Shubham Agdari

Sr. Analyst

Dynamic engineering professional with a Bachelor of Engineering degree, well-versed in Full Stack Development, actively seeking opportunities to apply and enhance my skills.v

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WORK EXPERIENCE

Sr Analyst
Capgemini

04/2023 - Present   Pune

Achievements/Tasks

- RDS : Experienced Remote Desktop Support Specialist with a strong background in IT troubleshooting and customer service. Proficient in diagnosing and resolving technical issues remotely, ensuring seamless operations for end-users
- Resolving customers issue by taking remote session and creating a KB for the new issues so L1 team can resolve it by themselves
- Determinign route cause of repetative issue faced by users Pune

Analyst
Capgemini

08/2021 - 04/2023   Mumbai

Achievements/Tasks

- RDS : Remote Desktop Support

EDUCATION

GH Raisoni College of Engineering
Institution/Place of Education

08/2017 - 2021   Nagpur

BE

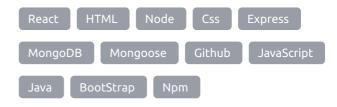- Electronics & Tellecommunication

HSC
Vidya Niketan Jr. College

2015 - 2016   Chandrapur

Courses

- Computer Science

SKILLS

React   HTML   Node   Css   Express

MongoDB   Mongoose   Github   JavaScript

Java   BootStrap   Npm

PERSONAL PROJECTS

ALCAZAR WEBSITE (08/2023 - 08/2023)

- Designed and developed a dynamic user-specific travel website using HTML, JavaScript, CSS, and Bootstrap. The website features an engaging home page, an interactive exploration section for discovering destinations, a user-friendly booking interface, a wishlist feature for saving preferred options, and a personal booking management page. This project demonstrates proficiency in web development, front-end technologies, and a commitment to creating user-centric digital experiences.

HONEYSTORE (09/2023 - 09/2023)

- Developed a responsive e-commerce website using React, featuring a user-friendly interface with essential components such as login authentication, a dynamic homepage, product catalog, shopping cart functionality. Employed CSS for design customization to create an engaging and visually appealing online store specializing in honey products. This project highlights proficiency in front-end development, React, and a commitment to delivering a seamless shopping experience to users.

LANGUAGES

Hindi
Native or Bilingual Proficiency

English
Full Professional Proficiency

Marathi
Limited Working Proficiency

INTERESTS

Nextjs   TypeScript