

Mackenzie Blackstone

71 Elizabeth Road Haydock WA11 0PR

N.I Number : PJ 76 81 54 C

16/03/2004

Mobile: 07729 814680

Email: kenzieblackstone@icloud.com

Personal Profile Statement

My name is Mackenzie Blackstone and I have recently turned 19 and I am looking to further myself in the world of work. I am a very motivated, adaptable and responsible individual and I am currently working as a crew trainer at McDonalds. I am looking to enter the business world as I previously worked a year at speedy services as a hire controller specialising in sales and providing the best customer service to avoid any mistakes or issues for customers and unfortunately had to leave this role due to college.

I am looking to be part of a homegrown workforce to learn and develop new skills and to work as part of a team to provide the best outcome for the customers and staff. I am invested into making a career for myself and am willing to put the work in to achieve this and believe this area will open up many opportunities and potential for future career progression.

Education

Maths – Grade 5

English – Grade 5

Science – Grade 4

Drama – Merit 2

PE – Merit 2

History – Grade 4

Art – Grade 4

Beauty Therapy Lvl2 – Merit 2

Skills

Filing and data archiving

Excellent communication skills

Database management

Excellent planner and coordinator

Great team working

Organisation

Strong decision maker

Employment History

Tanning Consultant 03/01/20 – 15/07/21

Sun shack

Employer - Lisa Wilkinson 07939 221438

Within this job role I was responsible for booking in customers, taking payments, selling and advising customer product purchases, general reception duties and maintaining a high level of cleanliness and upholding health and safety regulations. Left this role due to needing to study for GCSE.

Hire Controller 05/08/21 – 19/07/22

Speedy Services

Employer – Dawn Hollingsworth 07709 399602

Within this job role I worked as a hire controller so my duties were answering and responding to phone calls and emails with customers providing the best service I can selling and advising product hires, and with any issues finding the most effective resolution. Also making sure equipment is being used safely.

Crew Trainer 07/08/22 - Current

McDonald's

Employer – John DiLorenzo

Within this job the main focus is to provide fast and friendly service to customers and work as a team to achieve this. Whilst also keeping up the hygiene in the store at all times and taking the responsibilities to open and close the store.

Volunteering

British Heart Foundation

I also volunteer for the British heart foundation working to raise money for this cause. Involving myself in fundraising walks and runs every year with my family.