

Name: Shubham A. Jaiswal

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Portfolio: <https://shubham2873.github.io/My-Personal-Portfolio-Website/>

PROFESSIONAL SUMMARY

- Around 2 years of professional experience at Product based organization mainly focused on Payment & Card industry as a System Analyst.
- Research reported issues to find resolution through log analysis, problem replication, knowledgebase searches, and peer collaboration.
- Strong analytical, problem-solving skills; Ability to prioritize and effectively execute tasks while maintaining accuracy and attention to detail.
- Team Player with Excellent communication, soft skills & interpersonal skills. Demonstrate ability to communicate effectively with both technical and non-technical individuals.
- Adaptability and ability to work under pressure.
- Ability to write documentation for internal and external customer facing Knowledge Base Articles
- Ability to work effectively in a dynamic highly visible environment & interact with all levels of management across interdepartmental functions and requirements.
- SQL skills with knowledge of RDBMS concepts.

EDUCATIONAL SUMMARY

Qualification	University/ Institution	Year	Marks
B.E. (I.T)	D Y Patil Institute of Engineering and Technology (Pune University)	2021	7.98 CGPA
HSC	Durgadevi Saraf Junior College (Maharashtra Board)	2017	60.15 %
SSC	Children Public High School (Maharashtra Board)	2015	71.20%

TECHNICAL SKILLS

Operating Systems	Linux (Cent OS 6,7)
Languages	Python, Java
Databases	MySQL, Oracle
Reporting Tool	Libre-Office, MS Excel and Power Point, StorePlace™
Tools/IDE's	Putty, Graylog

EXPERIENCE

Aurus Inc.

From Aug'23 to till date

Project	AurusPay [®] - A fifth generation Semi-Integrated Payment Solution
Project Description	<ul style="list-style-type: none">• AurusPay is a "PCI-DSS v 3.0"," PA –DSS v 3.0" certified platform, removes the burden of managing the complexity of payments. This "fifth generation" semi-integrated payment platform, manages the US EMV certifications, has patented technology which removes the "POS out of PCI scope" plus provides the Single platform for Payments Innovation - with an Omni Channel customer experience focus and complete payments manageability through one vendor.• Providing payment solutions to various verticals like retailers, Grocery, Health & beauty, Fine dining, etc and POS Solution Providers like PCMS, Xenia, KWI, NCR, Toshiba, Fujitsu, Aptos, Shortcuts etc in many different retail verticals.• Processing 16mn txn/day, over 200k Lanes in 22+ countries, covering 12% of Mall Brands. It has the highest capacity of 4100+ TPS.• Having 65+ extensive list of leading payment processors certification in the US, Canada, Europe, Latin America and Asia. <p>Roles and Responsibilities:</p> <ul style="list-style-type: none">✓ Research reported issues to find resolution through log analysis, problem replication, knowledgebase searches, and peer collaboration. <p><u>Log Analysis Includes:</u></p> <ul style="list-style-type: none">• AESDK• CCT / Pin-Pad (Verifone VX/MX /Ingenico)• Aurus-Host <ul style="list-style-type: none">✓ Work closely with product management team to provide customer feedback and assist in product direction.✓ Incident management and problem management join Bridge lines; provide timely updates, troubleshooting production issues.✓ Maintain ownership of customer reported issues until resolved.✓ Escalating issues to Product Development, Product management and/or operations team and managing their resolution.✓ Working with Account manager's of various payment processors like TSYS, Capital one, Alliance data, World pay, First data, AMEX, PayPal, Elavon, Chase Payment Tech, etc. in order to raise issues from their end, until it is resolved.✓ Knowledge of major transport protocols: Responsible for translations of various files like AMEX ,PayPal, JP Morgan, TSYS, etc. to Clients environment which converts PAN to KI, over FTP, SFTP and other SSH

	<p>connectivity tools using putty.</p> <p>✓ Proactive Monitoring.</p> <p><u>Data Analysis Includes:</u></p> <ul style="list-style-type: none"> • Decline Transaction Analysis • In-Store / Digital Log Analysis • Key Exchange Analysis • System Management Alert Analysis <p>✓ Dashboard designing with large data volume from data sources that empowers decision makers.</p> <p>✓ Data Analysis done using large data set and make visualize for clients to predict insights.</p> <p>✓ Communicate analysis effectively to internal teams and clients.</p>
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PROJECT DETAILS

- **Cross-Platform Development for an Online Food Delivery Application (Flutter):**

This application is made with Flutter and can run on any platform like web, iOS and Android. With this app user can order food like Swiggy, Zomato, etc.

- **Published Paper:**

Title: Cross – Platform Development for an Online Food Delivery Application

Date Published: June 2021

Link: <https://www.jetir.org/papers/JETIR2106322.pdf>

PERSONAL DETAILS

Name	Shubham Ashok Jaiswal
Sex	Male
Date of Birth	2nd-Sept-1998
Marital Status	Single
Contact No	+91- 9920243830
Strengths	Positive attitude, Quick learning capability, Punctuality and dedication.
Languages Known	English, Hindi, Marathi
Hobbies	Listening to music, Hiking, Table tennis, trekking & Cycling.
Permanent Address	Goregaon West, Mumbai 400104

Declaration: I hereby declare that above information is correct to the best of my knowledge and belief.