



Name : .....

Roll No. : .....

Invigilator's Signature : .....

**CS/BHMCT (NEW)/SEM-3/HM-305/2011-12  
2011**

**HOTEL INFORMATION SYSTEM**

Time Allotted : 3 Hours

Full Marks : 70

*The figures in the margin indicate full marks.*

*Candidates are required to give their answers in their own words  
as far as practicable.*

**GROUP - A  
( Objective Type Questions )**

1. State whether the following statements are True or False :

10 × 1 = 10

- i) GDS is used for reservation.
- ii) Inventory module is a part of guest accounting module.
- iii) MIS is used for planning.
- iv) Touch screen terminals are used in restaurants for KOT generation.
- v) Electronic keys if lost create a major problem in hotels.
- vi) Housekeeping functions are not part of room management application.
- vii) Recipe management helps in food costing.
- viii) Telephone system is integrated with PMS.
- ix) Hardware in use plays a major role in selecting a PMS.
- x) General Management Module is a part of HIS.



**GROUP - B**  
**( Short Answer Type Questions )**

Answer any *three* of the following.

3 × 5 = 15

2. How is account receivable module different from account payable module ?
3. Write in brief about menu management module.
4. How does energy management system operate ?
5. Explain central reservation system in detail.
6. Briefly explain Payroll module.

**GROUP - C**  
**( Long Answer Type Questions )**

Answer any *three* of the following.

3 × 15 = 45

7. Write in detail about selecting and implementing a PMS.
8. Explain computer based reservation system in detail.
9. What is MIS ? Explain designs and functions of MIS.
10. Explain cash accounting system, electronic locking system and point of sale system.
11. Explain room management module in detail.

=====