**Shubham Mazumdar**

Dallas; Texas; 75252; +1 469-674-3184; [linkedin.com/in/shubham-mazumdar](https://www.linkedin.com/in/shubham-mazumdar/); [shubhammazumdar94@gmail.com](mailto:shubhammazumdar94@gmail.com); [GitHub](https://github.com/shubhb4u);

**EDUCATION EXPERIENCE**

# The University of Texas at Dallas December 2023

# *Master of Information Technology and Management* GPA 3.8

# Visvesvaraya Technological University September 2017

*Bachelor of Engineering in Electrical and Electronics*

# TECHNICAL SKILLS

Certifications**:** Salesforce Certified Administrator 201, Salesforce Certified Platform Developer 1

Programming**:** Python, Java, Apex, HTML, CSS, JavaScript, React JS, Node JS, Express JS

Databases**:**  PostgreSQL, MySQL

Cloud**:**  Salesforce CRM, Salesforce Development, Salesforce Administration

Software**:** Git Extension, Jira, Confluence, Source Tree, IntelliJ, VS Studio Code, MS Excel, GitHub, GitLab

# PROFESSIONAL EXPERIENCE

**IQVIA,** Bangalore, IndiaApril 2020 – October 2021

## Salesforce Developer

* Mentored 20+ interns on Salesforce configurations and administration, providing hands-on guidance to improve their technical skills and ensure project success.
* Developed complex Apex Classes, Controllers, Validation Rules, and Apex Triggers for various functional needs in OCE application, demonstrating a strong understanding of Salesforce best practices and coding standards.
* Worked closely with cross-functional teams to identify and resolve bugs, utilizing debugging tools and techniques to optimize code and significantly reduce application latency.

**Rialtes technologies LLC**, Pune, India May 2019 – February 2020

## Associate Software Engineer

* Implemented and formalized a solution and technical design review process, ensuring the quality of solutions and improving execution efficiency in software development projects.
* Increased process adherence by 22% by communicating process requirements, project plans, and launch schedules to team members and stakeholders, and implementing process checklists to ensure consistent execution.
* Designed and developed custom field formulas using logical and mathematical operations to automate repetitive tasks, reducing manual effort and improving overall efficiency in software development projects.

**Simplilearn**, Bangalore, India November 2017 – May 2018

## Inside Sales Manager

* Collaborated with internal departments and customer experience to provide service and solutions which increased customer satisfaction by 24%.
* Finished at 110% over sales target quota for 2018.
* Produced and analysed key performance indicator reports to determine areas of improvement.

# ACADEMIC PROJECTS

**Todos App** August 2022

Designed and implemented basic features of to-do list tracker using React JS and CSS.

# ADDITIONAL INFORMATION

*Languages*: English, Hindi, Bengali

*Eligibility*: Eligible to work in the US for internships and full time for up to 36 months.