

100 PROBLEMS WE SOLVED WITH THE YOUUNIVERSE



www.youu.com

At YOUU Health, we start every day committed to answer a bold question; How can we reimagine a better software platform to solve the big problems in managing healthcare's most difficult challenges?

Here are the Top 100 problems we've solved. If yours isn't on this list let us know!

Call us for a demonstration of our new YOUUniverse Software for Value-based Care. It's unlike anything you've seen. We think you'll be amazed.

The Solution is Within YOUU.

Top 100 Problems we solved with the YOUUniverse:

100. We solved the AI Alignment problem with health data trained by 2,500 pros like you.

Join other pros like you. We produce a solution and you agree, or disagree. Or, you edit and AI takes your expertise so your future predictions now think like you do.

99. We solved the interoperability problem to connect any care provider anywhere to a patient's care.

Anyone who's part of a care team can now become part of a unified team experience. This makes healthcare work better for a hundred reasons.

98. We solved the problem of work overload by moving the EMR to your smart phone.

Unchain yourself from your workstation and experience the freedom on an entirely mobile experience. You're now free to practice.

97. We solved the payment problem with AI-enabled billing code interpretation.

Still struggling with finding diagnosis codes? You practice and our AI automatically suggests the optimal billing configuration for you in a fraction of the time.

96. We solved the clinical documentation problem. Just talk and watch AI complete the clinical workflow.

Documentation consumed too much time. Is you can just have a conversation and we'll transcribe, record, and suggest a myriad of possible care pathways allowing to have a long lunch or go home early.

95. We solved the problem of AI patient risk determination.

Risk comes from many sets of data. Our data logic considers a hundred factors and aligns a level of risk for you to consider.

94. We solved the longitudinal data problem with time travel.

Want to see every touch point and patient input in a thread of recovery packed up ready to illustrate a patient journey? Now you can travel through time.

93. We solved the problem of collecting real time patient data.

We've perfected digital health engagement to gather active and passive health determinants remotely. These continuous data signals are designed with Nudge Logic that encourage positive behavior and alerts care teams of downward trends.

92. We solved the problem with accounting for costs and profitability.

If cost accounting were easy healthcare would be using it. Now it is and that's going to significantly improve your costs and outcomes performance at the patient level.

91. We solved the problem of accepting capitated and bundled payments from payers.

Free yourself from complex changing rules and expensive fee- for-service revenue cycle management. Build a model of care based on financial risk and drive a negotiated revenue per patient instead. Careful, your CFO will be inviting you to lunch.

90. We solved the problem with authorization friction by connecting you to multi-payer workflows.

We've connected to pathways for frictionless authorization resolution or eliminated them entirely with value care. You and your payer care navigators become one.

89. We solved the population health problem with community segmentation and groups.

Our YOUUniverse was specifically engineered for inclusion and it's incredible ability to segment orbital health populations, or spontaneously create them. Those communities can be configured in almost any way imaginable and engaged digitally.

88. We solved the therapeutic alliance problem with orbital patient feedback.

Our workforce has a limitless personality. Our work demands a consistent and compassionate performance. You can now master an alliance with your patients and get continuous feedback on the important measures of gold medal service with your patients.

87. We solved the continuing care problem with remote diagnostic devices.

Digital health edge devices are the future and patients love practical insights in improving their care. The YOUUniverse connects care management to many digital devices to accumulate deep health insights or acute observation over long periods of time.

86. We solved the outcomes problem with hundreds of configurable high frequency analytic measures.

Have therapeutic measures you like best? Then keep them or add hundreds of other multi-point data configured for a different view - all explainable and easy to interpret on any device.

85. We solved the mobility problem with our Digital Ward remote Kiosk connectivity for patient reported care.

Let's make home care engaging and more responsive. Send our Digital Ward Kiosk home with you patient for instant access, diagnostic and customer support anytime. Let's curb avoidable ED visits and patient insecurity.

84. We solved the connectivity problem with digital communication in any format.

Patients want their communication format to be relevant and personalized to them. They'll engage when you align with their needs. The YOUUniverse allows you to enter their desired orbit.

83. We solved the problem with therapeutic reviews with AI Augmentation.

We've configured our AI augmented intelligence to deliver a highly trained 9-way support for therapeutic workflows. The more you use it the more it thinks like you.

82. We solved the problem of designing therapeutic goals with deep dive AI augmentation.

Let's begin with the end in mind. Our YOUUniverse helps you establish the therapeutic problem your trying to solve then helps you with the details like tasks and goals. It then distributes proof of progress, costs of care, outcome performance along the way and triggers milestone revenue payments automatically.

81. We solved the patient population status with realtime upward and downward patient trending.

Manage important trends within your roster of clients anytime from any device. Execute directives, check in with a downwardly trending patient or send success kudos. Manage your roster in the time it takes to drink a cup of coffee.

80. We solved the friction between payer and provider by integrating its workflows.

The beneficiary of building a new architecture that reduces the friction between payer and provider means care navigation wins. The YOUUniverse allows navigators access to the decision making data they need including trending notifications designed to reduce latency in decisioning.

79. We solved the problem of managing capitated payments with Smart Contracts that fire when goals are achieved.

Smart Contracts automatically tie recovery evidence to tasks, goals, milestones and payments so you get paid fast with frictionless revenue cycles. And, you can operate in fee-for- service or value payment environments simultaneously.

78. We solved the problem with medical analysis by AI augmented ASAM classification.

The YOUUniverse is trained to recognize, predict and suggest diagnoses derived from ASSM and other instruments for mental health and substance use disorders. This helps avoid delays in coverage and reimbursement where the diagnosis is displayed in the greatest detail possible.

77. We solved the problem of understanding outcome recovery with simple to understand measurements everyone can agree upon.

You can choose from dozens of evidence-based clinical measures but also personal growth workflows that focus on Social Determinants of Health or our famous recovery ladder that makes recovery position and goals easily understood.

76. We solved the patient education and instruction problem by integrating it into any digital device.

Patients and their support community who need personal instruction or growth training can experience it in any digital form whether live, or instructed learning courseware. Additionally mentors, therapists, coaches or counselors can design their own programming and schedule classes, class notes, grading mechanisms and invite paid audiences to attend.

75. We solved the population health problem by building a phenome data illustrating probable patient outcomes.

Every patient is unique and our approach to their health care should support a deep examination of possible similarities in other cohort populations. Since, it is now believed that 50% of our healthcare costs originate with social determinants, understanding these underlying twin cases can mean scientific breakthroughs. The YOUUniverse allows you to explore new innovations in treatment.

74. We solved healthcare's profitability problem with a one payment, one risk premium, reserve pool model.

The dream of performance driven single payment compensation is now possible via our plan builder, cost and risk accountability mechanism. Reserve pool accounting protects providers against downside losses while boosting profitability on service bundles. AI machine learning models the potential for catastrophic risk.

73. We solved the data accessibility problem by simply asking for anything you need in your own voice anytime.

Our large language AI models can deliver trained data by simply asking a "Hey Youu" voice or text inquiry. Super prompt engineering protects inappropriate access while fine tuning ensures your output to an inquiry is relevant and meaningful.

72. We solved the problem of delayed patient data and created rapid and frequent collection of interventional emotional affect driven care.

We remodeled patient engagement by engineering active and passive psychological affect signals in patients over long periods of time. Understanding frequent behaviors triggers positive subconscious habit responses designed to keep people on track with their therapeutically designed outcome goals.

71. We solved the problem of habit modification by observing location compliance leading to lifestyle, work and negative place influence.

Geolocation science is a fully integrated technology in the YOUUniverse that can identify location compliance, prevent overdose or protect public safety. Many correctional offenders, for example, are able to reduce their probationary sentences or avoid reincarnation by geofencing workflows. Student prevention programs can motivate productive behavior while rewarding them with YOUU Tokens redemption at local merchants.

70. We solved the problem of a disconnected health system by creating joined care provider workflows.

We help remove the chaos between disparate health services by joining them into care teams where patients receive a well coordinated orchestration of services. Most importantly, the patient has full visibility of what is expected of them as part of the team.

69. We solved the social determinants of health problem by geo-gathering and fencing our patient's environment to predict, track and protect positive health trends.

Social determinants of care, including housing, education, employment, and social support, directly impact health outcomes and healthcare costs. The YOUUniverse addresses these factors to scientifically reduce barriers to care, identify disparities, and align overall well-being, potentially lowering costs in the long run.

68. We solved the recovery pathway by measuring and tracking the 12 things that matter for long term chronic care.

New behaviors have a short half-life, as our minds tend to revert to our old ways of thinking and doing. We measure twelve of the most common traits that affect the ladder of personal development over long periods of time and make it easy to follow and to explain.

67. We solved the problem of developing and tracking patient personal growth over long periods of time.

Beyond the acute phase of treatment planning we offer you an infrastructure to focus on personal development of an individual's growth and self-improvement in various aspects of life, such as career, relationships, and personal goals. These new service lines elevate outcomes and present novel marketplace value that produce higher margin service revenue.

66. We solved the problem of engagement frequency to create millions of patient feedback signals that drive deep Ai augmentation models.

When patients engage they are more likely to thrive. Our digital community infrastructure gets patients talking and that creates limitless possibilities for better outcomes, closer therapeutic alliance and new patient opportunity.

65. We solved complex correctional offender compliance programs with precision geo-fencing and edge device collected data.

At-risk communities have special needs. The YOUUniverse has an exceptionally deep oversight infrastructure that can monitor geolocation adherence, pattern recognition, testing and personal development authentication to keep patient supervision tight and real time.

64. We solved the friction in population health by reconnecting the community to the patient.

The YOUUniverse allows a patient to move along a treatment continuum following and recording how they adapt to a post-treatment journey. Often that journey requires social needs. The YOUUniverse is designed to signal needs and referrals to social resources in their community and invite those community providers to participate in a controlled process.

63. We solved the problem of risk management for exceptionally acute patients and modeled their potential financial impact early in the treatment cycle.

Using machine learning and thousands of treatment experiences from similar patients our machine learning models stratify risk of financial exposure into high, medium and low risk profiles. Those profiles are then compared against financial metrics for total cost of care estimates.

62. We solved the data collection for measuring recovery capital indicators and incorporated them into growth plan adherences.

The YOUUniverse continuously polls patients for recovery capital measures which become part of personal growth plans. Plan adherence starts with the translation of this data into tasks then measures and goals. Analytics keep care team members automatically informed as milestones are reached.

61. We solved the communication friction problem by creating vast asynchronous and synchronous data movement in any format, anywhere, for high level care delivery.

The YOUUniverse offers a robust asynchronous and synchronous digitally delivered communication across its platform. It streamlines communication and allows for flexibility, convenience and the ability to review and respond at one's own pace. It permits HIPPA secure real-time interaction, immediate authorizations, feedback and the opportunity for frictionless decision-making among healthcare professionals and patients.

60. We solved the care programming problem by allowing them to be built and administered by anyone to anyone.

Care teams can design and deliver custom programming, offer subscriber audience and seating in a digital delivery. Group or one-on-one audience programming is supported by individual notation which transfers to clinical or subclinical case notes and placement on a time travel longitudinal data thread. Augmented intelligence summarizes patient progress and milestone achievement. Milestone achievement triggers smart contracts for payment.

59. We solved the language problem for cross cultural communities in care.

The YOUUniverse is capable of multi-lingual augmented translation in in dozens of languages giving you the support necessary to reach culturally appropriate markets.

58. We solved the problem of pricing care from a collection of tasks, goals and milestones of recovery.

True Value-based care accounting capability permits service cost build ups in a robust cost accounting structure. Standardized costs roll up to allow pricing summaries based on a treatment or growth plan. Cost and price schemes are tied to patient tasks, goals and milestone performance.

57. We solved the problem of illicit activity during treatment by working within the DEA database for language patterns from patients.

Supervised observation is available for at-risk patient populations where language and conversations can be screened for suspicious or illicit activity. Powerful analytical screening accesses DEA language databases to recognize slang or gang related language among patient populations.

56. We solved the engagement problem by building vibrant, digitally connected communities with care providers.

The YOUUniverse offers the most comprehensive patient management system in the industry. Build unique communities of care that include comprehensive health tracking, social communities, incentives and prevention management, survey interviews, psychological affect and habit pattern observations - all wrapped in an engaging platform available in any smart device.

55. We solved the faith integration model by mapping spiritual reflections and faith guidance into learning corpus materials and guidebooks.

Faith-based programs can now offer a complete spiritually supportive recovery workflow. Counselors can automatically relate behavior with spiritual concepts and the YOUUniverse produces related doctrinal passages appropriate to lesson planning, tasks, goals and milestones. Spiritual assessments guide faith ladders so teaching concepts are optimized.

54. We solved the learning management integration problem by incorporating self- learning curriculum into edge devices for delivery to patients.

The YOUUniverse digital platform supports the delivery of interactive learning in a remote, in-patient or with our Digital Ward Kiosk, iOS and Android formats for home care.

53. We solved the family involvement gap by building dedicated private and social communities for concerned persons or family members.

Family and concerned persons need ways to be more involved with a supporting role. YOUUniverse enables dedicated digitally-connected portals for persons In reviewing progress, measures, experiences and expectations within private or community support groups. Case reviews, alerts and education can be digitally delivered to anyone with a smart phone or digital device.

52. We solved the problem of crisis intervention by developing an emergency pathway via patient personal devices.

High risk patients need special workflows to ensure their safety. These patients can be continuously supervised with remote diagnostics like breathalyzers and drug testing or mapped realtime with geolocation coordinates. Routing histories can help with intervention strategies to protect patients or alert providers or concerned persons of safety issue. The patient can also alert concerned persons with direct digital communication at anytime with permission.

51. We solved the problem of diagnostic testing with devices and procedures to randomly assign, track and confirm testing compliance.

The YOUUniverse allow for digital collection of facially authenticated testing with remote monitoring devices. Testing can be randomized to ensure accurate compliance.

50. We solved the problem of peer recovery optimization by engineering a call engagement platform to manage high frequency interactions over time.

Peer Recovery specialists can engage clients, collect social determinants and survey clients and have this information automatically augmented and summarized for potential intake of with continued interaction in a digital community.

49. We solved the intake prospect friction by integrating call centered front door processes that include AI augmented summation and proposed pathways for people desiring care.

Inbound calls from patient inquiries can be recorded, transcribed, assessed for care diagnoses and documented automatically with little manual effort. Survey instruments can be applied and patient risk analyses can be automated into admissions profiles. Patients can be triaged with mobile app connectivity prior to admission and intake personnel can continue to collect pre-admissions data digitally.

48. We solved the problem of complex pharmaceutical management by streamlining its workflow.

The YOUUniverse makes medication management an effortless, efficient way to manage medication and inventory for ordering, tapers, protocols, integrated COWs, CIWAs, vitals, BP, glucose, and integrated patient and/or facility inventory management and e-prescribe.

47. We solved the fee-for- service billing friction by reducing the manual steps usually required to complete a transaction.

Fee-for-service billing can be a complicated and expensive administrative burden on any back office. The YOUUniverse eliminates many of the checks and balances from older EMR platforms ensuring your revenue cycles are clean and efficient.

46. We solved the longitudinal analysis of patient performance by creating a large array view of patient and provider performance.

Patient and therapeutic alliance can be correlated to help understand its affect on patient outcome. The YOUUniverse gives you dozens of views of performance both individually and in work team performance so you'll deliver better care, service and the best patient satisfaction possible.

45. We solved the problem of summarizing a patient journey with AI augmented patient viewpoints in an “ask and receive” user interface.

Ask the YOUUniverse is a powerful data summarization tool that vastly simplifies retrieving data in a language based format. The platform consists of trained data augmented contained within a closed data repository the is HIPPA compliant and secure. The more you use it the more it thinks like you.

44. We solved the problem of delivering unique adolescent vs. adult programming, analysis and measures in the same technical platform.

The YOUUniverse alllows you to deliver both adult and adolescent treatment care using distinct survey panels and instruments designed for your audience. Now you can serve either — or both patient populations in one system.

43. We solved the problem of managing paid group or individual teletherapy to “seat” subscriber audiences.

Build paid subscribers networks for content you'd like to deliver to dedicated audiences with the YOUUniverse. Audiences can easily purchase access to your live content, webinars or training or counseling services and get access via any device.

42. We solved the problem of complex administrative controls governing access to program or data configurations for small or large multi-site, multi- jurisdictional organizations.

Managing a large multi-location, multi-state or multi-disciplined healthcare facility needs centralized administrative control where individual sites can govern their local operating data and policies. YOUUniverse has great flexibility in access, permissions, and authentication to manage a complex organization.

41. We solved the often conflicting cross-discipline acuity workflows permitting a provider to deliver and manage any type of care in a single platform.

Managing different care programs are now integrated into a unified infrastructure enabling providers to move patients, and their histories among in-patient, intensive out patient, outpatient or digital care continuums without having to re-enroll the patient.

40. We solved the patient- centric friction by architecturally organizing all care and data around the patient.

The YOUUniverse centralizes data around the patient and then places incidences of care on a longitudinal time line called Time Travel. Any care team can contribute to the care history where it is summarized via AI augmentation. Case reviewers can Ask the YOUUniverse to present patterns, suggestions for future care, social determinants and diagnostic suggestions that helps you get to a solution fast.

39. We solved the problem in alternative payment models by empowering patients to be partners in health care transformation.

Patient communication workflows keep patients informed on care coordination and patient care responsibilities, payment and how they can better participate in their own care outcome.

38. We solve the problem of reformed payment mechanisms with a relentless focus on delivery system capabilities and innovations it supports.

The YOUUniverse permits transitions along the APM pathway regardless of where a provider currently operates. We provide a pathway for CAT 1 FFS to CAT 4.

37. We solved the goal of transitioning health care payments from FFS to APMs.

The YOUUniverse fully supports the CMS APM framework with an integrated finance and delivery infrastructure. While Category 2C APMs can be the payment model for some providers, most national spending should continue moving into Categories 3 and 4 where shared savings and downside risk will exist. Cat 4, or population based payments support per member per month or comprehensive payments.

36. We solved the problem of pushing value-based incentives in reach of care teams who deliver care.

With our integrated finance capabilities tied to care team and outcome performance providers have the infrastructure they need to manage a full CAT 4 framework (e.g. global budgets or full/percent of premium payments in our integrated system).

35. We solved the payment model problem to consider quality to create real healthcare reform.

Providers are able to deliver well-coordinated, high quality, person-centered care within a defined scope of practice, with a highly integrated finance and delivery system ensuring the quality of outcome is maintained.

34. We solved the problems that motivate providers to invest in and adopt new approaches to care delivery, without subjecting them to financial and clinical risk they cannot manage.

The YOUUniverse's APM model makes it easier to motivate providers to reach CAT 4 by rewarding providers for meeting quality patient centric care goals and being compensated for offering a wider range of new services including payments for preventive health, health maintenance and health improvement services, as well as acute and chronic care services.

33. We solved the problem of APM classification when using more than one type of payment.

The YOUUniverse supports lower classifications of APM (e.g..CAT 1-3) where more than one type of payment is received. It also supports CAT 1 FFS.

32. We solved the problems for centers of excellence, accountable care organizations, and patient-centered medical homes to support the CMS APM Framework

The YOUUniverse framework permits provider and payers to realign payment incentives and care delivery to improve care quality while reducing costs.