

# NADINE ZAKOUT

50/285 Lababidi St.- Remal, Gaza, Gaza Strip, Palestine  
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Enthusiastic and talented fresh graduate ready to take on a challenging position within the area of my background in political science and human rights. In addition to customer service, marketing, and sales to demonstrate my advanced skills in communication, leadership, and teamworking.

## EXPERTISE & INTEREST POINTS

- Customer Service
- Marketing & Sales
- Leadership & Teamwork
- Human Rights
- Political Science
- Public Speaking

## EXPERIENCE

### 2018 – PRESENT

#### INSTRUCTOR, MEMBER, FARES AL-ARAB ORGANIZATION

- I am part of an intellectual team which organizes various campaigns that run in different regions in Gaza Strip where I am participating as an instructor specifically in workshops to aware women about ending violence against them.

### 2012 – 2018

#### VOLUNTEER, AID & HOPE PROGRAM (AHP) FOR CANCER PATIENT CARE

- I have a demonstrated history with AHP where I contributed to support its goal for years by taking part of various awareness and charity exhibitions to satisfy the organization goal which aims to support cancer patient where ever they are, give them the best to live comfortably and well.
- I was responsible for the Child Care corner during the Ray of Hope (1&2) exhibition.
- I participated in the Longest Awareness Ribbon Record.

### 2018 – 2018

#### TRAINER, PAL-THINK FOR STRATEGIC STUDIES

- Demonstrated my intellectual and analytical skills in a 1-month intense training in Pal-Think where my task was to study, analyze and provide reported feedback about current happening cases in the Gazans Society such as Deal of Century case.

## 2020 – 2022

### TELEMARKETING, JAWWAL

Responsible for talking to potential customers on the phone. Duties included tracking customer contact lists, explaining the benefits or advantages of their services, and obtaining payment information if necessary.

## EDUCATION

## 2020 – 2022

### MASTERS DEGREE IN BUSINESS ADMINISTRATION, AL-AZHAR UNIVERSITY

## 2014 – 2018

### BACHELOR DEGREE IN POLITICAL SCIENCE, AL-AZHAR UNIVERSITY

## 2013 – 2014

### HIGH SCHOOL (TAWJIHI) DEGREE IN LITERARY BRANCH, BASHIR EL-RAYYES SCHOOL (TAWJIHI) DEGREE IN Literary branch, BASHEER EL-RAYYES SCHOOL

## EXTRACURRICULAR ACTIVITIES

Certificate in Life Skills, Palestine Red Crescent Society

Certificate in Freelancing, Gaza Sky Geeks

Certificate in Digital Photography, Al-Thurayya Institution

Workshop about women's role in business, Challenge to Change (C2C)

Certificate in Client Communication Skills, Jawwal

## PERSONAL SKILLS

### Language skills:

- Arabic (Native).
- English (Fluent).

### Communication skills:

- Confident, articulate, and professional speaking abilities.
- Speaking in public, to groups, or via electronic media.
- Thrive in a team environment and work well with others.

### Organizational / managerial skills:

- Teamwork. Openness to feedback.
- Initiative.
- Problem solving.