Personal Details

Name	Pritam Biswas
Date Of Birth	26/01/1996
Present Location	Pune

Experience Summary

- 4.1 years- Experience of Development, Support and maintenance, Upgrade in PeopleSoft Project in IBM.
- Currently working in PeopleSoft implementation project in Accenture.
- Exposure of working in Finance module and HCM module.
- Technical knowledge and hands on experience in People tools versions 9.1 and 9.2
- Have worked on PeopleSoft HRMS application versions 8.55 to 8.58
- Have worked on technical aspects as: creating PeopleSoft Objects like Field, Record, Page, Component, File Layout, Application Engine, BI Publisher Report, Form etc.
- Have worked on creating SQRs.
- Have worked on creating Application Engine.
- Have worked on creating BI Publisher report.
- Have worked on creating PS Query.
- Have hands-on experience in generic Event mapping.
- Have worked on PeopleSoft Job and Job Stream management through IWS.
- Have Basic idea of Control M to Schedule and monitor Jobs.
- Have basic idea of Service Now, JIRA and PHIRE as ticketing tool.

Skills

Technical Skills

- Technologies: PeopleSoft- ERP, HRMS Applications V 8.X
- Operating Systems: Windows (all versions till 10), Mac OS (10.9 to 10.13)
- Programming Language: C, Python (Beginner), PeopleCode, SQR
- Tools: People Tools 8.54 to 8.58, Oracle SQL Developer, App Designer, Tectia Client, ServiceNow, WinScp, IWS, Control M.
- Databases: Oracle. DB2, SQL Server 2005
- Reporting Tools: SQR, PS Query, BI Publisher
- Industries: HCM, Finance

Soft Skills

- Dedicated to work.
- Eager to adopt new skills.
- Good communication and Presentation Skill in English, Hindi, Bengali.
- Interested in solving analytical problems.
- Good Team player.

> ➤ Can adopt any hazardous Situations

Educational Qualifications

Degree	Institution	Stream	Percentage/ CGPA	Year Of Passing
B.Tech	National Institute Of Technology Durgapur	Electrical Engineering	8.41	2017
12th Higher Secondary	Burdwan Municipal High School	Pure Science (includes Computer Science)	82.24	2013
10th Secondary	Burdwan Municipal High School	All Subjects	87.2	2011

Job History

IBM India Pvt Ltd	July 2017 to May 2020
Accenture India	June 2020 ti till date

Professional Summary

Employer / Client	IBM India / CitiGroup Finance
Project	PeopleSoft Production Support and Maintenance
Tenure	October 2017-December 2018
Responsibilities	➤ Provide Technical Support ➤ Provide Analysis of any PeopleSoft related issue coming to Level 2 support Team ➤ Working and supporting in 6 Applications: CRC, ETL, APSS, CitiGL, CBSI, FRS. ➤ Support User directly when issue comes. ➤ Host Team meetings to update and manage Status of all issues. ➤ Create Calendar for Autosys Jobs, Batch files to run. ➤ Support on Green Zones and Production Checkouts. ➤ Make Daily/Weekly Reports in various applications ➤ Analyze and solve Problem Tickets, Incidents ➤ Can handle ServiceNow tool to create, modify Incident Tickets, Change Requests ➤ Have Worked on Full NDM Certificate Update, NDM Testing and got successful signoff from 16 clients. ➤ Have worked on DSMT Load Activity and did Checkout from team ➤ Have worked on COB Test Activity and

	➤ provided Checkout from Team.
	➤ Experience in monitoring Jobs and analyzing Failures from Process Monitor, App Designer, SQL Developer, Tectia Client
	➤ Attend Meetings with Clients and update on behalf of Team.

Employer / Client	IBM India / AXA Insurance Uprade
Project	PeopleSoft HCM Development and Upgrade
Tenure	January 2019-September 2019
Responsibilities	➤ Assigned in AXA upgrade Team as a developer for upgrading Peoplesoft Version 9.1 to 9.2.
	➤ Have worked in Mapping and tracing all steps for a Peoplesoft Upgrade Project.
	➤ Have worked on identifying different objects like Bolt-on, Custom, Peoplesoft modified objects.
	➤ Have worked on Retrofitting Peoplesoft objects to make a development environment.
	➤ Have worked on Data Reconciliation process in every intermediate environment.
	➤ Have worked on SQR analysis, creating PS Query, Pages, records, components, menus etc.
	➤ Have worked in Batch Process running in each intermediate phase for Testing purpose.

Employer / Client	IBM India / AXA Insurance Support
Project	PeopleSoft HCM Enhancement and Support
Tenure	October 2019-Present
Responsibilities	➤ Worked on Basic enhancement and support.
	➤ Have worked in creating PS Query
	➤ Have created SQR, modified SQR.
	➤ Have worked in Job management and Job Scheduling for PeopleSoft through IWS.
	➤ Give Technical Support as L2 team.

Employer / Client	Accenture India / Florida PALM Project
Project	PeopleSoft Finance implementation
Tenure	June 2020-Present
Responsibilities	➤ Currently working on developing interfaces, reports, workflow, form, PS Query, BI Publisher from scratch.
	➤ Worked on creating App Engine, App package, Component Interface, multi-level Page, XML Report.
	➤ Supporting as resolving Service request raised while doing production release. Tickets

	are expected to be resolved within stipulated timeline.
	➤ Mentor Associate developers and supervise their tasks.

Achievements

- ➤ Got Acknowledgement from Client for Excellent, Uninterrupted and Professional Support within 6 months.
- ➤ Got acknowledged for leading Yearly COB Activity in 8 months experience.
- ➤ Got Manager's Choice Award for 4 times in 2 years from 2 projects.
- ➤ Got 5 IBMer's appreciation in 2 years from 2 Projects.
- ➤ Have been awarded with Eminence and Excellence Award, IBM.
- ➤ Had been awarded with Rising Star Award, IBM.
- ➤ Have been awarded with Shining Star Award, Accenture.

- ➤ Recipient of **Central Sector Scheme of Scholarship for College and University for year 2013, 2014 .**
- ➤ Recipient of **Dr. B. R. Ambedkar Medha Puraskar 2011 .**

Extra Curriculars

- ➤ Singing
- ➤ Sketching

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