

Sabeeha Hafejee

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Work Experience

Production Operative and customer service

Nuhr home - Blackburn

November 2021 to Present

Working at nuhr home I am responsible for part of the production of the products sold and also carry out various customer service roles such as answering calls, replying to customer queries and complaints on email, as well as dealing with customers face to face in store.

Nuhr home is primarily an online business which requires me to have a good adequate knowledge of the online e-commerce sector and social media platforms. During my time with nuhr home I have created social media content, written blog posts and listed products on platforms such as Etsy.

Working at next and nuhr home have given me a wide range of skills in the customer service sector both online and in store and I am keen to further develop my skills around the online platforms.

Sales Assistant

NEXT RETAIL Plc - Blackburn

September 2019 to Present

Till trained

delivery and stock room duties

Customer service skills

Online customer service experience

Social media experience

Digital marketing experience

sales/delivery assistant

Next Retail Ltd - Blackburn

August 2019 to Present

I currently work at next as a sales/ delivery assistant, my daily tasks are to handle stock coming into the store and process them out to the shop floor in a timely manner.

temp employee during sales period at New Look retail

Blackburn the Mall

December 2015 to January 2016

temp employee during the sales period at next retail

March 2015 to March 2015

Townsmoore.

temp employee during the sales period at next retail

December 2013 to December 2013

Townsmoore.

temp employee during the sales period at next retail

December 2012 to December 2012

Townsmoore.

temp employee during the sales period at next retail

June 2009 to June 2009

Townsmoore.

Education

THE OPEN UNIVERSITY

2013 to Present

NVQ level 2 in Child Development

BLACKBURN COLLEGE

2006 to 2010

GCSE

BEARWOOD HUMANITIES COLLEGE

2003 to 2006

Skills

- CONFIDENT (Less than 1 year)
- CUSTOMER SERVICE (Less than 1 year)
- RECEPTIONIST (Less than 1 year)
- RETAIL SALES (Less than 1 year)
- STRONG COMMUNICATION SKILLS (Less than 1 year)
- Warehouse Experience
- Picking and Packing
- Shipping & Receiving
- Forklift
- Writing skills
- Content creation
- Customer service

Additional Information

Key Skills

- Confident working with vulnerable people
- Excellent Team worker
- Great coordinator

- Strong communication skills
- Experience of customer service
- Effective at self-time management
- Computer skills