

# Stephanie Hardie

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My name is Stephanie Hardie and I am a 21 year-old aspiring graphic designer; I have finished my foundation course at Leeds City University in graphic design and illustration and I am eager to start my career off in the right direction. I know that I have lots to learn and I can not express how excited I truly am for my next steps I have always wanted to go into design and since COVID hit us in 2020 I have gone digital working on my skills and knowledge of both illustration and also the aspects of marketing. I have always been an aspiring artist since I was young I have mastered many different types of art throughout my personal and educational journeys.

I have many different passions outside of design including my tropical fish collection which I am currently in the making of turning into a small business selling fish-themed and inspired prints, I am a very active person I enjoy walking and roller skating.

I would say that my strengths are, my ability to organize and make lists and prioritise my time I am a very organized individual always thinking ahead. I love to work both independently and as a team, I find myself always looking for ways to keep on my toes I love a challenge and I pride myself in my attention to detail. Contamination is important especially when working with clients I have excellent communication skills following my many years working in customer-facing roles.

## Personal Details

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**Driver's License:** Cars

**Eligible to work in the UK:** Yes

**Highest Level of Education:** Certificate of Higher Education

## Work Experience

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### Customer Service Advisor

Jaguar Land Rover - Settle and Ribblesbank

November 2023 to Present

### Barista Maestro

Costa Coffee - Kendal

May 2023 to November 2023

- Made and served drinks at high volume with speed and quality
- Warmly greeting customers and maintaining friendly conversations with regulars

### Cafe Assistant

Busy vs lounge - Selby

September 2022 to April 2023

- Making food and drinks to the best quality

- Serving customers with high customer service standards
- Preparation of food for the next day
- Cleaning duties
- Handling payment and till systems

### **restaurant manager**

Mr C fish and chips - Selby

November 2021 to October 2022

- Preparation of food and drinks in a timely manner
- Opening and closing of the restaurant area
- Communication with both sides of the shop to ensure food is served correctly

## Education

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### **Foundation degree in graphic design and illustration in graphic design**

University center

September 2021 to May 2023

### **diploma in textiles in textiles**

Leeds city college

September 2019 to June 2021

### **GCSES in 4 and higher**

Brayton Academy - Selby

September 2014 to June 2019

## Skills

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- Planning and preparing
- Use of digital software for example, procreate and adobe software
- I have lots of general knowledge around computers (e.g troubleshooting problems and windows 11)
- Problem solving
- Fast thinking
- Very aspirational
- People skills and the ability to conduct myself in a professional manner
- Customer Service

## Certifications and Licenses

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### **Driving Licence**

March 2023 to Present