# Multiple users can stream simultaneously for a single screen plan on Netflix (₹149)

• Device Type: Mobile Phone

OS: Android 12Tester: Srijan Rai

• **Software version**: Netflix (Version 8.51.0 build 6 50325)

• Rate of Reproduction: Tested Successful for every attempt.

### Steps to Reproduce a Bug

- Open the Netflix application in two Android Mobile devices with same account having plan of single screen Basic HD (₹149).
- Stream any video on the Netflix application, in any one of the device.
- Then, stream any video on the other device with logged in with same account.
- Boom, you will end up streaming video on both the devices simultaneously. If Warning appears select retry and enjoy the double screen stream on a single screen plan.
  - The user, who started video stream later, will face some minor difficulties in stream but he can stream the same video from beginning but just hitting the retry button.
  - If users are streaming same video on both the devices then they can stream videos on both the devices without any difficulty.
  - Difficulties that can be faced by the second user:
    - He can't skip the introduction, or he can't forward the video stream.
    - If warning arises in between the video stream then the video will start from the beginning on hitting the retry button.

## **Expected Result**

As per the plan issued by the Netflix a basic plan that costs ₹149 supports one device at a time.

#### **Netflix Plans**

Mobile	Basic	Standard	Premium
✓ Watch on 1 phone or tablet at a time	✓ Watch on 1 supported device at a time	✓ Watch on 2 supported devices at a time	√ Watch on 4 supported devices at a time
✓ Unlimited movies, TV shows, and mobile games	✓ Unlimited movies, TV shows, and mobile games	√ Unlimited movies, TV shows, and mobile games	√ Unlimited movies, TV shows, and mobile games
✓ Ad-free TV shows and movies	✓ Ad-free TV shows and movies	✓ Ad-free TV shows and movies	✓ Ad-free TV shows and movies
✓ Download on 1 phone or tablet at a time	✓ Download on 1 supported device at a time	✓ <b>Download</b> on 2 supported devices at a time	✓ <b>Download</b> on 4 supported devices at a time
	✓ Watch in HD	✓ Watch in Full HD	√ Watch in Ultra HD

## **Actual Result**

An account with basic plan of single screen is allowing streaming on two devices simultaneously.

## **Visual Proof**

The link below is a private video link person only with the link can access the video. The video shows the visual representation of the bug step by step.

Link to the Video: Click Here

# **Bug Severity**

Highly severe: Since it involves revenue issue users can exploit Netflix if they encounter this loophole.