

MOHAMMED SAFIULLAH

(Data Analyst / Junior Operations Analyst)

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EDUCATION

- **Master's Degree (MSc) in Big Data Analytics** **01/2022 – 05/2023**
 - Edge Hill University, **2:1**, Liverpool, UK.

FUNCTIONAL AREAS

- Data Analysis
- Data Science
- Data Warehousing
- Business Intelligence
- ETL (Extract, Transform, Load)
- Stakeholder Management

TECHNICAL SKILLS

- **Advanced MS Excel** – Pivot Tables, Pivot Charts, look ups, VLookup, Xlookup, Power Query
- **Power BI** – Power BI Reports, Power BI Dashboards, Power BI Service, Power Query Editor, Data Modelling, DAX Language, ETL, Row Level Security (RLS)
- **SQL** – SQL Server, relational databases, Data Querying, Data Retrieval, Data Manipulation, JOIN Operations, Data Warehouse, SSIS
- **Python** – Pandas, NumPy, Scikit learn, Data Cleaning, Data Science, machine learning, Jupyter Notebook
- **Others** – CRM Systems

PROFESSIONAL EXPERIENCE

INNO INFOTECH, Manchester, UK

- **DATA ANALYST** **09/2022– Present**
 - Designed and Developed **3+ tailored reports** for different clients including managing all aspects from gathering requirements, automation of reports and dashboards to making key decisions.
 - Conducted ETL (Extract Transform Load) operations on large data sets to ensure data quality, accuracy, and reliability, leading to a **25%** reduction in redundant data and its cleansing.
 - Implemented robust security measures through RLS allowing professionals at different hierarchy levels to access the reports, benefiting more than **10+** individuals and ensuring data integrity and sensitive information protection.
 - Published reports to Power BI Service, enhancing accessibility and resulting in an **80%** increase in stakeholder engagement.

PRIVATE, Manchester, UK

- **SHIFT SUPERVISOR** **01/2022 – 08/2022**
 - Managed a team of 5 to boost customer satisfaction by **10%** through exceptional communication skills, customer service and quality controls checks.
 - Oversaw team training, leading to a **15%** reduction in order processing times and improved operational efficiency.
 - Strategically implemented measures to reduce wastage by **40%** through problem-solving skills, effectively minimizing production costs and optimizing resource utilization.
 - Achieved **30%** faster completion of tasks through time management and effective planning and tasks delegation.

TRAININGS AND CERTIFICATIONS

- [Tableau Fundamentals](#) | [Tableau](#)
- SQL Essentials | LinkedIn Learning
- Data Analysis with Excel | Edx.org
- Azure Data Fundamentals | Microsoft