by Case Type (Hours)

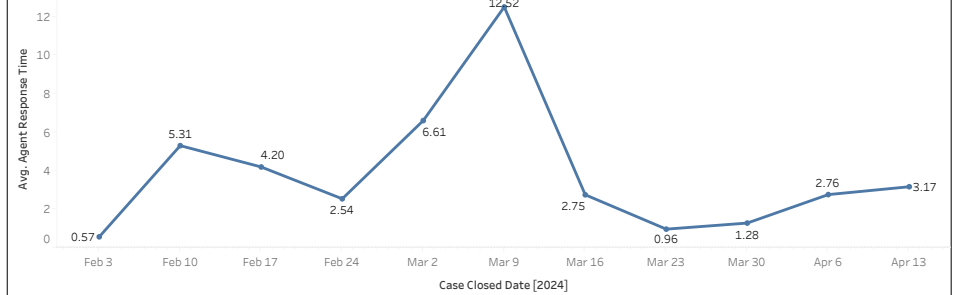


Rights Owner Autodecision Cases

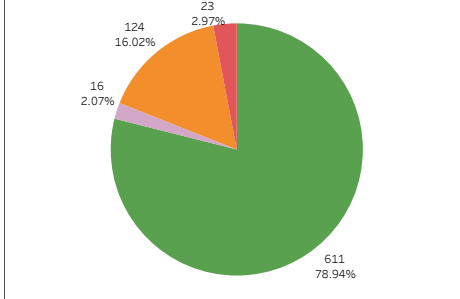
Autodecision vs Manual Review



Average Agent Response Time (Hours)



Autodecisioned Cases by Reason Code



RO Case by Status

