



eTICKET

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07314055207 4046977

Write to us at : complaint.redbus.com

Indore → Damoh Friday, February 24, 2017

Ticket no: TK3C32356435

PNR no: 54749040

Om Sai Ram Travels	20:40	20:55	1
A/C Seater/Sleeper (2+1)	Reporting time	Departure time	Number of Passengers
Boarding point details	Radisson Square Location	Radisson Square Landmark	Near Citybus Stop, Opp, Radisson Hotel,Dewas Bypass Road, Indore, Madhya Pradesh - 452010 Address
Mr Shubham Jain Seat No.D			

NOTE : This operator accepts mTicket, you need not carry a print out

Total Fare :Rs. 609

(Rs. 9 inclusive of service tax and service charge, if any)



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Terms and Conditions

- redBus* is ONLY a bus ticket agent. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.
- The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
- Passengers are required to furnish the following at the time of boarding the bus:
(1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).
(2) A valid identity proof
Failing to do so, they may not be allowed to board the bus.
- Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
- Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
- In case one needs the refund to be credited back to his/her bank account, please write your cash coupon details to support@redbus.in * The home delivery charges (if any), will not be refunded in the event of ticket cancellation
- In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
- Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
- Please note the following regarding the luggage policy for your journey:
(1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
(2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
(3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
- Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
After 08:15 AM on 24th Feb	Rs. 609
Between 08:15 PM on 23rd Feb-08:15 AM on 24th Feb	Rs. 304.5
Between 08:15 PM on 22nd Feb-08:15 PM on 23rd Feb	Rs. 182.7
Till 08:15 PM on 22nd Feb	Rs. 121.8

Whom should i call?

For boarding point related 07314055207 4046977	For time related 07314055207 4046977	For cancellation and refunds related Click on this link for hassle free online cancellation	For all queries Call 08039412345 or email us to complaint.redbus.com
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