

[1 seconds][Agent] : Lee, thank you so much for holding.

[3 seconds][Customer] : You're right.

[4 seconds][Agent] : I have Mitchell on the line and he'll be able to assist you from here now. Mitchell. Lee has confirmed all details as well.

[10 seconds][Customer] : Can I just leave the beneficiary for the moment?

[9 seconds][Agent] : Yeah, of course you can do that. Did you still want to ask questions about the life insurance with Mitchell?

[15 seconds][Customer] : Yeah, No, no, that's fine.

[18 seconds][Agent] : No. OK. Yep. No, that's alright. Not a problem at all. You're more than.

[20 seconds][Customer] : I need to get some now.

[22 seconds][Agent] : Yeah. No, that's OK. Not a problem, Mitchell. We're all done. Sorry about that. All good. Thank you. You take care.

[21 seconds][Customer] : Yeah, Sorry.

[28 seconds][Agent] : Have a lovely day, Lee.

[30 seconds][Customer] : Thank you.

[29 seconds][Agent] : Thank you, At least.

[32 seconds][Customer] : Sorry about that.

[31 seconds][Agent] : So you're gonna receive all the. No, that's OK. You're gonna receive all the documentation. Umm. So you're more than welcome to give us a call to add beneficiaries on as well.

[38 seconds][Customer] : OK, thank you.

[40 seconds][Agent] : That's all right. You're welcome. Thankfully. Take care. Bye.

[42 seconds][Customer] : OK, thank you. Bye.