



TO WHOM IT MAY CONCERN

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This is to confirm that Shubham Goyal was assigned to the North PCD OLM team in Aberdeen, UK, from 30 May 2016 to 29 July 2016. The Aberdeen team undertakes IT support for industrial control systems and IT networks that directly facilitate the production of oil and gas on shore and in the central and northern North Sea.

During his time with the team Shubham undertook the following activities:

- Observed the general activities of the team and learned about the industrial control systems landscape and networks that are configured to meet ISA99.
- Improved scripts that collect and store operating system versions, patch levels and event logs, with user elevation and dynamically changing storage locations.
- Administrated backup software licenses used during the team's preventive maintenance visits to production locations.
- Arranged industrial control system vendor permission in advance of the team's scheduled preventive maintenance visits to production locations.
- Updated the team's network monitoring application with new IP addresses.
- Upgraded the team's technical laptops to Windows 10.

Yours sincerely,

Shell International Exploration and Production B.V.



Frans Buiter
North PCD Operate Landscape manager
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