

Chips Sales Analysis (Task1 and Task 2)

This project analyses chip-buying behaviour (Task 1) and evaluates whether three stores (77, 86, 88) showed sales uplift after a trial intervention (Task 2).

Main findings:

- Certain customer groups buy more chips, mainly Mainstream Young Singles/Couples and Budget Older Families.
- Some customer groups like young/mid-age mainstream buyers pay a higher average price per packet.
- A few brands like Kettle, Tyrrells, Twisties, Pringles, Doritos are more popular among young customers.
- For the trial analysis, Store 77 and Store 86 showed clear sales uplift during the trial period, especially in March 2019.
- Store 88 showed a small uplift but not significant

TASK 1: Customer Behaviour Analysis

Dataset and Cleaning

- Removed non-chip products and fixed brand names (Smiths, Doritos, Pringles, etc.).
- Extracted pack size and brand from product names.
- Removed a few extremely large purchases that looked like bulk orders.

Customer Segment Insights

- ✓ Who buys more chips?
Budget Older Families and Mainstream Young Singles/Couples.
- ✓ Who buys more units per customer?
Families (young + older) tend to buy more units each time.
- ✓ Who pays more per unit?
Young/Mid-age mainstream customers pay noticeably more per packet (statistically significant).

Brand Preference

Top brands for young mainstream customers:
Tyrrells, Kettle, Twisties, Pringles, Doritos, Tostitos.

Task 2 – Store Trial Evaluation

Approach:

- Calculated monthly metrics: total sales, customers, transactions, units, average price.
- Selected control stores for each trial store based on similarity before trial.
 - Store 77 → Control 233
 - Store 86 → Control 155

- Scaled the control store so its pre-trial level matched the trial store.
- Compared trial vs control from Feb–Apr 2019 using:
 - Percent difference
 - A confidence band (based on pre-trial variation)

Overall Insights

- Trial was **successful for Store 77 and Store 86**, mainly during March
- Store 77 vs control 233
 - **March 2019:** Trial sales were ~31% higher → significant uplift
- Store 86 vs Control 155
 - **Feb & March 2019:** Above expected range → uplift