

GEOFF FARRAND

Sales and Delivery Driver

📞 07795664164

🔗 LinkedIn/Portfolio

✉️ geoff.farrand@gmail.com

📍 Rishton

GF

EXPERIENCE

General Labourer

Priestly Shoe factory

📅 06/1986 - 02/1990 📍 Great Harwood

- General labourer

General Labourer

Wills Fabrics

📅 02/1990 - 08/1994 📍 Oswaldtwistle

- General labourer

General Labourer

Wills Fabrics

📅 06/1996 - 06/1998 📍 Oswaldtwistle

- General labourer

Fabric cutter/Warehouse

Hall and Letts

📅 06/1998 - 10/2003 📍 Blackburn

- Cutting Machine Operator/Warehouse

Storeman

Barrett's Shoe Shop

📅 10/2003 - 04/2004 📍 Newcastle Upon Tyne

- General Storeroom management

Customer Service Advisor

BT Call Centre

📅 04/2004 - 03/2014 📍 Longbenton

- Worked on Broadband Technical Helpdesk
- Worked on Disco (Discovery Desk) trialling new procedures
- Worked on BB Priority Complaints
- Worked on TMC Trials Team trialling new products

Customer Service Advisor

Eon Call Centre

📅 04/2014 - 11/2014 📍 Bolton

- Customer Service in Home Moves

Customer Service Advisor

BT Call Centre

📅 12/2014 - 11/2015 📍 Accrington

- Customer Service in Order Management

Customer Service Advisor

Bensons For Beds Call Centre

📅 11/2015 - 03/2018 📍 Huncoat

- Customer Service dealing with customers queries

SUMMARY

I am trustworthy, honest, reliable and a good timekeeper who is willing to learn new skills. I have a car so can travel and have no penalties on my licence. I have computer knowledge with Windows, Excel, Word and also specific company software. I am used to dealing with the general public both face to face and over the phone and also social media platforms. I always work to the best of my abilities, following company policies and procedures.

SKILLS

EXCEL

Gps

HelpDesk

Microsoft Office

Windows

EXPERIENCE

Sales and Delivery Driver

Ringtons

📅 03/2018 - Present • 📍 Haslingden

- Door to door delivery service and sales
- Utilise hand-held devices to capture, document and communicate proof of delivery
- Handle money and cashing up
- Load and unload van
- Stock take
- Van checks
- Adhere strictly to policies and procedures for continued company compliance
- Multidrop delivery

EDUCATION

CSEs

Norden County High School

📅 09/1981 - 06/1986

Certificate of achievement in Computing

Bolton Institute

📅 08/1994 - 06/1996