

Ryan Bibby

Rishton

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I am a consistently hands on, hardworking and productive team player; I am motivated, versatile and resourceful, always working to high standards. I can deal with problems efficiently and solve them using my own initiative. I enjoy a challenge and I am always looking to learn and develop new skills.

Work Experience

Customer Service Advisor

EE - Accrington

May 2023 to January 2024

I was guiding customers through their EE journey, immersing them in our brand and always delivering the very best service, answering customer enquiries and resolve customer issues in an efficient and timely manner. This may include providing information about products and services, taking orders, processing payments, addressing complaints, and troubleshooting technical issues.

Kiln Operator

Shaws of Darwen - Darwen

July 2022 to November 2022

- i worked on a team and had to make sure communication was on point
- attention to detail was important as we were making sure the product had no major problems
- on a kiln there were often multiple jobs to do at once so multi tasking was an important skill to have
- there were lots of dangerous machines around so safety and awareness of your surroundings was very important

Social Media Content Creator

Blackburn Youth Zone - Blackburn

December 2021 to April 2022

i design and make social media posts/posters that go on the youth zones social media
i also design what ever they need me too
i also do photography for them on certain days or events, or even regular sessions
i have also edited videos and made customer satisfaction surveys

Customer Service Assistant

Home Bargains - Blackburn

May 2021 to May 2021

Events Assistant

Hynburn leisure - Accrington

September 2019 to March 2020

Duties Included

- Team player

- Bar work
- Adhering to Health and Safety Regulations
- Setting up/clearing away the function rooms
- Assisting during events
- Customer service

Education

Diploma of Higher Education in Art, Design and Media

Blackburn College - Blackburn

September 2019 to August 2020

Skills

- The ability to work quickly and to tight deadlines
- Motivated
- Friendly and approachable
- Excellent communication and interpersonal skills
- Ability to work under pressure and to tight deadlines
- Flexible
- Strong time-management skills
- Attention to detail
- Social Media Management
- Warehouse experience (Less than 1 year)
- Hospitality (Less than 1 year)
- Bartending (Less than 1 year)
- Customer service (1 year)
- Communication Skills