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CS/BHMCT (NEW)/SEM-3/HM-305/2011-12 2011

HOTEL INFORMATION SYSTEM

Time Allotted: 3 Hours Full Marks: 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

GROUP - A (Objective Type Questions)

1. State whether the following statements are True or False:

 $10 \times 1 = 10$

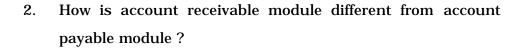
- i) GDS is used for reservation.
- ii) Inventory module is a part of guest accounting module.
- iii) MIS is used for planning.
- iv) Touch screen terminals are used in restaurants for KOT generation.
- v) Electronic keys if lost create a major problem in hotels.
- vi) Housekeeping functions are not part of room management application.
- vii) Recipe management helps in food costing.
- viii) Telephone system is integrated with PMS.
- ix) Hardware in use plays a major role in selecting a PMS.
- x) General Management Module is a part of HIS.

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GROUP - B (Short Answer Type Questions)

Answer any *three* of the following. $3 \times 5 = 15$



- 3. Write in brief about menu management module.
- 4. How does energy management system operate?
- 5. Explain central reservation system in detail.
- 6. Briefly explain Payroll module.

GROUP - C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

- 7. Write in detail about selecting and implementing a PMS.
- 8. Explain computer based reservation system in detail.
- 9. What is MIS? Explain designs and functions of MIS.
- 10. Explain cash accounting system, electronic locking system and point of sale system.
- 11. Explain room management module in detail.