

Developers Advanced Training Assessment

On the bot you have built in the basic training session, perform the following advanced configurations:

1. Set up the interruption behaviour of the bot as follows:
 - a. At the bot level, the bot must add the interrupting to the followup task list. Customize the bot response to "The <interrupting task name> cannot be initiated now. You can continue with the <interrupting task name> after the completion of the current conversation".
 - b. Select a task/few tasks where you enable the display of the followup task list.
 - c. Take screenshots of the conversation window displaying the customized bot response when interruption is detected and the followup task list at the end of the current conversation.
2. Add a custom dashboard to your bot to show the following data in widgets:
 - a. Number of dialog tasks and faqs handled date wise.
 - b. Success task vs Failed Tasks.
3. Create another bot within your account. This bot can have a few dummy tasks. Now build a universal bot and link both the bots in the universal bot. Train the universal bot with invocation names to qualify the linked bot. Take screenshots of the configuration of the universal bot and the conversation window to show how the invocation names qualify the underlying standard bots.
4. Language Enablement
 - a. Enable a language of your preference for the Bot.
 - b. Change the bot responses and the prompts for a task in the language you have enabled (You can use content variables in this task for the prompts and messages)
 - c. Train NLP with a few utterances for the above task in the new language you have

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- d. Attach a screenshot of the conversation you have with the bot in these multiple languages enabled.

5. Using Public APIs, retrieve the Bots Change Logs.

(Share the API response screenshot when submitting the assignment).

Reference document: <https://developer.kore.ai/docs/bots/api-guide/get-changelogs-api/>

6. Using intent precondition, make sections of FAQ relevant to dialog tasks
(Please mention the precondition when you share the bot for evaluation)

7. Create a task "Raise Issue". The task should allow the user to raise his concern on the tasks available in the bot. The issue types can be related to "Tasks", "FAQ response", "User

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(Please mention the precondition when you share the bot for evaluation)
7. Create a task "Raise Issue". The task should allow the user to raise his concern on the tasks available in the bot. The issue types can be related to "Tasks", "FAQ response", "User

Experience", "Incorrect Response" & "General". The user should be asked to select one of these and describe the issue faced. A metatag should track the issue type.

8. Trigger the "Raise Issue" task when the user expresses "disgust" or "anger".
9. Now, using Custom Dashboard widgets, present these statistics (type of issue raised) in a pie chart.
10. Enable the webhook channel. From Postman, send an utterance to trigger a task in the bot.
(Share a screenshot of the bot response in Postman when submitting your assignment).