

Workspace ONE – Windows BYOPC Enrollment process



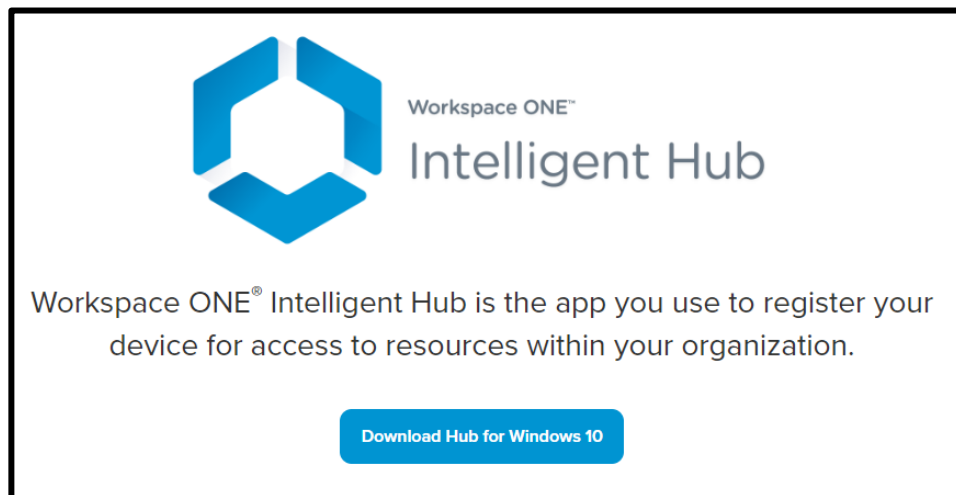
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Introduction:

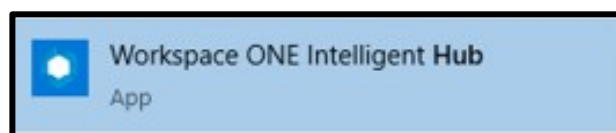
This guide is intended to assist you with enrolling your Windows BYOPC device into the TCL Unified Endpoint Management solution that is “**Workspace ONE**”. Enrolment should take approximately 30 minutes, but time may vary based on the speed of your internet connection.

Installing Intelligent Hub

Step 1: - Go to <https://getwsone.com/> and download and install the Intelligent **Hub for Windows 10** on your device.

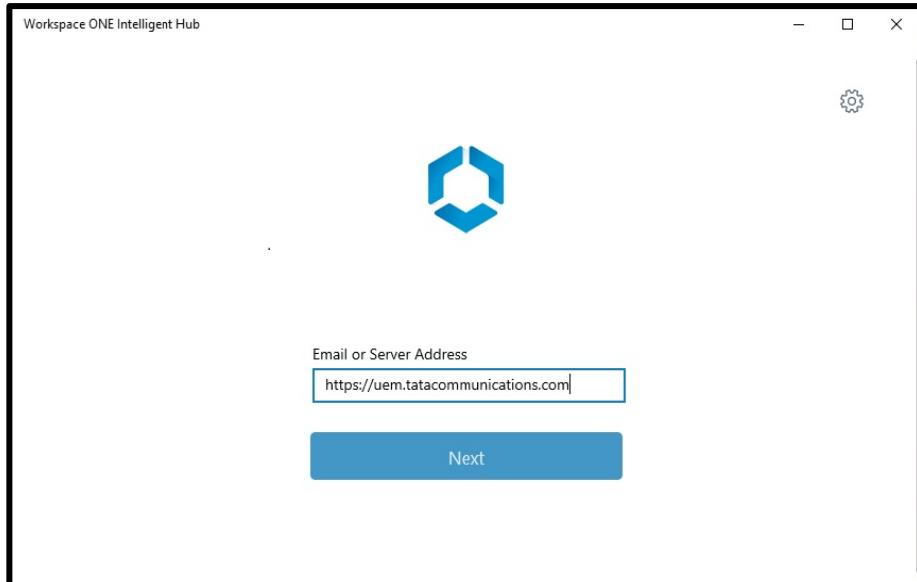


Step 2: - **Launch the Intelligent Hub** to continue enrolment



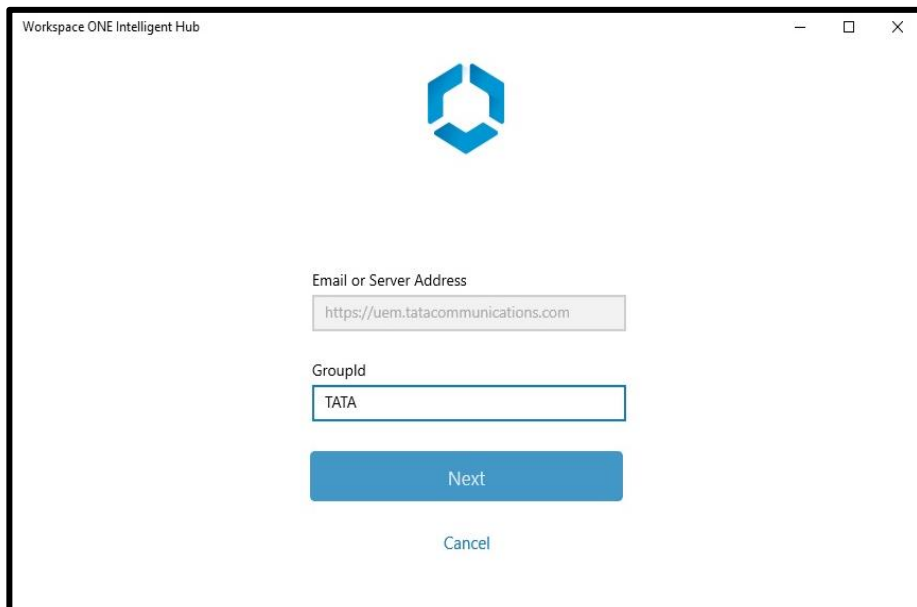
Enrolling BYOD Windows Device Intelligent Hub

Step 1: - Open the Intelligent Hub application and in **Email address or Server Field**, enter your **https://uem.tatacommunications.com** and click **Next**



The screenshot shows the 'Workspace ONE Intelligent Hub' application window. At the top center is the blue hexagonal logo. Below it, the text 'Email or Server Address' is displayed above a text input field containing 'https://uem.tatacommunications.com'. A blue 'Next' button is positioned below the input field. A settings gear icon is visible in the top right corner of the window.

Step 2: - Enter **TATA** in GroupId field and click on **Next**



The screenshot shows the 'Workspace ONE Intelligent Hub' application window. The 'Email or Server Address' field is now disabled and contains 'https://uem.tatacommunications.com'. Below it, the text 'GroupId' is displayed above a text input field containing 'TATA'. A blue 'Next' button is positioned below the input field, and a 'Cancel' link is located below the 'Next' button.


Step 3: Select the Group from drop-down **Select BYOD-WinOS**

Select a group for your device.

- 1 Oppo-Vivo-Xiaomi-Oneplus
- 2 Android - iOS
- 3 BYOD-WinOS
- 4 BYOD-MacOS
- 5 Corp-WinOS
- 6 Corp-MacOS

Step 2: - On following screen enter your **Domain User ID and Password** and click on **Next**

Workspace ONE Intelligent Hub



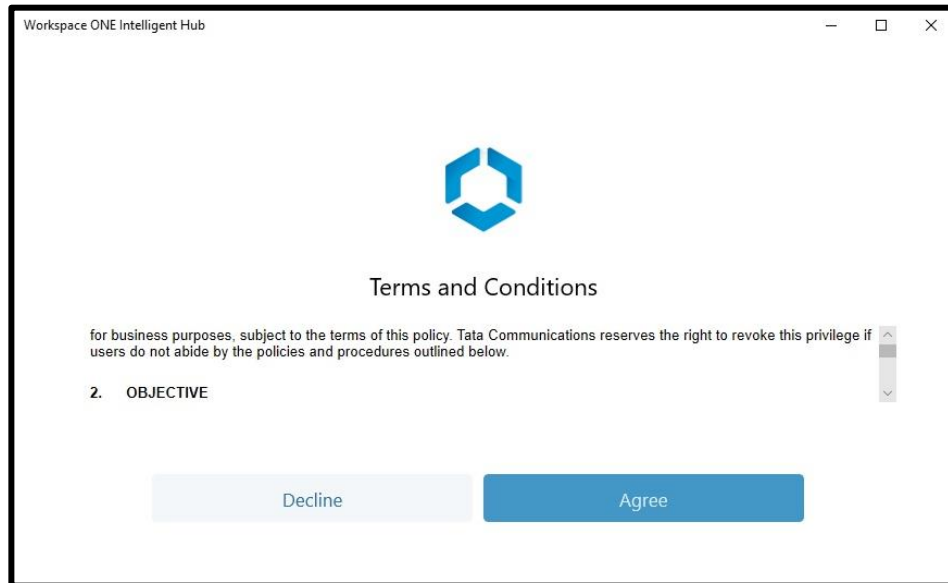
Username
your - username (TATACOMM login ID)

Password

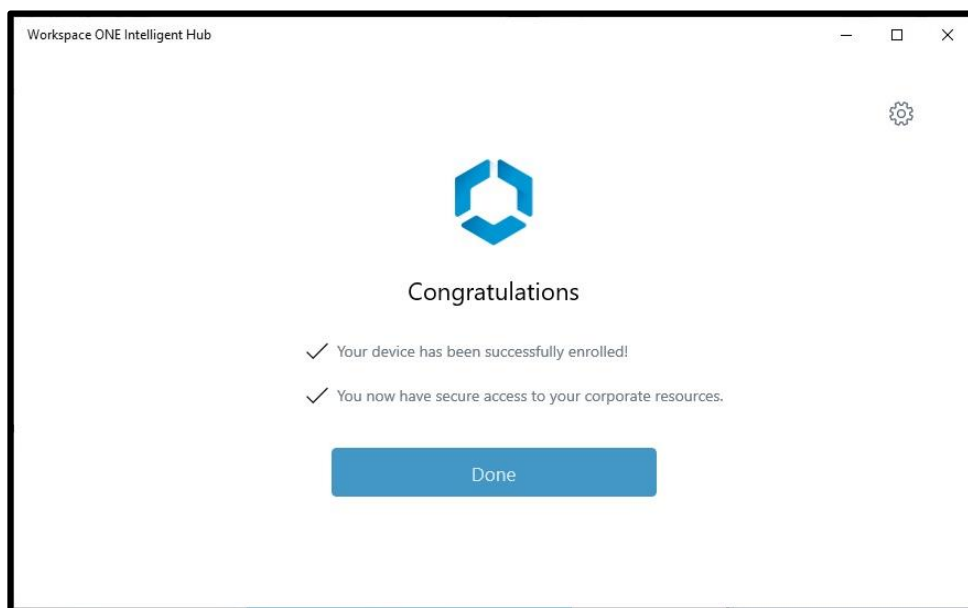
Sign In

Cancel

Step 3: - After reading the **Terms and Conditions**, click **I understand**.



Step 4: - This completes the enrolment process and you should see following screen



Workspace ONE – BYOPC MAC OS Enrollment process

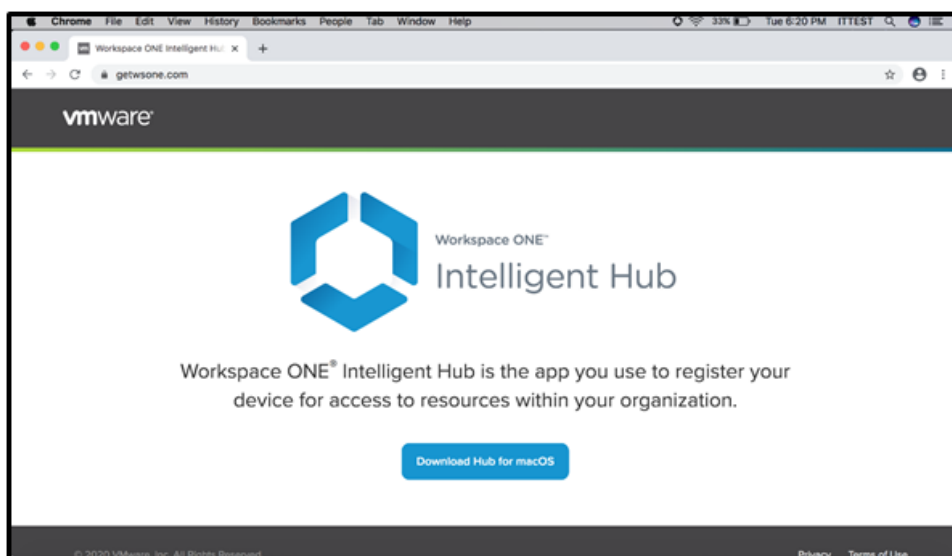


Introduction:

This guide is intended to assist you with enrolling your MAC BYOPC device into the TCL Unified Endpoint Management solution that is “**Workspace ONE**”. Enrollment should take approximately 30 minutes, but time may vary based on the speed of your internet connection.

Installing Intelligent Hub

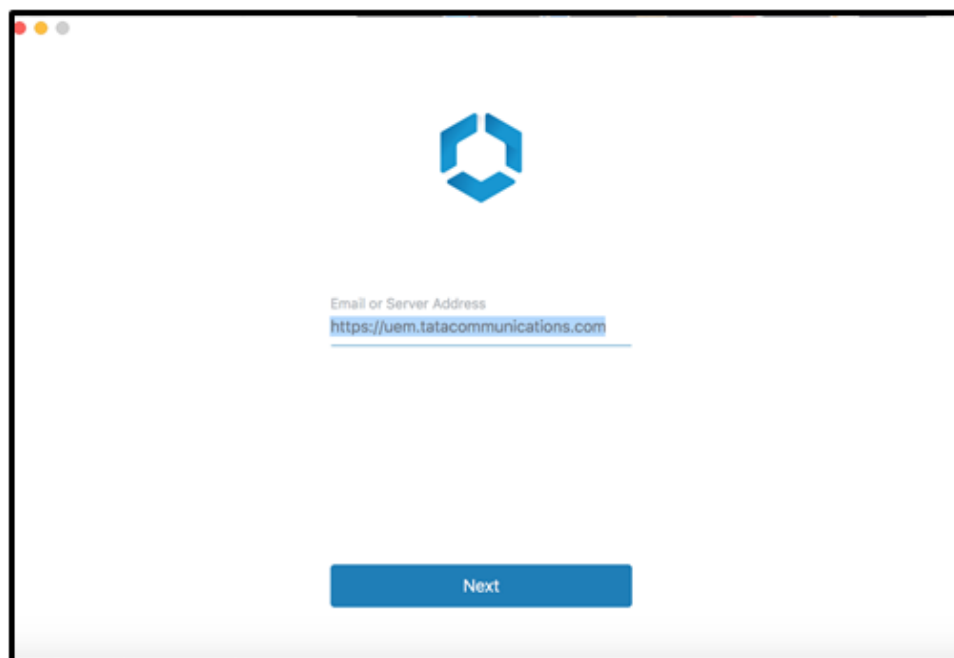
Step 1: - Go to <https://getwsone.com> **Intelligent Hub for MacOS**



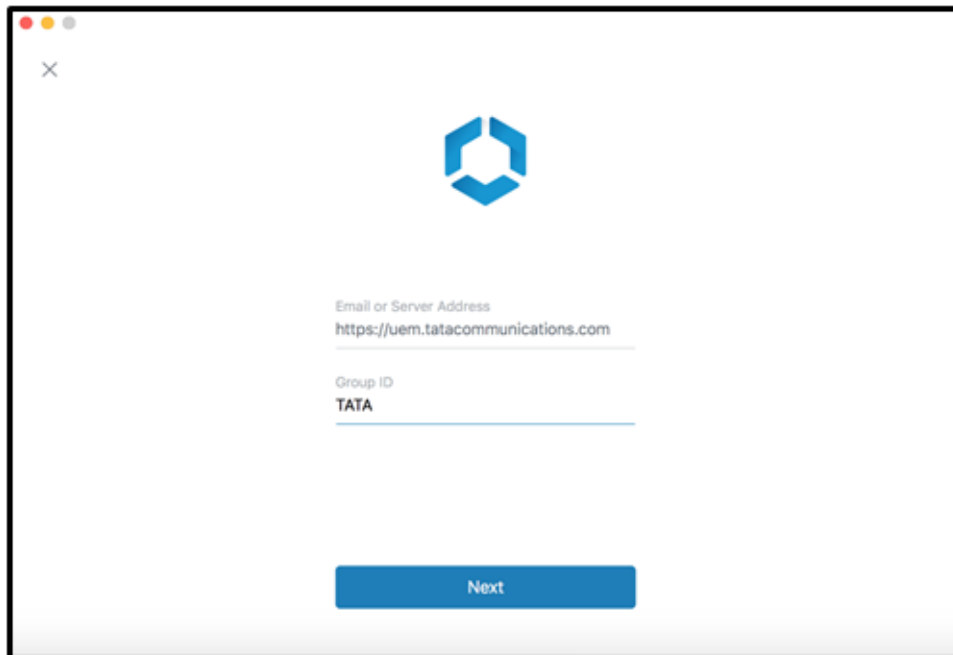
Step 2: - The **Intelligent Hub** application will be auto launched post successful installation. If the application does not auto open, please open **Workspace One Intelligent Hub** from **launch pad**




Step 3: - In **Email Or Server Address** field enter <https://uem.tatacommunications.com> then click **Next**

The image shows a web application window with a white background. At the top center is the blue hexagonal logo. Below it, the text "Email or Server Address" is displayed above a text input field. The input field contains the URL "https://uem.tatacommunications.com". At the bottom center of the window is a blue rectangular button with the word "Next" in white text.

Step 4: - In the **Group ID** field enter **TATA** then click on **Next**

A screenshot of a web application window. At the top left, there are three colored circles (red, yellow, grey) and a close button (X). In the center, there is a blue hexagonal logo. Below the logo, the text "Email or Server Address" is followed by the URL "https://uem.tatacommunications.com". Below that, the text "Group ID" is followed by the text "TATA". At the bottom, there is a blue button labeled "Next".

✕

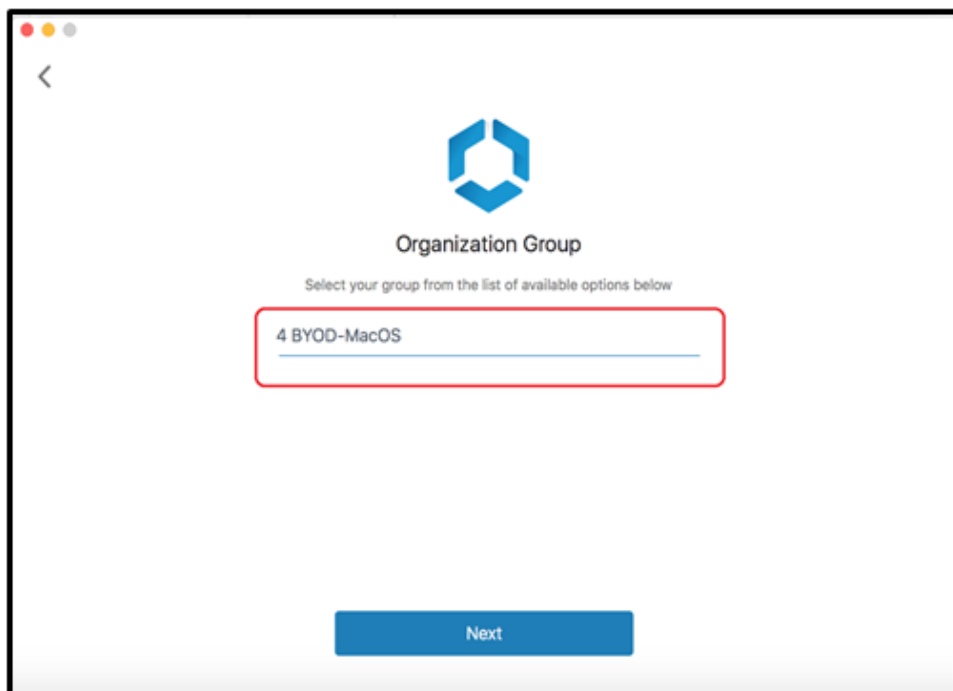


Email or Server Address
https://uem.tatacommunications.com


Group ID
TATA

Next

Step 5: - In the **Organization Group**, select **4 BYOD-MacOS** from the drop-down list and click **Next**

A screenshot of a web application window. At the top left, there are three colored circles (red, yellow, grey) and a back button (<). In the center, there is a blue hexagonal logo. Below the logo, the text "Organization Group" is displayed. Below that, the text "Select your group from the list of available options below" is shown. Below this text, there is a red-bordered box containing a drop-down menu with the text "4 BYOD-MacOS". At the bottom, there is a blue button labeled "Next".

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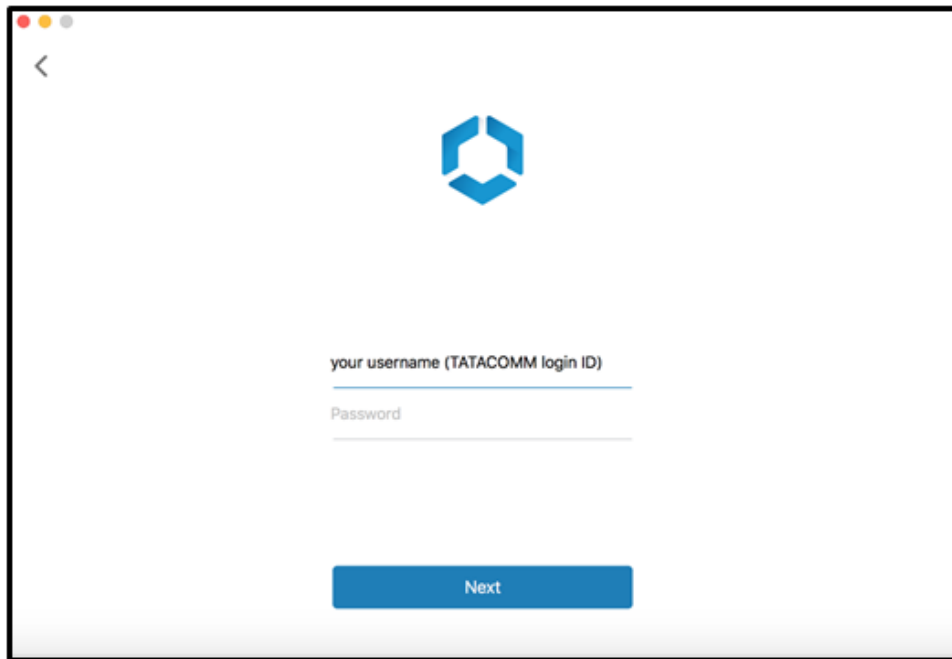
Organization Group

Select your group from the list of available options below

4 BYOD-MacOS

Next

Step 6: - On the next screen enter your **TATACOMM login ID** and **password** then click on Next

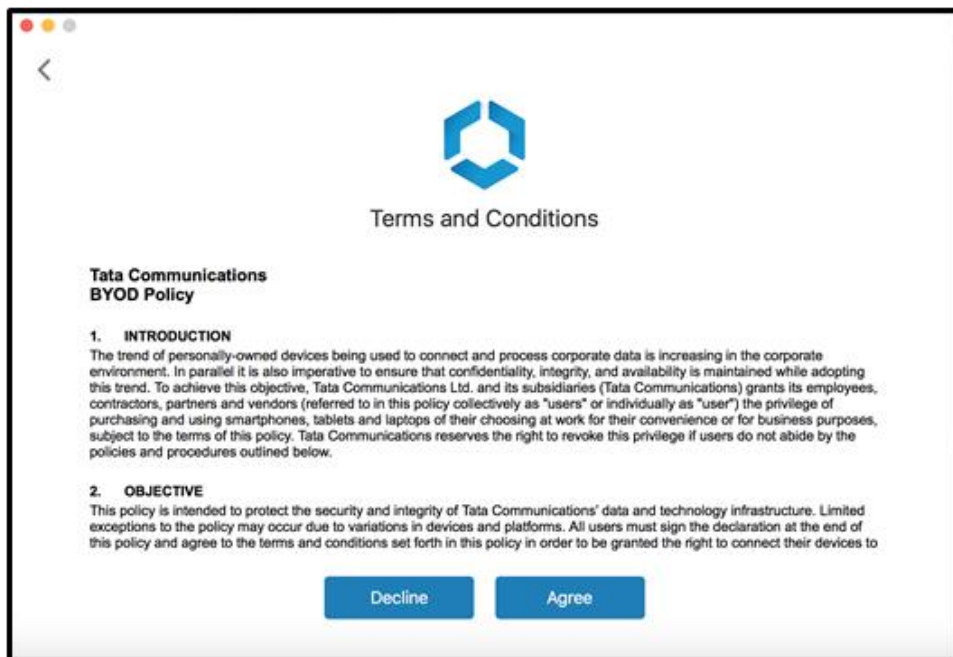


your username (TATACOMM login ID)

Password

Next

Step 7:- Read the **Terms and Condition** then click **Agree** to continue



Terms and Conditions

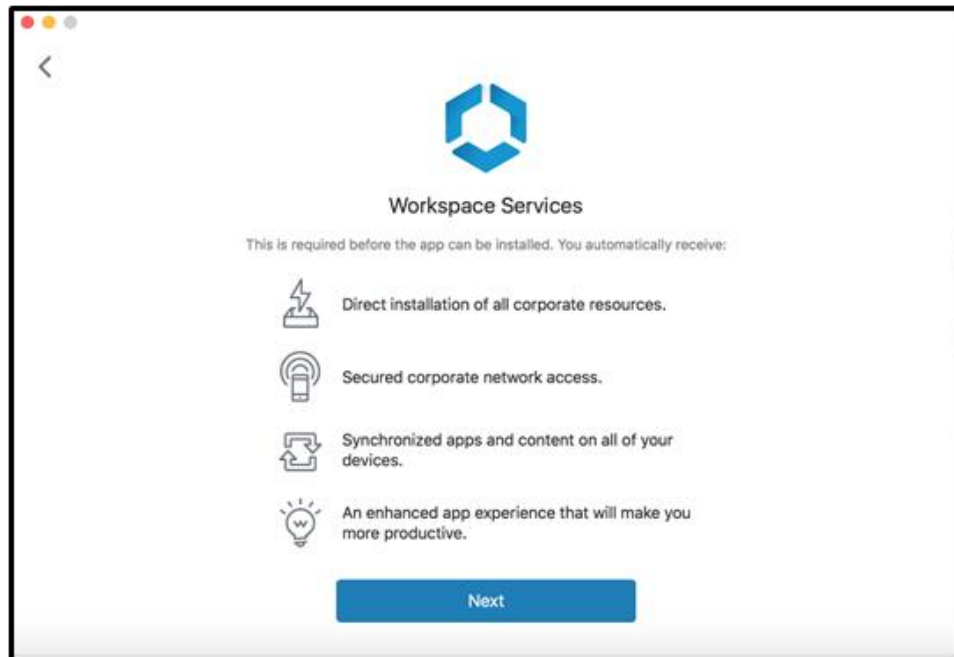
**Tata Communications
BYOD Policy**

1. INTRODUCTION
The trend of personally-owned devices being used to connect and process corporate data is increasing in the corporate environment. In parallel it is also imperative to ensure that confidentiality, integrity, and availability is maintained while adopting this trend. To achieve this objective, Tata Communications Ltd. and its subsidiaries (Tata Communications) grants its employees, contractors, partners and vendors (referred to in this policy collectively as "users" or individually as "user") the privilege of purchasing and using smartphones, tablets and laptops of their choosing at work for their convenience or for business purposes, subject to the terms of this policy. Tata Communications reserves the right to revoke this privilege if users do not abide by the policies and procedures outlined below.

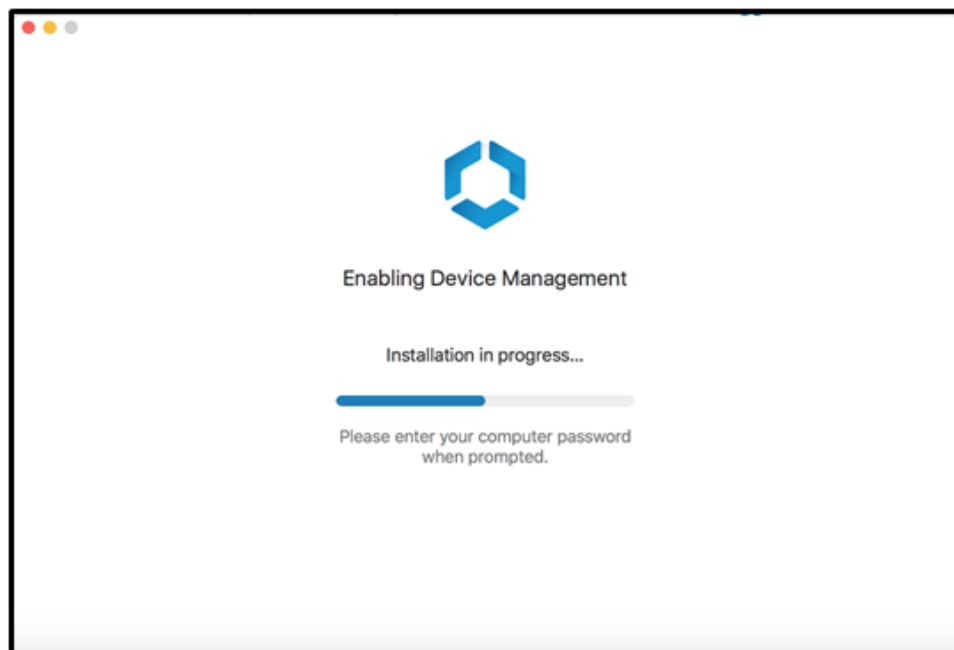
2. OBJECTIVE
This policy is intended to protect the security and integrity of Tata Communications' data and technology infrastructure. Limited exceptions to the policy may occur due to variations in devices and platforms. All users must sign the declaration at the end of this policy and agree to the terms and conditions set forth in this policy in order to be granted the right to connect their devices to

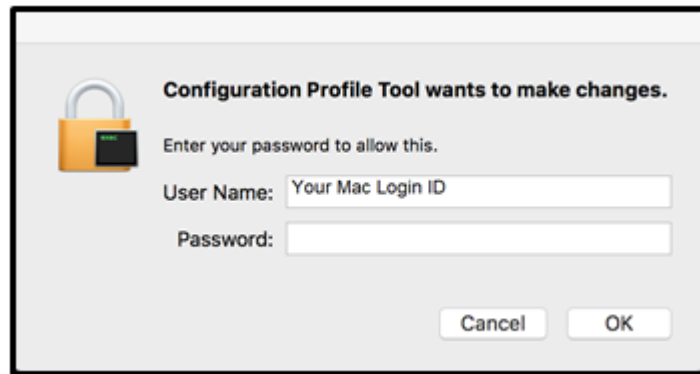
Decline Agree

Step 8: - The next screen will display the information of Workspace Services, click **Next** to continue

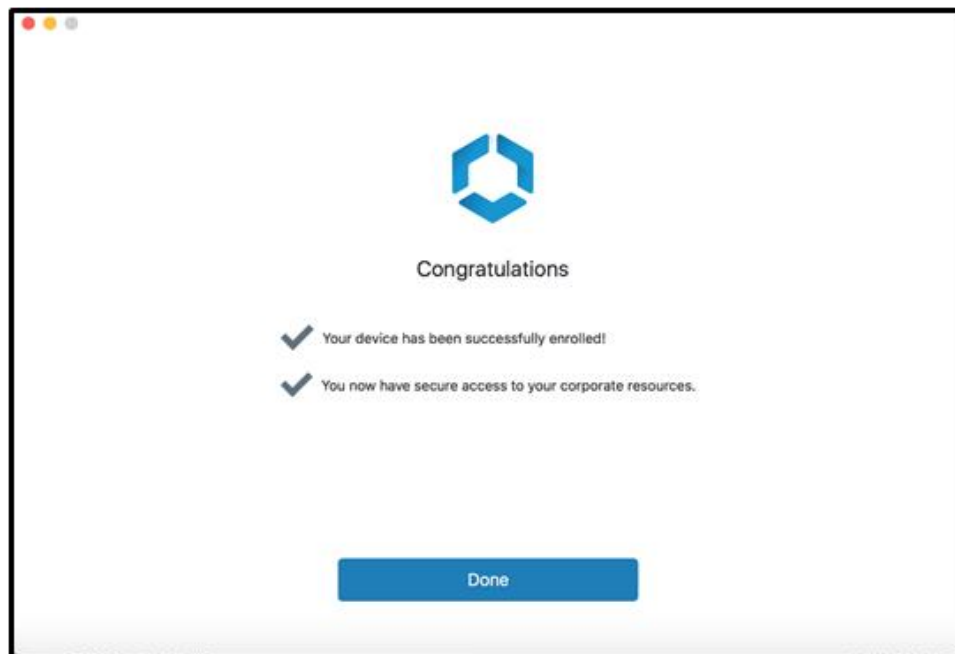


Step 9: - The next screen will display the installation status, enter your **Mac login ID** and **password** when prompted

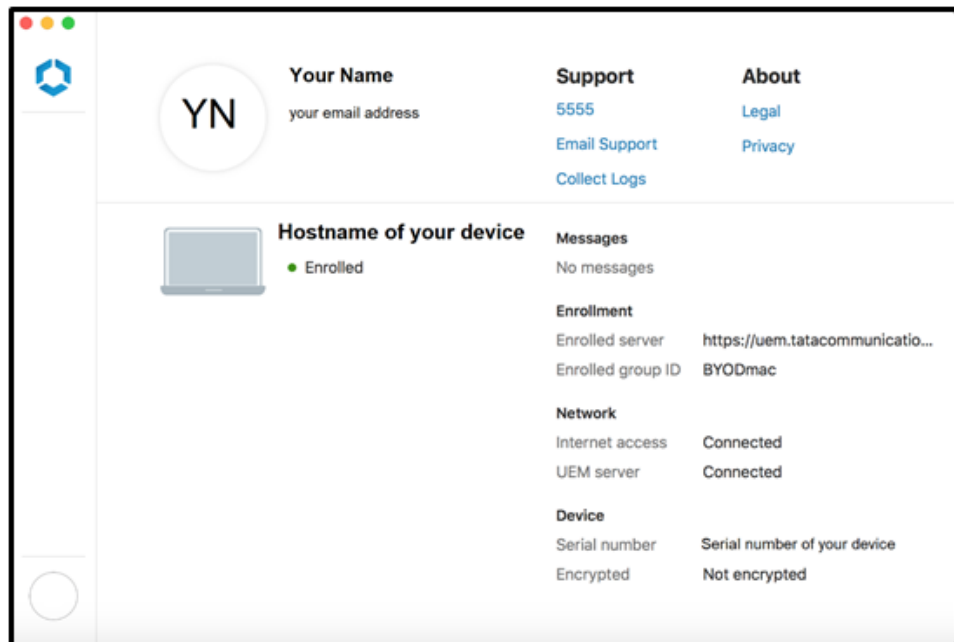




Step 10: - The next will display the enrolment status, click on **Done**

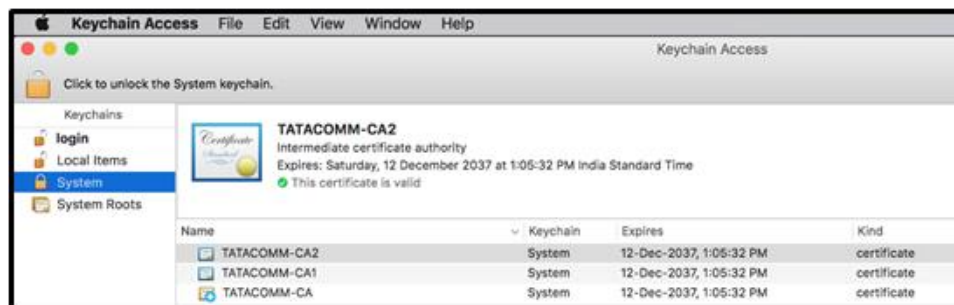


Step 11: - This completes the enrolment status and you should see the following screen



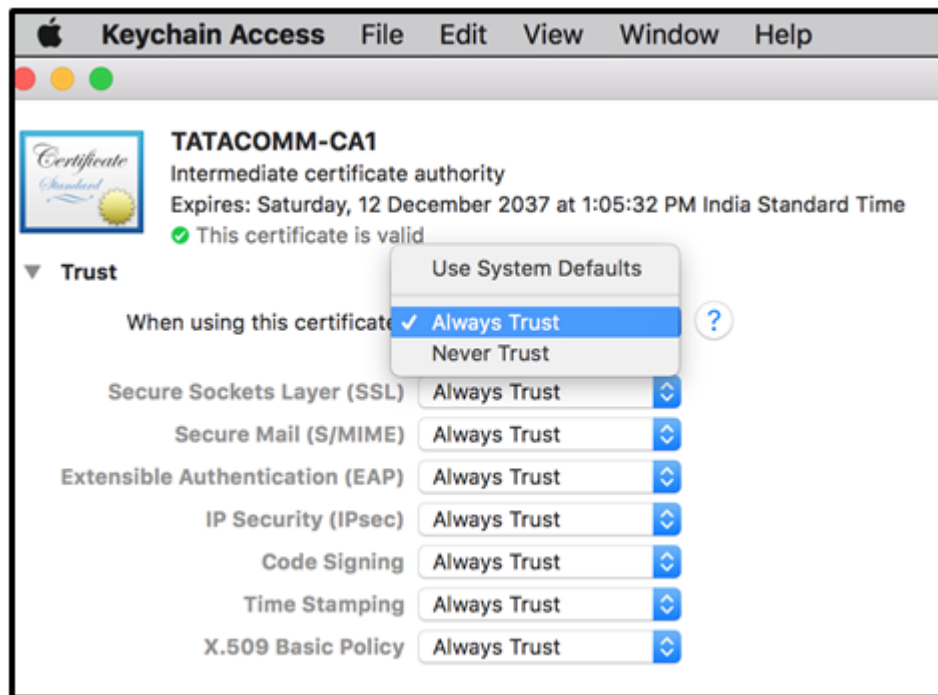
Trusting TATACOMM-CA Certificates

The enrolment process will also install new TATACOMM-CA certificates on your device. **These certificates are required for Internet Access**



The next step is to trust the certificates, please follow the steps mentioned below

1. Open **Keychain Access**
2. Click on system and you should be able to see the installed certificate
3. Double click on TATACOMM-CA1 and under **Trust** select **Always Trust** option instead of **System Default** as shown below
4. Kindly follow these steps for all three certificates (**TATACOMM-CA1**, **TATACOMM-CA2**, **TATACOMM-CA**)



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For any issues or query, contact eTAC

ETAC contact details

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