

# LOUKIA MICHAELIDOU

+447444302176 | loukiamichaelidou19@gmail.com | Manchester, United Kingdom, M14 5TE  
www.linkedin.com/in/loukiamichaelidou

## SUMMARY

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Motivated organisational psychology student with a strong foundation in psychological theory and research methodologies. I'm eager to apply my knowledge to address real-world challenges faced by organisations. I'm actively seeking opportunities to contribute to meaningful projects, collaborate with like-minded professionals, and expand my practical skills in organisational psychology.

## EDUCATION

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University of Manchester | Manchester, United Kingdom  
**MSc Organisational Psychology**

2023-2024

- Lead Student Representative
- BPS Graduate Member (GMBPsS)
- Behavioural Mock Assessment Centre Rater
- To be awarded: Stellify Award (June/July 2024)
- Modules: Personnel Selection & Assessment, Research Skills for Professional Practice 1 & 2, Relationships at Work, Managing People and Organisation, Work Design, Performance and Wellbeing, Training, Support & Development, Professional Skills for Organisational Psychologists

University of Cyprus | Nicosia, Cyprus  
**BSc Psychology**

2019-2023

- Grade: 8.52/10 - Excellence Academic Achievement Award
- Certificate of Entrepreneurship and Innovation
- Member of the Board - Psychology Club
- Erasmus - Université catholique de Louvain (UCLouvain), Belgium
- Dissertation: Examined the relationship between boundary management preferences, work-life balance and well-being through the mediating role of control and personality traits.



## WORK EXPERIENCE

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State Coffee Co | Nicosia, Cyprus

09/2022-07/2023

### ***Part-Time Coffee Barista***

- Greeted and connected with every customer, recommending drinks and pastries.
- Maintained the highest standards of conduct and personalised customer service.
- Maintained clean and organised workspaces, enabling coworkers to easily locate resources and products.
- Managed peak morning custom with accurate, efficient, levelheaded service.
- Resolved customer disputes with tact and professionalism.
- Received and accurately processed customer payments.

EY Cyprus | Nicosia, Cyprus

06/2023

### ***EY Intern at People Advisory Services (PAS)***

- Reviewed the SMART goals of clients.
- Completed small courses to identify new exercises for training objectives.
- Collaborated with management and team members on end-to-end project needs, organising materials, facilitating communication, and proofreading work.
- Created presentations and printed important documents to prepare for staff meetings.
- Shadowed the daily activities of staff members to gain an understanding of the scope of work.

University of Cyprus | Nicosia, Cyprus

09/2021-09/2022

### ***Undergraduate Research Assistant***

- Monitored research activities to complete data collection within stipulated timeframes and budget constraints.
- Met with the supervisor regularly to review and summarise articles necessary for the research and maintain ongoing communication regarding the quality of performance.
- Utilised research resources and laboratories to collect and analyse data (SPSS).

Ethniki Insurance Cyprus | Nicosia, Cyprus

10/2021-01/2022

### ***Secretary's Assistant and HR Intern***

- Reviewed company's regulations
- Observed interviews for selection purposes.
- Explored and created new ways to resolve problems with processes and team members to improve overall efficiency.
- Picked up additional tasks and provided administrative support to aid team success.
- Thrived in a fast-paced environment with energy and enthusiasm.



## WORK EXPERIENCE (CONTINUED)

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Home Care Limassol | Remote, Cyprus

06/2021-12/2021

### ***Social Media Manager***

- Produced high-quality social content, ensuring alignment with the brand voice.
- Used a combination of brand toolkits and my skills to write and design content.
- Communicated with followers, responding to comments and queries on time.
- Implemented giveaways, competitions, and promotional campaigns to develop brand awareness and boost customer engagement.

## SKILLS

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|-------------------|---------------------|---------------------|
| • Research        | • Critical Thinking | • Analytical        |
| • Time Management | • Problem Solving   | • Active Listening  |
| • Communication   | • Quick learner     | • Adaptability      |
| • Organisational  | • Teamwork          | • Detail Orientated |

## HOBBIES AND INTERESTS

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- Music Theory and Singing
- Volunteering
- Travelling

## LANGUAGES

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- Greek: Native
- English: Advanced (IELTS:7.5/9)
- French: A2 Level