
Jodie Brighty

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Personal Profile

As an accomplished operations leader with a decade of experience in a growing company, I have honed my expertise in operational excellence and I'm eager to further elevate my skill set to propel my career trajectory. My proficiency in driving performance optimisation and process enhancement is underpinned by a proven track record of delivering measurable results.

My core competencies include project management, budgeting, strategic planning and cross functional team collaboration, which enables me to address the unique challenges and priorities of the target role effectively. I am deeply committed to creating value in my role, relentlessly pursuing continuous improvement in all operational aspects and adapting swiftly to the evolving business landscape.

This dedication extends to my team, whom I am passionate about mentoring and empowering to excel in their respective roles. Through effective communication and a focus on problem-solving, I have successfully navigated complex challenges and driven team performance improvements.

Sustainability is a key driver of my success, as I consistently seek innovative solutions to minimise the environmental impact whilst maintaining a sharp focus on balancing profitability and corporate responsibility.

My experience has underscored the importance of resource allocation, dedication and creativity in achieving our objectives and surpassing them. As a versatile, results-driven operations lead I am well positioned to make a significant and lasting impact on any organisation that values performance excellence and sustainable growth.

Experience

Inkthreadable LTD - Operations Director - June 2021 - Present

Currently, I work at a high level to continuously improve operational efficiency with cost reduction being a high priority to ensure operations remain within budget and promote profitability. I oversee all operational strategies to ensure they are in-line to align with company goals and report to the Managing Directors the flow of operation. This includes: production planning, purchasing, distribution, hiring and supply chains. A regular part of my job is to collect, analyse and evaluate data to ensure overall company performance is at the highest level.

Inkthreadable LTD - Production Manager - September 2016-June 2021.

During my time as a production manager I managed the production line on the floor directly. This was when I started to work on purchasing and supply chain management to aid the company's rapid growth. Within this role, I really worked to hone on my skills and enhance my strong management skills and the attributes required to be an effective and motivational leader. Working directly alongside my team allowed me to experience and discuss their frustrations, ideas for change and improvement, and execute them in the working environment.

This role really gave me the opportunity to realise my passion for operations and how things work: analysing, understanding and improving processes.

Inkthreadable LTD - Production Operative - September 2013 - September 2016

I started out at the company when there were 4 staff members, including the two owners. I worked in each department; often multitasking through large workloads. I always strived to be a high achiever on output to surpass my KPIs to ensure company SLA was always met. During this time I offered my suggestions for process improvements and was granted to take charge to help start changing up the production process from an operator level.

Education

University of Central Lancashire, Preston - Undergraduate Degree.

Bachelor of Science (BSC), Forensic Science and Criminal Investigation

Cardinal Newman College, Preston - A-Levels

Chemistry, Biology, Psychology.

Professional Achievements.

- Continuous improvement of production process and workflow to increase productivity, reduce costings through saved man power and reduction rate. Over the course of 12 months when implementing lean manufacturing into the business we achieved a 50% reduction in waste. Improved efficiencies through removal of waste saw us able to remove multi-shift operations to single shift operations with increased output.
- Conducted regular performance reviews with my team to celebrate achievements and highlight areas for additional training to advance staff. During these reviews I saw an opportunity to promote a 'Senior Operative' team on the production floor to mentor into supervisor levels within their roles.

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- Collaborated on a sustainability project with other Directors to improve the sustainability of production processes. We designed and moved to a digital order system saving 8 tonnes of paper per year, and moved the company to completely plastic free during the production process.
 - Introduced lean manufacturing to the Operations in order to reduce waste in all aspects as much as possible.
 - Research into latest technologies to advance the products to highest standards whilst saving money and improving efficiencies.
 - During COVID-19 Pandemic; due to a supply chain fall down I planned and executed a new system to reduce the impact of this onto the business whilst managing to navigate my team through the beginnings of lockdown and restrictions. This was a quick turnaround to prevent the business from having to close during the lockdown time. I designed a warehousing system to hold blank inventories on shelf that integrated seamlessly with our digital workflows to remove the reliance on daily supplier deliveries.
 - Company changes saw a huge growth in revenue and order volume during this time as we managed to remain open; with this came the complexities of social distancing and safety within the workplace. A decision was made for us to move premises to accommodate the growth in terms of machinery and staff. My role was to plan the move for the production floor and re-design a new layout for the new premises.
 - When moving to Director position I started to run enhanced training and improved, strict maintenance procedures with machine operators to reduce the amount of machine downtime we had in the business. This is currently at a 16% reduction.
 - Managed teams of 20-30 people with additional increase during peak periods.

Skills

- Enhanced research and analytical skills. I think with a logical approach approach problems, projects and such with an open and strategic mind in order to ensure the best course of action moving forward. This allows me to identify projects and work to deliver them.
- Self motivated and ambitious. I receive criticism and advice well and use these to further enhance my knowledge and skill set to stay ahead.
- Highly developed people skills. Through years of management experience I am confident in managing and also working well within a team. I'm able to communicate effectively and confidently to large and small groups of people; whether that be the internal team or external people such as clients.
- Computer literate with great skills in Word, Excel and Presentation.

Awards

Lean Six-Sigma - Green Belt

Lean Six-Sigma - Yellow Belt

QNUK Level 3 in First aid at work.