

MediHealth Terms and Conditions

Last Updated: March 2024

1. Acceptance of Terms

By accessing and using MediHealth services, you agree to be bound by these Terms and Conditions.

2. Services Provided

MediHealth provides comprehensive healthcare services including:

- Medical consultations and virtual appointments
- Appointment scheduling and management
- Electronic health record management
- Prescription services and medication tracking
- Health monitoring and wellness programs

3. User Responsibilities

As a user of MediHealth services, you agree to:

- Provide accurate and complete information
- Maintain the confidentiality of your account credentials
- Update your information when changes occur
- Use the services in compliance with applicable laws
- Not share your account with others

4. Privacy and Data Protection

We are committed to protecting your personal information in accordance with:

- Data Protection Act of Nepal
- International healthcare data protection standards
- HIPAA compliance guidelines

5. Limitation of Liability

MediHealth shall not be liable for:

- Indirect, incidental, or consequential damages
- Loss of data or service interruptions
- Third-party service issues
- User negligence or misuse of services

6. Changes to Terms

We reserve the right to modify these terms at any time. Users will be notified of significant changes.

- Email notifications
- In-app announcements
- Website updates

7. Governing Law

These terms shall be governed by and construed in accordance with the laws of Nepal. Any disputes shall be resolved in the courts of Nepal.

8. Contact Information

For any questions regarding these terms, please contact us at:

Email: support@medihealth.com

Phone: +977-1-XXXXXXX

Address: Kathmandu, Nepal