

Operation Analysis & Solutions

Reddington Holdings x USC Marshall Case Competition

Team NoProblem

Zheyang(Carina) Tang,
Shuhan(Judy) Wang,
Xiaochen(Olivia) Ma,
Yufeng(Alex) Xie,
RaviTeja Bhamidipati

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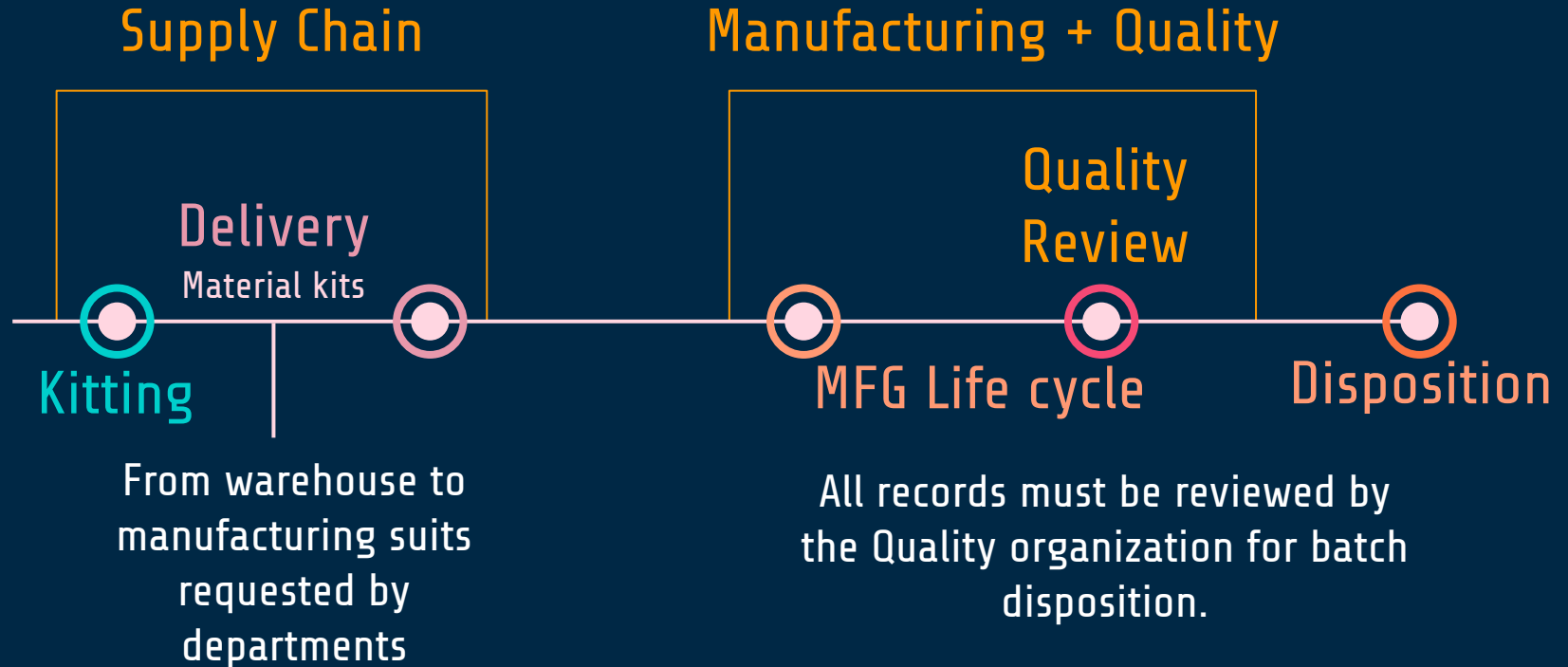
Quality



05

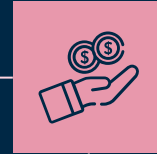
Summary
Q&A

Client X – Products Flow



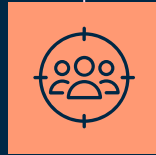
SUPPLY CHAIN SOLUTIONS

More Warehouses
close to the locations



Prepare for busy
seasons

Coordinate
between
departments



Produce in
advance

SUPPLY CHAIN ANALYSIS

Deliver to(Bldg)	Count	Percentage of Late
Location 4	62	0.52
Location 3	11	0.50
Location 6	3	0.33
Location 1	629	0.28
Location 2	1485	0.23
Total	2190	0.25

539 miles

62 miles

20 miles

23 miles

Logit Regression Results

Dep. Variable:	Late	No. Observations:	2047
Model:	Logit	Df Residuals:	2045
Method:	MLE	Df Model:	1
Date:	Thu, 06 Apr 2023	Pseudo R-squ.:	0.006743
Time:	14:43:22	Log-Likelihood:	-1140.3
converged:	True	LL-Null:	-1148.1
Covariance Type:	nonrobust	LLR p-value:	8.328e-05

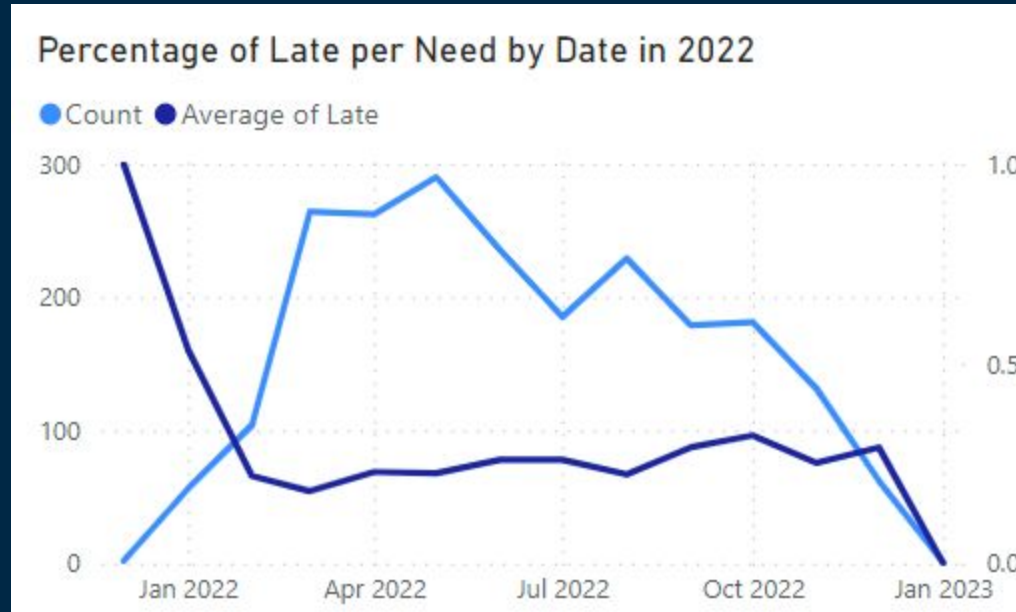
	coef	std err	z	P> z	[0.025	0.975]
Intercept	-1.1896	0.056	-21.323	0.000	-1.299	-1.080
Dist	0.0021	0.001	4.036	0.000	0.001	0.003

SUPPLY CHAIN ANALYSIS

Dept	Count	Percentage of Late
<input type="checkbox"/> QC	97	0.56
Location 1	95	0.56
Location 2	2	0.50
<input type="checkbox"/> BTL	73	0.51
Location 4	62	0.52
Location 3	11	0.50
<input type="checkbox"/> QC-Micro	119	0.39
Location 2	118	0.40
Location 1	1	0.00
<input type="checkbox"/> MFG-Gen	148	0.32
Location 2	95	0.35
Location 1	53	0.28
Total	2190	0.25

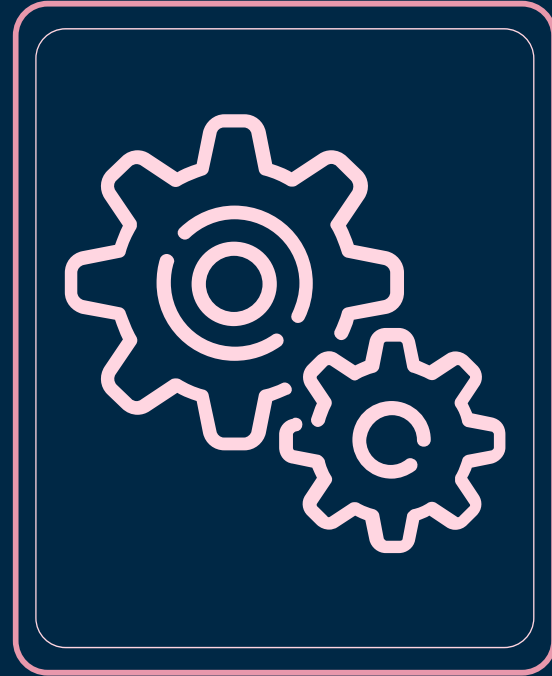
Dept	Count	Percentage of Late
<input checked="" type="checkbox"/> Val	3	0.00
<input type="checkbox"/> Bristol	16	0.06
Location 1	13	0.00
Location 6	3	0.33
<input type="checkbox"/> PD	292	0.19
Location 2	292	0.19
<input type="checkbox"/> MFG-PS	523	0.19
Location 2	376	0.16
Location 1	147	0.27
<input type="checkbox"/> MFG-DS	409	0.22
Location 1	171	0.20
Location 2	238	0.23
Total	2190	0.25

SUPPLY CHAIN ANALYSIS



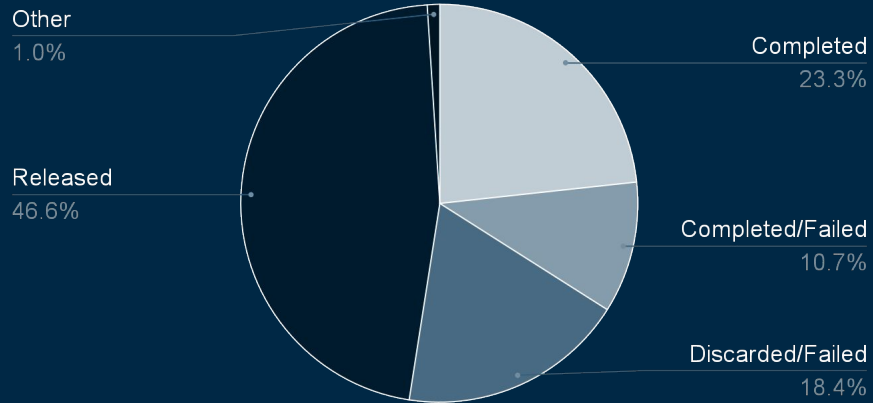
MANUFACTURING SOLUTIONS

1. Product life cycle with highest failure rate: **Drug substance**
2. Be aware of human errors: **Build data accuracy culture**
3. Certain departments need internal process improvement

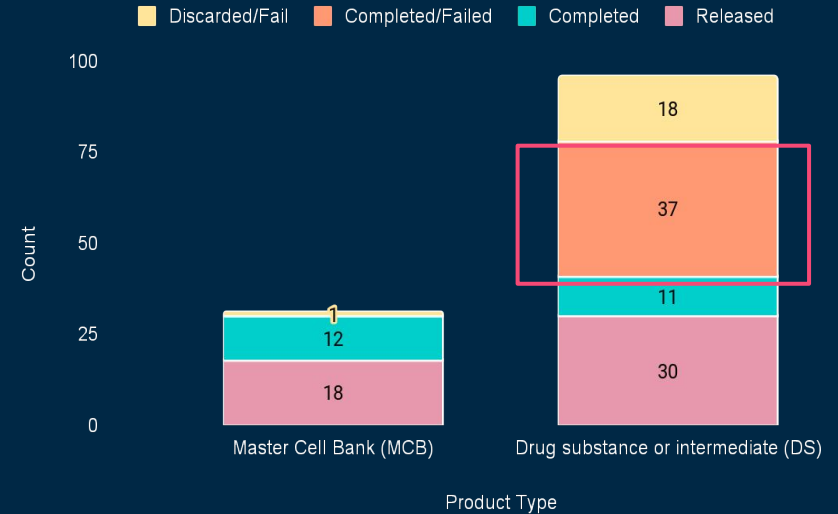


MANUFACTURING – PROJECTS COMPLETION

Project Status

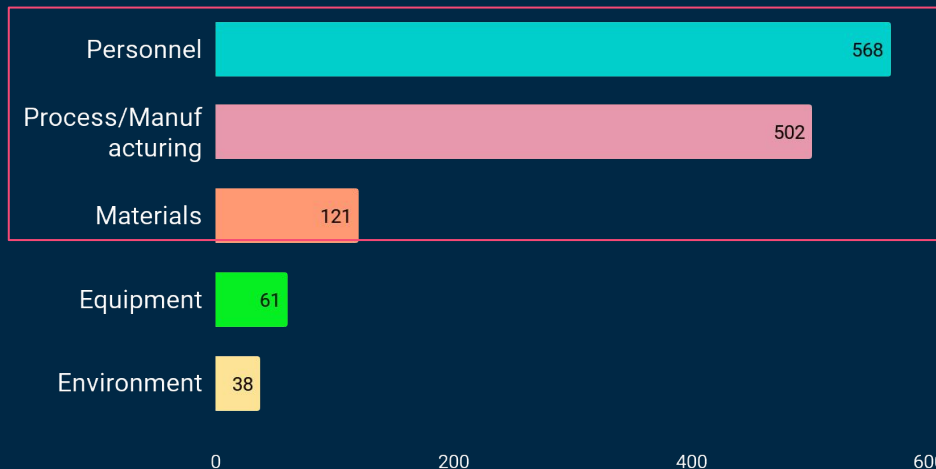


Completion Status by Product Types

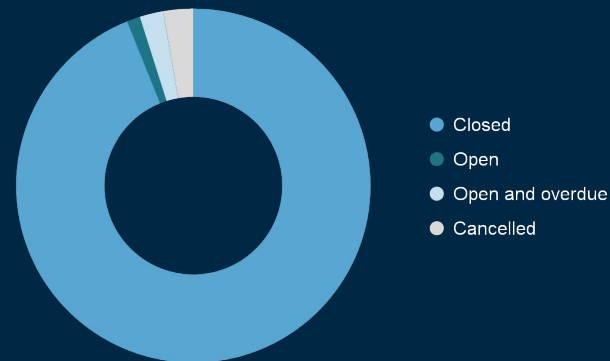


MANUFACTURING – DEVIATIONS

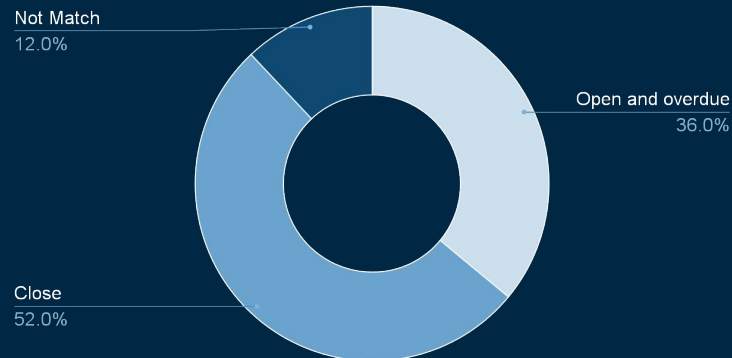
Top 5 Root Causes



Deviation status across all records



Project Deviation Status



MANUFACTURING – DEVIATIONS

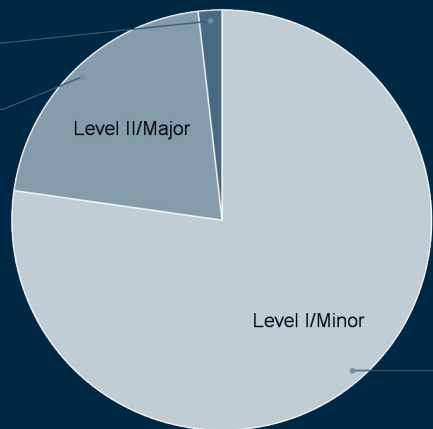
Deviation Severity

Level III/Critical

1.8%

Level II/Major

21.0%



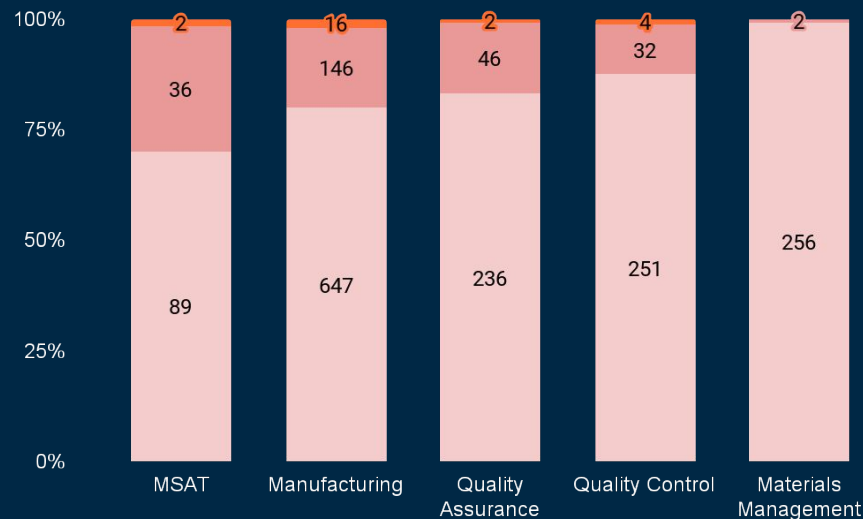
Level I/Minor

Level I/Minor

77.2%

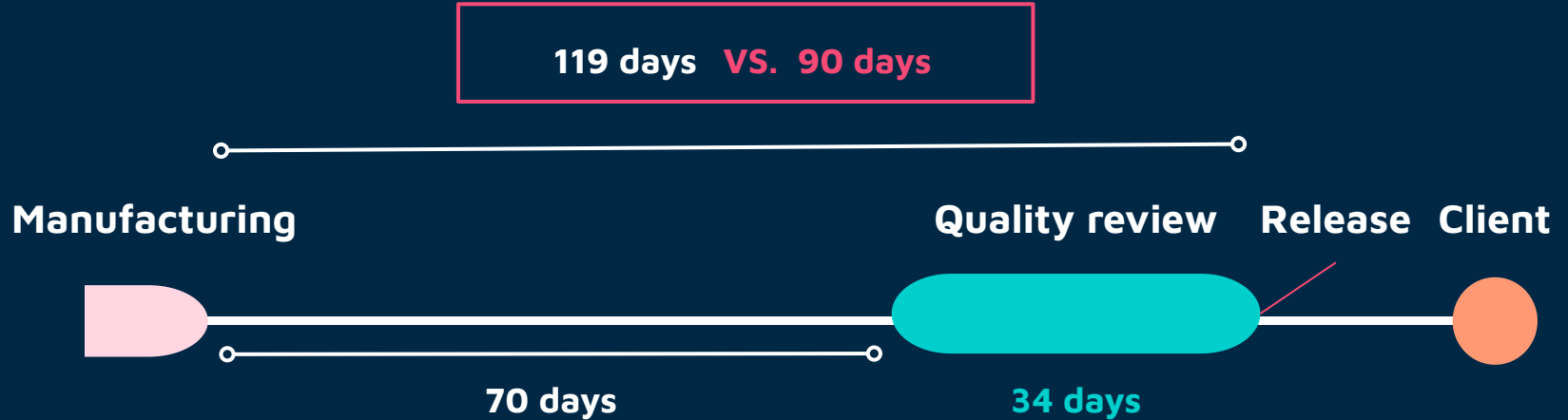
Deviation Severity across Departments

Level III/Critical Level II/Major Level I/Minor



QUALITY – SOLUTIONS

Increase process efficiency according to different products



QUALITY – ANALYSIS

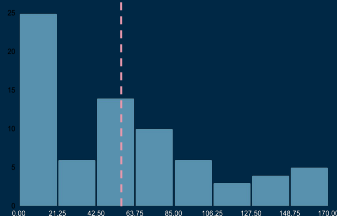
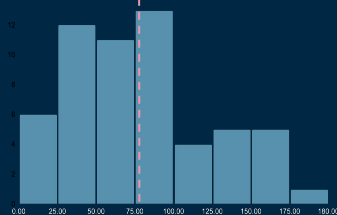
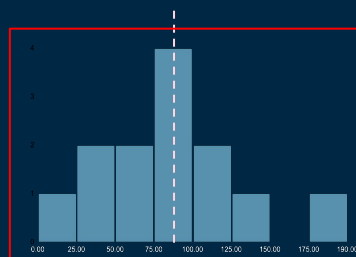
Batch
producing
sequence

ITE

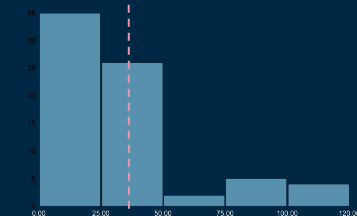
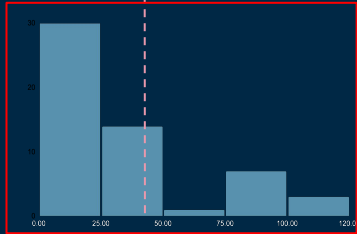
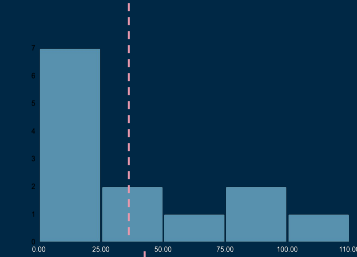
UPS

DPS

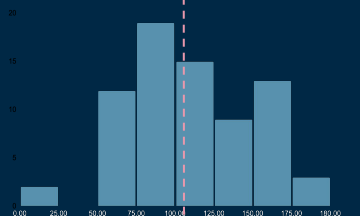
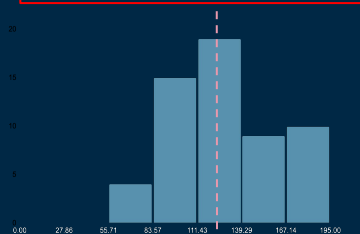
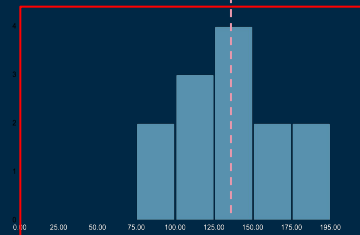
MFG → QA



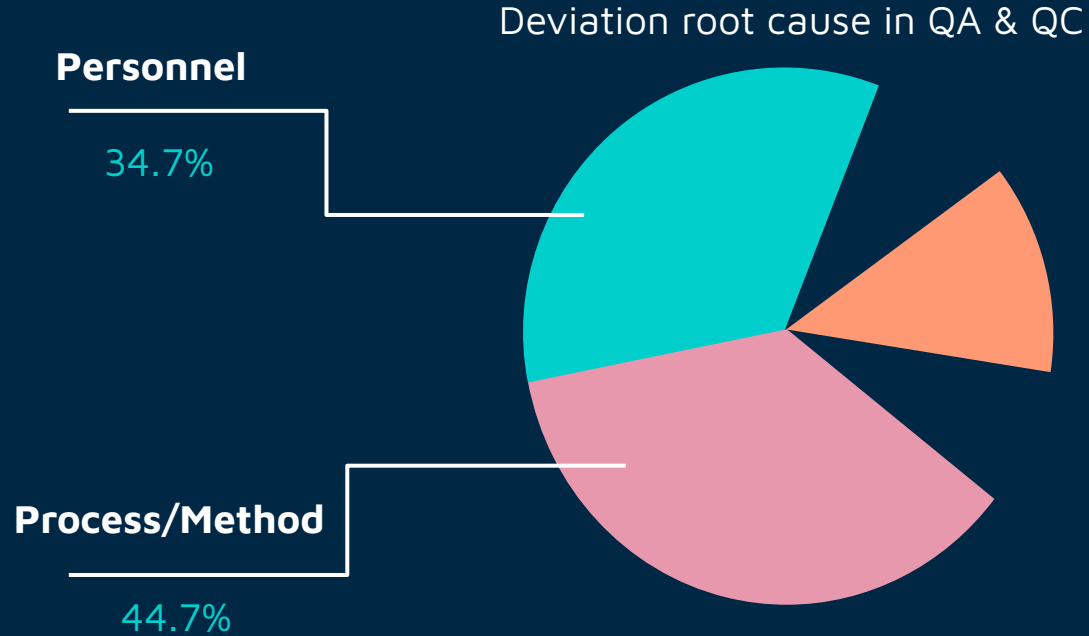
Days in QA



MFG → Client



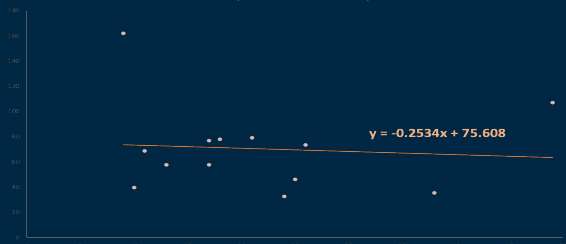
QUALITY – ANALYSIS



QUALITY – ANALYSIS

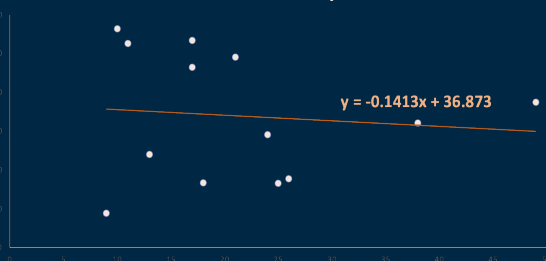
MFG → QA

Deviation closed vs. Days from MFG complete to QA Check-in



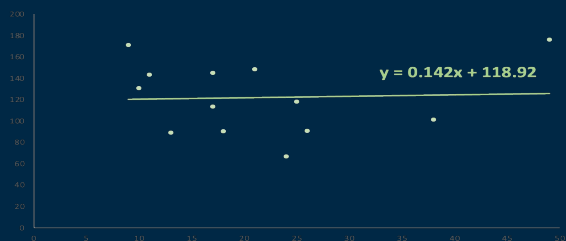
QA

Deviation closed vs. Days in QA



MFG → Client

Deviation closed vs. Total



Deviations have significant impact on process time...

Quality Process



Deviation

SUMMARY



Data
Culture



Warehouses
Building



Deviations

THANK YOU

We are open to questions and feedback



4,498,300,000

Big numbers catch your
audience's attention



AWARDS

DATE REASON DESCRIPTION

MERCURY

2010

Jupiter

It's the closest planet to the Sun and the smallest one

MARS

2012

Neptune

Despite being red, Mars is actually a cold place

VENUS

2016

Saturn

It has a nice name and is the second planet from the Sun

UPCOMING GOALS

JUPITER

JUNE 2



It's the biggest planet in the Solar System

SATURN

OCTOBER 14



Saturn is composed mostly of hydrogen and helium

NEPTUNE

JANUARY 23



Neptune is the farthest planet from the Sun

ALTERNATIVE RESOURCES

