

Shubhi Srivastava

+91-9161837976 | shubhisriv1998@gmail.com | [LinkedIn](#) | [GitHub](#)

EXPERIENCE

Software Development Engineer II

March 2022 – July 2024

Atlassian India LLP

Bangalore, India

- Added CompassOps notification branding that extended branding from JSM-specific to include Compass workflows, enabling a successful CompassOps integration launch with clear, consistent user experience.
- Enhanced incident communication by developing a first-party Statuspage integration within Jira Service Management, driving a 5% increase in JSM adoption in the first month.
- Aligned engineering and UX strategy for Statuspage's Jira/JSM integrations through cross-functional collaboration, achieving strong product-market fit.
- Modernized the PagerDuty integration and Authentication rules features in Statuspage by migrating them from Ruby ERB to React SPA, boosting maintainability and UI responsiveness by 18%.
- Advanced accessibility by implementing WCAG-compliant enhancements across Statuspage, fixing 100+ A11y issues within Statuspage, expanding usability for diverse users.

Software Developer

July 2020 – March 2022

Atlassian India LLP

Bangalore, India

- Elevated JSM incident creation SLOs from 95% to 99% and resolved 200+ security vulnerabilities, strengthening reliability and security.
- Improved Opsgenie Incident Management user experience by partnering with the team architect on code quality and usability reviews.
- Helped establish scalable UX and technical foundations for JSM, Statuspage, and Opsgenie as a core seed team member.
- Streamlined incident management by building JSM Slack integration, enabling real-time workflows within Slack, also increasing JSM adoption by 15% in the first 3 months of launch.
- Increased frontend reliability and reduced UI tech debt by 15% through system-level enhancements.

PROJECTS

- Built a Chrome extension for real-time marine vessel tracking designed for people with partners working in the Merchant Navy (React.js, WebSocket, Tailwind CSS, JavaScript). [View project](#)
- **Freelance project:** Built a fully responsive multi-page website prototype using React and Tailwind for a top powerlifting coach in the USA to advertise and sell their services. (React.js, React Router, JavaScript, Tailwind CSS). [View project](#)

ACHIEVEMENTS

- Recognized as a top performer by winning the company-wide CTF competition (top 1%).
- Awarded 3rd place in the company-wide hackathon, ShipIt, for building a Confluence plugin to download Zoom recordings.

TECHNICAL SKILLS

Languages: Java, JavaScript, HTML+CSS, Ruby, TypeScript

Libraries and Frameworks: React.js, Next.js, TailwindCSS, Zustand, Material-UI, SpringBoot

Developer Tools: Git, Docker, VSCode, IntelliJ

UX Design: Figma, Miro, Mural, Framer

EDUCATION

Motilal Nehru National Institute of Technology

Allahabad, India

Bachelor of Technology, Electrical Engineering (CGPA: 7.79/10)

Aug. 2016 – May 2020