# Process Name: Creating a Gmail and IRCTC Account

This process demonstrates the steps to create a Gmail account and then register for an IRCTC account using the newly created Gmail address. The IRCTC registration process is only partially shown due to an exception.

## List of applications

|  |  |  |
| --- | --- | --- |
| **Application Name** | **Type** | **URL** |
| Google Search | web application | https://www.google.com |
| Gmail | web application | https://mail.google.com/mail/u/0/#inbox |
| Yahoo Search | web application | https://in.search.yahoo.com |
| IRCTC Next Generation eTicketing System | web application | https://www.irctc.co.in/nget/profile/user-registration |

## List of steps

|  |  |  |
| --- | --- | --- |
| **1.0 Creating a Gmail Account** | | |
| 1.1 | Open any web browser and search for "gmail". | 00:07 |
|  |  |  |
| 1.2 | Click on the first link in the search results to go to the Gmail website. | 00:10 |
|  |  |  |
| 1.3 | Click the blue "Create an account" button. Select "For my personal use". | 00:13 |
|  |  |  |
| 1.4 | Enter your first and last name in the respective fields. | 00:20 |
|  |  |  |
| 1.5 | Select your birthday (month, day, year) and gender from the dropdown menus. | 00:28 |
|  |  |  |
| 1.6 | Choose a Gmail address. You can select from suggested options or create your own. | 00:37 |
|  |  |  |
| 1.7 | Create and confirm a strong password that meets the specified criteria (minimum length, inclusion of uppercase letters, numbers, and symbols). | 01:01 |
|  |  |  |
| 1.8 | Enter your phone number. An OTP will be sent to this number for verification. | 01:23 |
|  |  |  |
| 1.9 | Enter the received 6-digit OTP. | 01:35 |
|  |  |  |
| 1.10 | Add a recovery email address (optional). You can skip this step. | 01:54 |
|  |  |  |
| 1.11 | Review account information and click "Next". | 02:03 |
|  |  |  |
| 1.12 | Agree to Google's Privacy and Terms. | 02:20 |
|  |  |  |

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| --- | --- | --- |
| **2.0 Creating an IRCTC Account** | | |
| 2.1 | Open any web browser and search for "irctc". | 02:35 |
|  |  |  |
| 2.2 | Click on the first link in the search results to go to the IRCTC website. | 02:44 |
|  |  |  |
| 2.3 | Click the "Register" button. | 02:48 |
|  |  |  |
| 2.4 | Enter the following details in the registration form: Username, Full Name, Password (following specified guidelines), Confirm Password, Email Address (using the newly created Gmail address), Country (from a dropdown menu), and Mobile Number. | 02:52 |
|  |  |  |
| 2.5 | Enter the captcha code for security purposes. | 04:07 |
|  |  |  |
| 2.6 | Click the "Submit" button. | 04:17 |
|  |  |  |

## Exceptions

* Exception: Username Not Available

Description: The initially chosen username "Rohit" was unavailable, requiring a modified username to be used (Rohit123).

* Exception: Mobile Number Already Linked

Description: The provided mobile number was already linked to another IRCTC user, preventing account creation. The IRCTC account creation process was not completed.

## Requires Clarification

* What are the detailed password guidelines for IRCTC account creation?
* What is the next step after submitting the IRCTC registration form? What happens after the submit button is clicked?
* Are there any additional verification steps after submitting the IRCTC registration form (e.g., email verification)?
* What specific error message is returned when the mobile number is already linked? How is this exception handled/resolved for the user?
* The video cuts off before the process is fully demonstrated. Can we get a recording of a successful IRCTC account creation?