SHUBHAM SAVALAJKAR

SENIOR SOFTWARE ENGINEER

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PROFILE SUMMARY

Versatile Software Development Engineer committed to consistently finding dynamic solutions for software issues. Polished in finding innovative ways to efficiently build scalable, high-availability online systems. Offering 3-year background creating and implementing software systems for client companies. Also Exemplary Crew Member offers dynamic client engagement, food safety and inventory restocking. Can-do attitude toward completing tasks, exceeding expectations and maintaining satisfaction.

SKILLS

Configuration Management	Team Collaboration	Equipment Maintenance	SDLC
Deadline Drive	Customer Service	Taking Orders	Heavy Lifting
Tools Customization	Housekeeping	Cost Estimations	Production Line Work

EDUCATION

Advance Diploma in Health Informatics Technology
2023 – 2024
Centennial College of Applied Arts and Technology, Scarborough, ON

Master's in Computer Science
2018– 2020
University of Pune, India

Bachelor's in Computer Science
2015– 2018
University of Pune, India

AVAILABILITY

MONDAY – NOT AVAILABLE

TUESDAY– FULL DAY

WEDNESDAY – FROM 17:30 TILL 00:00

THURSDAY– NOT AVAILABLE

FRIDAY – FULL DAY

SATURDAY– FROM 00:00 TILL 17:30

SUNDAY– FULL DAY

WORK EXPERIENCE

Feb, 20 – Nov 22

Software Engineer
Infosys Limited, Pune, India

- Developed user interfaces and display formats per customer requests and client-provided parameters.
- Wrote code specifically for use in asynchronous architecture environments.
- Created and reviewed operational database assets for software releases.
- Collaborated with backend personnel to design structure and processes optimized for product parameters.
- Designed user-friendly software interfaces to simplify overall management.
- Implemented and tested enhancement feature requests to improve product functionality and extend performance.
- Documented technical specifications and project testing methods for future reference and other assignments.
- Collaborated with agile development team to test, develop and maintain web and desktop-based software applications.
- Communicated with and gathered feedback from customers about progress updates and worked to resolve specific concerns.

Oct ,17 – Nov 19

Senior Crew Member –
Mcdonalds, Pune, India

- Monitored employee productivity and provided constructive feedback and coaching.
- Maintained work environments that encouraged compliance with safety laws and employment guidelines.
- Balanced cash drawers, operated registers and prepared cash deposits.
- Assigned duties to specific employees and teams according to roles and skills.
- Managed employee requests, issues and conflicts.
- Promoted adherence to company policies and health and safety standards.
- Monitored task completion to meet company standards for performance.
- Delegated daily tasks to team members to optimize group productivity.
- Inspected cleanliness, organization and safety of job sites after every shift.
- Resolved employee issues, complaints and requests-for-clarification to keep projects on track.
- Developed and implemented strategies to enhance team performance, improve processes and boost results.

Crew Member –
Domino's Pizza, Pune, India

Feb ,15 – Apr, 17

- Wiped down tables and equipment, swept and refilled stock.
- Kept restaurant lobby, front counter, drive-thru, kitchen and restrooms neat and clean throughout shift.
- Entered orders into computer system to send order details to kitchen, mentioning customers' special requests and food allergies in person.
- Upheld high standards of productivity and quality in operations.
- Observed safety precautions and practices when using heavy machinery and equipment.
- Restocked supplies, removed trash and cleaned areas.
- Answered customer questions and took orders.
- Verified orders and bagged items for easy transport.
- Totaled bills, accepted payments and returned change.

Customer Service Representative
Vodafone IN, Pune, India

Feb ,12 – Nov, 14

- Inducted customers on special pricing opportunities and company offerings.
- Assisted customers in making payments on accounts and setting up payment plans.
- Fielded customer complaints and queries, fast-tracking them for problem resolution.
- Documented conversations with customers to track requests, problems and solutions.
- De-escalated problematic customer concerns, maintaining calm, friendly demeanor.