



NEW YORK MOTOR VEHICLE NO-FAULT INSURANCE LAW  
DENIAL OF CLAIM FORM

**TO INSURER:** Complete this form including item 33. Send two copies to applicant. Upon the request of the injured person, the insurer should send to the injured person a copy of all prescribed claim forms and documents submitted by or on the behalf of the injured person.

Name, address and NAIC number of insurer or name and address of self-insurer STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY, NAIC 25178 PIPMPC B2 Office - BSPA/PHX PO Box 106170 Atlanta, GA 30348-6170			For American Arbitration Association Use	
A. Policyholder MANTILLA, DORA Y	B. Policy Number 3213-907-32	C. Date of Accident 05-02-2023	D. Injured Person Dora Y Mantilla	
E. Claim Number 32-49F0-02R	F. Applicant for Benefits (Name and Address) Phoenix Medical Services Pc PO BOX 9415 NEW YORK, NY 10087-4415			G. As Assignee <input checked="" type="radio"/> Yes <input type="radio"/> No

TO APPLICANT: SEE REVERSE SIDE IF YOU WISH TO CONTEST THIS DENIAL.

YOU ARE ADVISED THAT FOR REASONS NOTED BELOW:

- ☒ 1. Your entire claim is denied as follows:
- ☐ 2. A portion of your claim is denied as follows:
- |  |           |  |    |
|--|-----------|--|----|
| <input type="checkbox"/> a. Loss of Earnings                   | \$        | <input type="checkbox"/> d. Interest       | \$ |
| <input checked="" type="checkbox"/> b. Health Service Benefits | \$ 687.85 | <input type="checkbox"/> e. Attorney's Fee | \$ |
| <input type="checkbox"/> c. Other Necessary Expenses           | \$        | <input type="checkbox"/> f. Death Benefit  | \$ |

REASON(S) FOR DENIAL OF CLAIM (Check reason and explain below in item 33)

**POLICY ISSUES**

- |  |   |
|--|---|
| <input type="checkbox"/> 3. Policy not in force on date of accident  | <input type="checkbox"/> 6. Injured person not an "Eligible Injured Person"   |
| <input type="checkbox"/> 4. Injured person excluded under policy conditions or exclusion   | <input type="checkbox"/> 7. Injuries did not arise out of use or operation of a motor vehicle                       |
| <input type="checkbox"/> 5. Policy conditions violated:<br><input type="checkbox"/> a. No reasonable justification given for late notice of claim<br><input type="checkbox"/> b. Reasonable justification not established-- <b>You may qualify for special expedited arbitration--</b> See page 2 of this form for instructions. | <input type="checkbox"/> 8. Claim not within the scope of your election under Optional Basic Economic Loss coverage |

**LOSS OF EARNINGS BENEFITS DENIED**

- |   |   |
|---|---|
| <input type="checkbox"/> 9. Period of disability contested: period in dispute<br>From _____ Through _____ | <input type="checkbox"/> 11. Exaggerated earnings claim<br>of \$ _____ per month denied |
| <input type="checkbox"/> 10. Claimed loss not proven  | <input type="checkbox"/> 12. Statutory offset taken                                     |
|   | <input type="checkbox"/> 13. Other, explained below                                     |

**OTHER REASONABLE AND NECESSARY EXPENSES DENIED**

- |  |  |
|--|--|
| <input type="checkbox"/> 14. Amount of claim exceeds daily limit of coverage | <input type="checkbox"/> 16. Incurred after one year from date of accident |
| <input type="checkbox"/> 15. Unreasonable or unnecessary expenses            | <input type="checkbox"/> 17. Other, explained below                        |

**HEALTH SERVICE BENEFITS DENIED**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> 18. Fees not in accordance with fee schedules                        | <input type="checkbox"/> 20. Treatment not related to accident   |
| <input type="checkbox"/> 19. Excessive treatment, service or hospitalization<br>From _____ Through _____ | <input type="checkbox"/> 21. Unnecessary treatment, service or hospitalization<br>From _____ Through _____ |
|  | <input checked="" type="checkbox"/> 22. Other, explained below   |

COMPLETE ITEMS 23 THROUGH 32 IF CLAIM FOR HEALTH SERVICE BENEFITS IS DENIED

23. Provider of Health Service (Name, Address and Zip Code) Phoenix Medical Services Pc 1800A NEW YORK AVE HUNTINGTON STATION, NY 11746	25. Period of bill - treatment dates 03-13-2024 - 03-13-2024	28. Date final verification requested	31. Amount paid by insurer \$0.00
	26. Date of bill 03-13-2024	29. Date final verification received	
	27. Date bill received by insurer 04-09-2024	30. Amount of bill \$687.85	32. Amount of dispute \$687.85
24. Type of service rendered 20552,99070,99214,76942			

33. State reason for denial, fully and explicitly (attach extra sheets if needed): 060524RM07-1 See Attached Explanation of Review

CC:

Date: 06-05-2024	Name and Title of Representative of Insurer Michele Morrison	
Telephone No. (844) 292-8615	Ext. 5188845414	Claims Address of Insurer PO Box 106170 Atlanta, GA 30348-6170