

FW: SAT H/O for BNP towers

Devidas V. Khurd <devidas.khurd@tatacommunications.com>

Fri 1/21/2022 11:36 AM

To: Shubham Agrawal <Shubham.Agrawal1@contractor.tatacommunications.com>

Hi Shubham.

Please check and close this task by attaching highlighted e-mail in M6 and task WAN responses only.

091MUMB623036869808

From: Arpit Kakkar <arpit.kakkar@tatacommunications.com>

Sent: 17 January 2022 19:43

To: Devidas V. Khurd <devidas.khurd@tatacommunications.com>; Manthan Varia <Manthan.Varia@tatacommunications.com>

Cc: Bhure MM <MM.Bhure@tatacommunications.com>; Nilesh Hodage <nilesh.hodage@tatacommunications.com>; Dharmendra Kumar <dharmendra.kumar@tatacommunications.com>

Subject: RE: SAT H/O for BNP towers

Hi Devi/Manthan,

I discussed this internally. Loopback is configured in case of BNP but routing for it is done on overlay. It will not be reachable from underlay.

So its normal that loopback is not reachable from PE.

Thanks,

Arpit Kakkar

CMIP Service Activation | CUG: 517187 | Direct: +91 20 6635 7187

Email: arpit.kakkar@tatacommunications.com

Regards,

Devidas

From: Manthan Varia <Manthan.Varia@tatacommunications.com>

Sent: Wednesday, January 19, 2022 3:32 PM

To: Devidas V. Khurd <devidas.khurd@tatacommunications.com>

Cc: Bhure MM <MM.Bhure@tatacommunications.com>; Nilesh Hodage <nilesh.hodage@tatacommunications.com>; Dharmendra Kumar <dharmendra.kumar@tatacommunications.com>; Sibo Panda <sibo.panda@tatacommunications.com>; Raghavendra Ramdurgkar <raghavendra.r@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Arpit Kakkar <arpit.kakkar@tatacommunications.com>

Subject: RE: SAT H/O for BNP towers

Hi Deviji,

Please support for below IPP task closure for 091MUMB623036869808_985079

60212093	SERVCONG	AUTOTEST	Ready
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**Regards,
Manthan Varia
Program Manager – Service Delivery and Management
Tata Communications Limited
5th Floor, Tower 4, Equinox Commerce Centre,
LBS Marg, Off Bandra Kurla Complex, Kurla (W), Mumbai – 400070**

Mobile: +91 9022 225 726

Escalation 1st Level : Mr Sibo Panda - +91 9223 387 344 Mobile | (Team Lead) |
sibo.panda@tatacommunications.com

Escalation 2nd Level : Mr Raghavendra Ramdurgkar - +91 9223 329 991 Mobile | (Regional Head) |
raghavendra.r@tatacommunications.com

Escalation 3rd Level : Mr. Kunal Roy - +91 9810 002 836 Mobile | (National Head) | Kunal.Roy@tatacommunications.com



From: Devidas V. Khurd <devidas.khurd@tatacommunications.com>
Sent: 18 January 2022 13:57
To: Manthan Varia <Manthan.Varia@tatacommunications.com>
Cc: Bhure MM <MM.Bhure@tatacommunications.com>; Nilesh Hodage <nilesh.hodage@tatacommunications.com>; Dharmendra Kumar <dharmendra.kumar@tatacommunications.com>; Sibo Panda <sibo.panda@tatacommunications.com>; Raghavendra Ramdurgkar <raghavendra.r@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Arpit Kakkar <arpit.kakkar@tatacommunications.com>
Subject: RE: SAT H/O for BNP towers

Hi Manthan,

PFA is the status on closures. Four tasks not showing ready, and four are still not reachable.

Best Regards,
Devidas

From: Manthan Varia <Manthan.Varia@tatacommunications.com>
Sent: Monday, January 17, 2022 8:13 PM
To: Arpit Kakkar <arpit.kakkar@tatacommunications.com>; Devidas V. Khurd <devidas.khurd@tatacommunications.com>
Cc: Bhure MM <MM.Bhure@tatacommunications.com>; Nilesh Hodage <nilesh.hodage@tatacommunications.com>; Dharmendra Kumar <dharmendra.kumar@tatacommunications.com>; Sibo Panda <sibo.panda@tatacommunications.com>; Raghavendra Ramdurgkar <raghavendra.r@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>
Subject: RE: SAT H/O for BNP towers

Thank you Arpit.

Hi Devi,

Please support for closure.

**Regards,
Manthan Varia
Program Manager – Service Delivery and Management**

Tata Communications Limited

5th Floor, Tower 4, Equinox Commerce Centre,
LBS Marg, Off Bandra Kurla Complex, Kurla (W), Mumbai – 400070

Mobile: +91 9022 225 726

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sibo.panda@tatacommunications.com

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raghavendra.r@tatacommunications.com

Escalation 3rd Level : Mr. Kunal Roy - +91 9810 002 836 Mobile | (National Head) | Kunal.Roy@tatacommunications.com



From: Arpit Kakkar <arpit.kakkar@tatacommunications.com>

Sent: 17 January 2022 19:43

To: Devidas V. Khurd <devidas.khurd@tatacommunications.com>; Manthan Varia <Manthan.Varia@tatacommunications.com>

Cc: Bhure MM <MM.Bhure@tatacommunications.com>; Nilesh Hodage <nilesh.hodage@tatacommunications.com>; Dharmendra Kumar <dharmendra.kumar@tatacommunications.com>

Subject: RE: SAT H/O for BNP towers

Hi Devi/Manthan,

I discussed this internally. Loopback is configured in case of BNP but routing for it is done on overlay. It will not be reachable from underlay.

So its normal that loopback is not reachable from PE.

Thanks,

Arpit Kakkar

CMIP Service Activation | CUG: 517187 | Direct: +91 20 6635 7187

Email: arpit.kakkar@tatacommunications.com

From: Devidas V. Khurd <devidas.khurd@tatacommunications.com>

Sent: 17 January 2022 19:17

To: Arpit Kakkar <arpit.kakkar@tatacommunications.com>; Manthan Varia <Manthan.Varia@tatacommunications.com>

Cc: Bhure MM <MM.Bhure@tatacommunications.com>; Nilesh Hodage <nilesh.hodage@tatacommunications.com>; Dharmendra Kumar <dharmendra.kumar@tatacommunications.com>

Subject: RE: SAT H/O for BNP towers

Hi Manthan and Arpit- As discussed, these are underlay links and for which loopback IP got allocated as per the process and but the same are not reachable. May please confirm on the same. Also there are few orders for which WAN IP has been changed but not updated in POS ISC.

Manthan- Few tasks are got ready today and once we receive the confirmation on loopback IP, team will proceed for the task closures.

Product Type	091MUMB030036872819	Tasks	CMIP Remarks

MPLS	091BANG030036878414	CASD	PM-LBIP
ILL	091HYDE623036869912	CASD / IPP	PM-Loopback
MPLS	091HYDE030036872856	CASD / IPP	PM-CEUNREA
ILL	091KOLK623036869944	IPP	Task received Today
ILL	091AHME623036880616	IPP	PM-Loopback
MPLS	091AHME030036878489	IPP	PM-LPBCK
ILL	091GURG623036869976	IPP	Task received Today
MPLS	091GURG030036872930	IPP	Task received Today
MPLS	091MUMB623036869848	IPP	BOP-WANIP
ILL	091MUMB623036869808	IPP	ASD-ORDER
MPLS	091MUMB030036873078	IPP	Task received Today
ILL	091DELH623036870072	IPP	PM-CEUNREA
MPLS	091DELH623036870092	IPP	PM-CEUNREA
MPLS	091MUMB623036869808	IPP	Task received Today
ILL	091MUMB030036873078	CASD	Task received Today
MPLS	091DELH623036870072	IPP	PM-CEUNREA
MPLS	091DELH623036870092	IPP	PM-CEUNREA

Thanks and regards,
Devidas

From: Bhure MM <MM.Bhure@tatacommunications.com>
Sent: Monday, January 17, 2022 5:48 PM
To: Nilesh Hodage <nilesh.hodage@tatacommunications.com>; Chandrakanth CB <chandrakanth.cb@tatacommunications.com>
Cc: Manthan Varia <Manthan.Varia@tatacommunications.com>
Subject: FW: SAT H/O for BNP towers

Hi Nilesh / Chandra –

Can you ensure to close respective tasks if we have completed the job.

Thanks
Milind Bhure

From: Manthan Varia <Manthan.Varia@tatacommunications.com>
Sent: 17 January 2022 17:46
To: Bhure MM <MM.Bhure@tatacommunications.com>
Cc: Sibo Panda <sibo.panda@tatacommunications.com>; Raghavendra Ramdurgkar <raghavendra.r@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Prasenjit Podder <prasenjit.podder@tatacommunications.com>
Subject: FW: SAT H/O for BNP towers

Dear Bhure Sir,

We have completed the turn up for all the below links. Currently there are tasks open with respective owners as mentioned below.

Request for your support to get the same closed to ensure we handover the Assurance team for Validation.

Product Type	Ckt ID	Tasks
MPLS	091MUMB623036869712_985079	CASD
ILL	091MUMB030036872782_985263	CASD / IPP
MPLS	091MUMB623036869744_985079	CASD / IPP
ILL	091MUMB030036872819_985263	IPP
ILL	091BANG030036878414_985502	IPP
MPLS	091HYDE623036869912_985079	IPP
ILL	091HYDE030036872856_985263	IPP
MPLS	091KOLK623036869944_985079	IPP
MPLS	091AHME623036880616_985606	IPP
ILL	091AHME030036878489_985502	IPP
MPLS	091GURG623036869976_985079	IPP
ILL	091GURG030036872930_985263	IPP
MPLS	091MUMB623036869848_985079	IPP
MPLS	091MUMB623036869808_985079	IPP
ILL	091MUMB030036873078_985263	CASD
MPLS	091DELH623036870072_985079	IPP
MPLS	091DELH623036870092_985079	IPP

Regards,
Manthan Varia

Program Manager – Service Delivery and Management

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LBS Marg, Off Bandra Kurla Complex, Kurla (W), Mumbai – 400070

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sibo.panda@tatacommunications.com

Escalation 2nd Level : Mr Raghavendra Ramdurgkar - +91 9223 329 991 Mobile | (Regional Head) |
raghavendra.r@tatacommunications.com

Escalation 3rd Level : Mr. Kunal Roy - +91 9810 002 836 Mobile | (National Head) | Kunal.Roy@tatacommunications.com



From: Sridhar Vege <Sridhar.Vege@tatacommunications.com>

Sent: 17 January 2022 12:47

To: Prasenjit Podder <prasenjit.podder@tatacommunications.com>; Kiran Kadam1 <kiran.kadam1@tatacommunications.com>; Yogesh Mishra <yogesh.mishra@tatacommunications.com>; Jitendra Jain <Jitendra.Jain1@tatacommunications.com>; Manthan Varia <Manthan.Varia@tatacommunications.com>; Karthikeyan C <c.karthikeyan@tatacommunications.com>; Rajaguru G S <rajaguru.gs@tatacommunications.com>; Sumeet Dhankhar <Sumeet.Dhankhar@tatacommunications.com>; Nikhil Sharad Engineer <Nikhil.Engineer@tatacommunications.com>; Sibo Panda <sibo.panda@tatacommunications.com>

Cc: Akhilesh Saxena <akhilesh.saxena@tatacommunications.com>; Satabdi Saha

<satabdi.saha@tatacommunications.com>; Sriram Sangameswaran
<Sriram.Sangameswaran@tatacommunications.com>; Thamilselvan M
<M.THAMILSELVAN@tatacommunications.com>; Badri Narayanan Parthasarathy
<badrinarayanan.p@tatacommunications.com>; Pankaj Sehgal <pk.sehgal@tatacommunications.com>;
Sridhar Singh <Sridhar.Singh@tatacommunications.com>; Bhaskar Krishnaswamy
<Bhaskar.K@tatacommunications.com>

Subject: RE: SAT H/O for BNP towers

Hi Prasenjit,

As I had already requested in attached email, You and SD leaders/PMs will ensure tasks/trigger to Satabdi by today/tomorrow. Please ensure it is done on priority.

Satabdi will then start publishing daily progress update in structured fashion later this week.

Best Regards,
Sridhar Vege
+91.9945908758

From: Prasenjit Podder <prasenjit.podder@tatacommunications.com>
Sent: 17 January 2022 11:01
To: Kiran Kadam1 <kiran.kadam1@tatacommunications.com>; Yogesh Mishra <yogesh.mishra@tatacommunications.com>; Jitendra Jain <Jitendra.Jain1@tatacommunications.com>; Manthan Varia <Manthan.Varia@tatacommunications.com>; Karthikeyan C <c.karthikeyan@tatacommunications.com>; Rajaguru G S <rajaguru.gs@tatacommunications.com>; Sumeet Dhankhar <Sumeet.Dhankhar@tatacommunications.com>; Nikhil Sharad Engineer <Nikhil.Engineer@tatacommunications.com>; Sibo Panda <sibo.panda@tatacommunications.com>
Cc: Akhilesh Saxena <akhilesh.saxena@tatacommunications.com>; Satabdi Saha <satabdi.saha@tatacommunications.com>; Sridhar Vege <Sridhar.Vege@tatacommunications.com>; Sriram Sangameswaran <Sriram.Sangameswaran@tatacommunications.com>; Thamilselvan M <M.THAMILSELVAN@tatacommunications.com>; Badri Narayanan Parthasarathy <badrinarayanan.p@tatacommunications.com>; Pankaj Sehgal <pk.sehgal@tatacommunications.com>; Sridhar Singh <Sridhar.Singh@tatacommunications.com>; Bhaskar Krishnaswamy <Bhaskar.K@tatacommunications.com>
Subject: RE: SAT H/O for BNP towers

Dear BNP team members,

Hope you have started raising SAT h/o tasks for ready components of your respective towers by now. Pls arrange to get those closed with SAT and TAM on urgent basis as we `need to ensure SA team gets onboarded in parallel.

Let us know if you face any difficulty there.

Thx/Prasenjit

From: Sridhar Vege <Sridhar.Vege@tatacommunications.com>
Sent: 13 January 2022 12:39
To: Prasenjit Podder <prasenjit.podder@tatacommunications.com>; Sridhar Singh <Sridhar.Singh@tatacommunications.com>; Satabdi Saha <satabdi.saha@tatacommunications.com>; Kiran Kadam1 <kiran.kadam1@tatacommunications.com>; Yogesh Mishra <yogesh.mishra@tatacommunications.com>; Jitendra Jain <Jitendra.Jain1@tatacommunications.com>; Manthan Varia <Manthan.Varia@tatacommunications.com>; Karthikeyan C <c.karthikeyan@tatacommunications.com>; Rajaguru G S <rajaguru.gs@tatacommunications.com>; Sumeet Dhankhar <Sumeet.Dhankhar@tatacommunications.com>; Nikhil Sharad Engineer <Nikhil.Engineer@tatacommunications.com>; Sibo Panda <sibo.panda@tatacommunications.com>; Bhaskar Krishnaswamy <Bhaskar.K@tatacommunications.com>; Sriram Sangameswaran

<Sriram.Sangameswaran@tatacommunications.com>
Cc: Akhilesh Saxena <akhilesh.saxena@tatacommunications.com>; Thamilselvan M <M.THAMILSELVAN@tatacommunications.com>; Badri Narayanan Parthasarathy <badrinarayanan.p@tatacommunications.com>; Pankaj Sehgal <pk.sehgal@tatacommunications.com>
Subject: RE: SAT H/O for BNP towers

+ Badri & Pankaj

Hi Prasenjit, Sridhar Singh, Satabdi,

Please create a simple excel tracker with summarized steps/activities with start and end dates to complete SAT H/O for all the towers in structured way.

Please publish the daily progress update basis the above tracker to LF forum including Badri & Pankaj considering criticality and complexity of this account.

This is quite a complex program with all TCL towers involved and must work in structured way to ensure smooth handover from implementation to operations.

Requesting both SD and SA teams to work collaboratively and complete the handover on time.

Can we start seeing daily progress update from Monday (17-Jan) as requested above? Please confirm.

Best Regards,
Sridhar Vege
+91.9945908758

From: Prasenjit Podder <prasenjit.podder@tatacommunications.com>
Sent: 13 January 2022 12:26
To: Kiran Kadam1 <kiran.kadam1@tatacommunications.com>; Yogesh Mishra <yogesh.mishra@tatacommunications.com>; Jitendra Jain <Jitendra.Jain1@tatacommunications.com>; Manthan Varia <Manthan.Varia@tatacommunications.com>; Karthikeyan C <c.karthikeyan@tatacommunications.com>; Rajaguru G S <rajaguru.gs@tatacommunications.com>; Sumeet Dhankhar <Sumeet.Dhankhar@tatacommunications.com>; Nikhil Sharad Engineer <Nikhil.Engineer@tatacommunications.com>; Sibo Panda <sibo.panda@tatacommunications.com>
Cc: Satabdi Saha <satabdi.saha@tatacommunications.com>; Sridhar Singh <Sridhar.Singh@tatacommunications.com>; Bhaskar Krishnaswamy <Bhaskar.K@tatacommunications.com>; Sridhar Vege <Sridhar.Vege@tatacommunications.com>; Akhilesh Saxena <akhilesh.saxena@tatacommunications.com>
Subject: SAT H/O for BNP towers

Hello team,

While customer is doing application installation and necessary UAT, we would need to start the SAT h/o process in parallel for all ready components. The technical h/o would take a good amount of time and should happen in parallel to the UAT and closure of open items. Pls keep the customer acceptance part aside for now.

MHS, MSS and UCC team, pls move the BSSE tasks to SAT stage so that Satabdi gets the view of the item and can guide on necessary documentation etc. Pls note that all documents are to be kept in the share point, donot send any document thru' email. Just mention the document name while replying to the email

SDWAN team, pls close the necessary M6 tasks so that SAT tasks become ready for delivered sites. Satabdi would check the necessary information and move to acceptance stage.

While, SD would own up the necessary support till UAT completion, the parallel h/o to ops would help us to make them technically ready for the SA cycle.

Sridhar Singh would need to ensure all technical information are clearly captured and documented to avoid future dependencies as much as possible.

Thx/Prasenjit