

[1 seconds][Agent] : Thank you so much for holding there, Carly. I do have Jaya on the line from customer support team.

[8 seconds][Customer] : Thank you so much.

[6 seconds][Agent] : She's going to continue assisting you help us, any of your beneficiaries. Jaya, umm, she, she just purchased a policy. So all details have been confirmed. Date of birth address, mobile number, e-mail address and type of policy. Yeah, that's a beautiful. Thank you so much, Michael.

[10 seconds][Customer] : Yep, thanks.

[21 seconds][Agent] : Thanks, Umm, good afternoon. Kylie.

[27 seconds][Customer] : Good afternoon. How are you?

[27 seconds][Agent] : You're speaking with Jaya from Real Insurance. I'm good, thank you yourself.

[31 seconds][Customer] : I'm good, thank you.

[32 seconds][Agent] : That's good to hear. So Kylie, let's see your beneficiary.

[38 seconds][Customer] : So I've got 2 two boys, 2 little boys.

[35 seconds][Agent] : So who do you want to #9 Jordan Walker? And no. OK, so we'll put Jordan's details. What's Jordan's date of birth?

[41 seconds][Customer] : So Jordan Walker and Noah Walker, the fourth of the 3rd, 2024.

[51 seconds][Agent] : 2, 1024. OK, Umm, so just one last year.

[1 minutes 4 seconds][Customer] : Pardon.

[1 minutes 5 seconds][Agent] : So born last year.

[1 minutes 7 seconds][Customer] : March.

[1 minutes 7 seconds][Agent] : Is there anything else?

[1 minutes 7 seconds][Customer] : Yeah, yeah, yeah.

[1 minutes 8 seconds][Agent] : No. Yep. No problem.

[1 minutes 9 seconds][Customer] : 4th of March.

[1 minutes 11 seconds][Agent] : Yeah. Thank you. Address is the same as you in Canning St. North Melbourne. You there? Kylie. Hello. You there? Hello. Hello.