Shubham Prajapati

Senior Associate Consultant

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Skills

Shubham Ramawadh Prajapati
402, D1, Primrose, Pranjee garden City Phase 2,
Near Ganesh ghat, Katrap, Badlapur (E) - 421503

+91- 7738318340
shubham.prajapati772@gmail.com
GitHub Linkedin Facebook Trailhead

Technical Skills:

Salesforce (SFDC): Apex, Aura, Flows, Visualforce Pages, Lightning Web Components (LWC), SOQL, Testing,Apex Triggers, Asynchronous Apex, Debugging and API Integration.

Programming Languages: C, C++, Java, HTML, CSS, JavaScript.

Tools:

- **Jira** for issue tracking and project management.
- **SVN** for version control and code collaboration.
- **Git** for distributed version control and collaborative development.
- **Jenkins** for continuous integration and continuous delivery (CI/CD) pipelines.
- **VSCode** as the primary integrated development environment (IDE) for coding.
- **Salesforce Workbench** for advanced Salesforce data manipulation and analysis.
- **Bitbucket** for version control and code collaboration.

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Experience

Infosys LTD/ Senior Associate Consultant
December 2023 - PRESENT, Mumbai

Project: Moody's Corporation

- Supported Salesforce implementation including data migration, LWC development, and UI customization.
- Assisted in code reviews, testing, and deployment to maintain code quality and system reliability.
- Created technical documentation for ongoing support and knowledge sharing.
- Worked with senior developers to optimize performance and ensure smooth platform adoption.

Project: Citizens Bank

- Gather business requirements and developed custom Salesforce solutions using Apex, LWC, and Flows.
- Implemented **Salesforce Connect** to integrate external systems and enable real-time data access.
- Integrated third-party applications via REST APIs to enhance CRM functionality.
- Resolved user issues and provided production support to ensure system stability.
- Followed Agile methodology for timely sprint deliveries and cross-team collaboration.

Persistent Systems LTD/ Senior Software Engineer
January 2021 - December 2023, Mumbai

Project: IDFC First Bank

- **Salesforce Development**: Leveraged the Salesforce Lightning framework, Apex classes, Triggers, and Lightning components to create innovative solutions addressing diverse business needs.
- **Process Automation**: Implemented Workflow, Process Builder, and Flows to automate and optimize system processes, enhancing user experiences and achieving a 30% increase in efficiency.
- **Platform Management**: Configured and managed the Salesforce platform following best practices to ensure system reliability and peak performance.
- **Team Collaboration**: Worked effectively within a team, contributing to technical design discussions and developing comprehensive solution documentation aligned with business goals.
- **Custom Development**: Designed, tested, and documented custom developments, integrations, and data migration components, ensuring seamless Salesforce implementations.
- **DevOps Practices**: Utilized Salesforce DX, Git, Jenkins, and Bitbucket for automated build, test, and deployment processes, improving deployment efficiency by 40%.
- **Security Models**: Designed and implemented complex Salesforce security models, including roles, profiles, and sharing settings, to ensure robust data protection and access control.

Key Achievements:

- Developed custom Lightning components to enhance user interface and functionality, significantly improving user engagement and task completion efficiency.
- Built and deployed complex Apex triggers and classes to automate business processes, resulting in a 30% reduction in manual workload and error rates.
- Designed and implemented custom Salesforce applications using Apex,Visualforce and Lightning Web Components (LWC), providing tailored solutions that met specific business requirements and improved overall system performance.

Taare and Sitare / SEO Intern
May 2017 - June 2017, Mumbai

- Ongoing keyword discovery, expansion, and optimization for improved SEO.
- Tracking, reporting, and analyzing website analytics to measure performance.
- Providing valuable insights for data-driven decision-making.

Education

KC College of Engineering / BE in Computer Engineering
 Aug 2017 - Oct 2020, Thane

Bharti Vidyapeeth institute of technology / Diploma in computer technology
June 2015 - July 2017, Kharghar

Awards

High Five - Team Awards For delivering high Quality code for BAU Cr's and resolving prod issues or queries from **Persistent Systems**.

Certifications

Certified Platform Developer - 1 from Salesforce

Certified Associate from Salesforce

Certified Data Cloud Consultant from Salesforce

Languages

Hindi, English, Marathi