Name: Shubham A. Jaiswal

Mobile. No: +91 9920243830

Email: shubhamjaiswal3417@gmail.com

Portfolio: https://shubham2873.github.io/My-Personal-Portfolio-Website/

LinkedIn: https://linkedin.com/in/shubham-jaiswal-bba774134

GitHub: https://www.github.com/shubham2873

PROFESSIONAL SUMMARY

- Around **2 years** of professional **experience** at Product based organization mainly focused on Payment & Card industry as a **System Analyst**.
- Research reported issues to find resolution through **log analysis**, **knowledge base searches**, and **peer collaboration**.
- Strong **analytical**, **problem-solving skills**; Ability to **prioritize** and **effectively execute** tasks while **maintaining accuracy** and **attention to details**.
- Team Player with **Excellent communication**, soft skills & interpersonal skills.
- Demonstrateability to communicate effectively with **both technical and non-technical** individuals.
- Adaptability and ability to **work under pressure**.
- Ability to **write documentation** for internal and external **customers facing Knowledge Base Articles.**
- Ability to work effectively in a **dynamic highly visible environment** & **interact with all levels of management** across interdepartmental functions and requirements.

EDUCATIONAL SUMMARY

Qualification	University/ Institution	Year	Marks
B.E. (I.T)	D Y Patil Institute of Engineering and Technology (Talegaon, Pune University)	2021	**7.98 CGPA**
HSC	Durgadevi Saraf Junior College (Maharashtra Board), (Malad, Mumbai)	2017	**60.15 %**
SSC	Children Public High School (Maharashtra Board), (Goregaon, Mumbai)	2015	**71.20%**

TECHNICAL SKILLS

Operating Systems	Windows, Linux (Cent OS 6,7)
Programming Languages	Python, Java
Databases	MySQL, Oracle
Reporting Tool	Libre-Office, MS Excel and Power Point, StorePlace™
Tools/IDE's	Putty, Graylog, Jupyter Notebook, Pycharm
Data Visualization Tool	MS Excel, Tableau

EXPERIENCE	
Aurus Inc.	**From Aug'23, 2021 to till date**
Project	AurusPay ® - A fifth generation Semi-Integrated Payment Solution
Project Description	**AurusPay is a "PCI-DSS v 3.0"," PA –DSS v 3.0" certified platform**, removes the burden of managing the complexity of payments. This "fifth generation" semi-integrated payment platform, manages the US EMV certifications, has patented technology which removes the **"POS out of PCI scope"** plus provides the Single platform for Payments Innovation - with an **Omni Channel customer experience** focus and complete payments manageability through one vendor. **Providing payment solutions** to various verticals like **retailers, Grocery, Health & beauty, Fine dining, etc** and POS Solution Providers like **PCMS, Xenia, KWI, NCR, Toshiba, Fujitsu, Aptos, Shortcuts etc** in many different retail verticals. **Processing more than 16mn txn/day**, over **200k Lanes** in 22+ countries, covering 12%of Mall Brands. It has the highest **capacity of 4100+ TPS**. - Having **65+ extensive list of leading payment processors** certification in the US, Canada, Europe, Latin America and Asia. **Roles and Responsibilities:** - Research reported issues to find resolution through **log analysis**, **knowledgebase searches**, and **peer collaboration**. **Log Analysis Includes:** - AESDK - CCT / Pin-Pad (Verifone VX/MX /Ingenico) - Aurus-Host - Work closely with product management team to **provide customer feedback** and **assist in product direction**. - Incident management and problem management **join Bridge lines; provide timely updates, troubleshooting production issues**. - Maintain **ownership of customer reported issues** until resolved. **Escalating issues** to Product Development, Product management and/or operations team and **managing their resolution**. **Working with Account manager's** of various payment processors likeTSYS, Capital one, Alliance data, World pay, First data, AMEX, PayPal,Elavon, Chase Payment Tech, etc. in order **to raise issues from their end, until it is resolved**. - Knowledge of major transport protocols: **Responsible for translations of various files** like AMEX ,PayPal, JP Morgan, TSYS, etc. to Clients environment which converts PAN to KI, over FTP, SFTP and other SSH

	connectivity tools using putty.
	✓ **Proactive Monitoring.**
	Data Analysis Includes:
	• Decline Transaction Analysis
	• In-Store / Digital Log Analysis
	• Key Exchange Analysis
	• System Management Alert Analysis
	✓ **Dashboard designing** with large data volume **from data sources** that **empowers decision makers**.
	✓ **Data Analysis** done using **large data set** and **make visualize** for clients to **predict insights**.
	✓ **Communicate analysis** effectively to **internal teams and clients**.

PROJECT DETAILS

- **Cross-Platform Development for an Online Food Delivery Application (Flutter):** This application is made with Flutter and can run on any platform like web, iOS and Android. With this app user can orderfood like Swiggy, Zomato, etc.

- **Published Paper:**
  Title: Cross – Platform Development for an Online Food DeliveryApplication
  Date Published: June 2021
  Link: https://www.jetir.org/papers/JETIR2106322.pdf

CERTIFICATIONS DETAILS

- Python 101 for Data Science | IBM Developer Skills Network
- Python for Everybody | Coursera
- Artificial Intelligence (AI) | NASSCOM Future Skills
- Internship in Node.js Essentials | Codemithra Ethnus
- Awarded as the Trophy Winner of Blind Coding Competition in 3rd year engineering college.
- Ethical Hacking Workshop
- Cross Platform Mobile App Development Workshop | Microsoft
- Quiz competition on IOT from College of Engineering, Nashik
- Quiz competition on Python Programming Language from PCCOE, Nigdi

PERSONAL DETAILS

Name	Shubham Ashok Jaiswal
Sex	Male
Date of Birth	2nd-Sept-1998
Marital Status	Single
Contact No	+91- 9920243830
Strengths	Positive attitude, Quick learning capability, Excellent Communication Skills, Good Listener, Punctuality, Motivated and dedication.
Languages Known	English, Hindi, Marathi
Hobbies	Listening to music, Badminton, trekking, swimming
Permanen tAddress	Goregaon West, Mumbai 400104

Declaration: I hereby declare that above information is correct to the best of my knowledge and belief.