

Charlotte Griffin

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Although I have been out of work for a few months as i have been caring for my mother I am keen to get back into work and continue expanding my experience. I am a hard working and flexible individual who has hands on experience in a customer facing environment.

Confident in upselling products and dealing with customer queries in a professional and timely manner.

A quick learner and keen to work hard to progress within a customer facing role.

Work Experience

Store Assistant

Savers Health and Beauty - Lytham St. Annes
February 2022 to April 2022

Working on the tills at a fast pace while making sure customers are happy and upselling our products that are on promotion. Restocking the shop floor after deliveries and keeping the shop floor and the draws tidy throughout the day. Helping customers with any questions or queries they may have.

Ice Cream Server

St. Anne's
July 2019 to September 2019

I scooped and served ice creams to customers, I also handled the money by taking payments from customers and giving them change from my money bag. I made sure that the work area was kept clean, working in line with good hygiene rules and regulations. I had to work at a fast pace as i was serving long queues of customers everyday.

Education

GCSE

Carrhill high school - Kirkham
September 2014 to June 2019

Skills

- Customer Service (Less than 1 year)
- Flexibility
- Teamwork
- Creativity
- Retail
- Customer Service

- Sales
- Cash Handling