

Shubham Shinde

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EDUCATION

B.Tech in Computer Engineering
Vishwakarma University
07/2019 – 06/2022

Diploma in Computer Engineering
MIT Polytechnic
07/2015 – 06/2019

SSC
Sinhgad City School
06/2014 – 06/2015

SKILLS

- Power BI
- SQL
- Python
- Data Warehousing - ETL
- R Programming
- AWS
- C , C++
- Microsoft Excel , MS Office

CERTIFICATES

- Microsoft Certified:Power BI Data Analyst Associate, Microsoft, 2024
- Business Analytics Graduate, IBM, 2022
- Python for Data Science, IBM Cognitive, 2023
- SQL and Relational Databases, IBM Cognitive, 2022
- AWS Fundamentals: Going Cloud Native, Coursera, 2020

PROFESSIONAL EXPERIENCE

Tech Mahindra - Sr.Associate MIS

09/2023 – present

- Strategically implemented **Oracle SQL Developer** & **CRM** systems for optimal data extraction from **data lake** and other sources, leveraging advanced features for precise and comprehensive data collection, facilitating data-driven decision-making.
- Delivered insightful **financial** reports & dashboards using **Power BI**, uncovering critical business insights such as **KPIs** and **KRIs**.
- Forged strong client and stakeholder partnerships, translating their unique needs and strategic goals into actionable data insights, significantly enhancing decision-making processes and increasing client satisfaction scores by 15%.
- Identified and addressed data discrepancies and inefficiencies, implementing solutions that streamlined operations, improved accuracy by 30%, and drove productivity.

DecisionNxt - Trainee Analyst

10/2022 – 03/2023

- Leveraged **Power BI** & **Tableau** for comprehensive data analysis, employing **Power Query**, **DAX**, and **M-query** to develop sophisticated reports and dashboards that drive strategic decision-making.
- Managed tasks using ServiceNow, adeptly working with **MongoDB** and **Postgres SQL** databases, and **Postman API**, alongside employing **AWS CloudWatch** for log monitoring.
- Conducted in-depth data analysis to identify and perform root cause analysis of technical issues, enhancing platform reliability and performance by 25%.
- Promoted team synergy through **Confluence** by ensuring seamless team collaboration and communication, consistently posting daily updates, fostering a culture of transparency and shared success.

Resilinc - Data Analyst Intern

12/2021 – 06/2022

- Streamlined Data Operations through Automation: Using **Python** to automate critical processes, achieving a 60% reduction in manual workload.
- Utilized **Postgres SQL** and advanced Excel for in-depth data analysis, cleaning, and transformation, ensuring 99.9% data accuracy and integrity.
- Exceptional **Data Analysis, Data Management** and Reporting: Identified data anomalies within large **financial** and **geospatial** datasets, effectively communicating critical insights to senior management to inform strategic decisions.
- **Fostered Team Development** and Collaboration: Led Knowledge Transfer (KT) sessions to bolster work-related skills and understanding, promoting a culture of continuous learning & teamwork across the department.
- Engaged in Multidisciplinary **Data Research**: Actively participated in cross-functional teams to conduct thorough data research and analysis, contributing to a collaborative environment & enhancing project outcomes.
- Dedicated to Continuous Learning and Compliance: Successfully completed internal training on GDPR and Information Security Awareness, and acquired foundational knowledge of the **Talend DI-ETL** Tool.