# Shubham Mali

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Hello there! I'm Shubham, a 23-year-old on an exhilarating journey to discover the many facets of life, profession, and self.

I'm proud to say that I earned my Electronics Engineering degree in 2021, but that's just the beginning of my story. I believe in taking charge of my own destiny and embracing all the unexpected twists and turns that life brings.

During my time in engineering, I discovered a deep passion for theater arts. It's a world where creativity has no limits, and I've come to see life itself as a grand stage. I'm determined to play my part in life to the fullest.

After graduation, I decided to dive into the world of Full-Stack Web Development through an internship. This experience allowed me to nurture my technical skills while also feeding my love for innovation and problem-solving.  $\blacksquare$ 

To further expand my horizons, I ventured into the experiential travel industry. It's been an incredible journey, taking me from the busy streets of cities to the peaceful beauty of natural landscapes. I've had the privilege of exploring diverse cultures and creating unforgettable travel experiences.

If you're curious, I invite you to join me on this thrilling journey of self-discovery. Here, I'm combining the artistry of theater, the precision of technology, and my wanderlust for travel. Together, let's redefine success on our own terms and inspire each other to navigate the exciting maze of life with enthusiasm and curiosity.

# Work Experience

# **Operations Manager**

STRODE EXPERIENCES - Pune, Maharashtra March 2023 to August 2023

Strode is a travel tech platform, that promotes slow traveling, and lets the world experience the true meaning of traveling, also adds an income arm to the hospitality institutes apart from food & beverage and accommodations, by being an external experience partner.

Strode has also built the world's first smart and interactive traveler Ebikes pre-loaded with self-guided experiences. They offer a range of experiential tours and activities using their powerful content and infotainment, headquartered in California with an active presence across Asia & Europe

#### Work involved:

- 1. Travel Desk Management Managing Experience desk operations at partner properties
- 2. Experience Operations Manage the on-field operations and take charge of the Ebike hub placed at every property

- 3. Customer Success Manage customer satisfaction scores and engagement to the best possible standards.
- 4. Reporting and Data Maintaining data and records pertaining to daily operations and reporting, Hotel occupancy, inquiries, experiences served, developing business at nearby network properties, and inventory management.

# **Research Analyst**

Contexio - Navi Mumbai, Maharashtra August 2021 to March 2022

### Education

# **Bachelor's degree in Electronics Engineering**

University of Mumbai - Navi Mumbai, Maharashtra August 2017 to June 2021

#### 12th Pass

Shivaji University - Kolhapur, Maharashtra March 2016 to May 2017

# Skills / IT Skills

- Teaching experience (1 year)
- Web development (Less than 1 year)
- Operations management (Less than 1 year)
- Filming (1 year)
- Creative writing
- Management
- · Communication skills
- · Project management
- Power BI (Less than 1 year)

# Languages

- English Fluent
- Hindi Expert
- · Marathi Native

# Certifications and Licenses

# Full Stack Web Development (MERN Stack)

Present

Demonstrated proficiency in creating responsive web projects while integrating APIs, such as the Weather API, to display real-time weather reports based on the user's location.

• Assisted my colleagues in resolving their uncertainties, which resulted in the promotion of a positive and beneficial learning atmosphere.

# NGO, Non-Profit / Student Organizations

#### Volunteer

January 2021 to Present

Working with Aashna Cares had a different perspective on my life!

Activities I did with Aashna Cares are:

- 1. Teaching orphanage kids of the Sadh Foundation
- 2. Volunteered in a project named 'Mission Pakhi' where we attempted to end the menstrual shame within people of rural areas and inspired them to talk about their problems freely.